



OPERATIONS COMMITTEE AGENDA

Thursday, February 20, 1997

11:30 A.M.

12:00 pm
1:05 P

- ✓ Mel Wilson/Jackie Goldberg, Chair
- ✓ James Cragin/Joseph Dawidziak ✓ Vice Chair
- Richard Alatorre/Nate Holden
- ✓ Don Knabe/Robert Arthur ✓
- ✓ Zev Yaroslavsky/Robert Abernethy ✓
- Dean Dunphy, Ex Officio

Action To Be Taken:

ITEMS 27 through 33 and 20

Information:

RHF
RHF
RHF

- A. Report of the Executive Officer - Operations
- B. Recognition of Operator of the Month, Maintenance Employee of the Month and Retirees. *Pena* *Archuletta*
- C. Receive oral report on conflict resolution training program for bus and train operators, "Strategies-Dealing with Difficult People."