



OPERATIONS COMMITTEE

Thursday, January 16, 1997

11:30 A.M.

Mel Wilson/Jackie Goldberg, Chair
James Cragin/Joseph Dawidziak, Vice Chair
Richard Alatorre/Nate Holden
Zev Yaroslavsky/Robert Abernethy
Don Knabe/Robert Arthur
Dean Dunphy, Ex Officio

1. Public Comment

Action To Be Taken:

ITEMS 20 - 24

Information:

- A. Recognition of Employees
- B. Receive oral presentation regarding "Strategies - Dealing with Difficult People" training program.

Adjournment