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Los Angeles County
Metropolitan
Transportation
Authority

One Gateway Plaza
Los Angeles, CA
90012

213.922.6000

Mailing Address:
P.O. Box 194
Los Angeles, CA 90053

TO: BOARD OF DIRECTORS
[Signature]
THROUGH: ROGER SNOBLE
CHIEF EXECUTIVE OFFICER
FROM: MATT RAYMOND *[Signature]*
CHIEF COMMUNICATIONS OFFICER
SUBJECT: UPDATE ON INTERAGENCY TRANSFER
COORDINATION

ISSUE

The MTA Board adopted a fare restructuring plan which will become effective on January 1, 2004. As part of that restructuring, all transfers within the MTA system will be eliminated. However, to continue to facilitate passengers transferring from one transit agency to another, Director O'Connor made a motion directing MTA Staff to maintain a mechanism for interagency transfers between MTA and other operators. MTA has met with the municipal operators and is moving forward with an interagency transfer program which meets the requirements of the motion, as well as abides by the existing Bus Operations Subcommittee (BOS) policy on interagency transfers which was adopted on July 30, 2002.

BACKGROUND

MTA staff met a number of times with the EZ Transit Pass Operators' Working Group, the Bus Operations Subcommittee and the General Managers' Group. As a result of these discussions, staff is moving forward with the following program elements:

- **MTA Day Pass:** The MTA Day Pass will be valid on MTA bus and rail services only. Passengers boarding MTA buses using the MTA Day Pass may also purchase an interagency transfer if they wish to transfer to another municipal operator. (See section below for details on the interagency transfer.) MTA staff and the EZ Pass Working Group will continue to discuss and develop a regional EZ Transit Day Pass, although an implementation date for this regional Day Pass has not yet been determined.

- **Interagency Transfers:** Two different transfer “documents” are proposed; one from MTA buses to other municipal operators, and one from municipal operators to MTA. The municipal operators are comfortable with this arrangement since it follows the “Policy on Use of Interagency Transfers” adopted by the BOS on July 30, 2002, and will continue to allow each operator the flexibility to determine whether they will collect the transfer, limiting it to a single use, or not. (See Attachment A.)

The MTA to Muni transfer will be clearly labeled and will have language indicating that they are not valid for transfer to MTA bus or rail. For the Non-MTA transfers, MTA will produce a transfer which can be issued by municipal and locally-funded operators for transfer to MTA, municipal or other locally-funded services. Operators also have the option of producing their own interagency transfers which MTA and the other Local Operators will continue to accept.

NEXT STEPS

Over the next several weeks, MTA staff will review the details of the transfer designs and specific information printed on the transfers with the municipal operators. The transfers will be designed to avoid abuse and counterfeiting and will be consistent with the existing policies.

Attachment: BOS Policy on Use of Interagency Transfers, 7/30/02

Attachment

POLICY ON USE OF INTERAGENCY TRANSFERS
Adopted by BOS 7/30/02

In an effort to promote seamless travel for the public, and in response to state TDA law, included and eligible municipal operators and the LACMTA establish the following interagency transfer policy:

A transfer that a rider receives from one bus system or Metro Rail Line will be accepted by other bus systems or Metro Rail lines for segments of a one-way continuous trip that the rider makes within a two-hour period on any one day. For systems having designated transfer points, the interagency transfer will only be accepted at those points.

The rider may use the same transfer for all transfer segments, unless the receiving operator has a policy to collect transfers from boarding passengers. In that event, the bus operator will provide the passenger with a new interagency transfer upon payment of the interagency transfer fare. If the person is transferring to express or premium service, the accepting operator will follow that system's policy about charging an additional fare for the express/premium service. Fares for interagency transfers are determined by the issuing transit system.

Interagency transfers will have the words "Interagency Transfer" or the letters "IAT" printed on them. New systems accepting the interagency transfer will be listed on the transfers as soon as possible.