



Metro

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MARCH 10, 2017

TO: BOARD OF DIRECTORS

**THROUGH: PHILLIP A. WASHINGTON
CHIEF EXECUTIVE OFFICER**

**FROM: ALEX Z. WIGGINS *AW*
CHIEF, SYSTEM SECURITY AND LAW ENFORCEMENT**

SUBJECT: INCREASED LAW ENFORCEMENT AND SECURITY PATROLS

ISSUE

In support of Metro's ongoing efforts to improve the ridership experience for passengers, Metro is increasing the presence of law enforcement and security personnel across the system, complementing actions already underway to improve Metro's infrastructure.

DISCUSSION

Metro periodically increases or 'surges' law enforcement and security staffing in a focused manner to address crime and Code of Conduct violations. Previous surges in 2015 and 2016 focused Metro's law enforcement and security resources on the Blue, Red, Expo and Green Lines, as well as several bus hubs. Effective March 13, Metro will launch a 2017 round of law enforcement and security surges beginning with the Blue Line.

The objective of the 2017 surge is to reduce passenger complaints in the following key areas:

- Vending and solicitation
- Raucous, offensive behavior
- Loud music
- Seat hogging or taking up excessive space

Beginning on Monday, March 13, Metro security staff will board and ride Blue Line trains departing the 7th & Metro and Long Beach Stations. Effective Monday, March 20th, Metro deputies provided by Los Angeles County Sheriff's Department (LASD) will board and ride Blue Line trains as well, travelling the same route between downtown Long Beach and Los Angeles. The operational goal is to assign a team of two (2) LASD deputies or Metro security personnel to each train set operating along the Blue Line between the hours of 5:30 AM and 1:30 AM the following day.

Metro plans to run this operation Monday through Saturday for five (5) consecutive weeks, at which time results will be analyzed to determine future deployments throughout the transit system.

Focused exclusively on improving the ridership experience for Metro passengers, Metro's law enforcement and security personnel will engage passengers in a friendly manner, emphasizing voluntary compliance to address the Code of Conduct violations noted above. Coverage throughout the balance of the system will be maintained and minimally impacted.