



Metro

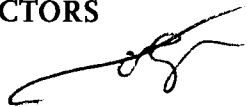
Metropolitan Transportation Authority

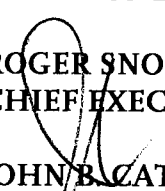
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MAY 12, 2006

TO: BOARD OF DIRECTORS

THROUGH: ROGER SNOBLE 
CHIEF EXECUTIVE OFFICER

FROM: JOHN B. CATOE, JR. 
DEPUTY CHIEF EXECUTIVE OFFICER

SUBJECT: FAIRFAX AND HOLLYWOOD-PASADENA METRO RAPID
SERVICE CHANGE

ISSUE

In June 2006, the Fairfax Metro Rapid (Line 717) and the Hollywood-Pasadena Metro Rapid (Line 780) will be combined to operate as one Metro Rapid corridor. The combined corridors will provide service from the West Los Angeles Transit Center (WLATC) to Pasadena City College (PCC) and will operate as Line 780.

BACKGROUND

The Metro Rapid Five-Year Implementation Plan included the Hollywood-Fairfax-Pasadena Metro Rapid for implementation in FY06, operating between WLATC and PCC. This implementation date was later rescheduled for an earlier opening date in December 2004. However, staff did not implement the Fairfax Avenue portion of the corridor at that time (WLATC to Hollywood Blvd. and Vine St.) due to customer service and operational concerns.

In June 2005 the Metro Board approved implementing Metro Rapid service on Fairfax Ave. by operating it as a separate line between WLATC and Hollywood Blvd. and Vine St. Following its implementation, staff analyzed its performance to evaluate the appropriateness of combining the Fairfax corridor with the Hollywood-Pasadena corridor.

DISCUSSION

Several new issues influence the decision to combine these two corridors in addition to the previous operational and customer concerns that led to operating the two corridors separately. These issues are:

- A new joint development project at Hollywood & Vine will reduce layover space currently used by both lines;
- Restructuring will provide span-of-service and frequency improvements for the Fairfax Ave. portion of the corridor; and
- Combining the two corridors will provide one more Metro Rapid exemption to the Special Master's Metro Rapid service frequency and span-of-service ruling for use on another corridor.

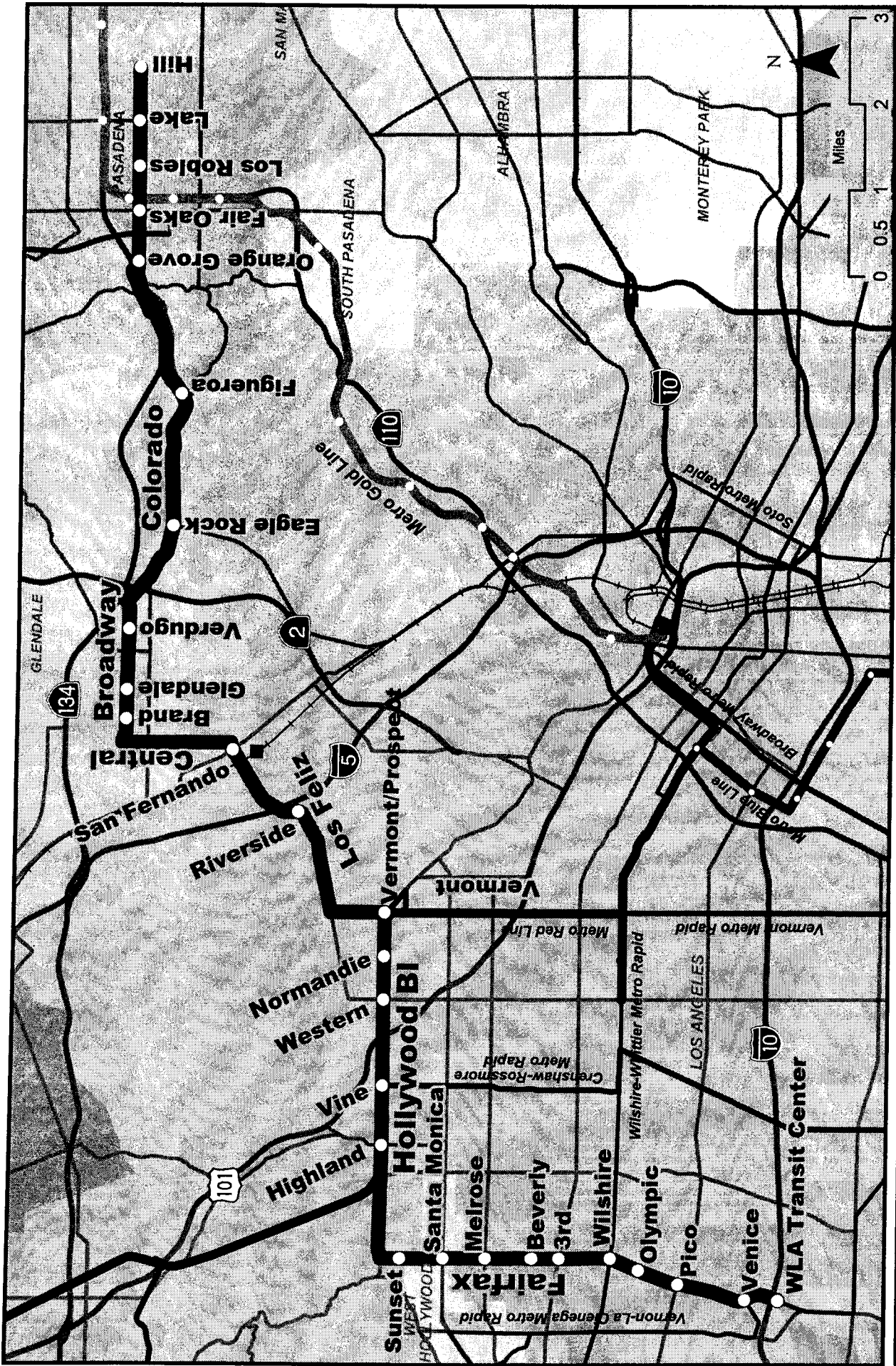
One of the concerns with combining the two corridors into one corridor is service reliability and schedule regulation on what will be a long corridor. To address this issue, a service management plan is being developed. This will include using an ATMS monitor at the SGV Sector Vehicle Operations office to remotely monitor and manage the expanded Line 780, and focus the Service Enhancement Team of field supervisors from the San Gabriel Valley and Westside-Central sectors to monitor this service.

NEXT STEPS

Upon approval of the Tier 1 Services Changes to be presented at the May 18, 2006 Operations Committee, these two Metro Rapid corridors will be combined and will operate as Line 780 effective with the June 2006 service change,. Staff will manage and monitor the performance of Line 780 to ensure improved operational efficiency and customer satisfaction.

ATTACHMENTS:

1. Metro Rapid Line 780 Map



Fairfax-Hollywood-Pasadena

Effective June 2005



Fairfax-Hollywood-Pasadena
 Metro Rapid and Stops

Other Rapid Lines

Countywide Planning and Development
 February 2005