



**Metro**

Metropolitan Transportation Authority

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NOVEMBER 2, 2004

**TO:** BOARD OF DIRECTORS

**THROUGH:** ROGER SNOBLE  
CHIEF EXECUTIVE OFFICER

**FROM:** JOHN B. CATOE, JR.  
DEPUTY CHIEF EXECUTIVE OFFICER

**SUBJECT:** CANCELLATION OF LINE 576 (VERNON-PACIFIC PALISADES EXPRESS)

**ISSUE**

On September 9, 2004 the Gateway Cities Sector Governance Council approved the cancellation of Line 576 effective December 19, 2004. Line 576 is an express service that operates from the City of Vernon to the Pacific Palisades area. In compliance with the Board adopted Transit Service Policy productivity standards, this action was taken since this line carries relatively few people and duplicates a number of existing Metro bus routes in the same corridor. The subsidy per boarding on this line is estimated to be \$3.25, over twice the system average.

**BACKGROUND**

Line 576 is an express service that operates five morning trips from the City of Vernon to the Pacific Palisades area and five afternoon trips from Pacific Palisades to Vernon, Monday through Friday. The attached map (Attachment A) illustrates the route of this line and alternative service along all segments of the route. Also attached is an impact table showing alternative routes riders may take to continue their current travel pattern (Attachment B).

Prior to taking this action, the Governance Council conducted a public hearing on this matter and considered the possible impacts this change might have on riders of this line. Public notification about the public hearing was provided in numerous advertisements (including local papers, foreign language publications, and the Los Angeles Times) press releases, and approximately 200,000 English and Spanish language rider notices distributed on this line and other Metro buses.

The cancellation of this line will become effective December 19, 2004, concurrent with the regular system shake-up. Resources from this line will be reinvested to provide new weekend service and expanded night service on other Gateway Cities Sector lines. The service improvements to this line will be implemented in December also. At this time we are notifying elected officials and riders of the upcoming change in service. Public Hearings

held in the Westside/Central and Gateway Cities Sectors resulted in five expressions of opposition to the change and two in support.

The alternative lines in this corridor all provide frequent service with transfer connections ranging from 3-10 minutes as shown in the table (Attachment B). For example, a customer traveling on the 576 Line between the Vernon area and the Palisades area, boarding at Vernon and Central and exiting at Sunset and Pacific Coast Highway, would currently have a travel time of 123 minutes. That customer will be able to board and exit at the same points by riding Line 105 and transferring to Line 2/302. Total travel time riding the replacement lines is 131 minutes, which includes the transfer. I might point out that this connection would also accommodate other riders who have destinations along Sunset Blvd like UCLA, Beverly Hills and Brentwood. Total travel time for these riders would be less since they are not traveling to the end of the line.

### NEXT STEPS

Next month we plan to conduct outreach to riders of Line 576 in an effort to inform them of alternative service available in this corridor. The Outreach will include special rider notices, which will be prepared and placed on this line informing patrons of the upcoming service change. The notice will identify and describe the replacement lines that riders can use to continue their current travel patterns. Sector staff will also ride the line and be available to answer any questions our patrons may have.

We plan to monitor the service on the replacement bus lines following the cancellation of the 576 Line to ensure their on-time performance.

### ATTACHMENTS

- A. Line 576 Map
- B. Impact Statement

Prepared by: Alex Clifford, General Manager  
Metro Gateway Cities Sector



ATTACHMENT B

COMPARISON OF CURRENT & PROPOSED TRAVEL ALTERNATIVES FOR LINE 576 RIDERS

Travel Origin (from)	Corridor	Travel Destination (to)	Bus Line	ALTERNATIVE TRAVEL PATTERNS	
				Replacement Line (s)	Transfer
VERNON AVENUE CORRIDOR	A	PACIFIC PALISADES	576	105 to 2 or 705 to 2	Yes
	B	BRENTWOOD	576	105 to 2 or 705 to 2	Yes
	C	UCLA	576	105 to 2 or 705 to 2	Yes
	D	BEVERLY HILLS	576	105 to 2 or 705 to 2	Yes
	E	BURTON WAY	576	105 to 316 or 705 to 316	Yes
	F	LA CIENEGA BOULEVARD	576	105 or 705	No
	G	WEST LA TRANSIT CTR	576	105 or 705	No
	H	WESTERN AVENUE	576	105/ 705 to 207 or 357	Yes

SUNSET/VA SERVICE FEASIBLE BUS LINES				
Line	Days of Operation	Type Service	Peak Frequency *	Major Corridor Served
2	Seven days a week	local	5 to 6 minutes	Sunset Blvd
105	Seven days a week	local	15 minutes	Vernon-LaCienega-Sunset
207	Seven days a week	local	6 to 8 minutes	Western-Hollywood-120th
302	Monday thru Friday	limited	7-15 minutes	Sunset Blvd
316	Monday thru Friday	limited	15-20 minutes	3rd St- Burton Way
357	Monday thru Saturday	limited	7 to 8 minutes	Western-Hollywood-120th
576	Monday thru Friday	express/local	25-30 minutes	Vernon-LaCienega-Western-Sunset
705	Monday thru Friday	rapid bus	12-15 minutes	Vernon-LaCienega-Santa Monica

**Note**

Asterisk denotes Line 576 operates only five morning and five afternoon peak hour trips on weekdays

Gateway Cities Service Sector