



Metro

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Metropolitan Transportation Authority

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JULY 15, 2014

TO: BOARD OF DIRECTORS

THROUGH: ARTHUR T. LEAHY *PJB for A.T.L.*
CHIEF EXECUTIVE OFFICER

FROM: DUANE MARTIN *PJB for DM*
DEPUTY EXECUTIVE OFFICER, PROJECT MANAGEMENT

**SUBJECT: AMERICAN PUBLIC TRANSPORTATION ASSOCIATION (APTA)
PEER REVIEW**

ISSUE:

From July 8, 2014 through July 10, 2014, APTA convened a Peer Review of Metro's Security and Law Enforcement Services.

BACKGROUND

APTA recently conducted a peer review of Metro's Sheriff's contract and policing policies and strategies. The APTA Peer Review panel included Chief of Police James Spiller from Dallas Area Rapid Transit, Chief of Police David Jutilla from King County Metro, David Hahn, Senior Program Specialist, Safety and Security with APTA and Vice President of Security Services James Keating with Chicago Transit Authority.

The panel objectives included reviews of:

- Contract management/oversight
- Personnel/billing
- Transit community policing
- Requirements for bus operations
- Requirements for rail operations
- Fare collection

We have been advised that the APTA Peer Review panel has now completed their assessment and report. On July 15, 2014, staff received a draft copy of the Peer Review's findings. Staff will be reviewing the recommendations and provide comments to APTA. A final draft of APTA's Peer Review Report is anticipated to be delivered to Metro staff at the end of August.

Staff welcomes the findings from both the independent audit of the LASD and the APTA Peer review. The findings have identified areas of improvement as it relates to our contracting relationship with LASD and our law enforcement oversight and policing strategies. We believe the independent review of the auditor and Peer review will be critical in informing our contract oversight and policing strategies as we proceed with the RFP for law enforcement services.

The audit and peer review findings provide an excellent opportunity to shape our current practices. We look forward to a rich discussion with the Board to develop best practices and incorporate improved oversight and metrics into a future contract.

For over 20 years, Metro has had a longstanding relationship with the LASD and has explored various law enforcement models. This is an opportunity to evaluate the best law enforcement model for a dynamic and swiftly growing transit system.

NEXT STEPS

The following is a timeline of the next steps as it relates to addressing the LASD audit and the APTA Peer Review:

- Staff will share the final peer review report in late August 2014
- Staff will return to the Board in September 2014 with a final copy of the APTA peer review
- Staff will hold a special briefing to discuss the APTA Peer review and LASD audit and receive feedback from the Board in September 2014.
- Staff will incorporate recommendations from the Peer Review into the new Transit Community Policing Scope of Work to be released by November 2014

Metro staff will provide full and serious consideration of the recommendations from the LASD audit and the APTA Peer Review. We look forward to the discussion with LASD, auditors, industry leaders and our Board to build the best law enforcement model for Metro.