



Metro

Metropolitan Transportation Authority

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MAY 12, 2004

TO: BOARD OF DIRECTORS

THROUGH: ROGER SNOBLE
CHIEF EXECUTIVE OFFICER

FROM: JOHN B. CATOE, JR.
DEPUTY CHIEF EXECUTIVE OFFICER

SUBJECT: FREEWAY SERVICE PATROL ASSISTS BY FREEWAY

ISSUE

The Metro Freeway Service Patrol (FSP) program collects and compiles information on its motorist assists. This data is currently formatted and sorted by FSP beat. Per the request of Board Member La Bonge at the April 2004 Operations Committee, a spreadsheet of FSP assists, sorted by freeway, has been prepared and is attached.

BACKGROUND

The Metro Freeway Service Patrol (FSP) assists stranded motorist on freeways throughout the Los Angeles Country region. Contracted tow trucks continuously patrol assigned segments of freeways (beats) during peak congestion periods. Data is captured for each motorist assist on paper survey forms. The data is processed and reports prepared by one of the program's partner agencies, Caltrans. A Quarterly Statistical Report of Freeway Assists report is prepared and distributed by Caltrans.

As the format of the data currently is sorted by FSP beat, the attached spreadsheet provides the information in a reformatted (by freeway) report. As several beats are contracted to patrol on more than one freeway, estimates of assists assigned to each freeway leg has been made. The data is for the 12-month period April 2003 through March 2004, and has been further segmented by calendar quarter.

ATTACHMENTS

- A. Peak FSP Map
- B. FSP Peak Period Assists By Freeway

ATTACHMENT A



Metro Freeway Service Patrol Peak Period Assists by Freeway

Frwy	Area Served	4th Qtr FY 03				Total	1st Qtr FY 04				Total	2nd Qtr FY 04				Total	3rd Qtr FY 04				Total
		Apr	May	June	July		Aug	Sept	Oct	Nov		Dec	Jan	Feb	Mar						
2	NE LA	262	279	260	821	303	278	289	870	310	236	229	775	284	235	278	777	626	601	668	1,885
		704	665	731	2,100	721	681	684	2,086	767	633	559	1,979	626	601	668	1,885	388	460	617	1,443
		382	439	490	1,311	475	544	518	1,537	511	422	303	1,236	388	460	617	1,443	505	592	736	1,833
		821	863	824	2,508	811	815	728	2,354	666	584	406	1,656	505	592	736	1,833	809	649	894	2,352
		842	876	749	2,467	833	839	870	2,542	897	661	644	2,202	809	649	894	2,352	370	337	426	1,133
	Valencia	553	698	577	1,828	708	635	530	1,873	478	503	418	1,399	370	337	426	1,133				8,646
					10,214				10,392				8,472								
5	Civic Ctr Mid Cities NE & SFV SFV Valencia	483	424	424	1,331	503	646	566	1,735	603	428	382	1,413	394	370	422	1,186	833	726	696	2,253
		693	705	666	2,064	700	744	692	2,136	833	726	696	2,253	693	705	666	2,064	578	477	317	1,372
		633	565	642	1,840	643	695	619	1,957	578	477	317	1,372	643	695	619	1,957	828	636	417	1,881
		820	817	814	2,451	779	837	751	2,367	828	636	417	1,881	779	837	751	2,367	843	635	499	1,977
		709	910	777	2,396	830	932	819	2,581	843	635	499	1,977	830	932	819	2,581	564	661	824	2,069
	Pomona				10,082				10,776				8,898								8,599
10	Civic Ctr E LA	516	710	601	1,827	654	625	651	1,930	612	436	416	1,464	459	467	501	1,427	519	404	376	1,298
		558	621	558	1,737	565	584	549	1,708	519	404	376	1,298	565	584	549	1,708	464	449	556	1,469
					3,564				3,638				2,762				2,896				
14	SFV Palmdale	428	486	512	1,426	613	777	675	2,064	724	425	418.5	1,567.5	495	322.5	254.5	1,012	861	679	556	2,096
		854	840	738	2,432	826	911	856	2,593	861	679	556	2,096	826	911	856	2,593	329	127	205	661
		388	446	314	1,148	341	346	318	1,005	329	127	205	661	341	346	318	1,005	724	425	418.5	1,567.5
	SGV/Wainut	428	486	512	1,425	613	777	675	2,064	724	425	418.5	1,567.5	495	322.5	254.5	1,012	435	322.5	254.5	4,325
					5,005				5,662				4,325				4,964				
57	SGV/Wainut	793	744	708	2,245	800	650	624	2,074	802	472	429	1,703	567	620	663	1,870	600	408	442	1,450
		589	558	544	1,691	527	601	608	1,736	600	408	442	1,450	567	620	663	1,870	527	601	608	1,736
					3,936				3,810				3,153				3,539				
91	Compton Lakewood	627	523	564	1,714	605	649	536	1,790	710	504	469	1,683	389	527	562	1,498	889	652	584	2,125
		882	889	796	2,567	891	827	860	2,578	889	652	584	2,125	882	889	796	2,567	541	703	879	2,123
		970	1,040	962	2,972	999	1,025	904	2,928	929	667	623	2,219	970	1,040	962	2,972	779	602	866	2,247
		265	273	274	812	280	291	301	872	293	228	206	727	265	273	274	812	247	205	253	705
					8,065				8,168				6,754				6,573				
101	Civic Ctr SFV West/SFV Hollywood	773	726	689	2,188	844	852	873	2,569	770	534	451	1,755	612	506	585	1,713	996	793	767	2,556
		1,053	979	1,009	3,041	969	1,053	987	3,009	844	852	873	2,569	770	534	451	1,755	770	534	451	1,755
					5,229				5,578				4,311				4,428				
105	Gardena/LAX South LA	773	726	689	2,188	844	852	873	2,569	770	534	451	1,755	612	506	585	1,713	996	793	767	2,556
		1,053	979	1,009	3,041	969	1,053	987	3,009	844	852	873	2,569	770	534	451	1,755	770	534	451	1,755
					5,229				5,578				4,311				4,428				

ATTACHMENT B

110	Civic Ctr/Pasa South LA	850 801	712 809	749 842	2,311 2,452	4,763	802 837	754 896	742 782	2,298 2,515	4,813	787 879	582 671	501 537	1870 2087	3,957	598 621	584 602	641 829	1,833 2,052	3,885
118	SFV	960	950	816	2,728		891	873	911	2,675		924	713	702	2339		894	734	1021	2,649	
134	NE & SFV NE LA	561 262	684 279	594 280	1,849 821	2,670	639 303	631 278	584 289	1,854 870	2,724	692 310	483 236	500 229	1675 775	2,450	466 264	483 235	548 278	1,497 777	2,274
170	SFV	265	273	274	812		280	291	301	872		293	228	206	727		247	205	253	705	
210	SGV Pasadena	803 405	885 388	879 367	2,567 1,160	3,727	1,001 426	992 542	887 424	2,880 1,392	4,272	1,059 430	807 294	722 224	2588 948	3,536	731 238	628 271	691 432	2,050 941	2,991
405	WLA LAX SOUTH BAY SFV LONG BEACH	958 717 826 654 982	1,024 626 772 748 874	1,049 625 734 731 936	3,031 1,968 2,332 2,133 2,792	12,256	1,041 684 770 785 830	1,074 659 739 791 923	1,008 610 644 694 816	3,123 1,953 2,153 2,250 2,569	12,048	1,074 672 764 720 850	866 572 556 586 398	762 518 404 485 560	2,702 1,762 1,724 1,801 1,808	9,797	910 610 449 571 507	938 533 487 626 573	1016 591 595 742 697	2,864 1,734 1,541 1,939 1,777	9,855
605	MID CITIES SGV	832 955	901 925	802 888	2,535 2,768	5,303	922 879	1,012 932	935 1,001	2,869 2,812	5,681	922 1,000	765 748	634 670	2321 2418	4,739	771 974	713 792	939 977	2,423 2,743	5,166
710	E LA SOUTH LA	658 781	683 932	654 891	1,995 2,604	4,599	697 750	822 951	777 827	2,296 2,528	4,824	691 746	596 518	493 720	1,780 1,984	3,764	600 768	581 584	648 765	1,929 2,127	3,956
57/307 71*	POMONA	299	431	550	1,280		407	423	393	1,223		377	350	358	1085		311	259	365	835	
See Not	CIVIC CTR	698	798	826	2,322		682	877	727	2,286		808	716	531	2055		667	617	700	1,984	

* Beat 38, in the extreme eastern portion of the county, covers portions of four freeways; for the purposes of this evaluation, the assists for all have been combined.

NOTE: Beat 25 currently provides midday weekday and weekend FSP service in the downtown loop. The beat's service is being incorporated into beats 1,2,3.&4