



AGENDA
OPERATIONS COMMITTEE

Wednesday, November 15, 2000 - 1:00 P.M.

Call to order:

Directors:

Hal Bernson, Chair
Yvonne Burke, Vice Chair
Michael Antonovich
James Cragin
John Fasana
Tony V. Harris, Ex Officio

7. REPORT of the Executive Officer
 - Transit Operations Performance Report
 - Bus Rolling Stock Acquisitions

8. AWARD contracts to the lowest responsive, responsible bidders under Bid No. 08-0003, to provide **engine oils** for a 27-month period, for an amount not to exceed \$2,220,240, inclusive of sales tax:
 - A. GP Resources, Inc., Long Beach, for item numbers 2, 3 and 7, for an amount not to exceed \$1,214,104;
 - B. Southern Counties Oil Company, Orange, for item numbers 1, 4, 5 and 6, for an amount not to exceed \$75,856; and
 - C. 76 Lubricant Company, Costa Mesa, for item number 8 for an amount not to exceed \$930,280.
9. AWARD a 27-month contract to Lincoln Composite, Lincoln, NE, the lowest responsive, responsible bidder under Bid No. 04-0026, for the procurement of **CNG fuel cylinders and mounting brackets** for the Neoplan CNG Bus Fleet, for an amount not to exceed \$3,144,619, inclusive of sales tax.
10. AWARD a firm, fixed-price contract to Sopp Truck Center, the single responsive, responsible bidder under Bid No. 07-0024, for the purchase of **four Hi-Rail Vehicles**, for an amount not to exceed \$210,005, including sales tax.

COMMITTEE AUTHORITY, 4/5 VOTE

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

**COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST
WITHIN COMMITTEE'S SUBJECT MATTER JURISDICTION**

ADJOURNMENT

METROPOLITAN TRANSPORTATION AUTHORITY BOARD RULES (ALSO APPLIES TO BOARD COMMITTEES)

PUBLIC INPUT

The meetings of the Metropolitan Transportation Authority Board are open to the public. A member of the public may address the Board on **one agenda item** per meeting; and/or on **one** item of interest which is within the subject matter jurisdiction of the Metropolitan Transportation Authority. Each person will be allowed to speak for **one minute**. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board. **A request to address the Board must be submitted in person at the meeting to the Board Secretary prior to the start of the meeting.**

Public Comment will be heard at the end of each meeting. The public shall have the opportunity to comment for one minute on Agenda items before or during the Board or Committee's consideration of the item up to five minutes per item, or at the discretion of the Chair. *This requirement shall not apply if the opportunity for public comment on the item was previously provided by a Committee or other meeting at which a quorum was present and the item has not substantially changed since the committee hearing.* All requests for Public Comment must be submitted prior to the posted start time of each meeting.

The public may also address the MTA on non-agenda items within the subject matter jurisdiction of the MTA or a Committee during the Public Comment period indicated on the Agenda. Individuals may speak no more than once during the Public Comment period. Public Comment will last a maximum of twenty minutes, or as otherwise indicated by the Chair. Speakers will be called according to the order in which the speaker request forms are received until the Public Comment period has expired.

Each individual will have the opportunity to speak only once during the Public Comment period. The Public Comment period will last thirty minutes maximum in length. Speakers will be called in the order in which the speaker request forms are received until the thirty minute period has expired. The Chair may limit the public input on any item or the total amount of time allocated for public testimony based on the number of people requesting to speak and the business of the Board. **If you are a party to a specific item, you will be called upon to speak at the time that issue is being considered.**

In accordance with Government Code Section 54954.3(a) the Chair may from time to time dispense with public comment on items previously considered by a committee composed exclusively of Board members.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

CONDUCT IN THE BOARD ROOM The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

REMOVAL FROM THE BOARD ROOM The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
Any other unlawful interference with the due and orderly course of said meeting.

INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD

Agendas for the Regular MTA Board meetings are prepared by the Board Secretary and are available prior to the meeting in the MTA Records Management Department and on the Internet.

Every meeting of the MTA Board of Directors is recorded on cassette tapes, and duplicate tapes are available for a nominal charge. A Spanish language translator is available at all Board Meetings. Translators for other languages must be requested 72 hours in advance. After each Board meeting, a record is prepared which indicates the actions taken by the Board. This record is available on the second business day following the meeting.

DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars (\$10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the LACMTA Board and Committee Meetings. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

ADA REQUIREMENTS

A cordless microphone is available for those persons with mobility impairments who cannot access the public speaking area. Sign language interpreter services are available by giving notice at least three business days in advance of the meeting. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800)252-9040.

HELPFUL PHONE NUMBERS

Copies of Agendas/Record of Board Action/Cassette Tapes of Meetings - (213) 922-2335 (Records Management Department)
General Information/Rules of the Board - (213) 922-4600
Internet Access to Agendas - www.mta.net
TDD line (800) 252-9040

NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA.



RECEIVED
NOV 9 2000
THOMAS K. CONNER

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**Metro Bus Operator Flags Down Cops
Who Arrest 3 in Robbery of Patron**

(Nov. 9) Loc Tran of Los Angeles was waiting for a bus on Broadway late Monday night when two men grabbed him from behind, pulled his hood over his eyes and demanded money. They allegedly snatched his wallet and ran off.

Tran recovered his wits and chased the pair, but they rounded a corner, headed east and disappeared in an alley near 4th and Spring streets.

Just as the incident occurred, Metro Bus Operator Jose Hill-Soto, a nine-year veteran assigned to Division 7, was driving his Line 2 route northbound on Broadway.

"I saw a man being attacked by two others," said Hill-Soto, who once worked in private security. "I also saw a police car behind me, so I stopped my bus and flagged them down."

Found van parked in alley

Alerted by Hill-Soto, LAPD officers James Ferrell and Enrique Ceja spotted two men running up Broadway with a third man in hot pursuit. They lost sight of the two, but within moments found a maroon van parked in an alley. Three men were inside.

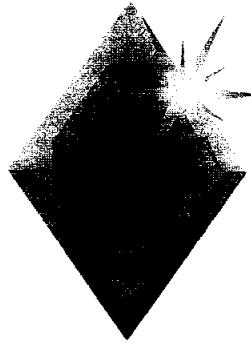
A search of the vehicle turned up Tran's wallet.

The Transit Bus Patrol officers arrested Michael Alonso and Fabian Fernandez, both 19, and Angel F. Martinez, 18, all of Los Angeles, and charged them with robbery. Alonso was held on \$50,000 bail, while Fernandez and Martinez were held on \$35,000 bail each.

"People are being victimized," said Hill-Soto, who helped identify two of the suspects. "I'd want someone to help me if the shoe were on the other foot."

[Back to MTA Report](#)

#7



***TRANSIT OPERATIONS
EXECUTIVE OFFICER'S REPORT***

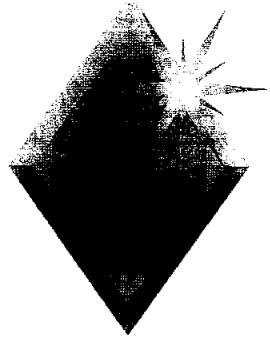
November 15, 2000

Thomas K. Conner



TRANSIT OPERATIONS EXECUTIVE OFFICER'S REPORT

- ◆ **September Performance Highlights**
- ◆ **Bus Cleanliness Inspection Program**
- ◆ **Staff Recognition**
- ◆ **Bus Procurement Update**
- ◆ **Office of System Safety
& Security Activity Report**

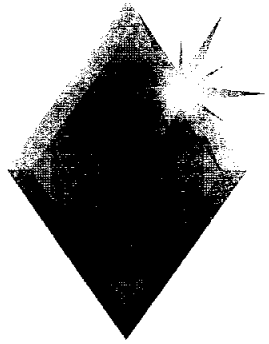


Performance Highlights

September 2000

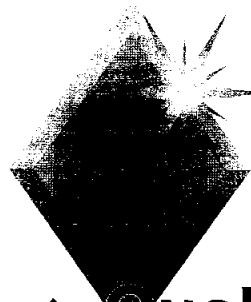
Work Stoppage which began on September 16, 2000, impacted the monthly performance numbers.

- ◆ **Bus On-Time Pull-out % reduced to below the goal at 99.34%**
- ◆ **Bus In-Service On Time Performance decreased, while “running hot” improved.**
- ◆ **Mean Miles Between Mechanical Failures decreased to 4000 miles.**



Performance Highlights

- ◆ **Rail On-Time pullouts for both Light and Heavy rail increased.**
- ◆ **Light Rail met goal and Heavy Rail was nearly at goal for in-service, on time performance prior to the work stoppage.**
- ◆ **Ridership on the Wilshire/Whittier Rapid Bus line reached an all time high of 56,000 riders per day, an increase of 27% in the corridor.**



Bus and Rail Cleanliness Inspection Program

- ◆ **Quality Assurance of Transit Operations implemented a cleanliness inspection rating program in FY99. Twenty percent of the fleet is inspected each quarter and rated on a scaled of 1-10 on various cleanliness categories. Bus and rail cleanliness results for FY 01, 1st Quarter are as follows:**
 - ◆ **The overall bus cleanliness rating for all MTA and Contractor operated service has improved every quarter since the rating began in 1999.**
 - ◆ **The FY 01, 1st Quarter overall fleet rating of 6.8 is in the “Conditional” range and still below the goal of 8.0 to 10.0.**



Bus and Rail Cleanliness Inspection Program

- ◆ **The overall cleanliness rating for MTA maintained and contractor maintained buses were similar.**
- ◆ **The cleanliness rating for all rail division were within the “satisfactory” range with an overall rating of 8.9.**

BUS DIVISIONS

CATEGORY	DIV 1	DIV 2	DIV 3	DIV 5	DIV 6	DIV 7	DIV 8	DIV 9	DIV 10	DIV 15	DIV 18	1ST TRANSIT	T.C.I.	COACH USA	Rating by Category
DASHBOARDS	5.9	6.3	7.0	6.5	5.0	7.5	6.4	6.5	5.3	7.3	6.8	7.2	8.0	6.7	6.6
DRIVERS AREA	5.5	5.8	6.7	6.3	5.5	7.0	6.4	6.7	6.0	6.9	6.5	6.8	7.0	6.2	6.4
TRANSOMLEDGES	5.1	5.0	6.1	5.2	4.4	4.9	7.2	5.7	5.6	5.8	6.2	6.4	NA	4.8	5.6
CEILINGVENTS	5.0	4.5	6.7	5.5	5.4	5.9	8.2	5.9	6.6	6.1	7.3	6.8	7.5	5.3	6.2
SEATS	8.0	6.0	7.7	7.3	6.7	7.7	6.0	7.1	7.2	5.0	5.3	7.3	5.3	6.5	6.7
WINDOWS	4.8	5.8	6.1	5.3	5.4	5.0	6.8	5.8	5.4	4.7	6.0	5.8	7.2	7.5	5.8
WINDOW ETCHINGS	6.0	6.3	8.9	7.0	7.5	6.2	6.5	7.2	8.3	7.1	8.2	5.6	4.7	9.2	7.1
SACRIF. WINDOWS	5.0	6.4	7.5	5.5	8.5	5.3	6.4	5.5	7.7	4.3	5.1	5.1	NA	5.8	6.0
DOORS	5.4	5.2	6.0	5.8	5.3	5.1	6.4	6.1	5.0	5.7	5.6	5.9	6.7	5.3	5.7
FLOORS	5.3	5.3	5.2	4.0	4.8	5.4	5.6	5.2	4.9	5.0	4.7	5.4	5.2	5.0	5.1
STEPWELLS	5.3	5.3	6.0	5.5	4.5	5.7	9.1	6.0	5.1	5.8	5.8	5.7	5.8	6.3	5.9
INT. GRAFFITI	7.7	8.3	8.2	7.0	7.9	8.4	9.2	7.7	8.5	8.6	8.3	8.6	3.3	7.2	7.8
EXT. GRAFFITI	9.5	9.8	9.8	9.4	8.8	9.5	8.8	9.8	9.2	9.6	9.6	9.8	10.0	9.5	9.5
EXT. CLEANLINESS	7.5	8.6	9.2	7.5	9.0	8.7	7.7	9.5	8.5	8.3	9.4	6.3	8.3	7.0	8.3
EXT. BODY COND.	6.9	8.8	9.5	7.7	9.1	8.8	7.5	8.2	8.7	7.5	8.5	6.5	9.7	7.7	8.2
FR BUMPFERS	8.0	8.2	9.5	8.6	9.2	9.0	8.4	8.3	9.5	8.3	9.0	6.5	8.3	7.5	8.5
Rating by Division	6.3	6.6	7.5	6.5	6.7	6.9	7.3	7.0	7.0	6.6	7.0	6.6	6.9	6.7	6.8

RAIL DIVISIONS

CATEGORY	DIV 11	DIV 20	DIV 22	Rating by Cat.
OPERATOR CAB AREA	9.4	8.6	10.0	9.3
TRANSOMLEDGES	8.2	8.3	8.6	8.4
CEILINGVENTS	7.6	6.6	9.6	7.9
SEATS	9.9	9.8	10.0	9.9
WINDOWS	6.9	5.3	8.4	6.9
WINDOW ETCHING	9.3	9.6	10.0	9.6
SACRIF. WINDOWS	8.9	9.8	9.2	9.3
DOORS	8.0	6.6	9.4	8.0
FLOORS	9.4	7.6	9.4	8.8
INT. GRAFFITI	9.7	10.0	9.8	9.8
EXT. GRAFFITI	10.0	10.0	10.0	10.0
EXT. CLEANLINESS	8.6	7.9	8.6	8.4
EXT. BODY CONDITION	8.8	10.0	8.4	9.1
EXT. ROOF CLEANLINESS	8.7	NA	9.4	9.1
Rating by Division	8.8	8.5	9.3	8.9

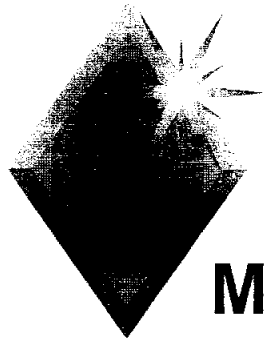
Bus and Rail Cleanliness Inspection Program FY 01, 1st Quarter Summary



Bus Procurement Update

Due to the strike, only two buses were delivered/accepted by the MTA in October 2000. However, both manufacturers have been busy preparing for upcoming deliveries.

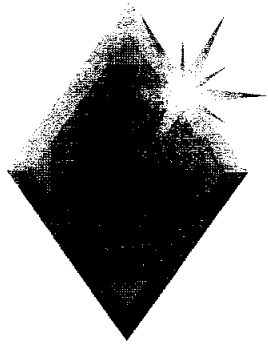
- ◆ **All New Flyer high floor CNG buses are in revenue service. Separately, New Flyer started production last month in Winnipeg on the 223 low floor bus option order. They will not start final assembly in Crookston, MN until December 2000, which is approximately 120 days behind schedule. The earliest we expect to see these buses arriving at MTA is January 2001.**
- ◆ **All but two NABI base buy buses have been accepted and put into revenue service. As of November 1, 2000, 213 NABI buses were in revenue service. Separately, NABI has started frame assembly on the 215 bus option order. They expect to begin shipping these buses to MTA in late January 2001.**
- ◆ **Parsons Brinkerhoff expects to deploy their contracted bus inspectors to both New Flyer and NABI for line inspections by November 30, 2000.**



Bus Procurement Update

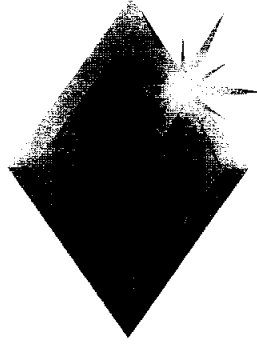
MTA Contract Service Providers have entered into contracts to acquire 115 new buses by June 2001:

- ◆ **First Transit has ordered sixty seven (67) low-floor 40' buses from Orion Bus. These buses should start arriving in December 2000. First Transit has also ordered twenty eight (28) El Dorado 30' buses.**
- ◆ **Coach USA has ordered a total of twenty (20) 40' buses from Thomas. Thomas has committed to deliver these buses sometime between December 2000 and June 2001.**



Office of System Safety & Security Activity Report

- ◆ **Two (2) Safety Message Billboards in process and Two (2) installed on the Metro Blue Line.**
- ◆ **Computer Based Safety Training expanded to twelve (12) sites: Divisions for CBT: 1, 9, 10, 20 Locations: 14, 34, 61, RRC (2), CMF, USG and OCI (Note: Some locations have multiple installations)**
- ◆ **Issued New Safety Manuals on Asbestos Management, Confined Space Entry and Systemwide Hazardous Materials Response Plan.**
- ◆ **OSSS and LAPD/LASD were fully mobilized during 1st half of October due to work stoppage.**
- ◆ **Sheriff's deputies solve string of thefts on the Metro Blue Line.**



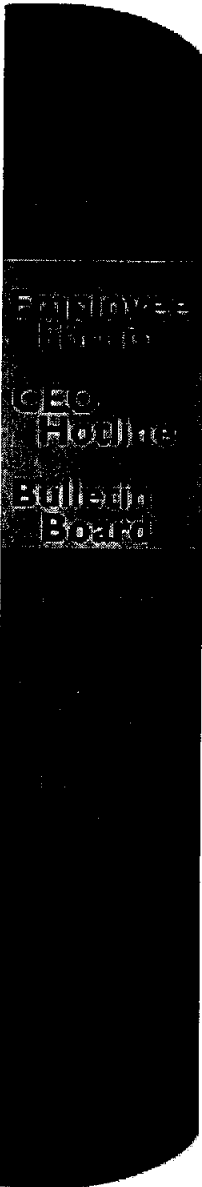
***TRANSIT OPERATIONS
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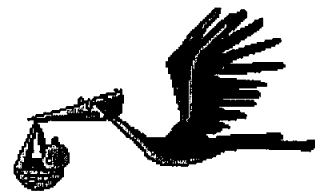
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Operator Evelyn Davis, being interviewed here by Leo Stallworth of KABC, Channel 7, told her story first to metro.net, then to seven TV stations, three print outlets and two radio stations, including a live interview on KFWB. DIVISION 6 PHOTO

Operator Evelyn Davis Witnesses Miracle on 7th Street: A Baby Boy

By BILL HEARD, Editor
(Sept. 12) Operator Evelyn Davis set out on her first Line 20 run Tuesday morning thinking it would be just another day. But, at 7:30 a.m. at the corner of 7th and Hill streets, she witnessed the miracle of birth and held a vital new life in her hands. Suddenly, the day turned from ordinary to extraordinary.



Davis was boarding passengers when she was asked to call paramedics. A woman on her bus - later identified as Susana Millan - was having labor pains. She had hardly hung up from notifying Bus Operations Control when the woman had her first contraction.

Davis cleared the bus, offering passengers transfers. Two women, one Asian and one Hispanic, stayed aboard to assist the soon-to-be mother, who spoke only Spanish.

By this point, Millan was on the floor of the bus, ready to deliver.

'I just had to react'

"I saw her water break and then I saw the baby's head coming," said Davis, a grandmother of five. "I didn't have time to think about what to do – I just had to react."

Suddenly, the baby was resting in her hands. She placed the child, a healthy little boy, on the mother's stomach.

"He looked beautiful," Davis recalls. "His mom was fine and had a smile on her face. I gave her a hug and told her I was the godmother!"

Mother, child doing well

A few minutes later, City Fire Department paramedics arrived, checked mother and child and whisked the pair away to California Hospital Medical Center. The hospital reports Millan and her baby boy are doing well.

"It was the most amazing thing that ever happened to me," said Davis, still somewhat stunned at the event. "I felt ecstatic and very honored."

Nevertheless, by 10 a.m., Davis, a 16-year operator who drives out of Division 6, was back on her route picking up passengers – but still thinking about the special little passenger who came briefly into her life at the corner of 7th and Hill.

[Back to MTA Report](#)

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Rearview Mirror: **Metro Green Line Operator** **Catches Alleged Vandals in the Act**

(Aug. 7) It was thanks to his rearview mirror that he saw them. Three young men allegedly etching windows on a Metro Green Line train. So, even as he continued an eastbound run, recently, Operator Ralph Lee called the cops.

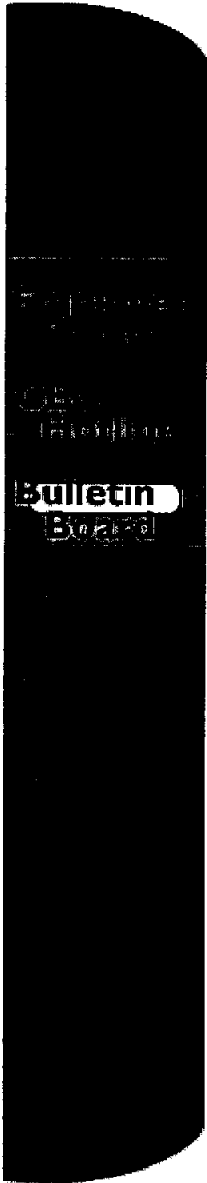
When the train pulled into the Hawthorne station, the three suspects exited. Almost immediately, they were spotted by a rail operations supervisor, who watched as they attempted to board a bus.

But, time wasn't on their side. Before the young men could leave the area, they were stopped by Sheriff's Deputies Fernando Anaya and Aldrin Mora.

A third deputy, Miles Lewis, arrested Valentine Gonzales, 18, of Lynwood on a vandalism charge, and detained two juveniles. Deputies also recovered vandalism tools from the three. The 17-year-olds later were cited and released to their parents, who also were cited.

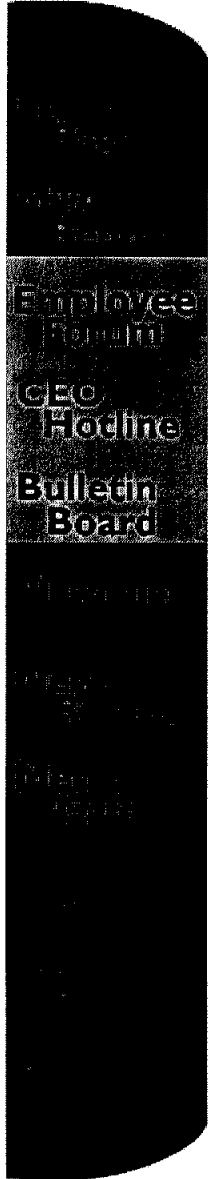
Damage to the train included etchings on six windows, estimated at a replacement cost of \$1,186.

[Back to MTA Report](#)





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Metro Bus Operator Flags Down Cops Who Arrest 3 in Robbery of Patron

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Tran recovered his wits and chased the pair, but they rounded a corner, headed east and disappeared in an alley near 4th and Spring streets.

Just as the incident occurred, Metro Bus Operator Jose Hill-Soto, a nine-year veteran assigned to Division 7, was driving his Line 2 route northbound on Broadway.

"I saw a man being attacked by two others," said Hill-Soto, who once worked in private security. "I also saw a police car behind me, so I stopped my bus and flagged them down."

Found van parked in alley

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"People are being victimized," said Hill-Soto, who helped identify two of the suspects. "I'd want someone to help me if the shoe were on the other foot."

[Back to MTA Report](#)