

METRO OPERATIONS
SEPTEMBER 2002 PERFORMANCE
UPDATE

Presented to

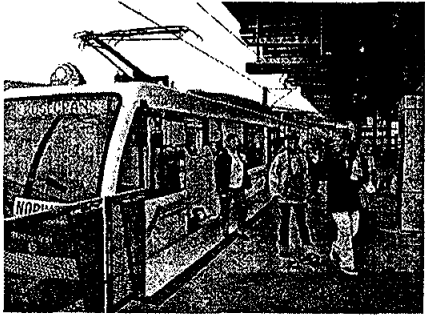
LACMTA Board of Directors

OCTOBER 17, 2002

John B. Catoe, Jr.

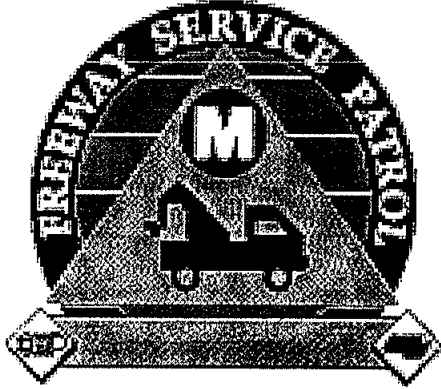
Deputy Chief Executive Officer



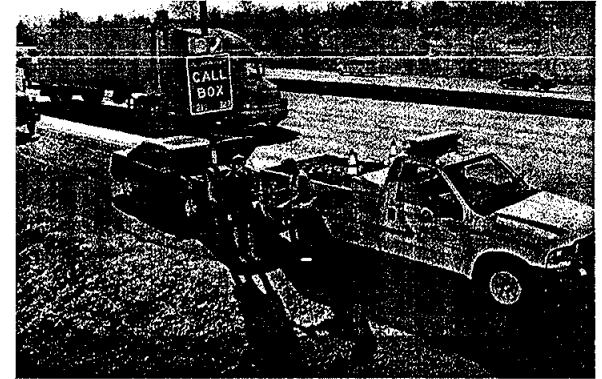


LACMTA received an Achievement Award for its leadership in Natural Gas Vehicle development and implementation.

The Award was presented on October 9 at the International NGV Conference held in Washington DC.



FREEMAN SERVICE PATROL



Average Monthly Assists FY02-YTD Compared To FY03-YTD	
FY02-YTD	FY03-YTD
32,309*	32,091*

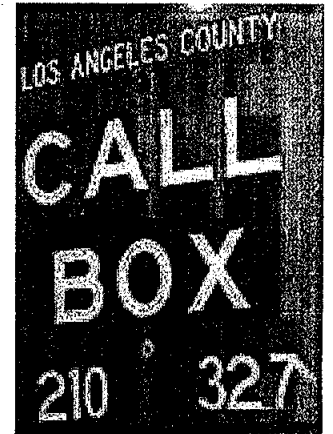
* Through August 2001 and August 2002



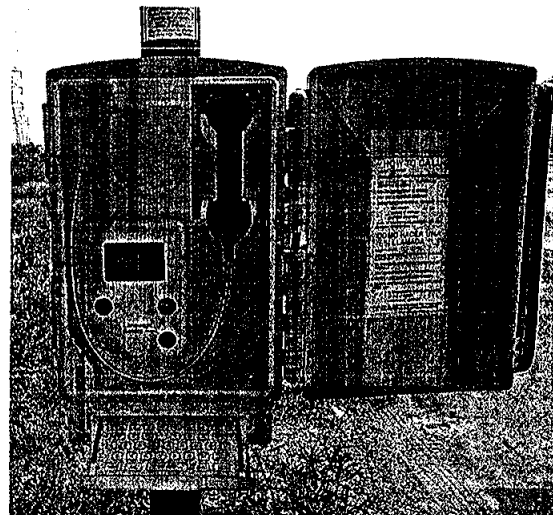
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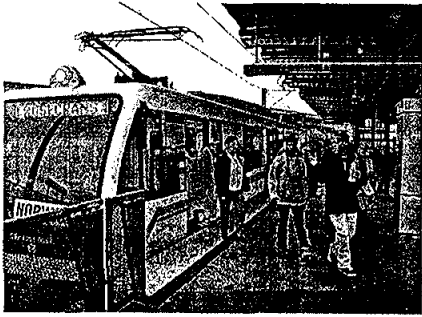


SERVICE AUTHORITY FOR FREEWAY EMERGENCIES



Average Monthly Calls Answered FY02-YTD Compared To FY03-YTD	
FY02-YTD	FY03-YTD
14,322	11,797



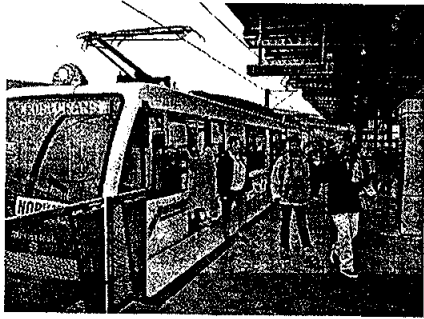


ON-TIME PERFORMANCE



Systemwide - Metro Bus	
FY02-YTD	FY03-YTD
62.85%	71.05%

Metro Rail					
Red Line		Blue Line		Green Line	
FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD
99.92%	99.22%	99.23%	98.98%	99.50%	98.29%

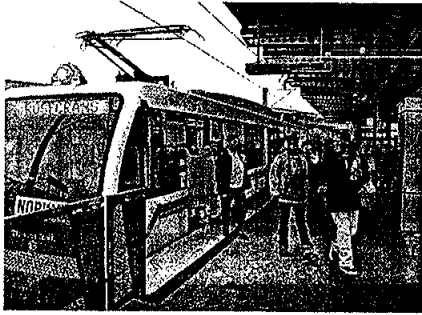


REVENUE SERVICE HOURS DELIVERED

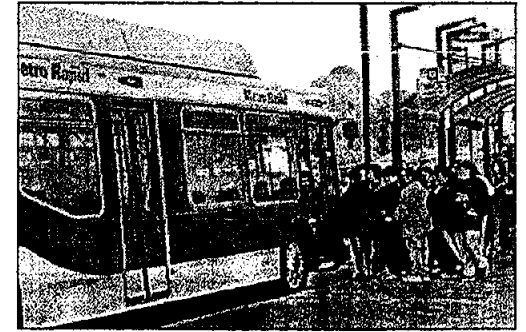


Systemwide - Metro Bus	
FY02-YTD	FY03-YTD
98.85%	99.08%

Metro Rail					
Red Line		Blue Line		Green Line	
FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD
99.56%	99.27%	99.45%	97.86%	99.60%	93.17%

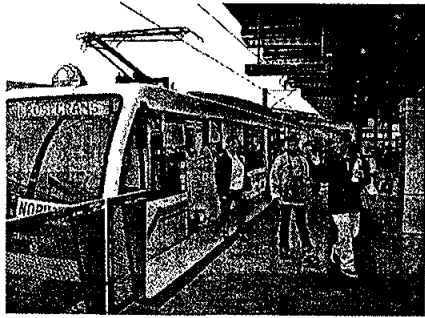


MEAN MILES BETWEEN CHARGEABLE MECHANICAL FAILURES



Systemwide - Metro Bus	
FY02-YTD	FY03-YTD
4,549	6,848

Red Line		Metro Rail Blue Line		Green Line	
FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD
8,766	7,612	4,157	5,262	3,674	4,401

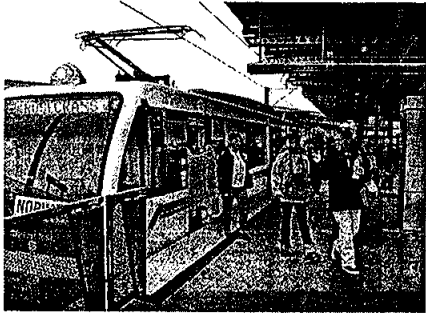


ACCIDENTS/100K HUB MILES



Metro Bus	
FY02-YTD	FY03-YTD
3.89	3.84

Benchmark Data -Other Agencies		
MTA FY02	Chicago Transit FY02	New York Transit FY02
3.91	5.14	4.54

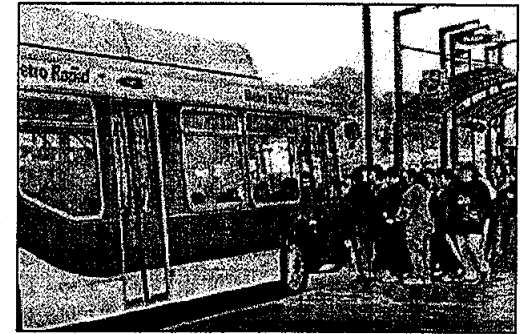
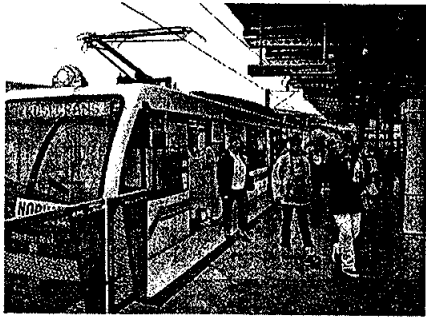


REPORTABLE RAIL ACCIDENTS/100K REVENUE TRAIN MILES

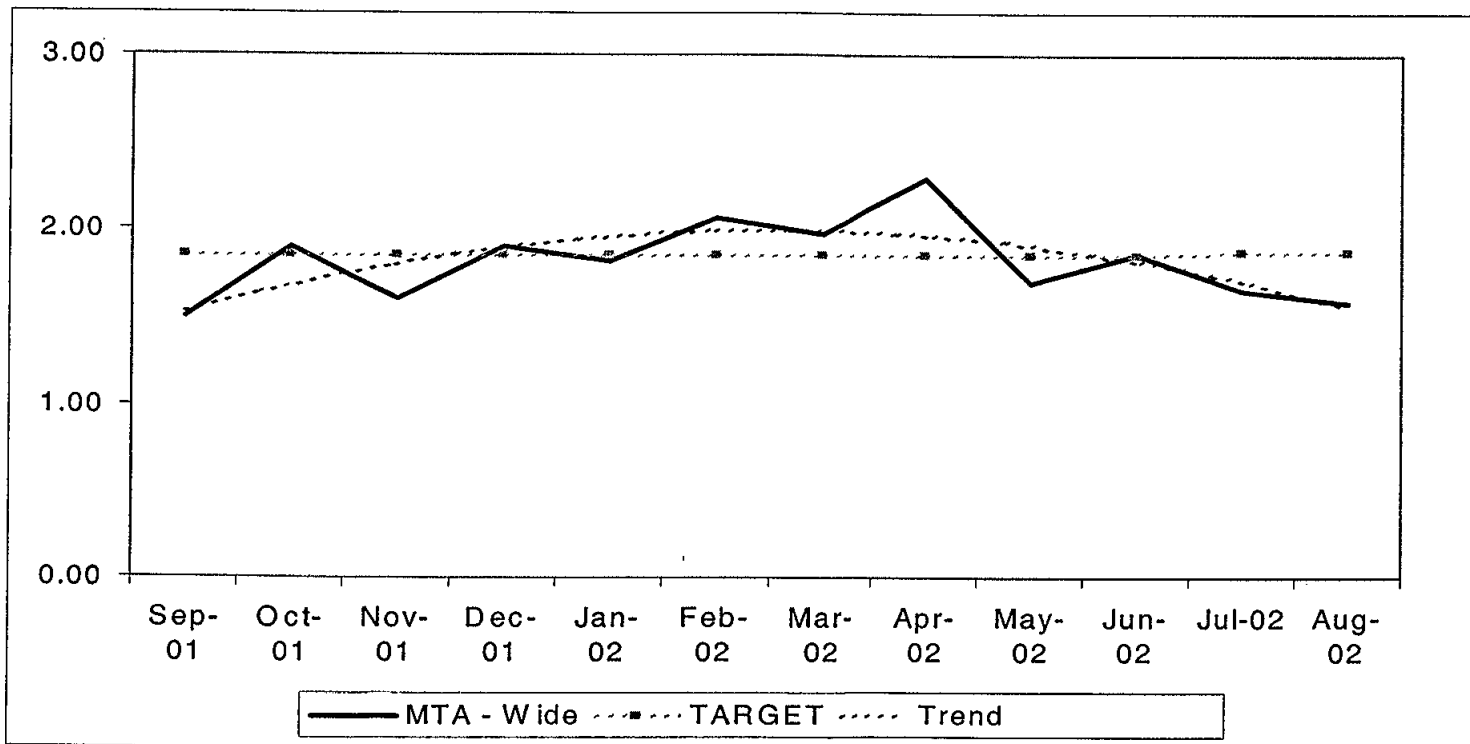


Red Line		Metro Rail Blue Line		Green Line	
FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD	FY02-YTD	FY03-YTD
0.00	0.00	0.72	0.48	0.00	0.00

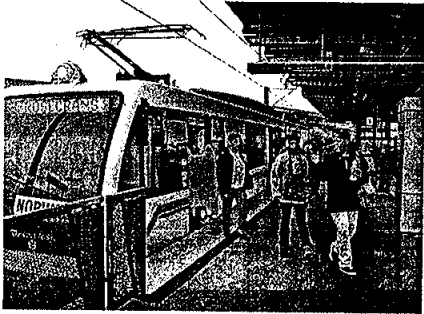
Benchmark Data -Other Agencies		
MTA FY02	Chicago Transit FY02	New York Transit FY02
0.42	0.03899	0.00093



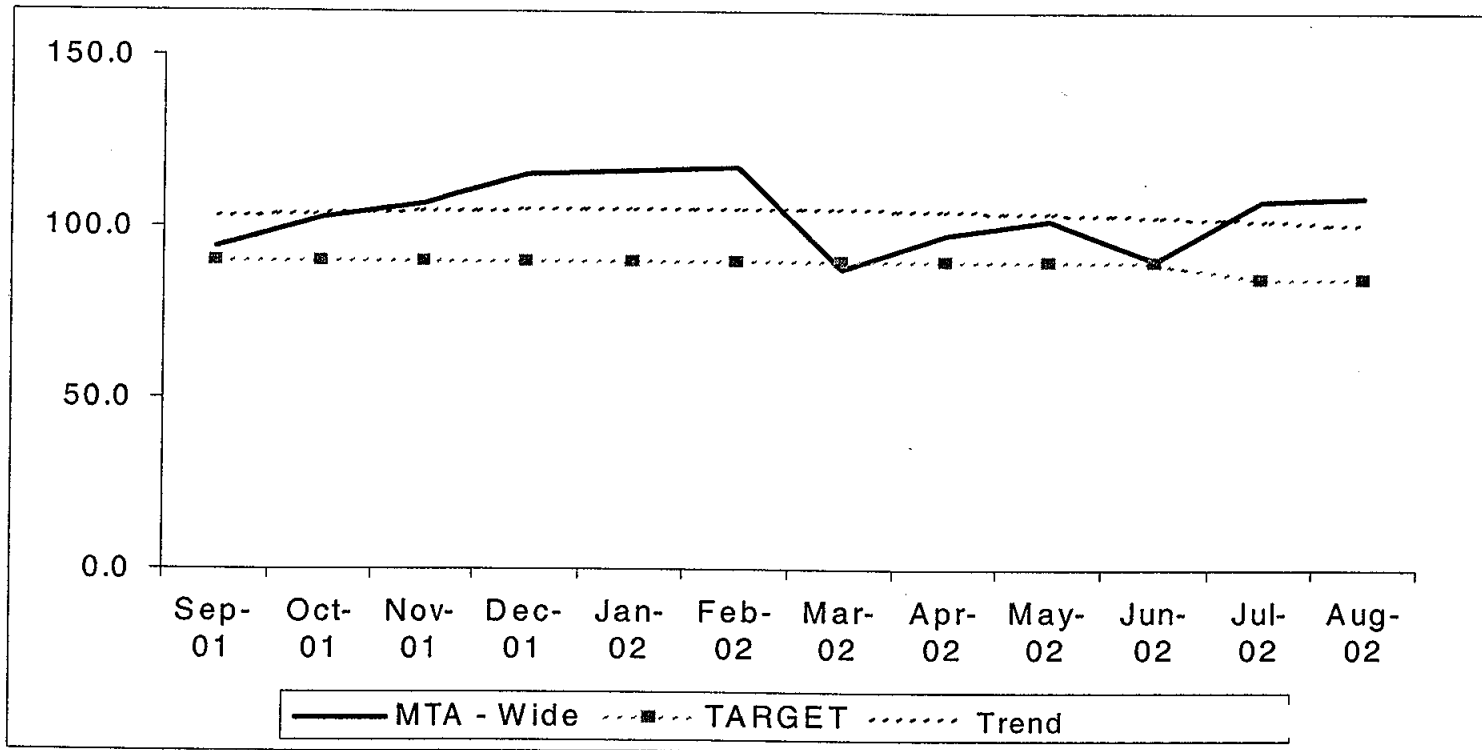
NEW LOST WORK TIME CLAIMS REPORTED/FILED per 100 EMPLOYEES per MONTH



Number of new workers' compensation indemnity claims filed per 100 employees each month.
 Indemnity - Requires an overnight hospital stay or involves more than 3 calendar days of lost time.



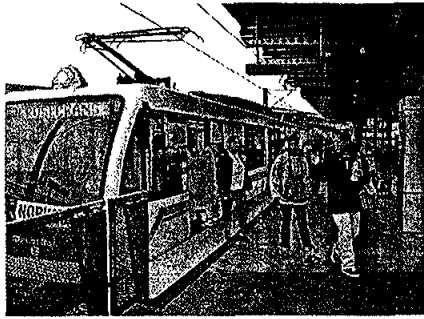
LOST WORK TIME DAYS PAID per 100 EMPLOYEES per MONTH*



*This measure includes settlements and other payments made during the period. It may include payment for claims not arising in the current period.



Number of paid working days lost due to employees workers' compensation injuries each month.



GATEWAY CITIES SERVICE SECTOR UPDATE

RICH ROGERS, GENERAL MANAGER

Metro Operations Performance Report Summary for August 2002

This report provides a summary overview of bus and rail operations.
More detailed charts and graphs follow this overview.

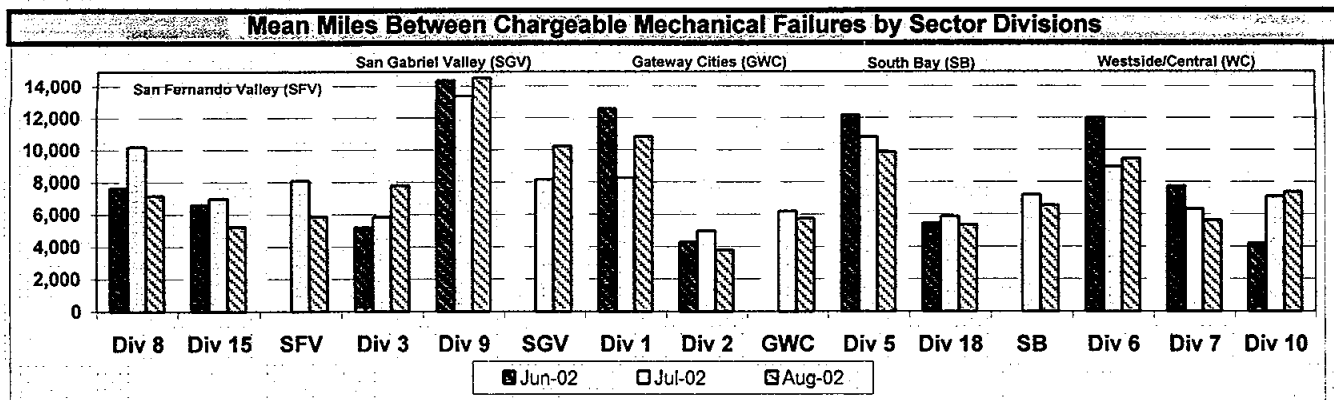
26

Metro Operations Systemwide Overview

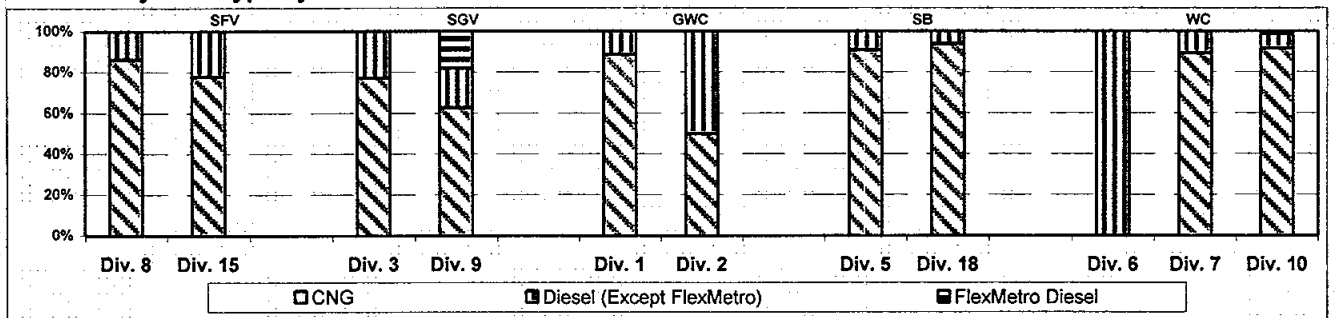
Measurement	FY01	FY02	FY03 Target	FY03 YTD	August Month
Bus					
On-Time Pullouts	99.36%	99.63%	99.50%	99.70%	99.72%
Missed Trips (Cancellations)	475	54	N.A.	3	1
Mean Miles Between Chargeable Mechanical Failures	4,808	5,796	6,500	6,991	6,725
In-Service On-time Performance	63.71%	66.42%	70.00%	72.09%	72.92%
Bus Traffic Accidents Per 100,000 Miles	3.99	3.91	2.70	3.84	3.75
Complaints per 100,000 Boardings	3.11	3.12	3.00	3.90	3.69
Age of MTA Operated Fleet	6.7	4.6	N.A.	4.3	4.3
Ridership -- MTA (M)	326.23	366.29	391.90	60.99	29.71
Ridership -- Contract Services (M)	10.07	11.00		1.92	0.95
Percent Scheduled Revenue Service Hours Delivered (MTA)	98.94%	99.01%	99.00%	99.10%	99.10%
Farebox Recovery	30.63%	29.33%	30.00%	30.12%	33.33%
Fare per Boarding	\$0.51	\$0.66	\$0.54	\$0.61	\$0.62
Subsidy per Boarding	\$1.24	\$1.68	\$1.33	\$1.50	\$1.32
Percent Deadhead Hours of Total Vehicle Hours	N.A.	7.73%	N.A.	7.93%	7.93%
Lost Work Time Days Paid per 100 Employees:					
Trans. Maintenance	N.A.	152.59	N.A.	164.59	164.30
Maintenance		73.68		87.42	94.92
New Lost Work Time Indemnity Claims per 100 employees per Month					
Trans. Maintenance	N.A.	2.73	N.A.	2.32	2.10
Maintenance		1.75		1.63	1.99
Rail					
Lost Work Time Days Paid per 100 Employees	N.A.	66.21	N.A.	50.54	54.38
New Lost Work Time Indemnity Claims per 100 employees per month	N.A.	1.26	N.A.	0.88	0.81
Heavy Rail (Metro Red Line)					
Ridership (M)	31.2	40.7	40.4	7.3	3.7
On-Time Pullouts	99.24%	99.89%	99.40%	99.57%	99.61%
In-Service On-time Performance	99.13%	99.60%	99.00%	99.52%	99.49%
Percent Scheduled Revenue Vehicle Service Hours Delivered	99.61%	99.65%	99.00%	99.58%	99.44%
Vehicle Accidents Per 100,000 Miles	0.08	0.22	0.10	0.00	0.00
Mean Vehicle Miles Between Revenue Vehicle Failures	1,644	9,842	10,000	10,587	16,188
Complaints per 100,000 Boardings	0.83	0.73	0.85	0.85	0.73
Light Rail (Metro Blue and Green Lines)					
Ridership (M)	30.6	29.6	39.4	5.3	2.5
On-Time Pullouts	99.16%	99.50%	99.00%	99.87%	98.10%
In-Service On-time Performance	98.52%	98.92%	98.00%	96.98%	97.08%
Percent Scheduled Revenue Vehicle Service Hours Delivered	99.42%	99.42%	98.00%	97.01%	94.99%
Vehicle Accidents Per 100,000 Miles	0.93	0.51	0.55	0.38	0.00
Mean Vehicle Miles Between Revenue Vehicle Failures	4,655	4,520	10,000	6,748	9,355
Complaints per 100,000 Boardings	0.88	1.04	0.88	1.55	1.96

* Financial year-end has not closed.

BUS SERVICE PERFORMANCE										
August 2002 Outlates & Cancellations by Sector Divisions										
Div.	Sched. Pull-Outs	CANCELLATIONS		OUTLATES		% Total Outlates & Cancellations	ON-TIME PULL- OUT RATE	REASONS FOR OUTLATES and CANCELLATIONS		
		Number	% of Pull-outs	Number	% of Pull-outs			No Operator Available	Mechanical Failure	Bus Other
San Fernando Valley (SFV)							99.84%			
8	5382	0	0.00%	6	0.11%	2.94%	99.89%	1	4	1
15	7234	0	0.00%	17	0.24%	8.33%	99.76%	0	16	1
San Gabriel Valley (SGV)							99.78%			
3	6962	0	0.00%	13	0.19%	6.37%	99.81%	1	11	1
9	5826	0	0.00%	2	0.03%	0.98%	99.97%	0	1	1
Gateway Cities (GWC)							99.68%			
1	5679	0	0.00%	13	0.23%	6.37%	99.77%	2	11	0
2	5720	0	0.00%	23	0.40%	11.27%	99.60%	0	20	3
South Bay (SB)							99.76%			
5	6915	1	0.01%	12	0.17%	6.37%	99.81%	2	10	1
18	9076	0	0.00%	27	0.30%	13.24%	99.70%	4	21	2
Westside/Central (WC)							99.43%			
6	2217	0	0.00%	1	0.05%	0.49%	99.95%	0	1	0
7	8026	0	0.00%	40	0.50%	19.61%	99.50%	3	30	7
10	9096	0	0.00%	49	0.54%	24.02%	99.46%	6	35	8
TOTAL	72133	1	0.00%	203	0.28%	100.00%	99.72%	19	160	25



Fleet Mix by Fuel Type by Sector Divisions



Average Age of Fleet by Sectors' Divisions

SFV		SGV		GWC		SB		WC		
Div 8	Div 15	Div 3	Div 9	Div 1	Div 2	Div 5	Div 18	Div 6	Div 7	Div 10
5.4	4.9	5.5	4.3	2.0	5.7	2.8	4.4	9.2	2.7	4.0

August 2002 Percent Revenue Service Hours Delivered By Sector Divisions

% Svc Hrs Delivered		% Svc Hrs Delivered		% Svc Hrs Delivered	
San Fernando Valley Sector		San Gabriel Valley Sector		Westside / Central Sector	
Div 8	99.27%	Div 3	99.13%	Div 6	98.99%
Div 15	99.00%	Div 9	99.49%	Div 7	99.02%
Gateway Cities Sector		South Bay Sector		Div 10	99.10%
Div 1	99.37%	Div 5	99.21%		
Div 2	98.98%	Div 18	98.74%		

In Service On-time Performance By Sector Divisions

Year-to-Date Compared To Last Year

	FY02	FY03-YTD	Variance		FY02	FY03-YT	Variance
San Fernando Valley (SFV)				San Gabriel Valley (SGV)			
Division 8				Division 3			
Early	8.05%	5.66%	-2.40%	Early	10.02%	7.25%	-2.77%
On-Time	67.88%	77.02%	9.14%	On-Time	68.70%	75.15%	6.45%
Late	24.06%	17.32%	-6.74%	Late	21.28%	17.60%	-3.68%
Division 15				Division 9			
Early	9.44%	6.81%	-2.63%	Early	12.63%	9.71%	-2.92%
On-Time	62.51%	73.31%	10.80%	On-Time	64.56%	71.20%	6.64%
Late	28.05%	19.88%	-8.17%	Late	22.81%	19.08%	-3.73%
Gateway Cities (GWC)				Westside/Central (WC)			
Division 1				Division 6			
Early	11.69%	8.65%	-3.04%	Early	15.45%	14.38%	-1.07%
On-Time	74.95%	80.54%	5.59%	On-Time	64.64%	65.08%	0.44%
Late	13.35%	10.81%	-2.55%	Late	19.91%	20.54%	0.63%
Division 2				Division 7			
Early	15.63%	12.95%	-2.68%	Early	12.46%	10.10%	-2.36%
On-Time	63.01%	68.18%	5.17%	On-Time	67.96%	71.00%	3.04%
Late	21.35%	18.87%	-2.49%	Late	19.58%	18.90%	-0.68%
South Bay (SB)				Division 10			
Division 5				Early	14.48%	11.98%	-2.50%
Early	12.52%	9.13%	-3.39%	On-Time	63.56%	68.56%	5.00%
On-Time	63.31%	71.64%	8.34%	Late	21.96%	19.46%	-2.50%
Late	24.18%	19.23%	-4.95%	SYSTEMWIDE			
Division 18				Early	12.45%	10.10%	-2.34%
Early	12.27%	12.45%	0.18%	On-Time	66.42%	72.09%	5.67%
On-Time	60.19%	61.91%	1.72%	Late	21.14%	17.81%	-3.33%
Late	27.55%	25.64%	-1.91%				

August 2002 Accidents Per 100,000 Hub Miles By Sector Divisions

Accidents /100,000 Hub Miles		Accidents /100,000 Hub Miles		Accidents /100,000 Hub Miles	
San Fernando Valley Sector		San Gabriel Valley Sector		Westside / Central Sector	
Div 8	2.71	Div 3	3.43	Div 6	4.46
Div 15	2.71	Div 9	2.99	Div 7	4.61
Gateway Cities Sector		South Bay Sector		Div 10	4.99
Div 1	3.97	Div 5	3.88		
Div 2	6.68	Div 18	2.69		