



Metropolitan
Transportation
Authority

One Gateway Plaza
Los Angeles, CA
90012-2952

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OPERATIONS COMMITTEE
FEBRUARY 20, 2003

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**SUBJECT: JUNE 2003 SERVICE PROGRAM FOR
SAN FERNANDO VALLEY SERVICE SECTOR**

**ACTION: APPROVE RESULTS OF JANUARY 15, 2003 PUBLIC
HEARING AND ADOPT SERVICE CHANGE PROGRAM**

RECOMMENDATION

- A. Approve results of public hearing held on January 15, 2003 concerning service modifications proposed for June 2003 (Attachment A);
- B. Adopt the Revised June 2003 San Fernando Valley Sector Change Program as outlined in Attachment B.

ISSUE

MTA policy requires that a public hearing be held when major changes to bus service are considered. Under the new management structure, the Service Sector Governance Councils are responsible for conducting public hearings for bus lines within their area. Since the Governance Councils are not yet in place, it is recommended that the MTA Board approve the results of the public hearing and staff's recommendation for FY 2003 service changes contained in this report.

POLICY IMPLICATIONS

The purpose of the public hearing was to receive public testimony on major service changes proposed for bus lines operated in the Metro San Fernando Valley service area. In accordance with MTA service policies, staff is proposing to 1) cancel unproductive and duplicative route segments and reallocate resources; 2) improve connectivity of bus and train services; 3) implement new services in response to unmet transportation needs; and, 4) establish a Metro Rapid regional network.

OPTIONS

Staff options to the recommendation are to either: 1) adopt all staff proposals considered at the public hearings; 2) modify and adopt any subset of the proposals; 3) take no action. Option 1 would not fully consider and acknowledge input received from the public. It would implement all of staff's service change proposals. Option 2 could result in excessive operating costs and fail to achieve optimal reinvestment opportunities. Option 3 fails to respond to customer input and will result in excessive duplication of service with the Van Nuys Rapid line. The recommended

program should not impact the MTA's formula allocation since resources will be reinvested as necessary.

FINANCIAL IMPACT

There is a net savings of \$1.1 million resulting from the revised June 2003 Service changes; however, these savings will be reinvested in service improvements. As a result, there will be no net change in revenue service hours. Consistent with past restructuring of express lines, it is recommended that line continuation transfers be issued on express lines shortened at rail stations to mitigate the impact of transfers.

BACKGROUND

The Metro San Fernando Valley Sector was implemented on July 1, 2002. Initial service changes focused on improving on-time performance and implementing minor service adjustment/route changes that did not require a public hearing. Input for major service changes was obtained through a series of community meetings, written correspondences and comments from operating personnel at both the Sun Valley and Chatsworth operating divisions. Based on input received, staff developed the FY2003 Service Change Program and Notice of Public Hearing.

On December 12, 2002, the MTA Board of Directors approved the publication of the hearing notice. Legal notice of the public hearing was published in local area newspapers. Publications dates are on file with the Board Secretary's Office. Public hearing brochures were also available on Metro San Fernando Valley buses and a 1-800 number was established so that brochures could be obtained by mail. Staff met with the Bus Riders Union to discuss the proposed service changes as well.

The public hearing was held on Wednesday, January 15, 2003, 6:30 p.m. at the Van Nuys State Building to obtain formal public comment on the service change proposals. The comment period was extended to January 25, 2002 to receive additional feedback.

Results of the January 15, 2003 Public Hearing

Approximately 70 individuals attended the Metro San Fernando Valley public hearing held at the Van Nuys State Building. Fifty-six respondents provided verbal and/or written testimony by the close of the public record. Thirty-two individuals gave oral testimony and 24 respondents provided written comments via letter and email. Also comments were received from several respondents representing the Southern California Transit Advocates, the Transit Coalition and Bus Riders Union and other organizations.

Summary of Public Comment

The majority of the comments focused on concerns regarding the proposed cancellation of Line 410 (Los Angeles-Glenoaks Boulevard Express) and Line 561 service between Westwood and the Aviation Green Line Station. Concerns included an increase in travel time due to 1) the

cancellation of express service and 2) the requirement to transfer. Also a number of comments were received opposing the reroute of Line 561 from the Sylmar/San Fernando Metrolink Station.

The proposed cancellation of a small segment of Line 236, north of Rinaldi Street was a concern for some respondents. This change generated many requests to restructure service to operate north on Balboa Boulevard to the Sylmar/San Fernando Metrolink Station, connecting a number of destinations including the Cascades Business Park, Oak Ridge Mobile Home and Juvenile Hall. Suggestions were also provided to link route segments on various lines with compatible service frequencies and common terminals.

Some respondents asked to modify or expand staff's proposals. New Saturday service is proposed on Line 243; however, a suggestion was made to operate new Line 243 service on both Saturday and Sunday and extend service along the entire route. Other respondents asked for Lines 90-91 service to be expanded to Sylmar. A few expressed concern on the proposal to replace Line 93 with Line 603 along Allesandro Street. Concerns centered on the ability of Line 603 to accommodate additional riders.

The proposal to implement a new limited stop service between the Sylmar/San Fernando Metrolink Station and the North Hollywood Metro Red Line Station received very little support, while two comments on the Van Nuys Rapid suggested extending the route to LAX. In contrast, the proposal to cancel a small segment of service on Line 92/93/410 north of Glenoaks Boulevard received overall support. Appendix 1 summarizes the public comment and includes staff's response.

Summary of Revisions to Service Change Proposals

The public hearing process resulted in positive feedback regarding the Metro San Fernando Valley service change proposals. Staff is recommending to withdraw the proposal to reroute Line 94 to Cascades Business Park and instead, to restructure Line 236 in accordance with public input. The route will be extended north on Balboa Boulevard to serve the facility and other destinations in Sylmar. Service is proposed to operate once an hour on weekdays and will terminate at the Sylmar/San Fernando Metrolink Station. The Woodley Avenue route segment will be retained but service levels will be reduced. This proposal represents a major change in the original hearing proposal for Line 236. Staff will also consider linking Line 236 with Line 239 on weekdays.

Staff recommends modifying proposals on 1) Line 243 to operate Saturday service over the proposed De Soto segment and as requested by respondents, expanding service to include the Winnetka segment and Porter Ranch and 2) Lines 90-91 to operate service on Saturdays only between Sunland and Sylmar and withdrawing the proposal for Sunday service. Line 90-91 will continue to interline with Line 169 service to Burbank Airport on weekends.

Despite public comment, staff recommends canceling Line 410 express service. The express portion of this route is not well utilized, carrying an average of 12 to 19 passengers per trip. Service is infrequent, operating only five trips to downtown Los Angeles in the morning and five

return trips in the afternoon. Staff also recommends proceeding with the cancellation of Line 93 and rerouting of Line 603 to provide Line 93 replacement service along Allesandro Street. Canceling both Lines 93 and 410 allows service to be reallocated and consolidated to improve service on Line 92. Based on community support, staff recommends canceling the route segment on Lines 92/93/410 north of Glenoaks Boulevard.

Staff recommends implementing the new Van Nuys Rapid and proceeding with the cancellation of Line 561 to avoid excessive duplication. The route segment to the Sylmar/San Fernando Metrolink Station will be canceled and resources reallocated to support the implementation of the Van Nuys Rapid. Replacement service is available and an analysis of passenger loads indicates that the majority of Line 561 and local Line 233 patrons have origin and destinations in Lake View Terrace. Line 561 service provided between Westwood and Aviation Green Line Station will be canceled due to low ridership and to reduce some duplication. Alternate service is available on Culver City Route 6.

Staff recommends truncating Lines 418 and 426 at the North Hollywood Metro Red Line Station. The Metro Red Line provides a superior service to downtown Los Angeles and enables resources to be reinvested to provide the recommended service improvements. Line 418 will be renumbered to new Line 352 and Line 426 will be renumbered to new Line 363. It should be noted that Line 418 is the only line in the San Fernando Valley to experience a decrease in ridership over the past year. Staff recommends providing free line continuation transfers to Line 418 and 426 patrons who will be required to transfer to Metro Red Line Service. This action will help mitigate the impacts of transferring. The proposal to restructure Line 234 was removed from the program at the public hearing due to further consideration of passenger impacts.

Impact on Ridership

The recommended FY 2003 service change proposals will require a daily average of about 3,000 weekday, 500 Saturday and 260 Sunday patrons to transfer or access other services. The impact on these patrons however, will be offset by service improvements including 1) new Van Nuys Rapid; 2) new Saturday service on Lines 90/91 between Sunland and Lake View Terrace; 3) new Saturday service on Line 243 and 4) a new route extension on Line 236, north along Balboa Boulevard to the Sylmar/San Fernando Metrolink Station.

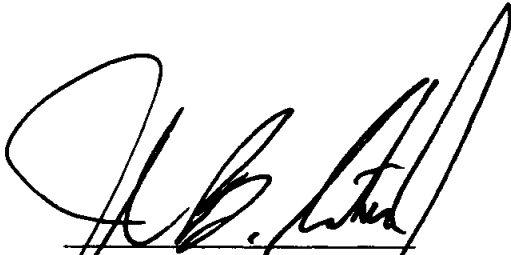
NEXT STEPS

Staff is proposing to implement the recommended service modifications described in the report concurrent with the June 2003 Schedule Change Program.


ATTACHMENTS

- A. Summary of Findings for FY2003 Service Changes
 - Exhibit 1 – Notice of Public Hearing
 - Exhibit 2 – Summary of Public Hearing Findings
 - Exhibit 3 – Summary of Public Comment and Staff Response
 - Exhibit 4 – Summary of Impacts
- B. Summary of Recommendations for FY 2003 Service Change Program
- C. Maps of Revised FY2003 Service Change Program

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Carol Silver, Transportation Planning Manager - Metro San Fernando Valley



John B. Catoe, Jr.
Deputy Chief Executive Officer



Roger Snoble
Chief Executive Officer

Attachment A – Exhibit 1

NOTICE OF PUBLIC HEARING
Los Angeles County Metropolitan Transportation Authority
San Gabriel Valley/San Fernando Valley Sectors

The Los Angeles County Metropolitan Transportation Authority (LACMTA) will hold public hearings. **Metro San Fernando Valley Sector** service changes will be discussed on **Wednesday, January 15, 2003 at 6:30 PM at the Van Nuys State Building, located at 6150 Van Nuys Boulevard in Van Nuys.** **Metro San Gabriel Valley Sector** service changes will be discussed on **Saturday, January 18, 2003 at 10:00 AM at the Pasadena Senior Citizen's Center, located at 85 East Holly Street in Pasadena.** The hearings are being held in conformance with federal public hearing requirements and public hearing guidelines adopted by the MTA's Board of Directors in 1993, as amended.

The purpose of the hearings is to receive public comment on proposed service restructuring. The proposals under consideration are listed below.

METRO SAN GABRIEL VALLEY PROPOSALS EFFECTIVE JUNE, 2003 or LATER

<u>No.</u>	<u>Line Name</u>	<u>Description of Change</u>
58	Alameda St.-San Pedro St.	Modify route to serve Chinatown Gold Line Station.
76	LA-Valley Bl-El Monte	Modify route to serve Chinatown Gold Line Station.
84	Cypress Ave.-Eagle Rock Blvd.	Modify route to serve Avenue 26 Gold Line Station.
85	Cypress Ave.-Verdugo Rd.	Modify route to serve Avenue 26 Gold Line Station.
177	La Canada-Flintridge- Monrovia-Pasadena -Duarte	Restructure line to serve Allen and Sierra Madre Villa Gold Line Stations. Reroute line from California Avenue to Del Mar Boulevard between Fair Oaks and Hill Avenues.
188	North Fair Oaks Av-Colorado Boulevard-Duarte Road	Cancel line. Alternate service available on North Fair Oaks Avenue on restructured Line 260; alternative service will be provided on Colorado Boulevard by extending the route of Line 181; From the Sierra Madre Villa Gold Line Station to City of Hope, alternative service to be provided by restructured Line 264.

Attachment A – Exhibit 1

METRO SAN GABRIEL VALLEY PROPOSALS EFFECTIVE JUNE, 2003 or LATER

<u>No.</u>	<u>Line Name</u>	<u>Description of Change</u>
251	Soto Street-Avenue 26	Restructure route south of Florence Avenue via existing route of Line 252 to Long Beach Boulevard Blue Line Station. Existing Line 251 service south of Florence Avenue to 103 rd Street Blue Line Station to be provided by new Line 681 Shuttle.
252	Soto Street-Long Beach Boulevard	Cancel line. Service to be replaced by new shuttle route Line 682, restructured Line 251 and new limited stop Line 350.
255	Rowan Avenue-Griffin Avenue	Modify route to serve French Avenue Gold Line Station
256	Eastern Ave-Ave 64-North Hill Avenue	Modify route to serve Avenue 57, Del Mar and Allen Gold Line stations.
260	Atlantic Boulevard-Los Robles Avenue	Restructure route off of Los Robles Avenue onto Fair Oaks Avenue via Huntington Drive.
264	Altadena Dr-San Gabriel Bl-Montebello Town Center	Terminate service south of Foothill Boulevard. Reroute line to operate via Sierra Madre Villa Gold Line Station, then via eastern route of existing Line 188 to City of Hope. Shuttle route 689 would provide service between Sierra Madre Villa Gold Line Station and Montebello Town Center. This shuttle route may be provided by other carrier.
266	Lakewood Boulevard-Rosemead Boulevard	Restructure line to serve Sierra Madre Villa Gold Line Station.
267	Temple City Boulevard-Del Mar Boulevard-Lincoln Avenue	Modify route to serve Sierra Madre Villa Gold Line Station.
401	L.A.-Pasadena-North Allen Express	Cancel line; alternative service available between proposed Del Mar Gold Line Station and Downtown Los Angeles via the Pasadena Gold Line; Restructure remaining line segment to operate between Altadena and Fillmore Gold Line Station.

Attachment A – Exhibit 1

METRO SAN GABRIEL VALLEY PROPOSALS EFFECTIVE JUNE, 2003 or LATER
(Cont'd)

<u>No.</u>	<u>Line Name</u>	<u>Description of Change</u>
483	L.A.-Altadena via Fair Oaks	Cancel line; replacement service along Fair Oaks Avenue in the Pasadena provided by restructured Line 260. Alternative service between Downtown Los Angeles provided by the Pasadena Gold Line.
487	L.A.-San Gabriel-Sierra Madre Express	Extend the route of line to serve Sierra Madre Villa Gold Line Station.
489	L.A.-Hastings Ranch Exp.	Cancel route segment north of the City of San Gabriel due to low ridership; alternative service available on Line 266.
491	LA-Sierra Madre	Extend the route of line to serve Sierra Madre Villa Gold Line Stations.
350	Soto Street Limited	Limited stop service to be provided along the restructured route of Line 252.
361	Atlantic Boulevard-Fair Oaks Avenue Limited	Limited stop service to be provided along the restricted route of Line 260.
681	103 rd St. Blue Line Sta.-Huntington-Pacific Shuttle	Establish new shuttle route to replace Line 251 south of Florence Avenue.
682	No. Soto Street Shuttle	Establish new shuttle route to replace Line 252 north of Marengo Street.
686	Allen Ave.-Raymond Ave. Shuttle	Establish new shuttle route to replace local service operated by Line 401.
687	Los Robles Ave. Shuttle	Establish new shuttle route on Los Robles Avenue between Huntington Drive and Woodbury Road.
689	Montebello Town Cntr-Sierra Madre Villa Shuttle	Establish new shuttle route to replace Line 264 south of Sierra Madre Villa Gold Line Station.

Attachment A – Exhibit 1

METRO SAN FERNANDO VALLEY PROPOSALS EFFECTIVE JUNE, 2003 or LATER

<u>No.</u>	<u>Line Name</u>	<u>Description of Change</u>
90-91	L.A.-Sunland-Sylmar	Extend weekend service from Sunland to Olive View Medical Center once an hour.
92-93/ 410	L.A.-Glendale-Burbank San Fernando/Express	Cancel segment on Brand Bl. between Glenoaks Bl. and Mountain St.; Cancel Line 93 segment on Allesandro St. (see Line 603); Cancel Line 410 express route
94	L.A.-San Fernando	Extend route to access Cascades Business Park via Foothill and Balboa Bls.
234	Sepulveda Bl.-Brand Bl.- Sayre St.	Restructure route to terminate at Sylmar/San Fernando Station and operate shuttle route north of Mission College.
236	Balboa Bl.-Woodley Av.	Cancel segment along Balboa Bl. between Rinaldi St. and Midwood Dr.
243	De Soto Av.-Ventura Bl.- Winnetka Av.	Establish new Saturday service along De Soto Av.
New	San Fernando Rd.- Lankershim Bl. Limited	New limited stop service between Sylmar Station and North Hollywood Station.
418	L.A.-Roscoe Bl. Express	Cancel local/express route south of Roscoe and Laurel Canyon Bls. to downtown L.A. and replace with Roscoe Bl.-Laurel Canyon Bl. limited to North Hollywood Station
426	San Fernando Valley-Wilshire	Cancel segment south of North Hollywood Station.
561	Green Line-LAX-Van Nuy Bl.	Cancel line and integrate into Van Nuys Rapid between Lake View Terrace and Westwood.
New	Van Nuys Rapid	Replace Line 561 with faster service.
603	Rampart Bl.-Hoover St.- Colorado St.	Minor reroute to Allesandro St. to replace Line 93 segment.

Attachment A – Exhibit 1

OTHER SYSTEM CHANGES

<u>No.</u>	<u>Line Name</u>	<u>Description of Change</u>
New	Florence Ave Rapid	Replace Line 111-311 with faster service.

These proposals may be approved in whole or part at a date following the public hearing. Approved changes would become effective on or about the program dates shown. Interested members of the public are encouraged to attend the upcoming hearing and provide testimony on these matters. Persons unable to attend either hearing may submit written testimony postmarked through January 18, 2003. All testimony presented will be transmitted to the appropriate Sector for inclusion in their public record.

Correspondence should be addressed to:

**LACMTA
One Gateway Plaza
Los Angeles, CA 90012-2932
Attn: January 18, 2003 Public Hearing
for FY 2003 Service Changes**

E-mail can be sent to customerrelations@mta.net with **FY2003 Service Changes** as the subject line. Facsimiles can be sent to 213-922-4594, Attention: **FY2003 Service Changes**.

Dated: _____

By: _____
Hal Bernson, Chair

**Attachment A - Exhibit 2
SUMMARY OF PUBLIC HEARING FINDINGS**

Line	Line Name	Proposal Taken to Public Hearing	Community Response				Total Comments
			Support	Oppose	Modify	Other	
90	L.A.-Sunland-Sylmar via Pennsylvania Av./ via La Crescenta Av.	Extend weekend service from Sunland to Olive View Medical Center once an hour	2	0	6	1	9
92	L.A.-Glendale-Burbank-San Fernando via Glendale Bl.	Cancel segment on Brand Bl. between Glenoaks Bl. and Mountain St.	6	1	0	0	7
93	L.A.-Glendale-Burbank-San Fernando via Allessandro St.	Cancel Line 93 segment on Allessandro St. (see Line 603)	1	2	0	3	6
410		Cancel Line 410 express route	3	4	0	1	8
410	L.A.-Glenoaks Bl. Express	1-Petition with 86 signatures		86			86
94	L.A.-San Fernando	Extend route to access Cascades Business Park via Foothill and Balboa Bls.	1	1	4	1	7
234	Sepulveda Bl.-Brand Bl.-Sayre St.	Restructure route to terminate at Sylmar/San Fernando Station and operate shuttle route north of Mission College	1	2	1	2	6
236	Balboa Bl.-Rinaldi St.-Woodley Av.-Van Nuys	Cancel segment along Balboa Bl. between Rinald St. and Midwood Dr.	0	2	15	0	17
243	De Soto Av.-Ventura Bl.-Winnetka Av.	Establish new Saturday service along De Soto Av.	1	0	8	0	9
New	San Fernando Rd.-Lankershim Bl. Limited	New limited stop service between Sylmar Station and North Hollywood Station	2	1	0	2	5
418	L.A.-Roscoe Bl. Express	Cancel local/express route south of Roscoe and Laurel Canyon Bls. to downtown L.A. and replace with Roscoe Bl.-Laurel Canyon Bl. Limited to North Hollywood Station	2	4	3	0	9
426	San Fernando Valley-Wilshire Bl. Express	Cancel segment south of North Hollywood Station	2	2	2	1	7
561	Green Line-LAX-Westwood-Van Nuys Bl.-San Fernando Express	Cancel line and integrate into Van Nuys Rapid between Lake view Terrace and Westwood	2	13	1	6	22
New	Van Nuys Rapid	Replace Line 561 with faster service	1	0	2	2	5
603	Rampart Bl.-Hoover St.-Colorado St.	Minor reroute to Allessandro St to replace Line 93 segment	1	1	0	3	5
TOTALS			25	119	42	22	208

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

SUMMARY OF COMMENTS

Metro San Fernando Valley public hearing was attended by approximately 70 individuals. Fifty-six respondents provided staff with a total of 208 comments on the various public hearing proposals. About 12 percent of the comments supported staff's proposals and 57 percent (including a petition with 86 signatures) opposed the various proposals. About 32 percent of the total comments requested modifications or provided other comments pertaining to selected proposals. A number of miscellaneous comments were received on other issues that were not related to the public hearing.

LINES 90-91 **ORIGINAL PROPOSAL**

Extend weekend service from Sunland to Olive View Medical Center once an hour.

Public Comment: Two respondents supported the proposal. Six respondents requested to modify proposal as follows: 1) Extend route to Sylmar Juvenile Hall; 2) Increase service levels; 3) reroute to San Fernando Road and serve Sun Valley, San Fernando and Olive View Medical Center or via Foothill Boulevard, Van Nuys Boulevard, Laurel Canyon Boulevard and Brand Boulevard to downtown San Fernando in conjunction with Line 561 proposal. One other respondent opposed adding service by cutting service in other areas.

Staff Response: Adopt revision to Hearing Notice proposal to implement Saturday only service. Monitor ridership to ensure effective use of resources. Staff will consider implementing Sunday service if warranted and additional resources are available. Weekend interline service on Line 169 will continue to be provided. The suggestion to modify the route to serve Sylmar via Sun Valley and San Fernando will be evaluated. The reroute to Juvenile Hall is not recommended since the former turnaround loop through the parking lot created operating problems for many years and there is no other alternative in the area.

LINES 92/93/410 **ORIGINAL PROPOSAL**

Cancel segment on Brand Boulevard between Glenoaks Boulevard and Mountain Street.

Public Comment: Six respondents supported the proposal. One respondent opposed the proposal.

Staff Response: Implement minor reroute as proposed. This minor reroute addresses long-standing community issues and operator comment regarding low ridership and circuitous routing. Alternate service provided by

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

Glendale Beeline Route 1 and 2. Impacted riders would be required to transfer or walk a maximum of .5 miles to access nearest stop.

LINE 93 **ORIGINAL PROPOSAL**

Cancel Line 93 segment on Allesandro Street (See Line 603).

Public Comment: One respondent supported the proposal. Two respondents opposed the proposal. Three other respondents expressed concern that Line 603 may not have enough excess capacity to absorb the increase in passengers if service is rerouted to provide replacement service on Allesandro Street. Larger buses may be needed on this line as well.

Staff Response: Cancel Line 93 as proposed. This action allows resources to be consolidated in the provision of Line 92 service.

LINE 603 **ORIGINAL PROPOSAL**

Minor reroute to Allesandro Street to replace Line 93 segment.

Public Comment: See Line 93.

Staff Response: Implement minor reroute on Line 603 as proposed. Larger buses are proposed to be implemented on Line 93 in the near future.

LINE 410 **ORIGINAL PROPOSAL**

Cancel Line 410 express route.

Public Comment: Three respondents supported the proposal. Four respondents and one petition with 86 signatures opposed the proposal. One other respondent suggested reducing the express fare to increase ridership.

Staff Response: Cancel Line 410 as proposed. Line 410 is not well-utilized, averaging between 12 and 19 passengers per trip on the express segment. Service is infrequent due to low ridership demand, operating five trips to downtown Los Angeles in the morning and five return trips in the afternoon. This action allows resources to be consolidated in the provision of Line 92 service. The issue of express fare will be evaluated when future fare changes are considered.

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

LINE 94 **ORIGINAL PROPOSAL**

Extend route to access Cascades Business Park via Foothill and Balboa Boulevards.

Public Comment: One respondent supported the proposal. One respondent opposed proposal. Four respondents requested to modify service as follows: 1) increase service; 2) retain existing service levels to Olive View; 3) operate via San Fernando Road and Balboa Boulevard. One other comment opposed adding service by cutting service in other areas. The proposal to reroute service via San Fernando Road will be evaluated.

Staff Response: Retain existing route. Staff recommends restructuring Line 236 to serve Cascades Business Park. (See Line 236.)

LINE 234 **ORIGINAL PROPOSAL**

Restructure route to terminate at Sylmar/San Fernando Station and operate shuttle route north of Mission College.

Public Comment: One respondent supported the proposal. One respondent opposed proposal. Two other respondents provided support for the route extension north of Mission College. One respondent requested to modify route (or the route of Line 94) to access ITT Tech on Bledsoe and Encinitas. One other respondent opposed adding service by cutting service in other areas.

Staff Response: Proposal withdrawn due to negative passenger impacts. This action was stated in the public hearing presentation. The suggestion to serve ITT Tech is not recommended since both Bledsoe Street and Encinitas Avenue are smaller streets that would be better served by smaller vehicles. The proposal to extend service north of Mission College will be reconsidered pending the availability of additional resources, including smaller vehicles.

LINE 236 **ORIGINAL PROPOSAL**

Cancel segment along Balboa Boulevard between Rinaldi Street and Midwood Drive.

Public Comment: Two respondents opposed this proposal. Staff received fifteen comments to extend service north on Balboa to serve 1) the Knollwood area; 2) O'Melveny Park; 3) County Assessor's Office; 4) Cascades Business Park; 4) Oakwood Mobile Park; 5) library;

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

and 6) Sylmar/San Fernando Metrolink Station. The suggested route would operate via Balboa, Foothill and Glenoaks boulevards and then via Hubbard Street to the station. It was suggested that the Woodley segment of Line 236 be linked to Line 183 along Magnolia Avenue the Balboa segment of Line 236 linked with Line 239 at the Sylmar/San Fernando Station. One other respondent opposed adding service by cutting service in other areas.

Staff Response: Adopt revision to Hearing Notice proposal to restructure route to operate north along Balboa Boulevard to Cascades Business Park, then via Foothill Boulevard, Glenoaks Boulevard and Hubbard Street to a new terminal at the Sylmar/San Fernando Metrolink Station on weekdays only. The Woodley segment will continue to be served as a branch route of Line 236 on weekdays.

The original proposal was to cancel a small segment on Balboa Boulevard, north of Rinaldi Street to address long-standing community issues regarding the Midwood Drive turnaround loop. Comments received indicate that there is an unmet need to serve a low population density area and link these areas with new development in the outlying areas, rather than canceling service on Balboa Boulevard, north of Rinaldi Street. The recommended reroute is in the middle of the existing Line 236 route, therefore patrons traveling to destinations along the Woodley leg will be impacted by a reduction in service and possible transfers during the base period.

LINE 243 **ORIGINAL PROPOSAL**

Establish new Saturday service along De Soto Avenue.

Public Comment: One respondent supported the proposal. Eight respondents requested to modify proposal as follows: 1) Expand Saturday proposal to serve both De Soto and Winnetka Avenues, as on weekdays; 2) Expand service to operate on Sunday, as well as Saturday; 3) reroute to Warner Center via Oxnard Street, Topanga Canyon Boulevard and Ventura Boulevard to new terminal.

Staff Response: Adopt revision to Hearing Notice to implement Saturday service on De Soto and Winnetka Avenues, as on weekdays. Staff agrees to provide service on both route segments based on public input, although the De Soto segment is more productive. Service will be evaluated to ensure effectiveness of the new service. Staff will consider implementing Sunday service if warranted and additional

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

resources are available. Staff will evaluate the suggestion to reroute service to Warner Center.

NEW LINE **ORIGINAL PROPOSAL**

New limited stop service between Sylmar Station and North Hollywood Station.

Public Comment: Two respondents supported the proposal. One respondent opposed the proposal. Two respondents requested to modify the proposal as follows: 1) Reallocate resources from existing Line 394 and modify route to operate between Olive View Medical Center and the North Hollywood Station. Two other comments as follows: 1) opposed adding service by cutting service in other areas; 2) any new service must inter-connect Sylmar, San Fernando, Pacoima, Sun Valley Burbank Airport and North Hollywood.

Staff Response: Proposal not recommended. Staff's proposal to reallocate resources from duplicated services to provide faster and more direct service between Sylmar and the North Hollywood Station received little support. Suggestions to modify the proposal were not considered.

LINE 418 **ORIGINAL PROPOSAL**

Cancel local/express route segment between Roscoe and Laurel Canyon Boulevards to downtown Los Angeles. Replace canceled segment with Roscoe Boulevard-Laurel Canyon Boulevard Limited to North Hollywood Station.

Public Comment: Two respondent supported the proposal. Four respondents opposed the proposal. Three respondents requested to modify the proposal as follows: 1) Reallocate resources to improve service and renumber to Line 352; 2) Reroute service from North Hollywood Station to Burbank-Pasadena-Glendale Airport.

Staff Response: Adopt proposal and renumber route to Line 352. Approve free line continuation transfer between bus and rail. It should be noted that Line 418 is the only line in the San Fernando Valley to experience a decrease in ridership between fiscal year 2001 and 2002. The issue of express fare will be evaluated when future fare changes are considered.

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

LINE 426 **ORIGINAL PROPOSAL**

Cancel segment south of North Hollywood Station.

Public Comment: Two respondents supported the proposal. Two respondent opposed the proposal. Two respondents requested to modify proposal as follows: 1) Extend route to Burbank Airport; 2) Straighten out the route to operate along Sherman Way and Lankershim Boulevard to the North Hollywood Station and renumber to Line 363. Two other respondents provided comments as follows: 1) Wait until new Bus Riders Union Eastside-Valley line is implemented; 2) Reallocate the savings from this proposal and operate pull-in trips in-service to provide new service to Juvenile Hall.

Staff Response: Adopt proposal and renumber to Line 363. Approve free line continuation transfer between bus and rail. Route extension is not recommended since resources are needed to reinvest in other service improvements. Staff will consider modifying the route along Sherman Way and Lankershim Boulevard after this service change is evaluated. Service levels will be monitored and improved as necessary. The resources from this recommendation will be reinvested to other service improvements.

LINE 561 **ORIGINAL PROPOSAL**

Cancel line and reallocate resources to operate new Van Nuys Rapid service between Lake View Terrace and Westwood.

Public Comment: Two respondents supported the proposal. Thirteen respondents opposed the proposal, with some opposing the reroute from the Sylmar/San Fernando terminal and others opposed to the canceling the segment between Westwood and Aviation Green Line Station. One respondent requested to modify the proposal to begin service in Sylmar. Six other respondents provided other comments as follows: 1) need stop at Van Nuys/Glenoaks; 2) need service to Skirball Museum and the Getty; 3) advertise service; 4) concern about the north terminal; 5) opposed to adding service by cutting service in other areas.

Staff Response: Adopt proposal. Resources to be reallocated to support the Van Nuys Rapid and other service improvements. The route segment to the Sylmar/San Fernando Station will be canceled since the majority of patrons on both Lines 233 and 561 have origins and destinations in Lake View Terrace instead of Sylmar. The route segment between

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

Westwood and the Aviation Green Line Station will be canceled due to low productivity.

VAN NUYS

METRO RAPID ORIGINAL PROPOSAL

Replace Line 561 with faster service.

Public Comment: One respondent supported the proposal. Three respondents requested to modify the proposal to 1) extend the route to LAX; 2) modify route to incorporate two overlapping shortlines from Olive View to Westwood and from Lake View Terrace to Aviation Green Line Station, with limited stop service via Westwood Boulevard, Overland Avenue and Sepulveda Boulevard to Aviation Station.. Two respondents provided other comments as follows: 1) opposed to unconsolidated stops; 2) opposed to implementing Rapid Bus by cutting Line 561 service.

Staff Response: Adopt proposals for Metro Rapid and implement as new Line 761. The route extension to LAX is not recommended. Rapid bus is designed to serve high ridership corridors with frequent service. Service on the route segment between Westwood and the LAX is infrequent due to low demand. The suggestions to operate overlapping shortlines and consolidate stops with local service are not recommended since it defeats key elements of the program for a simple route layout and unique stop locations with signal priority. Maintaining Line 561 service is not recommended since it will result in significant duplication of service along the corridor.

MISCELLANEOUS PUBLIC COMMENTS

The following is a list of miscellaneous public comments pertaining to new services, route modifications and service improvements received at the hearing. These comments are **not** directly related to the proposals under consideration but staff has included them for the record.

- 1) Suggests a new shuttle service between Burbank Airport and North Hollywood Station serving Laurel Canyon Boulevard; Universal Station, North Hollywood Station, Vineland to Burbank Airport; Operate every 15 minutes.
- 2) Suggests new limited service from Sylmar via Glenoaks Boulevard to downtown Burbank and via the route of Line 152 to Universal

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

MISCELLANEOUS PUBLIC COMMENTS (continued)

- 3) Provide DASH service in Northeast San Fernando Valley
- 4) Increase service to Empire Center, the Plant and Porter Ranch
- 5) Reroute Line 239 from Louise Avenue and Rinaldi Street to Chatsworth Street and Balboa Boulevard
- 6) Replace E-W busway with rapid bus on Lankershim Boulevard and Victory Boulevard
- 7) Improve Line 169 service to operate every 30 minutes by eliminating first and last trips; Improve weekend service
- 8) Improve service on Line 161; Need weekday service later in the evening
- 9) Increase bus service on all lines
- 10) Improve service to Van Nuys Flyaway
- 11) Link Line 230 with Line 234 at Mission College
- 12) Link 168 to Line 156; Extend service south along Canoga to Warner Center
- 13) Requests night service on Line 239 and 165
- 14) Reroute Line 152 from North Hollywood Station
- 15) Suggests a grid system from Sylmar to Chatsworth
- 16) Pursue future pedestrian bridge at Foothill Bl. and Filbert St. to Juvenile Hall

Staff Response: Metro San Fernando Valley staff will review these comments to determine their effectiveness.

CONSENT DECREE

Public Comment:

The Bus Riders Union preliminary evaluation of MTA's service change program for fiscal year 2003 (includes service changes for Gateway, San Fernando Valley and San

Attachment A - Exhibit 3
SUMMARY OF PUBLIC COMMENT AND STAFF RESPONSE

Gabriel Valley Sectors) suggests these changes will pose hardships on the transit dependent population countywide and contradict the mandates of the Consent Decree.

Staff Response:

The Consent Decree does not prohibit the MTA from managing the bus system to ensure efficient and effective operations. Resources removed from unproductive route segments, low performing lines, and duplicated routes can be reinvested into other lines to improve service for the greater public good. Efforts have been taken to minimize impacts to riders affected by the staff proposals. Staff proposes to schedule meetings with the BRU to help mitigate concerns expressed about the service change program.

**Attachment A - Exhibit 4
Summary of Impacts
Revenue Service Hours and Vehicle Requirements**

Line No.	Description Of Change	Estimated Change in RVH		
		DX	SA	SU
90-91	Extend weekend service from Sunland to Olive View Medical Center (Saturday only)	---	10	---
92-93-410	Cancel segment on Brand Bl. between Glenoaks Bl. and Mountain St; Reallocate service	0	0	0
93	Cancel line; Reallocate service	0	0	0
410	Cancel line; Reallocate service	0	---	---
236	Restructure route to operate to Cascades Business Park and Sylmar/San Fernando Metrolink Station; Reduce service on Woodley leg	5	---	---
243	Establish new Saturday service along entire route		27	---
418	Cancel express segment and renumber to Line 352	-12	---	---
426	Cancel segment south of North Hollywood Station and renumber to 363	-13	---	---
561*	Cancel line and integrate into new Line 761 Van Nuys Rapid between Lake View Terrace and Westwood	-38	-23	-23
761*	Replace Line 561 with Van Nuys Rapid	0	0	0
603	Minor reroute to Allesandro St. to replace Line 93 segment	0	0	0
TOTALS		-58	14	-23

Change in Vehicle Requirements				
Weekday			SA	SU
AM	Base	PM		
---	---	---	1	---
0	0	0	0	0
0	0	0	0	0
---	---	---	---	---
---	---	---	---	---
---	---	---	2	
-2	---	-1	---	---
-2	---	-2	---	---
-2	-2	-2	---	---
0	0	0	0	0
0	0	0	0	0
-6	-2	-5	3	0

TOTAL ANNUALIZED SAVINGS IN REVENUE SERVICE HOURS	-15,396
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TOTAL MARGINAL COST SAVINGS	-\$1,154,700
------------------------------------	---------------------

TOTAL CHANGE IN VEHICLE REQUIREMENTS				
Weekday			SA	SU
AM	Base	PM		
-6	-2	-5	3	0

* Note: Additional Line 561 resources may be reinvested in Line 761

Attachment B
Summary of Recommendations for FY 2003 Service Change Program

LINE(S)	Proposal Taken to Public Hearing	Staff Recommendation	PASSENGER IMPACTED			SERVICE ALTERNATIVE
			DAILY	SAT	SUN	
90	Extend weekend service from Sunland to Olive View Medical Center once an hour	Modify proposal to provide Saturday service only	N/A	new	N/A	Provides new access to destinations along Foothill Bl. north of Sunland on Saturdays
92	Cancel segment on Brand Bl. between Glenoaks Bl. and Mountain St.	Adopt proposal to cancel segment	88	67	Not available	Patrons required to transfer to alternate service on Beeline 1 and 2; Some patrons required to walk a maximum of .5 miles to access Line 92 service
93	Cancel Line 93 segment on Allesandro St. (see Line 603)	Adopt proposal to cancel line				Patrons required to transfer to alternate service on Line 603
410	Cancel Line 410 express route	Adopt proposal to cancel line	114	N/A	N/A	Patrons require to access Line 92 service or Metrolink service between Glendale and downtown Los Angeles
94	Extend route to access Cascades Business Park via Foothill and Balboa Bls.	Retain existing route; See Line 236 proposal	No change	N/A	N/A	No change in service
234	Restructure route to terminate at Sylmar/San Fernando Station and operate shuttle route north of Mission College	Removed from program; Route extension to Gavina St. contingent upon smaller vehicles	No change	No change	No change	No change in service
236	Cancel segment along Balboa Bl. between Rinaldi St. and Midwood Dr.	Modify proposal; Weekday route restructured to operate north on Balboa Bl. to Cascades Business Park, then via Foothill and Glenoaks Bls. to Sylmar/San Fernando Metrolink Station; Service along Woodley segment will be reduced	201	N/A	N/A	Provides new access to destinations in Granada Hills and Northeast San Fernando Valley; Service reduced on Woodley segment; Patrons required to transfer to Woodley segment at Balboa Bl. and Rinaldi St. during midday period
243	Establish new Saturday service along De Soto Av.	Modify proposal; New Saturday service will be provided on the entire route of line on De Soto and Winnetka Avenues	N/A	new	N/A	Provides new access to destinations along De Soto and Winnetka Avs. on Saturdays
New	New limited stop service between Sylmar Station and North Hollywood Station	Not recommended	N/A	N/A	N/A	Not applicable

Attachment B

Summary of Recommendations for FY 2003 Service Change Program

LINE(S)	Proposal Taken to Public Hearing	Staff Recommendation	PASSENGER IMPACTED			SERVICE ALTERNATIVE
			DAILY	SAT	SUN	
418	Cancel local/express route south of Roscoe and Laurel Canyon Bls. to downtown L.A. and replace with Roscoe Bl.-Laurel Canyon Bl. Limited to North Hollywood Station	Adopt proposal; Provide free line continuation transfers between Red Line; Renumber to Line 352	462	N/A	N/A	Patrons required to transfer at Red Line to access LACBD; Line continuation transfers proposed resulting in fare savings of \$2. Local stop patrons must board Line 152; New limited stop service on Laurel Canyon Bl. provided to North Hollywood Station.
426	Cancel segment south of North Hollywood Station	Adopt proposal; Provide free line continuation transfers between Red Line; Renumber to Line 363	335	N/A	N/A	Patrons traveling south of Lankershim and Chandler Bls. must transfer to Red Line; Line continuation transfers proposed.
561	Cancel line and integrate into new Line 761 Van Nuys Rapid between Lake View Terrace and Westwood	Adopt proposal to cancel line; Segment between LAX and Aviation Green Line Station canceled	701	414	317	Patrons traveling south of Westwood must transfer to Culver City Line 6
		Service north of Van Nuys and San Fernando Rd canceled	1,158	443	262	Patrons traveling north of Van Nuys Bl. and San Fernando Rd. must transfer to Lines 94/394; Service to Lake View Terrace improved
New 761	Replace Line 561 with faster service	Adopt proposal; Replace Line 561 with new Line 761 Metro Rapid service between Lake View Terrace and/or Sylmar and Westwood	new	new	new	Improved travel time for patrons traveling between Lake View Terrace and Westwood; Access to Lake View Terrace improved
603	Minor reroute to Allesandro St to replace Line 93 segment	Adopt proposal: Reroute to Allesandro St. as proposed	Not available	Not available	Not available	Patrons required to transfer to alternate service on Line 92
TOTALS			2,945	510	262	

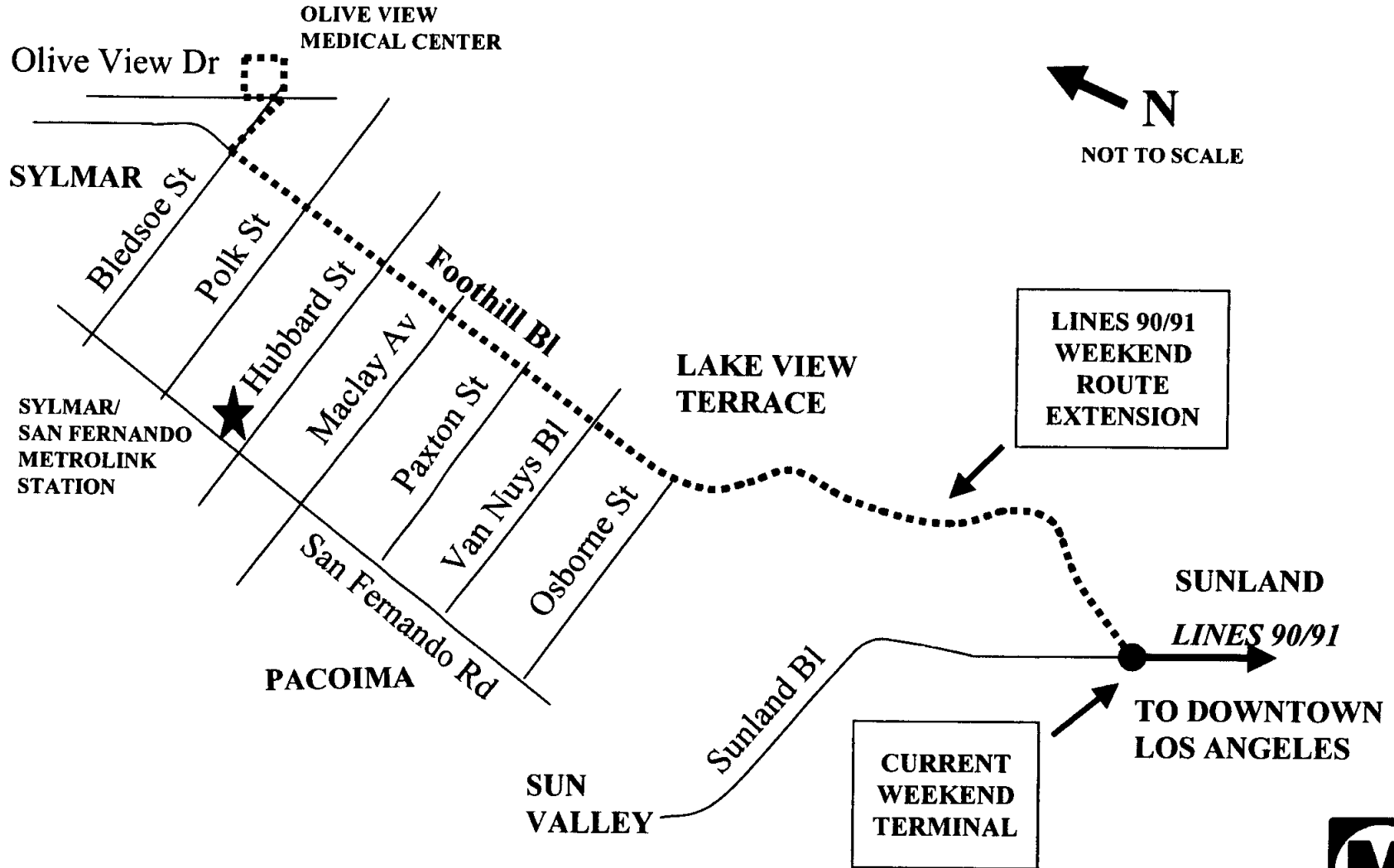
N/A = Not applicable



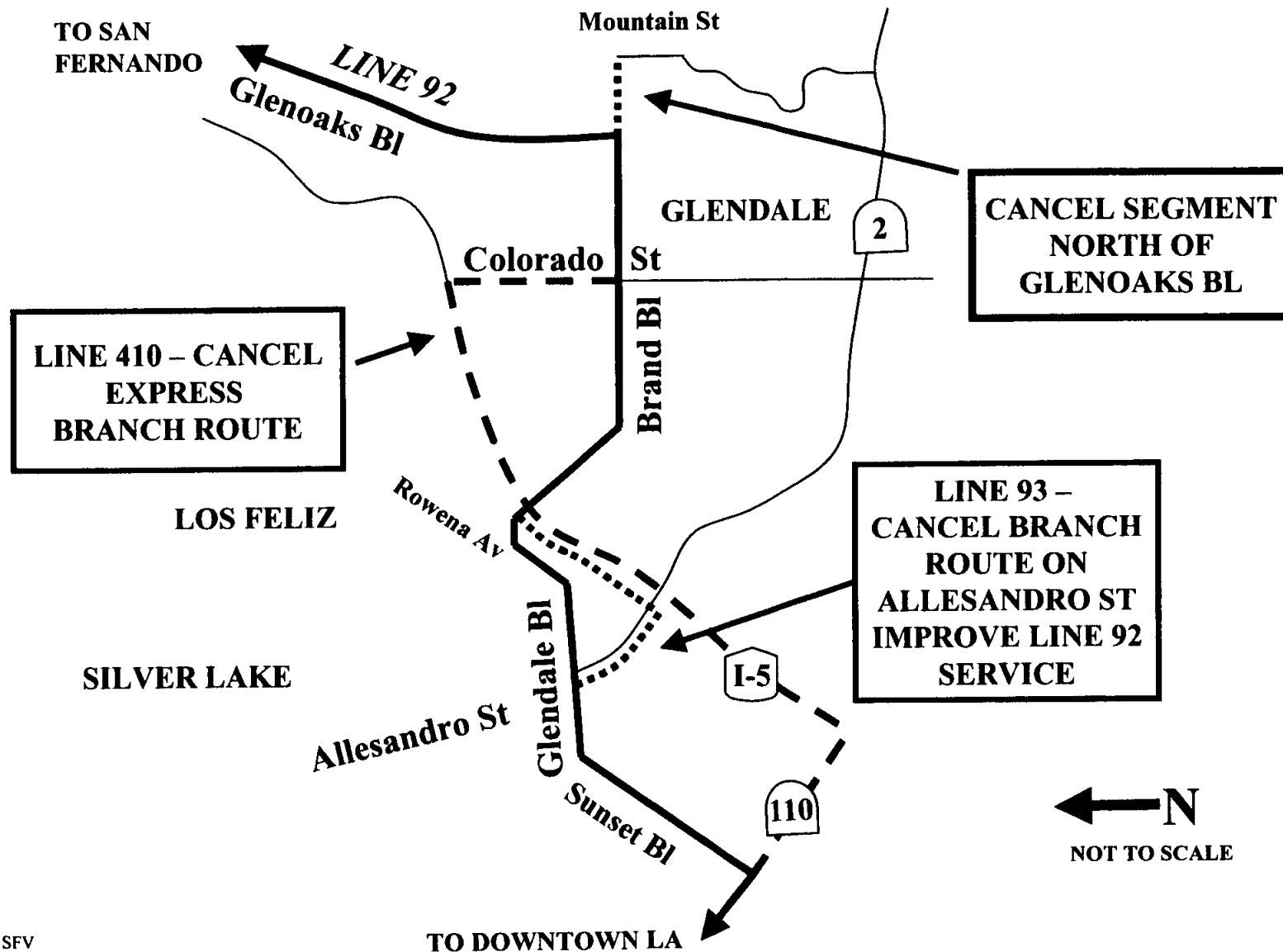
METRO
SAN FERNANDO VALLEY

Attachment C
Maps of Revised
FY 2003 Service Change Program

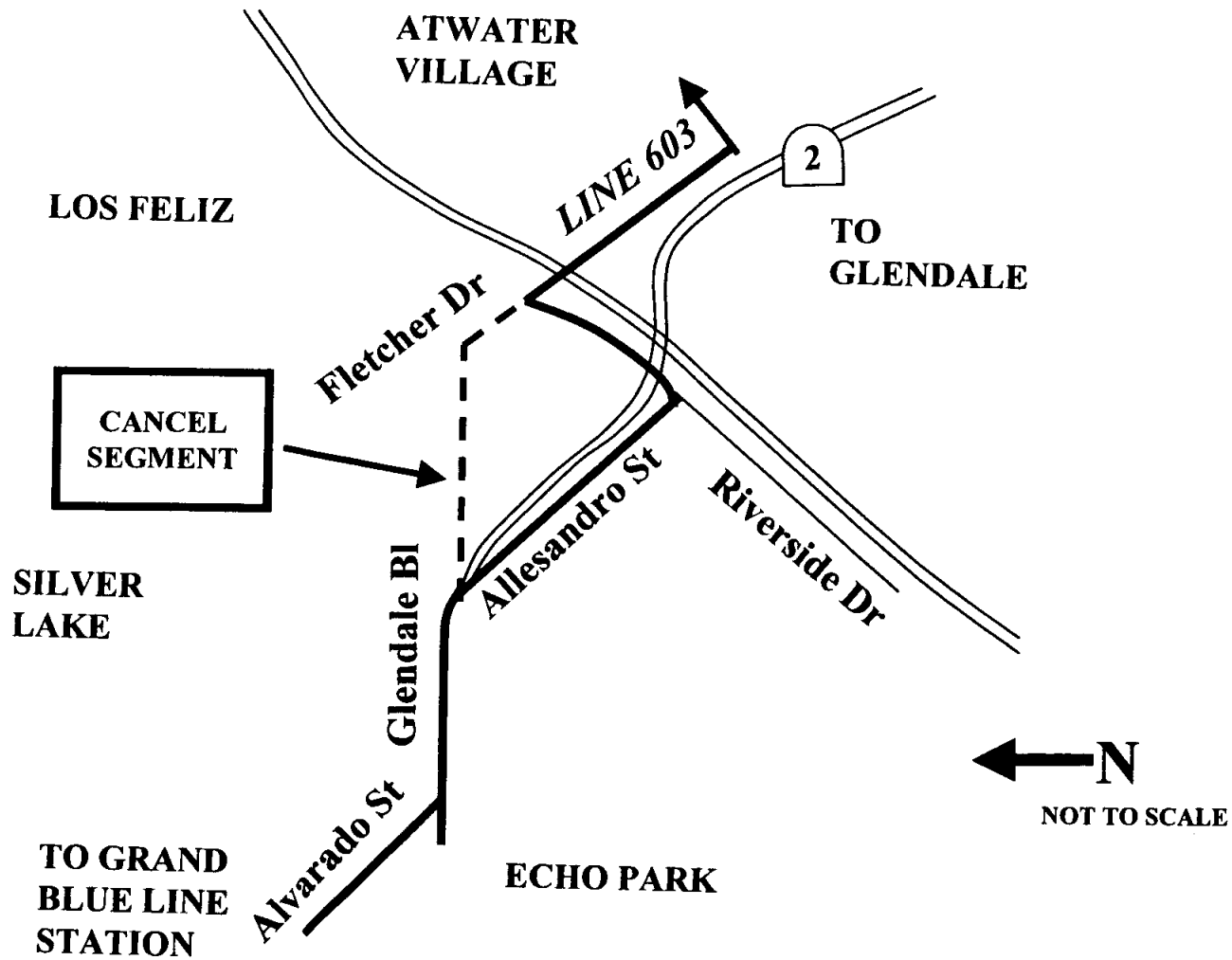
**Line 90/91 – Sylmar-Sunland-L.A.
 Extend Service from Sunland to Olive View Medical Center
 ---Implement Saturday Only---**



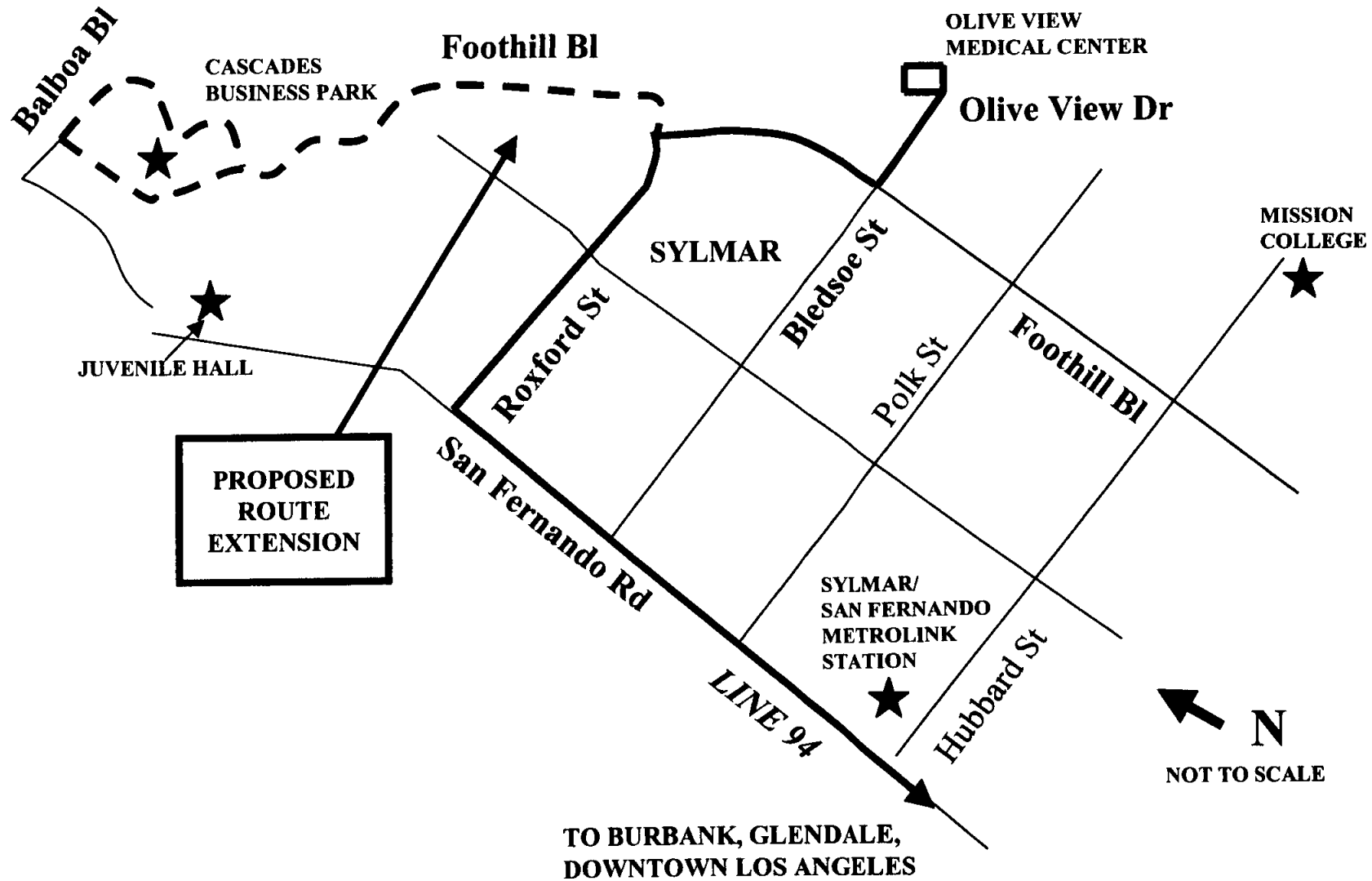
**Lines 92/93/410 – San Fernando-Burbank-Glendale-LA
 Cancel Segment North of Glenoaks Bl
 Cancel Line 93 on Allesandro St
 Cancel Line 410**



Line 603 - Rampart Av - Hoover St - Colorado Bl Implement Minor Reroute to Allesandro St

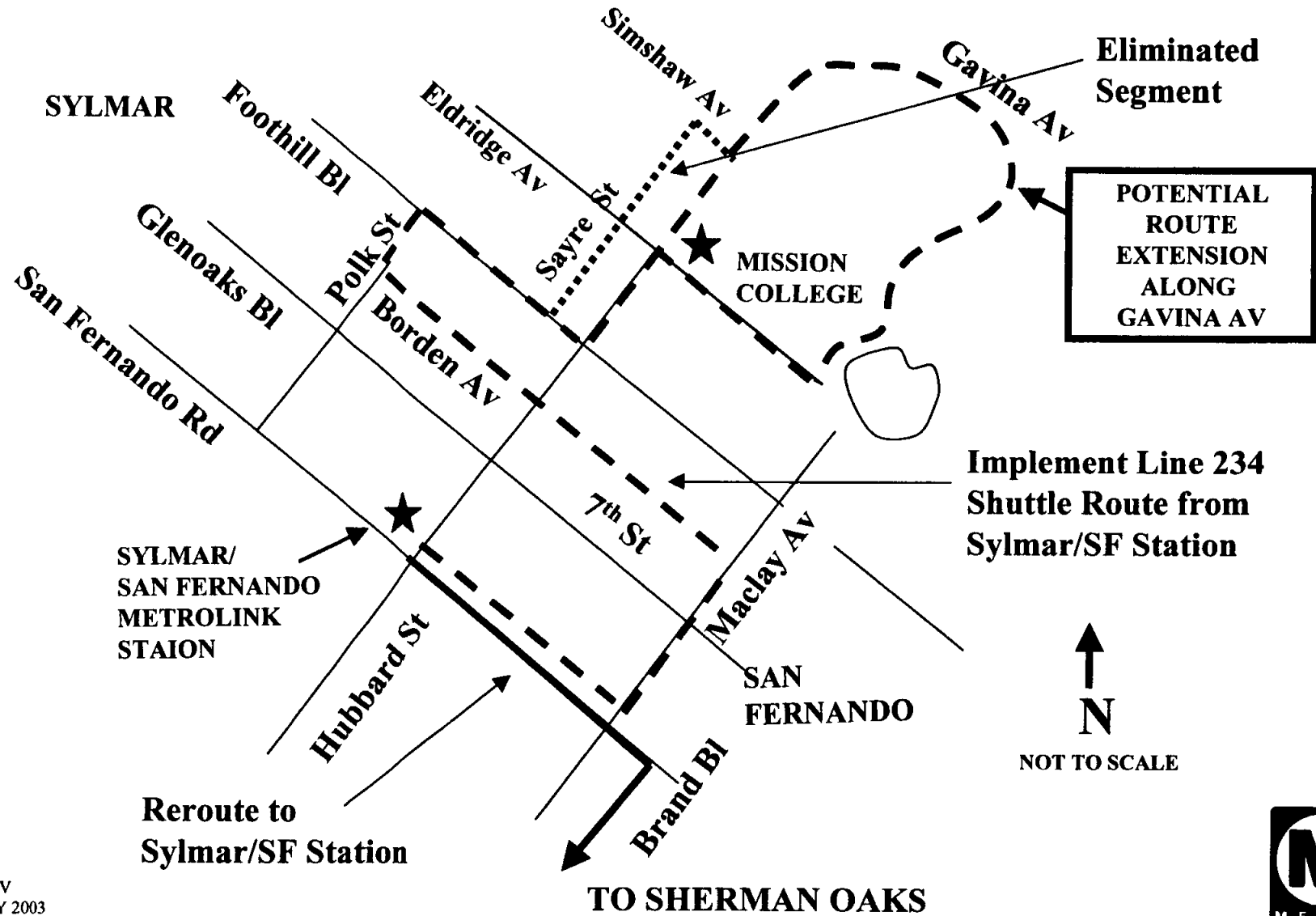


Line 94 - San Fernando - L.A.
Extend Route to Foothill and Balboa Bls (Weekday Peaks Only)
---NOT RECOMMENDED---

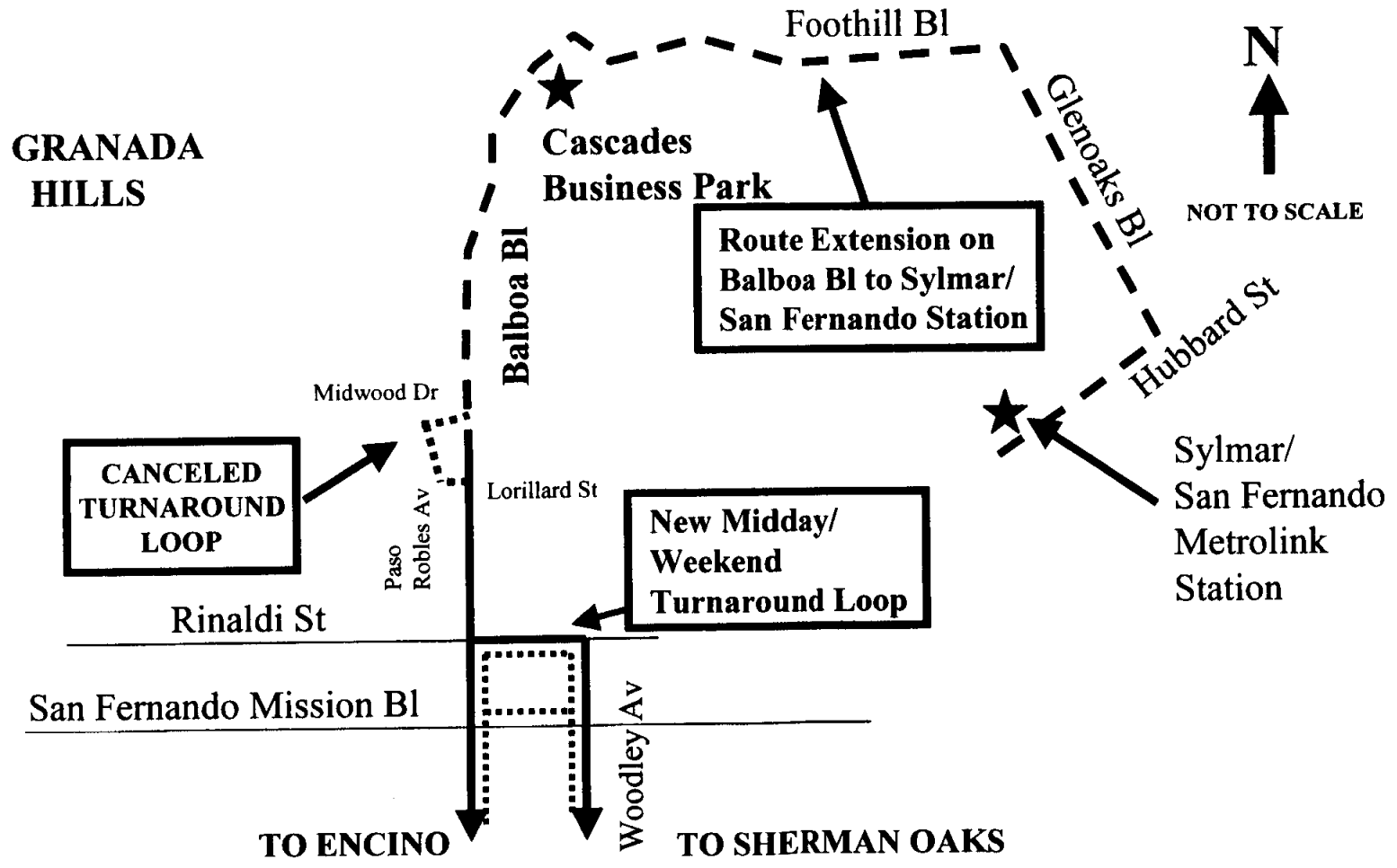


**Line 234 - Sepulveda Bl – Brand Bl – Sayre St
Truncate Line at Sylmar/San Fernando Station and Operate Shuttle Service North of
Mission College**

---NOT RECOMMENDED---



**Line 236 – (Balboa Bl-Rinaldi St-Woodley Av-Van Nuys)
 Cancel Midwood Dr. Turnaround Loop
 Major Restructuring of Balboa Bl Segment to Serve
 Cascades Business Park and Sylmar/San Fernando Metrolink Station**

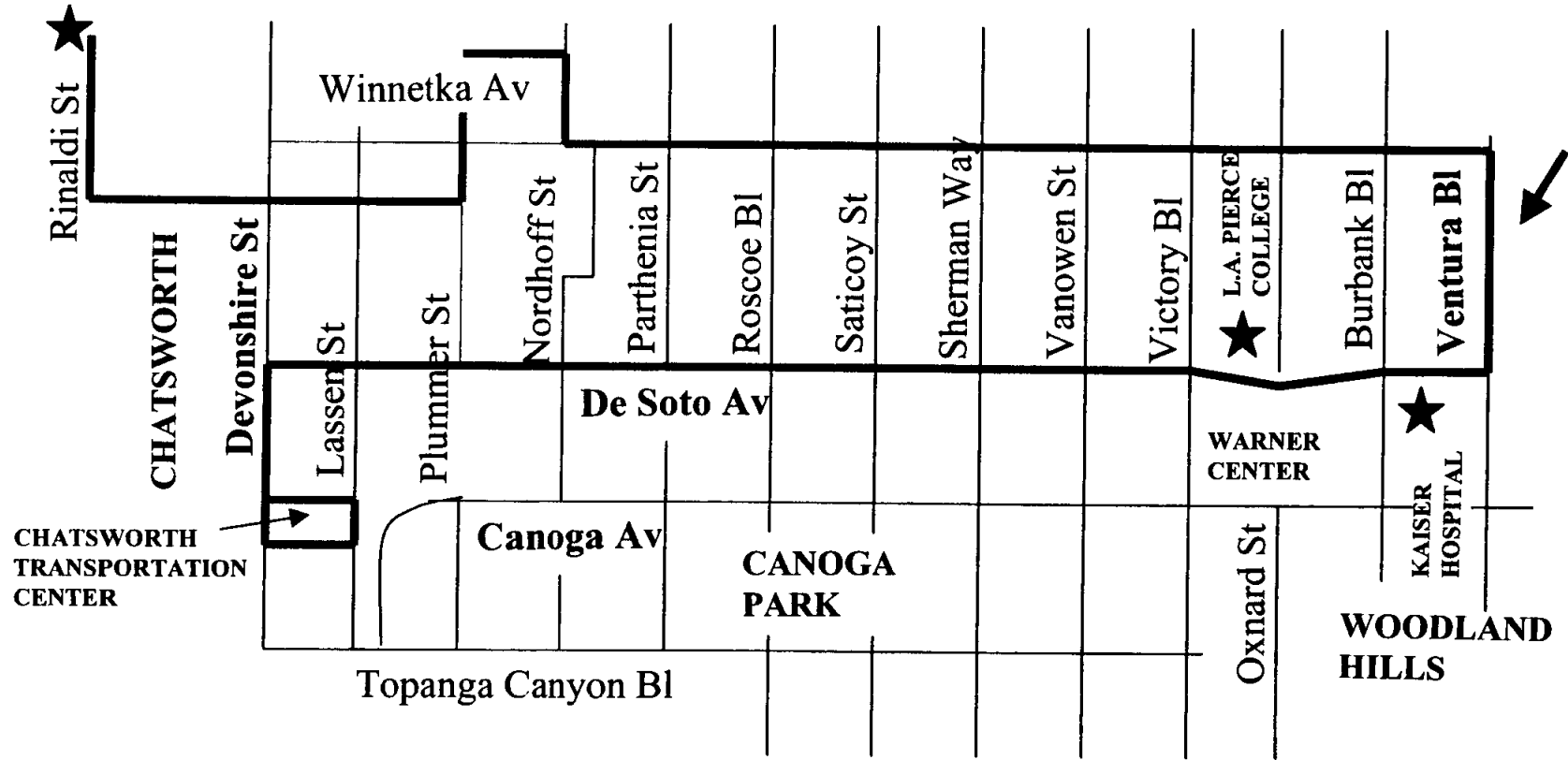


Line 243 – De Soto Av-Ventura Bl-Winnetka Av

Establish Saturday Service along Entire Route

Including De Soto Av and Winnetka Av

Porter Ranch
Town Center

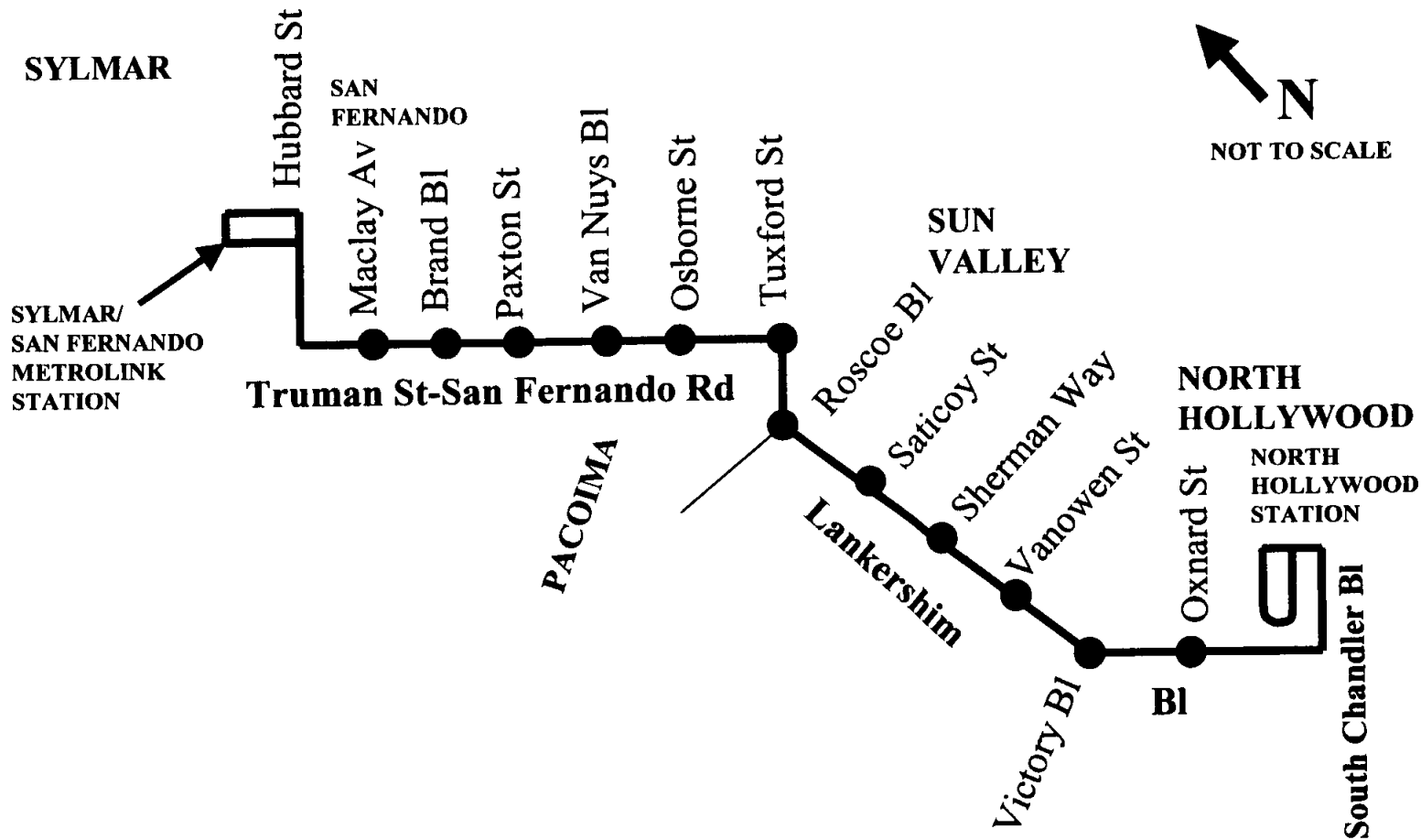


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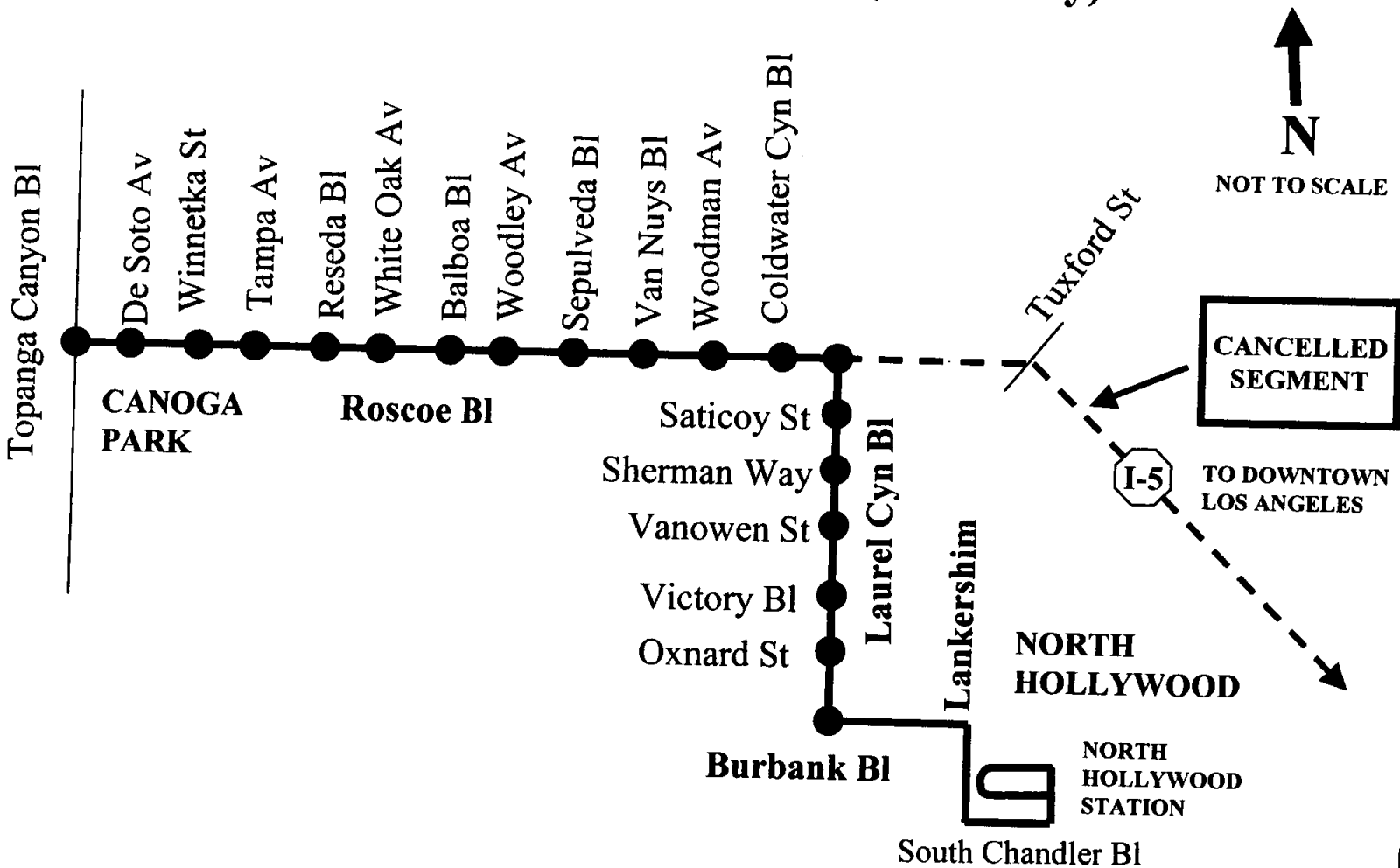


New San Fernando Rd – Lankershim Bl. Limited (Peak Only)

---NOT RECOMMENDED---



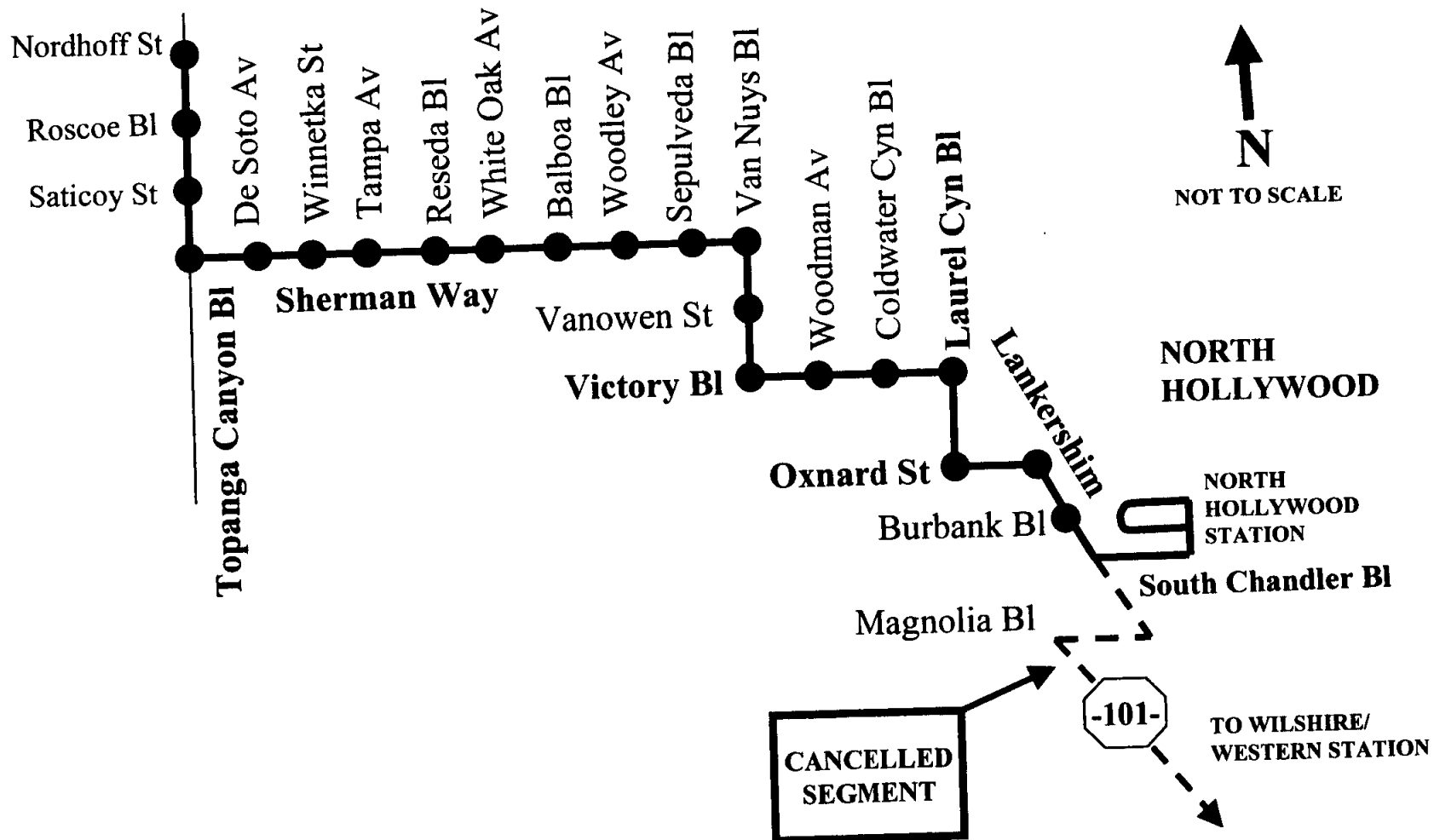
Line 418 - LA - Roscoe Bl. Express
Renumber to Line 352
Convert to Roscoe Bl - Laurel Canyon Bl. Limited to
North Hollywood Station (Peak Only)



Line 426 - San Fernando Valley - Wilshire Bl. Express

Renumber to Line 363

Cancel Segment South of North Hollywood Station



**Line 561 - Green Line - LAX - Westwood - Van Nuys Bl -
San Fernando Express
Cancel Line and Convert to
New Line 761 - Van Nuys Rapid**

