



Metro

Metropolitan Transportation Authority

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SEPTEMBER 7, 2004

TO: BOARD OF DIRECTORS

THROUGH: ROGER SNOBLE
CHIEF EXECUTIVE OFFICER

FROM: JOHN BUCATOE, JR.
DEPUTY CHIEF EXECUTIVE OFFICER

SUBJECT: CANCELLATION OF LINE 107/IMPLEMENTATION OF NEW SHUTTLE SERVICE

ISSUE

The Board requested information on customer impacts related to the cancellation of Line 107. This report describes the impacts, and how they have been addressed by a new shuttle service (Line 607).

DISCUSSION

The Metro South Bay Sector Council approved the cancellation of Line 107 effective June 2004, based on low ridership, high subsidy per passenger, and extensive duplication with three Community DASH routes and with Metro Line 108 (Slauson Ave.). In conjunction with the cancellation of Line 107, Metro implemented a new community shuttle in North Inglewood – Line 607 – to serve local trips within that community since no DASH routes operate in this area.

Since the cancellation of Line 107, a small number of riders have been negatively impacted in the Windsor Hills area (Attachment B). Unlike the rest of former route Line 107 on 54th St. east of Crenshaw Blvd., the View Park/Windsor Hills area does not have Community DASH service.

In response to community requests to serve the View Park/Windsor Hills area of Los Angeles County, Line 607 (N. Inglewood Community Shuttle) has been extended from Slauson Ave. to 54th St. and Crenshaw Blvd. via Angeles Vista Blvd., Valley Ridge Ave., and 54th St. effective Tuesday, September 7, 2004 (Attachment A). The implementation of the route extension was well timed as it preceded the first day of school for most of the schools in the area.

Line 607 operates peak period service on weekdays only. A contractor provides the service for Metro with smaller vehicles, approximately 24' long with seating capacity for 20 riders. These smaller vehicles fit the neighborhood streets, and work well for the shorter-distance, intra-community trips.

NEXT STEPS

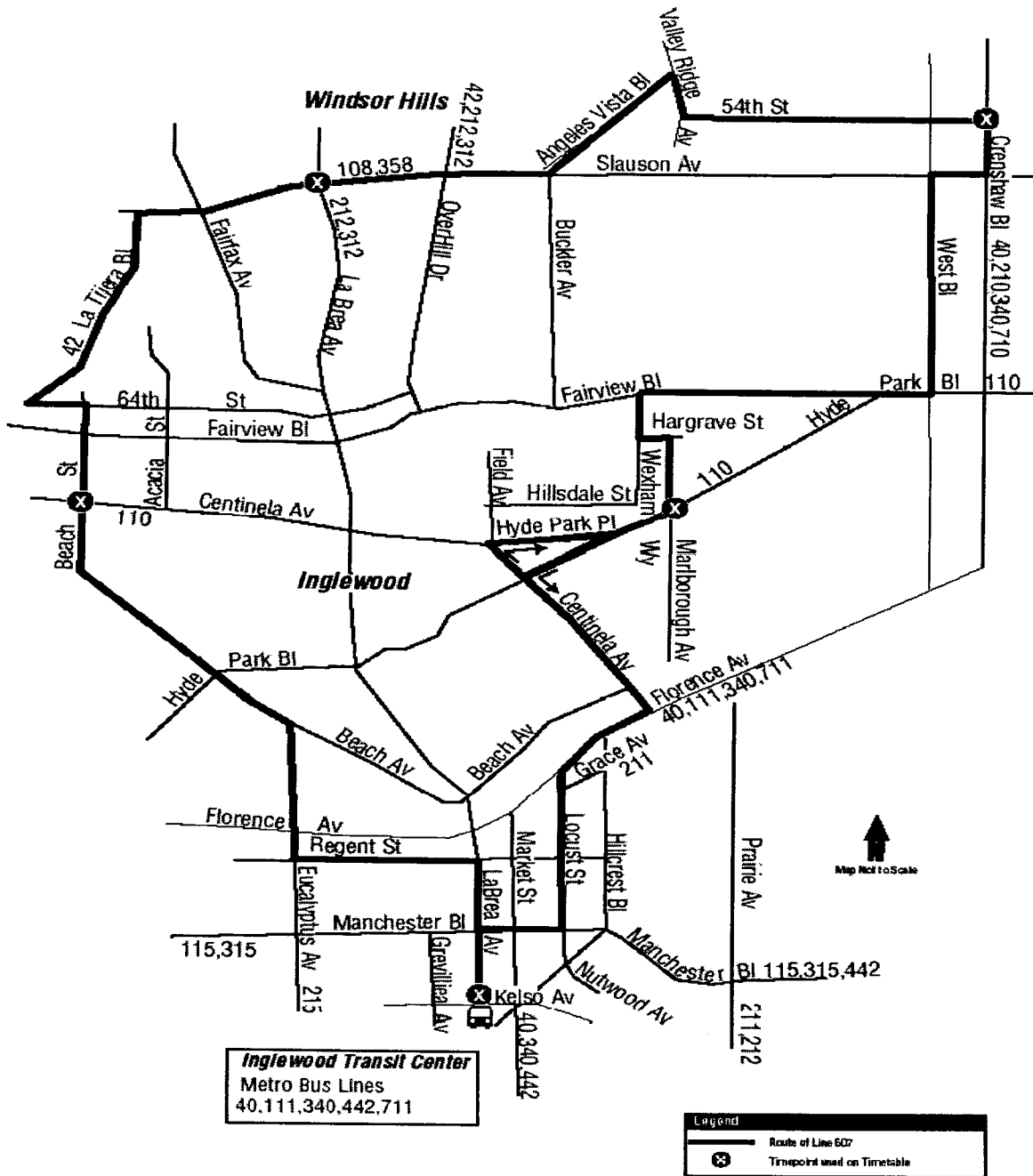
Metro will monitor the ridership on Line 607 and make adjustments to service in the future, as necessary.

ATTACHMENTS

- A. Line 607 Map
- B. Letter to D.T. Evans

Prepared by: Dana M. Coffey, General Manager
Metro South Bay

LINE 607 MAP



0311700607

August 17, 2004

DT Evans
PO Box 43972
Los Angeles, CA 90043

Dear Ms. Evans:

Metro South Bay is happy to announce that Line 607 (North Inglewood Community Shuttle) will operate an expanded route beginning Tuesday, September 7, 2004. The expanded route will reinstate service on Angeles Vista Blvd., Valley Ridge Ave., and 54th Street west of Crenshaw Blvd. to Slauson Ave. This 1.5-mile segment is one of the only areas along the former Line 107 that is not served by Community DASH or other public transportation providers. The attached map shows the new expanded Line 607 that will also provide new service on Crenshaw, West, and Fairview Boulevards.

Regarding reinstatement of Line 107, you asked for the protocol/process available to you, and action steps you should take to reactivate a Metro bus line. After reviewing archives of previous MTA actions, we do not find a precedent where a line has been reinstated, nor do we find reference to a specific process. We believe the original reasons for cancellation of Line 107 still apply, i.e. low patronage, duplication of services, and a corresponding high subsidy per passenger. Line 107 could not be sustained given the high cost per passenger and the overlapping service from Community DASH and Metro Lines 108/358 (Slauson Ave.).

We appreciate your concern for the riders of former Line 107. However, we believe that options exist for most of these riders, including community-based fixed-route services such as Line 607 and DASH. Also, demand response public transportation services exist in the form of Access Services, Cityride, and the Culver City taxi coupon program, which serves the unincorporated areas of View Park/Windsor Hills. We hope to continue working cooperatively with you and the community to improve public transportation. Please give me a call at (310) 225-6001 to discuss.

Sincerely,

Dana Coffey
General Manager

Cc: Yvonne Burke, County Supervisor
John Catoe, Deputy CEO
Mark Maloney, Metro Contract Services
Jewel Morton, View Park/Windsor Hills Beautification Committee
Dan Nguyen, Gateway Cities Sector
David Reed, United Homeowners Association