



Metro

Los Angeles County
Metropolitan Transportation Authority

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DECEMBER 8, 2017

TO: BOARD OF DIRECTORS

FROM: PHILLIP A. WASHINGTON *PAW*
CHIEF EXECUTIVE OFFICER

SUBJECT: SERVICE INCREASES ON METRO GOLD AND GREEN LINES

ISSUE

In support of our mission to provide excellence in service and support, Operations made several adjustments to our rail and bus network that will take place beginning Monday, December 11, 2017. This board box provides specific information on the service increases made to Metro Gold and Green Lines to improve service, efficiency and help meet customer demands.

DISCUSSION

Metro Gold Line

The Gold Line currently operates 6 three-car trains during weekday peak periods. Effective Monday, December 11, 2017, 4 additional three-car trains will be added for a total of 10 three-car trains during weekday peak periods.

Metro Green Line

The Green Line currently operates 6 minute service during the busiest time of the peak periods with 7.5 minutes service during the remainder of the peak periods. Effective Monday, December 11, 2017, 6 minute service will span the entire peak period. In an effort to add new equipment and additional capacity to this line, new P3010 rail cars will be deployed in addition to the Siemens P2000 cars that currently operate on the Metro Green Line.

Communications

Metro Communications is providing regular information to the public regarding all service changes that will go into effect on December 10, 2017. Metro is informing the public about all these adjustments through “take one” notices and car cards on Metro buses and trains, broad media notification throughout the region, [information on Metro's main web page](#), on our blogs [The Source](#) and [El Pasajero](#) and through our [social media channels](#). Metro is also sending e-mail notices to our various partners throughout the county, including the offices of all elected officials, cities and agency staff, municipal and local transit providers, and other key stakeholders.