

Monthly Oral Status Update on the FY09 and FY10 Budget & Scorecard Results

Finance & Budget Committee
September 16, 2009



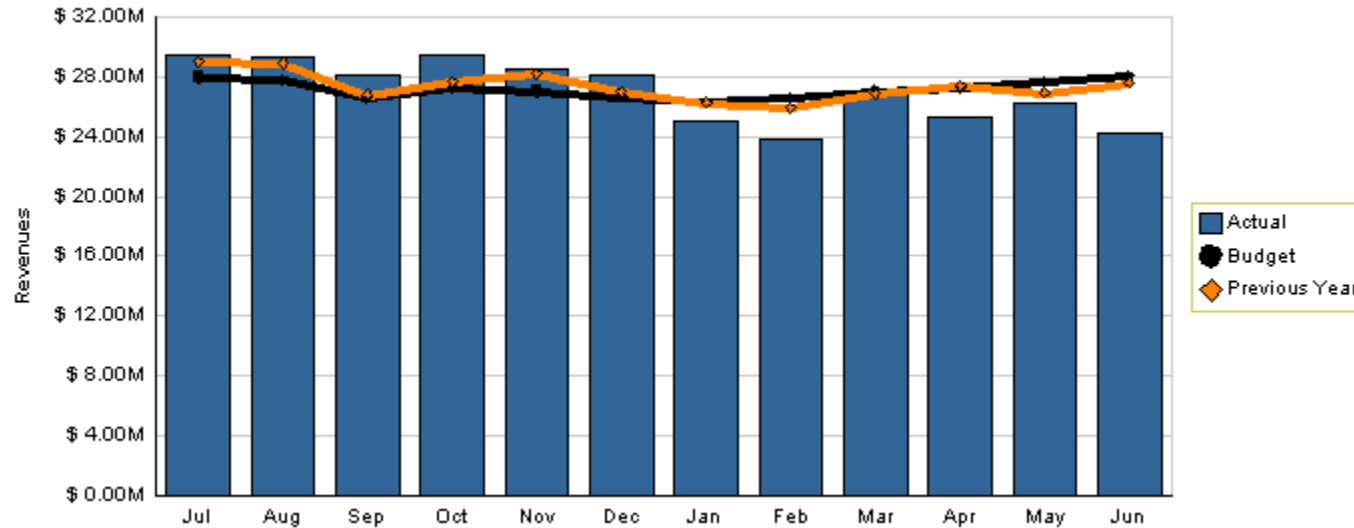
Metro

FY2009 Budget & Scorecard Results

Operations All Wages per VH	<ul style="list-style-type: none"> ! AFSCME Maintenance per VH FY09 ✓ AFSCME Non-Sector per VH FY09 ✓ AFSCME Transportation per VH FY09 ✓ ATU Sector per VH FY09 ✓ ATU Non-Sector per VH FY09 ✓ UTU Wage per VH FY09 	Boardings and Revenues	<ul style="list-style-type: none"> ! Boardings and Fare Revenue Per Boarding FY09 ! Fare Revenues (per FIS) FY09
Operations All Wages per HM	<ul style="list-style-type: none"> ! AFSCME Maintenance per HM FY09 ✓ ATU Sector per HM FY09 ✓ ATU Non-Sector per HM FY09 	CNG	<ul style="list-style-type: none"> ! CNG Cost and Usage per HM FY09
		Safety	<ul style="list-style-type: none"> ✓ Sector Bus Accidents per 100K HM FY09 ✓ Sector Bus Accidents per 100K VH FY09
		Risk Management	<ul style="list-style-type: none"> ✓ Monthly Ending Open WC Claims FY09 ✓ New Weekly WC Claims per 200K EHs FY09 ✓ Lost Work Days Paid FY09
		Finance	<ul style="list-style-type: none"> ✓ Bill Payment FY09
		Human Resources	<ul style="list-style-type: none"> ✓ Leave of Absence FY09

Fare Revenues

Total Fare Revenues - 2009



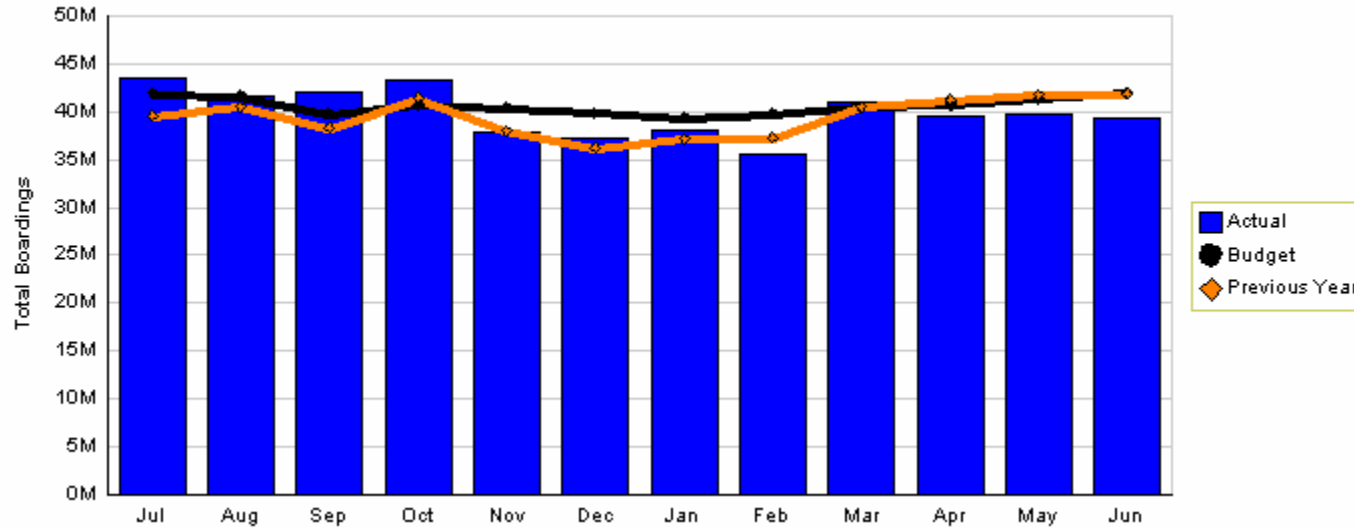
July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$324.7	\$326.4	\$328.7

Variation: \$1.7 million or 0.5% less than plan
Change: \$4.0 million or 1.2% less than last year

Boardings

Total Boardings - 2009



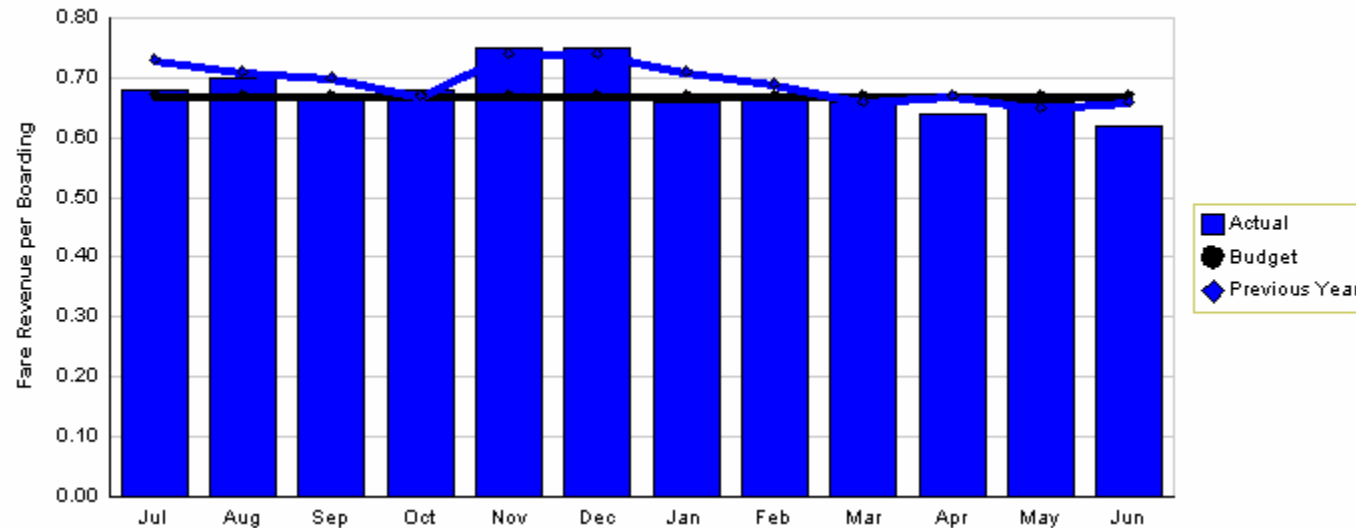
July 1, 2008 through June 30, 2009
(in millions)

Actual	Budget	Last Year
479.1	488.3	474.2

Variation: 9.2 million or 1.9% worse than plan
Change: 4.9 million or 1.0% better than last year

Fare Revenue per Boarding

Fare Revenue per Boarding - 2009



July 1, 2008 through June 30, 2009

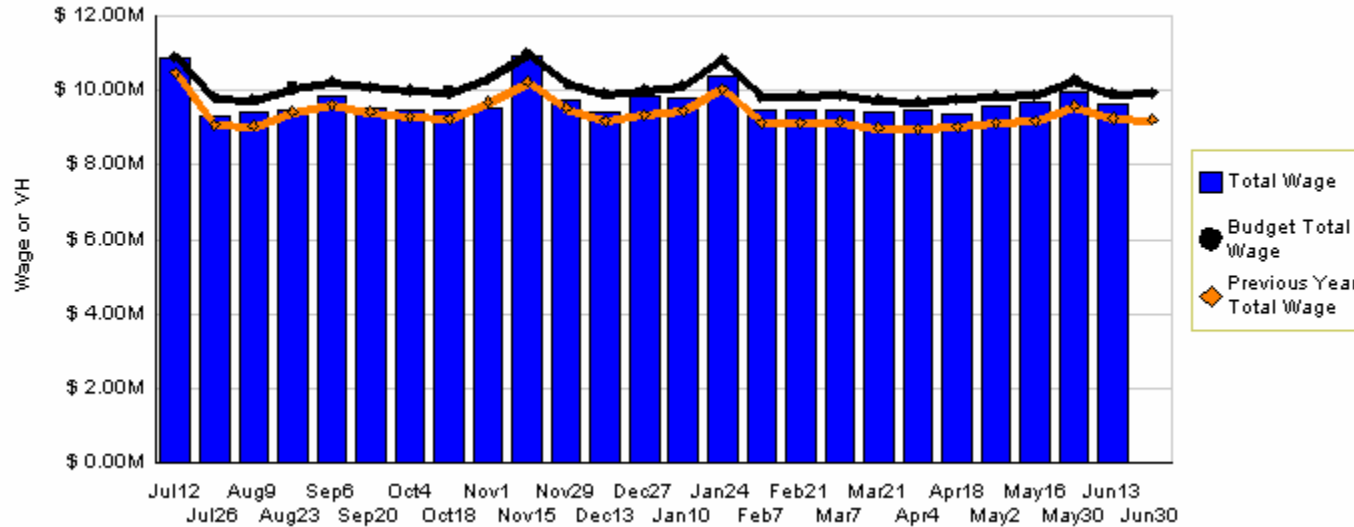
Actual	Budget	Last Year
\$0.68	\$0.67	\$0.69

Variation: \$0.01 or 1.5% better than plan

Change: \$0.01 or 1.5% less than last year

Operator Wage Expense

Total Wage & VH - 2009



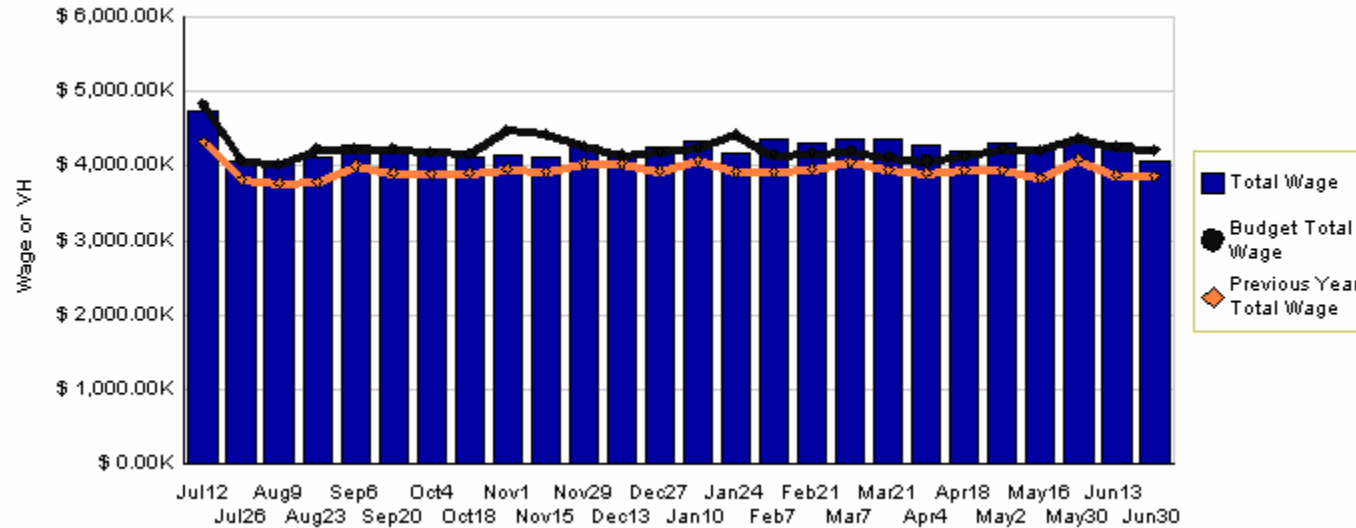
July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$252.1	\$261.9	\$244.0

Variation: \$9.8 million or 3.7% under budget

ATU Sector Wage Expense

Total Wage & VH - 2009

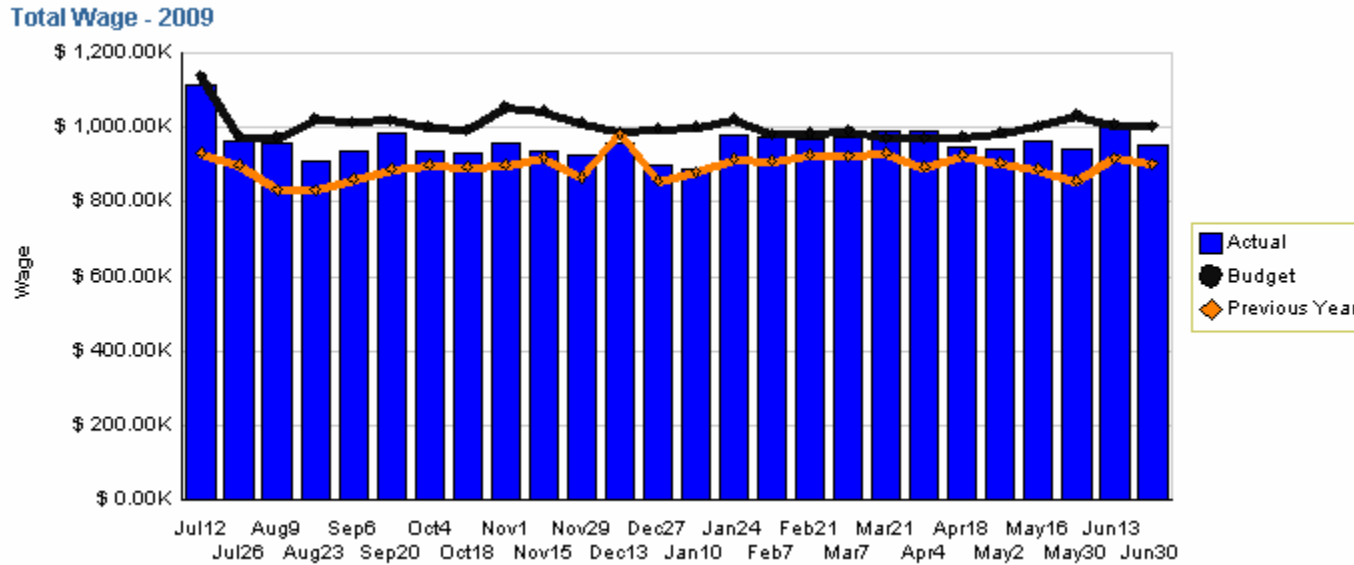


July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$110.4	\$110.4	\$102.7

Variation: None

ATU Non-Sector Wage Expense



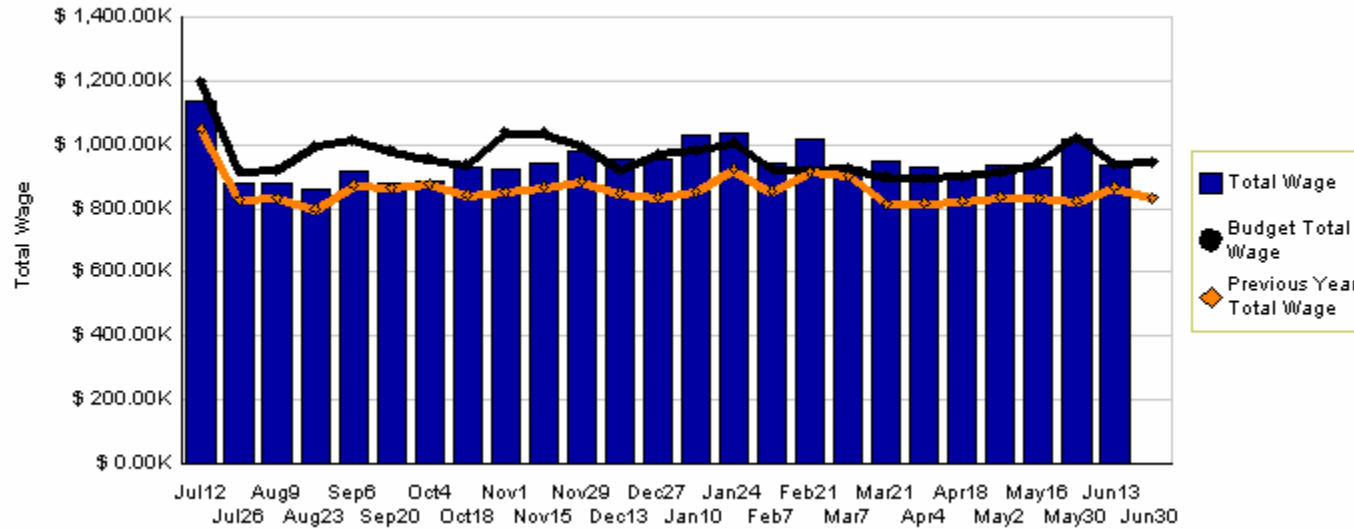
July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$24.9	\$26.2	\$23.4

Variation: \$1.3 million or 4.8% under budget

AFSCME Transportation Wage Expense

Total Wage & VH - 2009



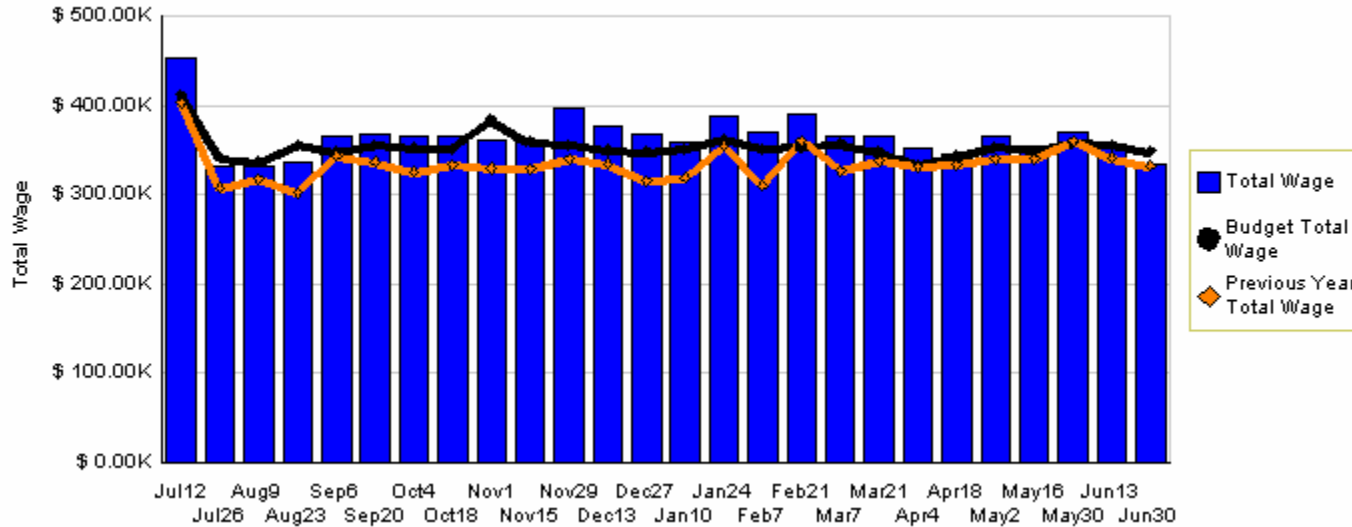
July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$24.6	\$25.1	\$23.4

Variation: \$0.5 million or 1.9% under budget

AFSCME Maintenance Wage Expense

Total Wage & VH - 2009



July 1, 2008 through June 30, 2009
(\$ in millions)

Actual
\$9.5

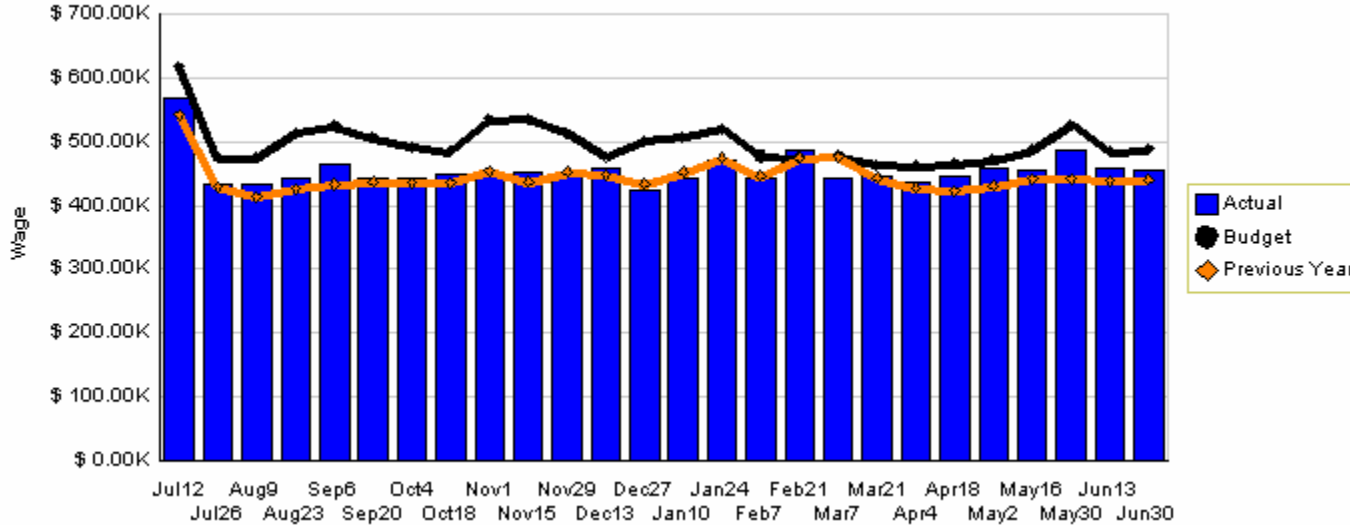
Budget
\$9.2

Last Year
\$8.7

Variation: \$0.3 million or 3.0% over budget

AFSCME Non-Sector Wage Expense

Total Wage - 2009



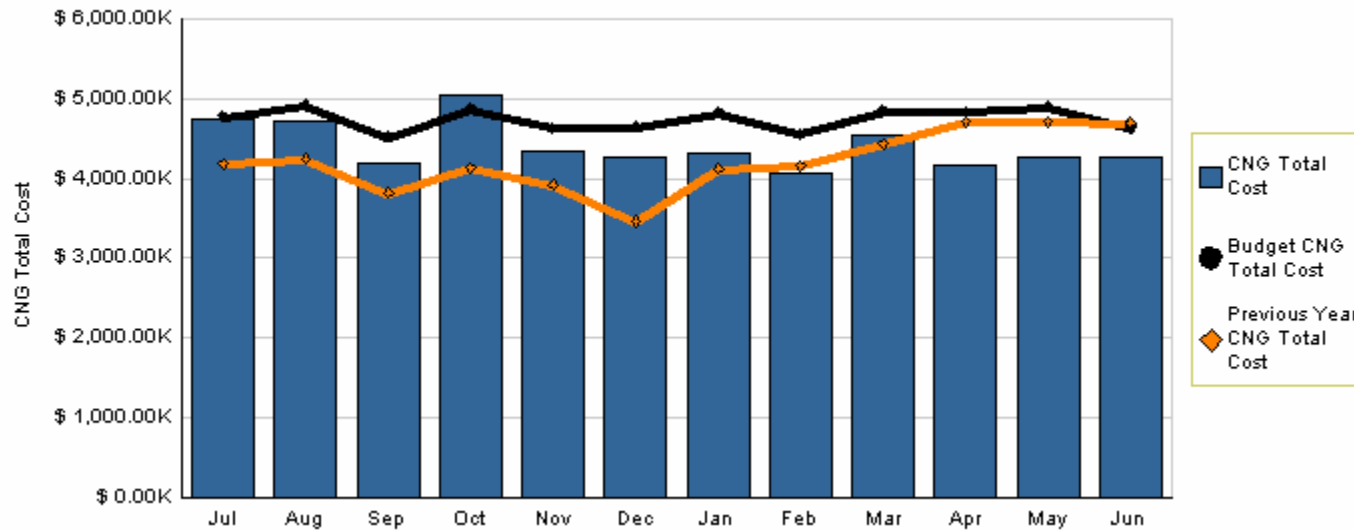
July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$11.8	\$12.9	\$11.6

Variation: \$1.1 million or 8.6% under budget

Compressed Natural Gas (CNG) Cost

Therms, Cost, and HMs - 2009



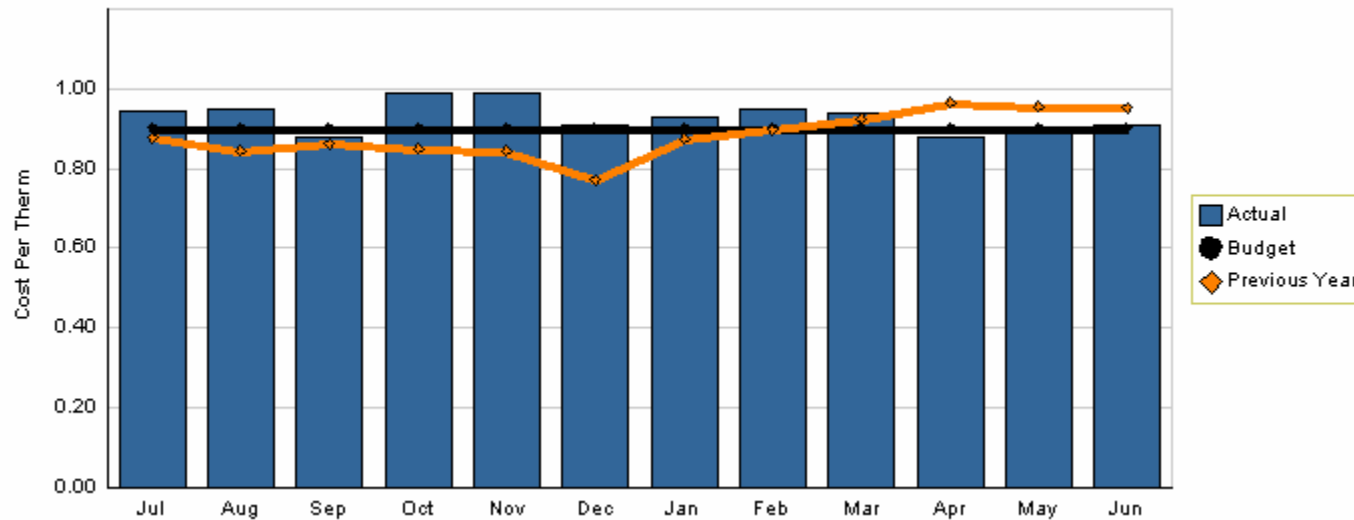
July 1, 2008 through June 30, 2009
(\$ in millions)

Actual	Budget	Last Year
\$53.0	\$57.0	\$50.7

Variation: \$4.0 million or 7.1% less than budget
Change: \$2.3 million or 4.6% more than last year

CNG Cost per Therm

CNG Cost per Therm - 2009



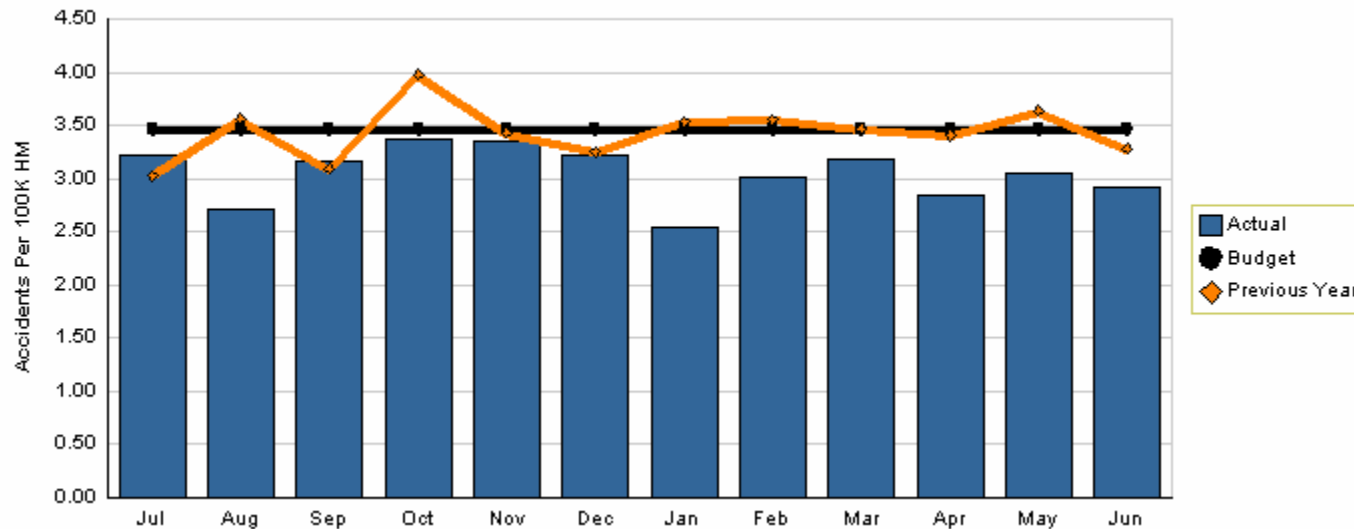
July 1, 2008 through June 30, 2009

Actual	Budget	Last Year
\$0.93	\$0.90	\$0.89

Variation: \$0.03 per therm or 3.5% higher than plan
 Change: \$0.04 per therm 5.0% higher than last year

Sector Bus Accidents per 100,000 Hub Miles

Accidents Per 100K HM - 2009



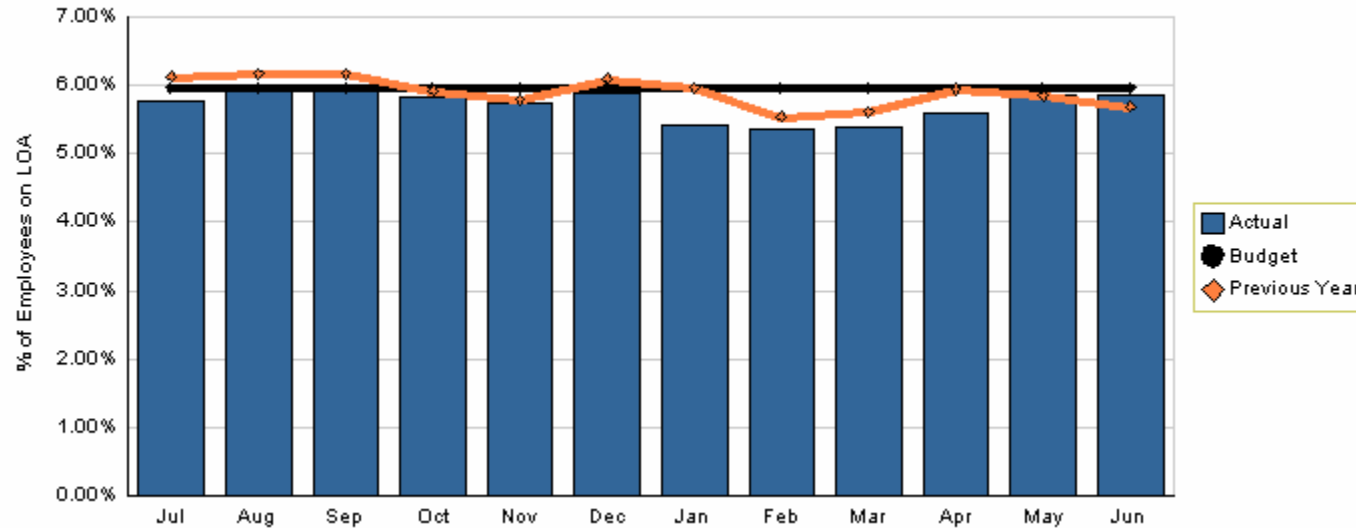
July 1, 2008 through June 30, 2009

Actual	Target	Last Year
3.05	3.46	3.44

Variation: 0.41 accidents/100K hm or 12.0% fewer than plan
Change: 0.39 accidents/100K hm or 11.3% fewer than last year

Leave of Absence Rate

% of Employees on LOA - 2009



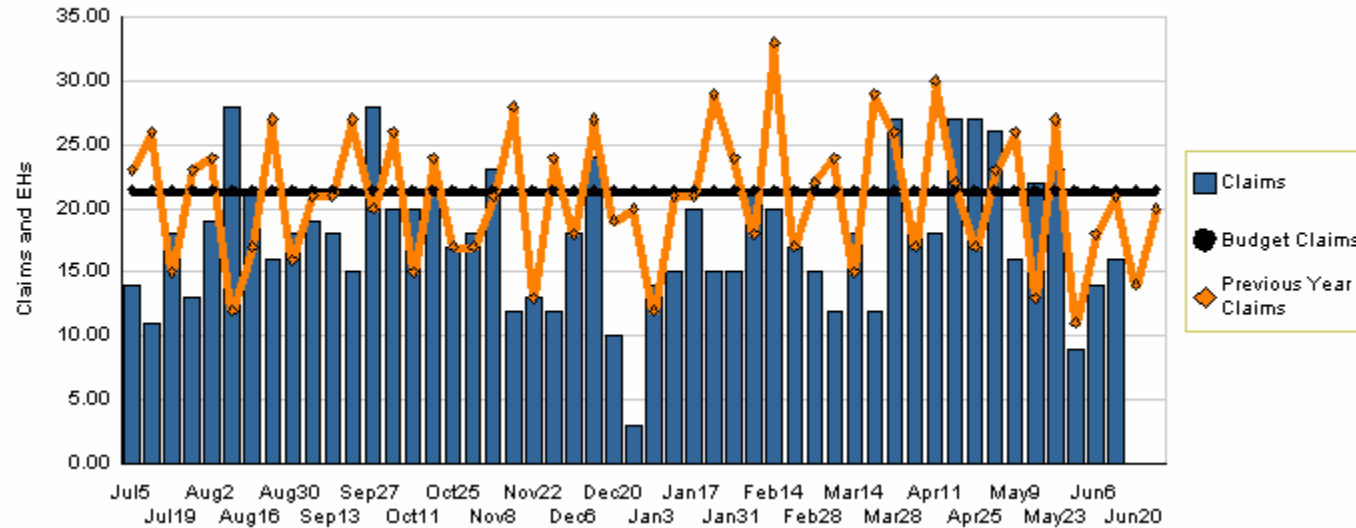
As of June 30, 2009

Actual	Target	Last Year
5.7%	6.0%	5.9%

Variation: 0.3% fewer employees on LOA, or 4.2% better than plan
 Change: 0.2% fewer employees on LOA, or 3.2% better than last year

Total Workers Compensation Claims

Claims and Exposure Hours - 2009



July 1, 2008 through June 27, 2009

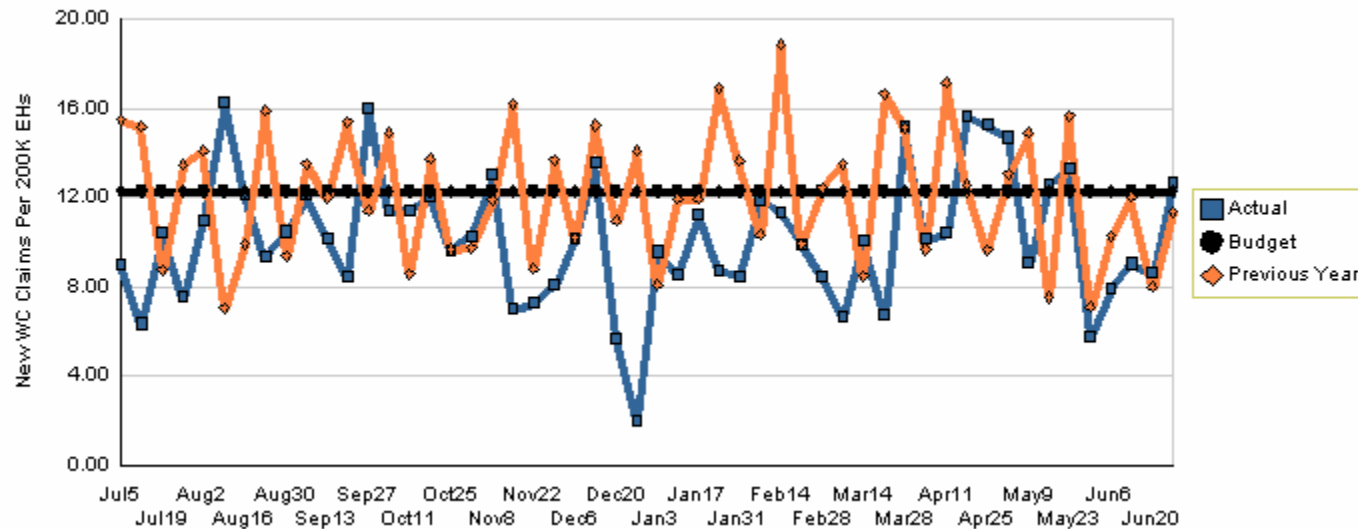
Actual	Target	Last Year
923	1,112	1,091

Variation: 189 claims or 17.0% fewer than plan
 Change: 168 claims or 15.4% fewer than last year



New Weekly Workers Comp. Claims per 200,000 Exposure Hours

Claims Per 200K EHS - 2009



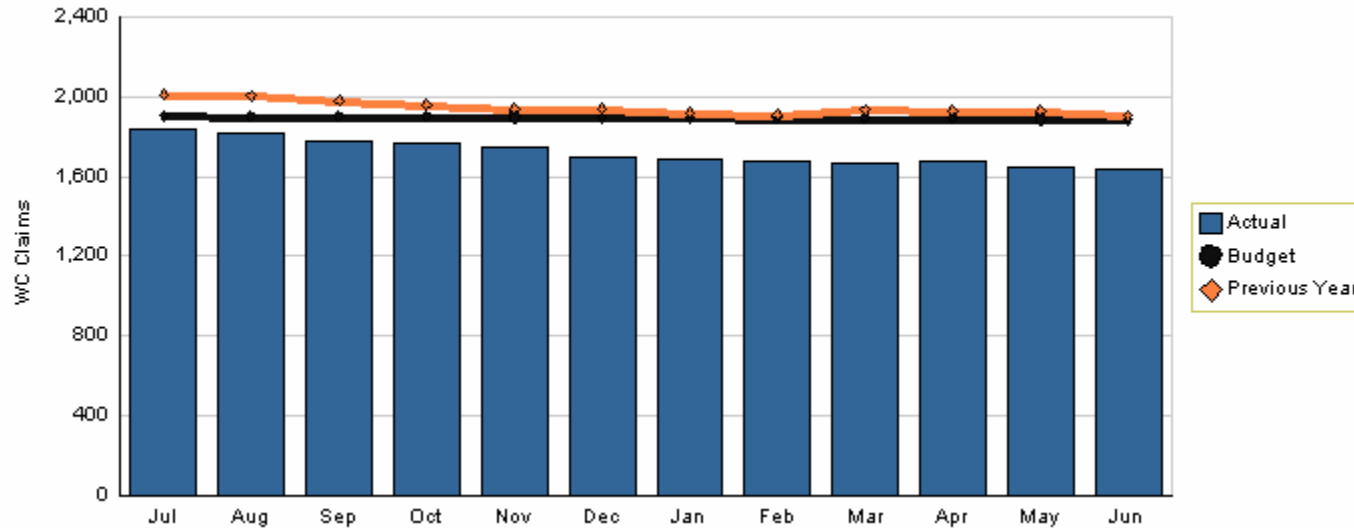
July 1, 2008 through June 27, 2009

Actual	Target	Last Year
10.3	12.3	12.3

Variation: 2.0 claims per 200,000 Exposure Hours, or 16.1% fewer than plan
 Change: 2.0 claims per 200,000 Exposure Hours, or 15.9% fewer than last year

Month Ending Workers Compensation Claims

Number of Claims - 2009



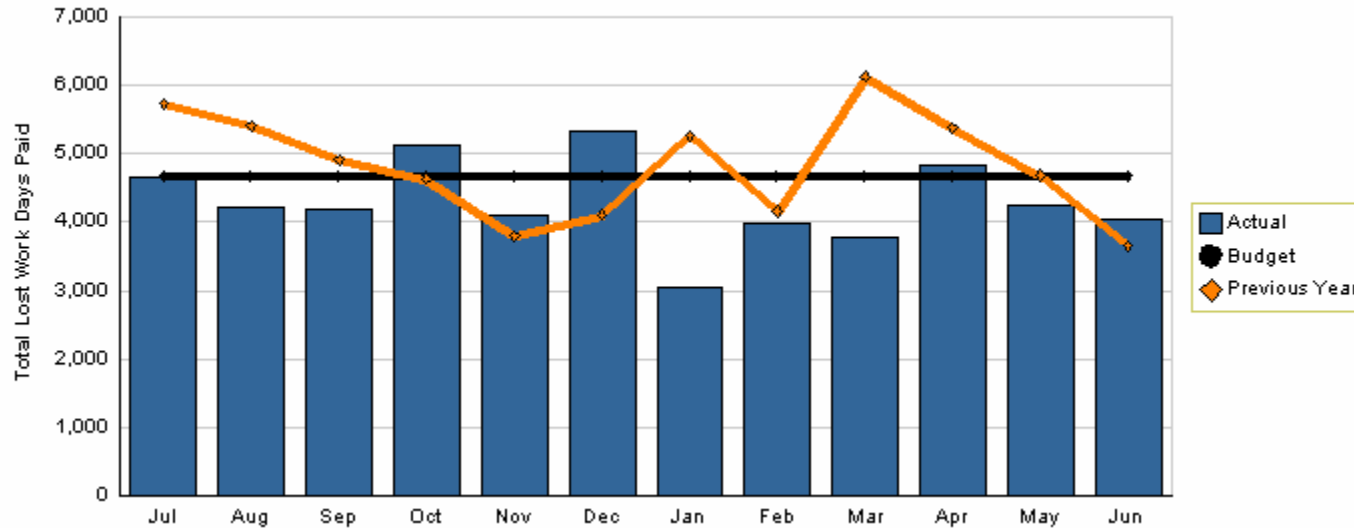
As of June 30, 2009

Actual	Target	Last Year
1,632	1,887	1,904

Variation: 255 claims or 13.5% fewer than plan
Change: 272 claims or 14.3% fewer than last year

Lost Work Days Paid

Total Lost Work Days Paid - 2009



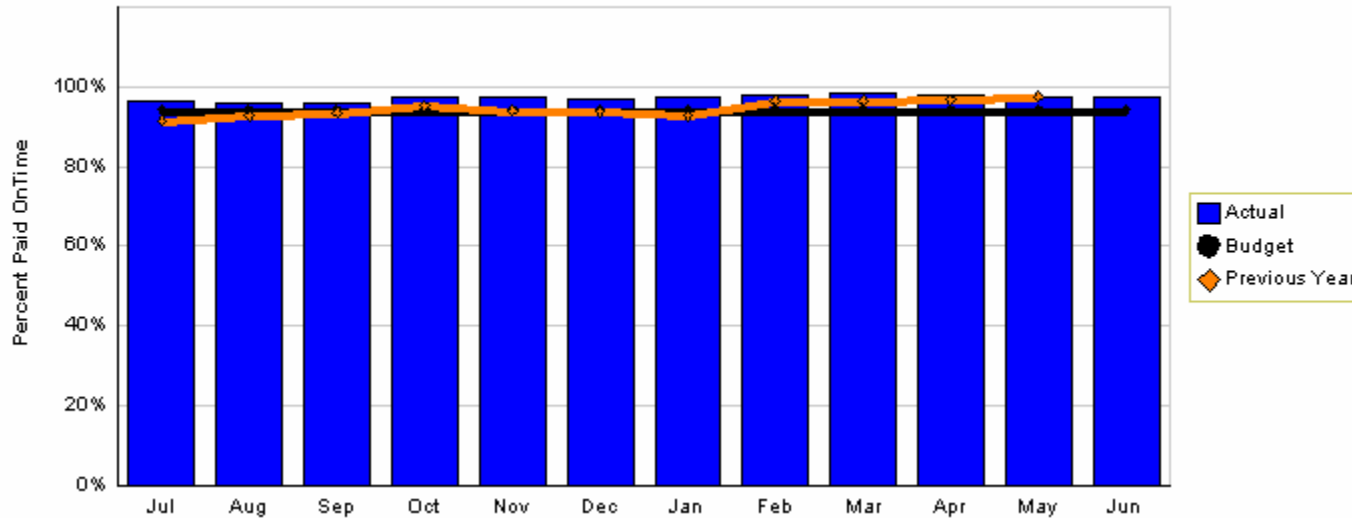
July 1, 2008 through June 30, 2009

Actual	Target	Last Year
41,562	56,080	57,862

Variation: 4,518 days or 8.1% fewer than plan
 Change: 6,300 days or 10.9% fewer than last year

On Time Bill Paying

% Paid OnTime - 2009



July 1, 2008 through June 30, 2009

Actual	Target	Last Year
97%	94%	95%

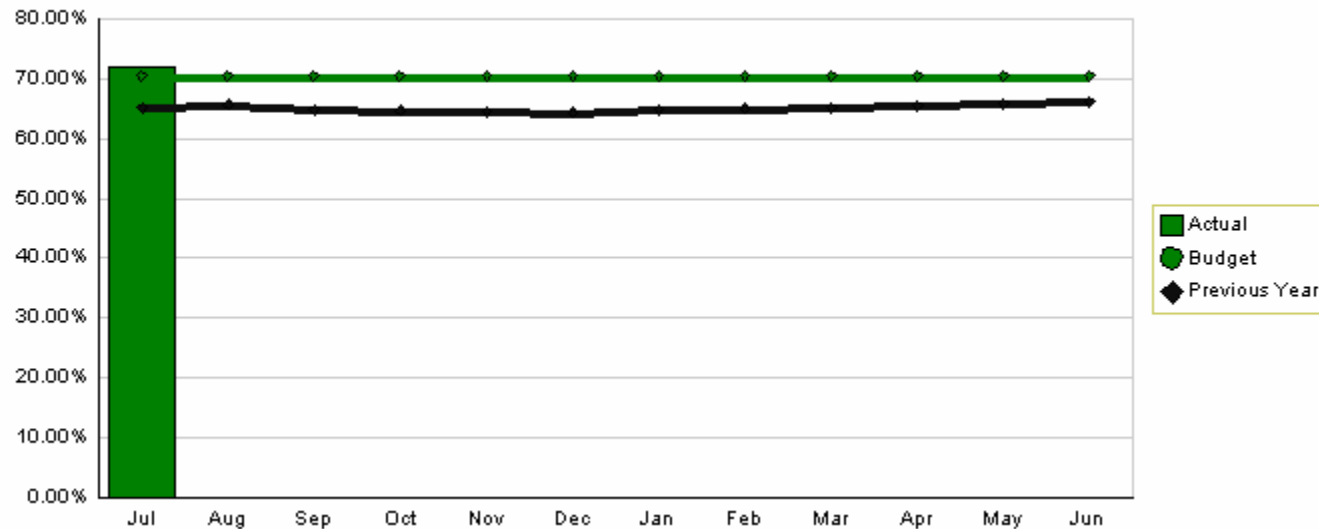
Variation: 3% better than plan
Change: 2% better than last year

FY2010 Budget & Scorecard Results

Operations All Wages per VH	<ul style="list-style-type: none"> ✓ AFSCME Maintenance per VH ✓ AFSCME Non-Sector per VH ! AFSCME Transportation per VH ✓ ATU Sector per VH ! ATU Non-Sector per VH ✓ UTU Wage per VH 	Boardings and Revenues	<ul style="list-style-type: none"> ✗ Boardings and Fare Revenue Per Boarding ✗ Fare Revenues (per FIS)
Operations All Wages per HM	<ul style="list-style-type: none"> ✓ AFSCME Maintenance per HM ! ATU Sector per HM ! ATU Non-Sector per HM 	CNG	<ul style="list-style-type: none"> ! CNG Cost and Usage per HM
Risk Management	<ul style="list-style-type: none"> ✓ Monthly Ending Open WC Claims ✓ New Weekly WC Claims per 200K EHs ✗ Lost Work Days Paid 	Safety	<ul style="list-style-type: none"> ✓ Sector Bus Accidents per 100K HM ✓ Sector Bus Accidents per 100K VH
Human Resources	<ul style="list-style-type: none"> ! Leave of Absence 	Finance	<ul style="list-style-type: none"> ✓ Bill Payment
		Service Quality	<ul style="list-style-type: none"> ✓ In-Service On-Time Performance

Bus In-Service On-Time Performance

% In-Service On-Time - 2010



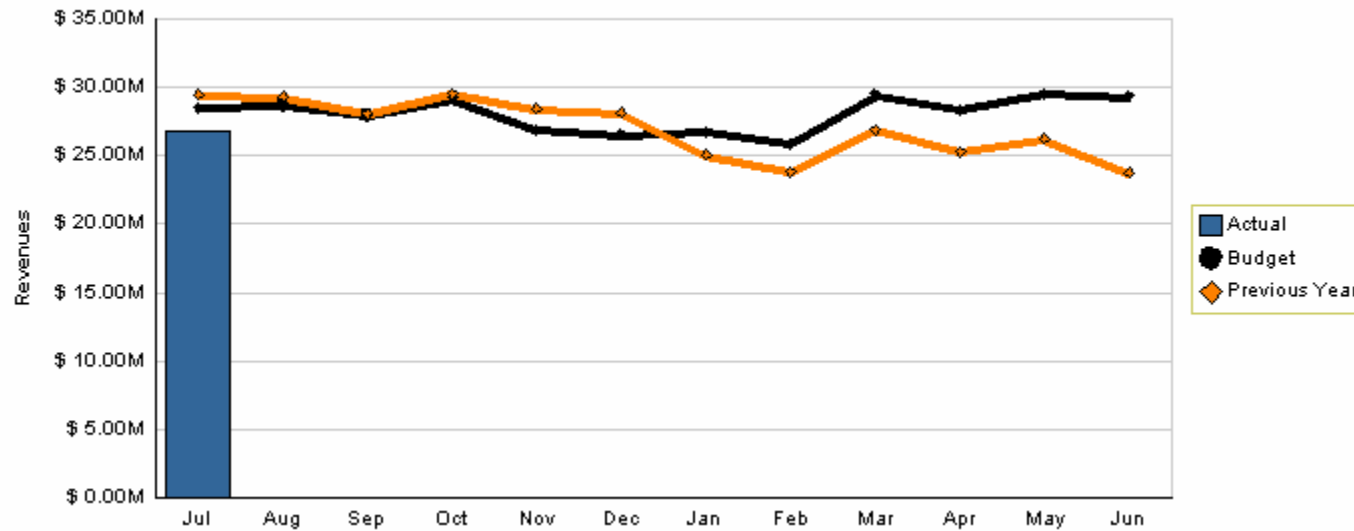
July 1, 2009 through July 31, 2009

Actual	Budget	Last Year
71.9%	70.5%	65.2%

Variation: 1.4% more on-time, or 2.1% better than plan
 Change: 6.7% more on time, or 10.3% better than last year

Fare Revenues

Total Fare Revenues - 2010



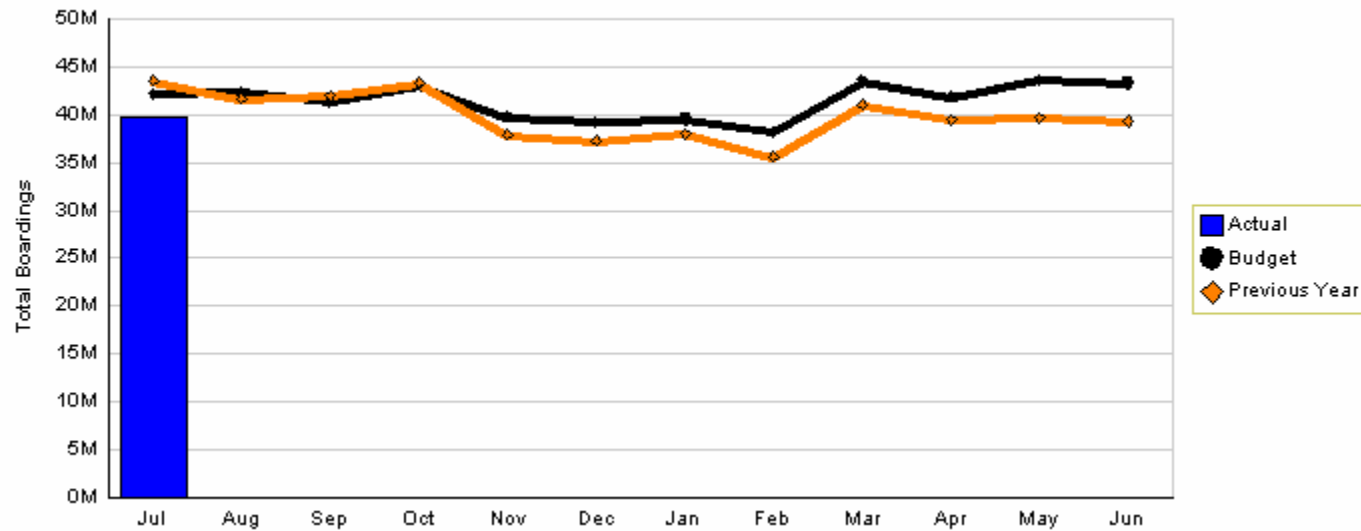
July 1, 2009 through July 31, 2009
(\$ in millions)

Actual	Budget	Last Year
\$26.8	\$28.6	\$29.5

Variation: \$1.8 million or 6.3% less than plan
Change: \$2.7 million or 9.2% less than last year

Boardings

Total Boardings - 2010



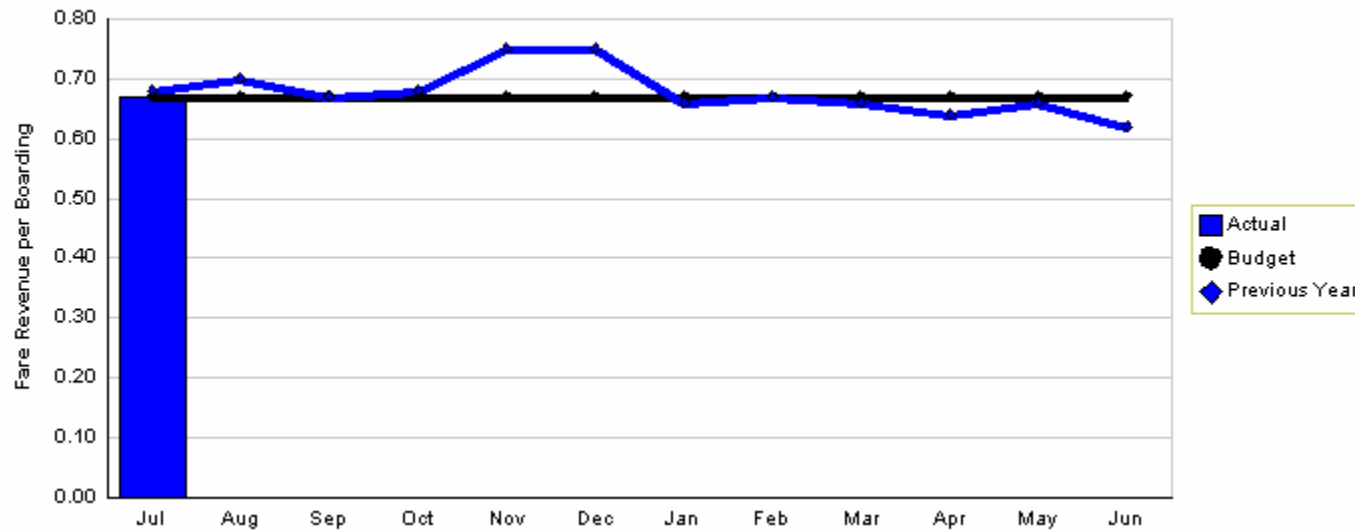
July 1, 2009 through July 31, 2009
(in millions)

Actual	Budget	Last Year
39.7	42.2	43.6

Variation: 2.5 million or 6.0% worse than plan
Change: 3.9 million or 8.9% worse than last year

Fare Revenue per Boarding

Fare Revenue per Boarding - 2010



July 1, 2009 through July 31, 2009

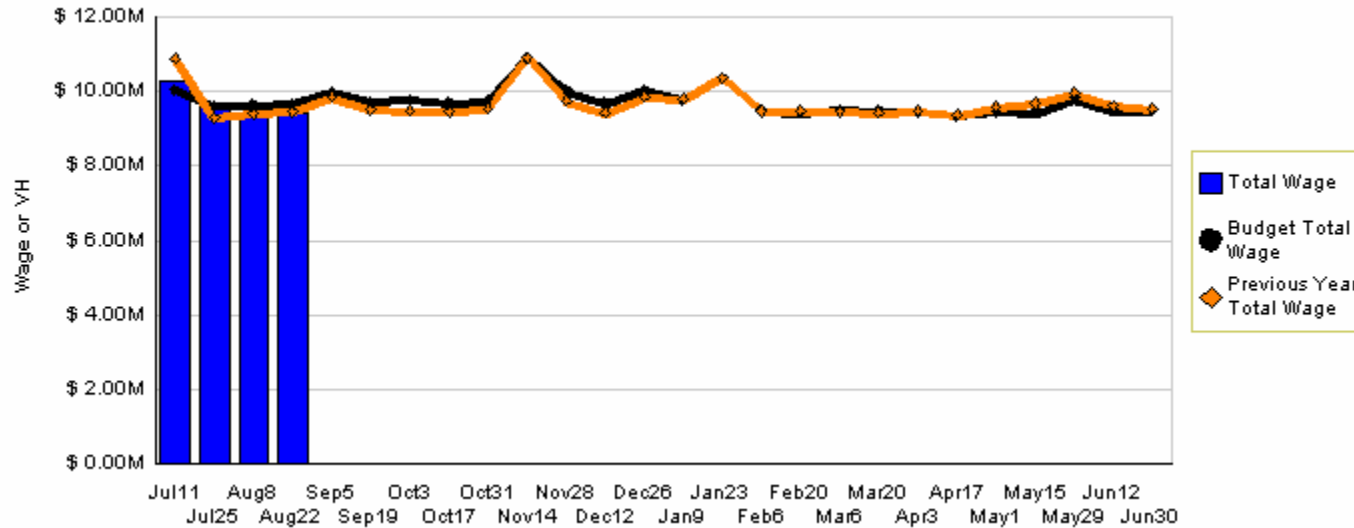
Actual	Budget	Last Year
\$0.67	\$0.67	\$0.68

Variation: None

Change: \$0.01 or 1.5% less than last year

Operator Wage Expense

Total Wage & VH - 2010

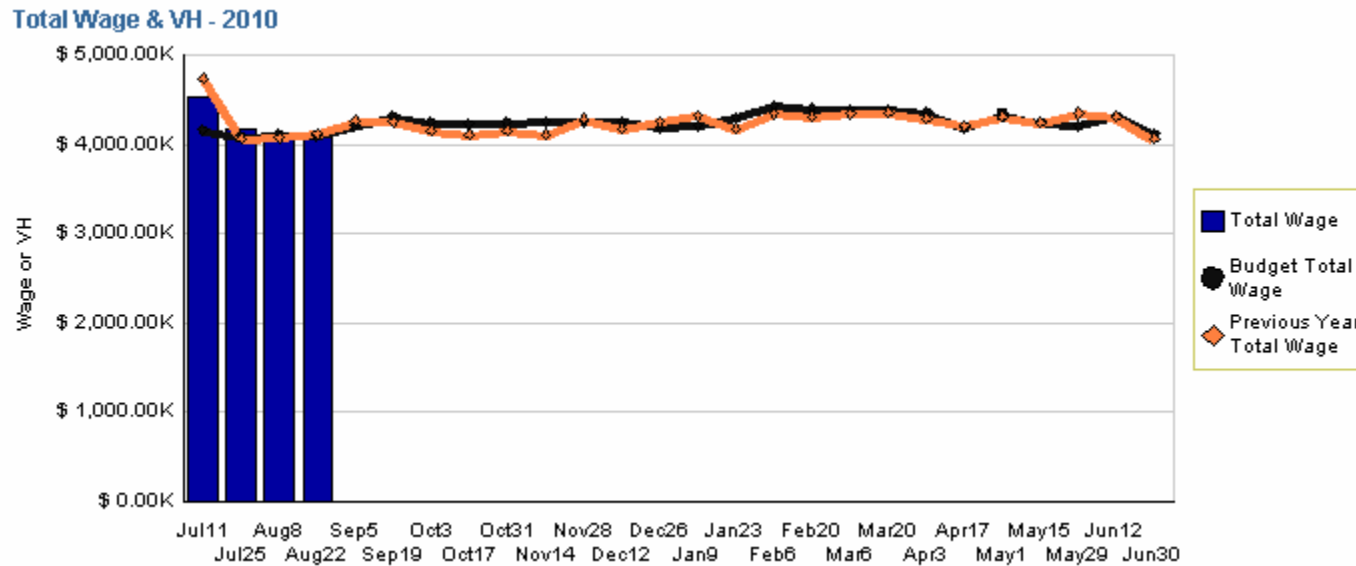


July 1, 2009 through August 22, 2009
(\$ in millions)

Actual	Budget	Last Year
\$38.65	\$38.98	\$39.04

Variation: \$0.33 million or 0.8% under budget

ATU Sector Wage Expense



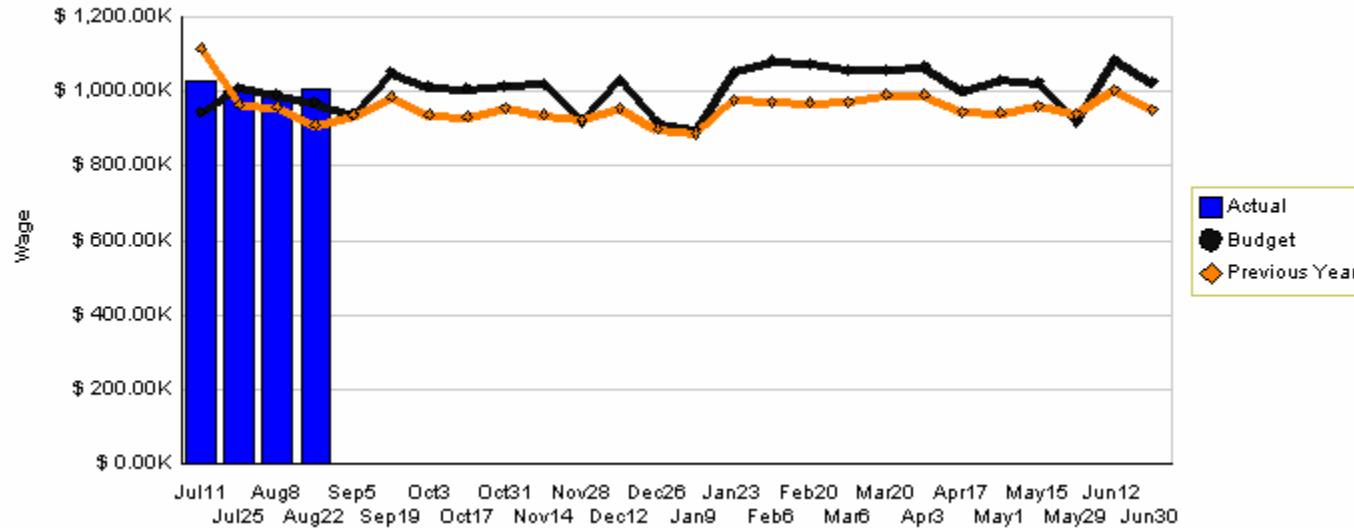
July 1, 2009 through August 22, 2009
(\$ in millions)

Actual	Budget	Last Year
\$16.8	\$16.4	\$8.8

Variation: \$0.4 million, or 2.4% over budget

ATU Non-Sector Wage Expense

Total Wage - 2010



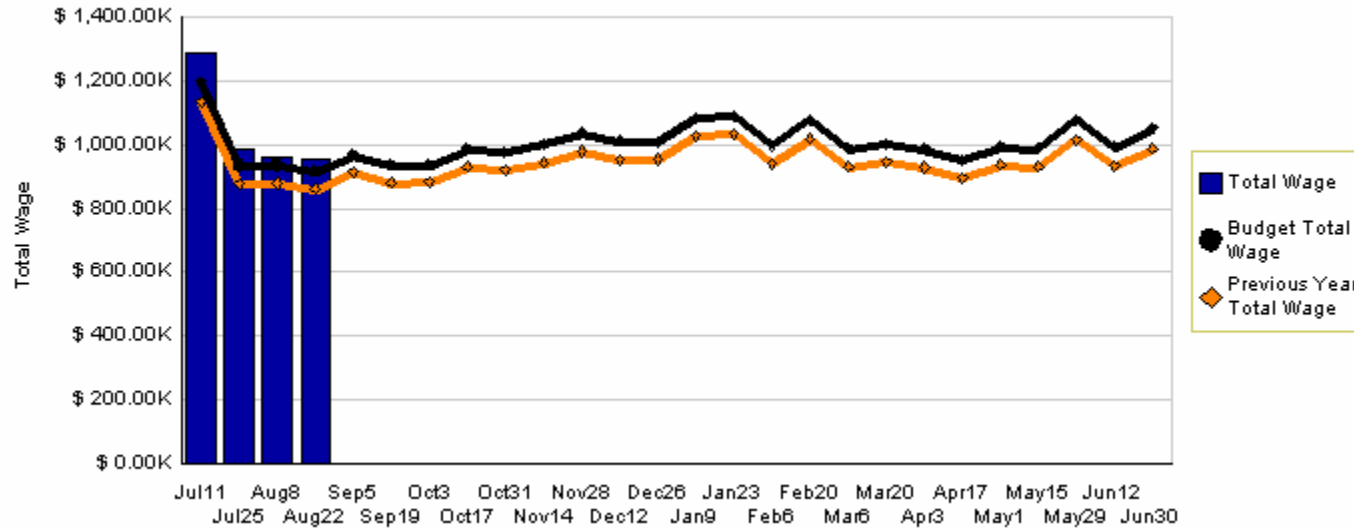
July 1, 2009 through August 22, 2009
(\$ in millions)

Actual	Budget	Last Year
\$4.01	\$3.91	\$3.95

Variation: \$0.1 million or 2.7% over budget

AFSCME Transportation Wage Expense

Total Wage & VH - 2010



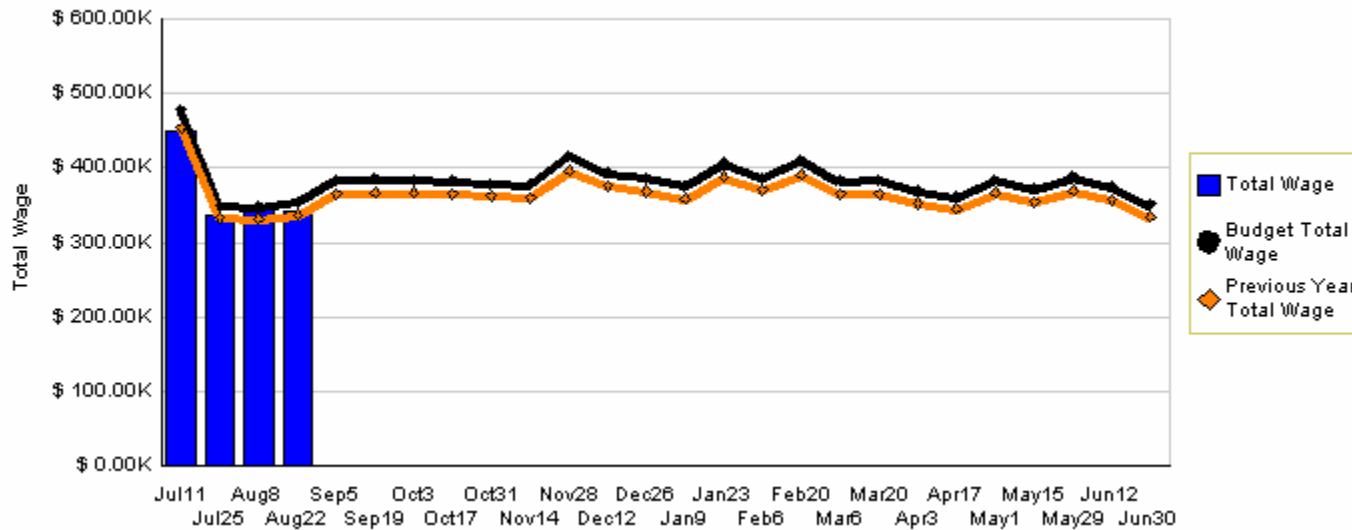
July 1, 2009 through August 22, 2009
(\$ in millions)

Actual	Budget	Last Year
\$4.19	\$3.98	\$3.75

Variation: \$0.2 million or 5.1% over budget

AFSCME Maintenance Wage Expense

Total Wage & VH - 2010

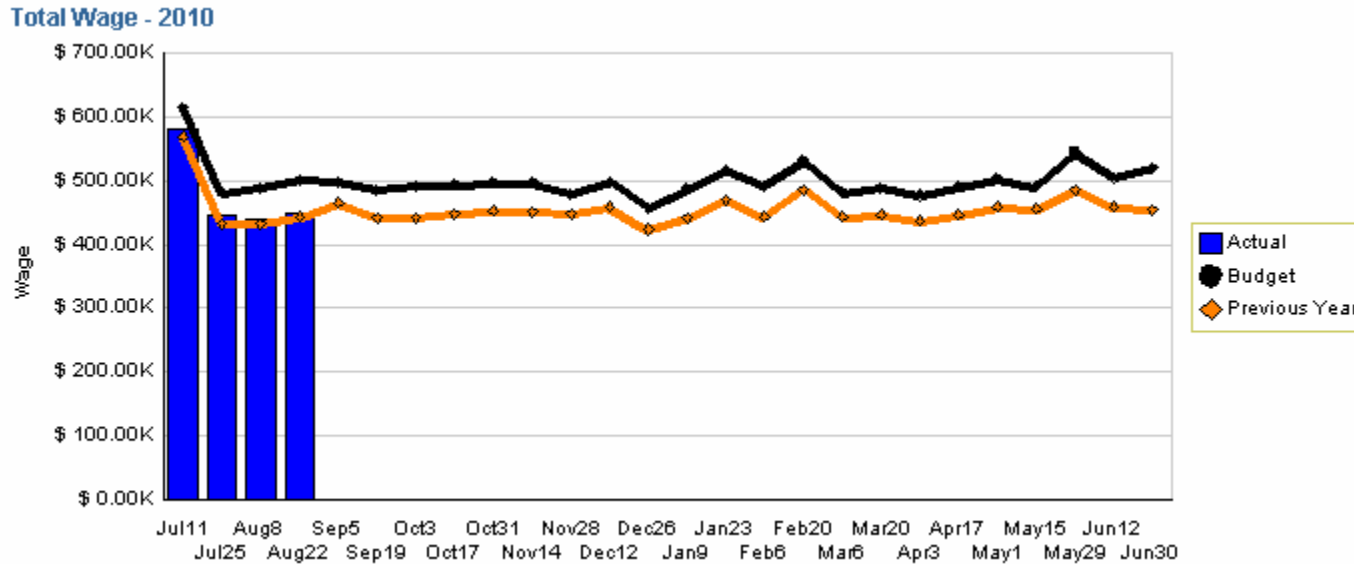


July 1, 2009 through August 22, 2009
(\$ in millions)

Actual	Budget	Last Year
\$1.48	1.53	\$0.79

Variation: \$0.05 million or 3.4% under budget

AFSCME Non-Sector Wage Expense



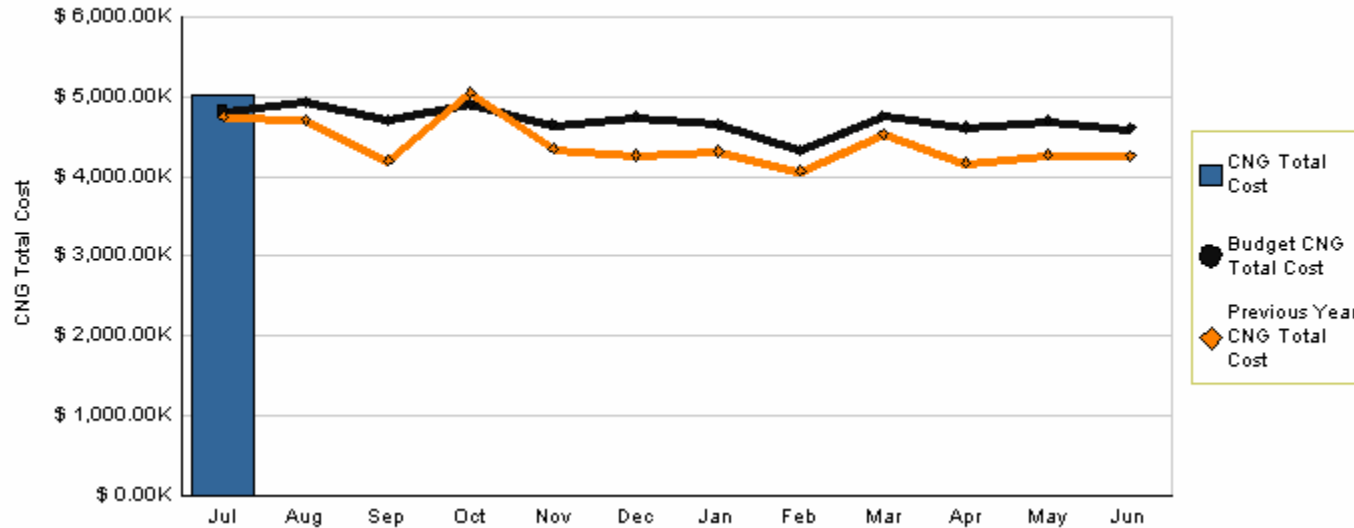
July 1, 2009 through August 22, 2009
(\$ in millions)

Actual	Budget	Last Year
\$1.91	\$2.08	\$1.88

Variation: \$.17 million or 8.1% under budget

Compressed Natural Gas (CNG) Cost

Therms, Cost, and HMs - 2010



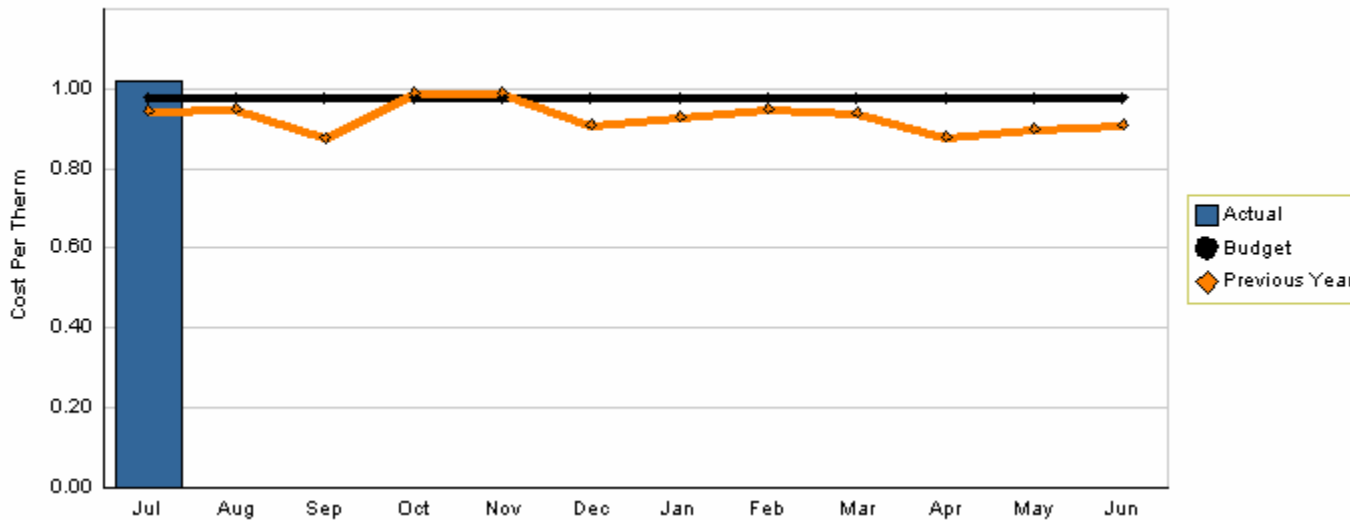
July 1, 2009 through July 31, 2009
(\$ in millions)

Actual	Budget	Last Year
\$5.01	\$4.82	\$4.75

Variation: \$0.19 million or 3.9% higher than budget
Change: \$0.26 million or 5.4% more than last year

CNG Cost per Therm

CNG Cost per Therm - 2010



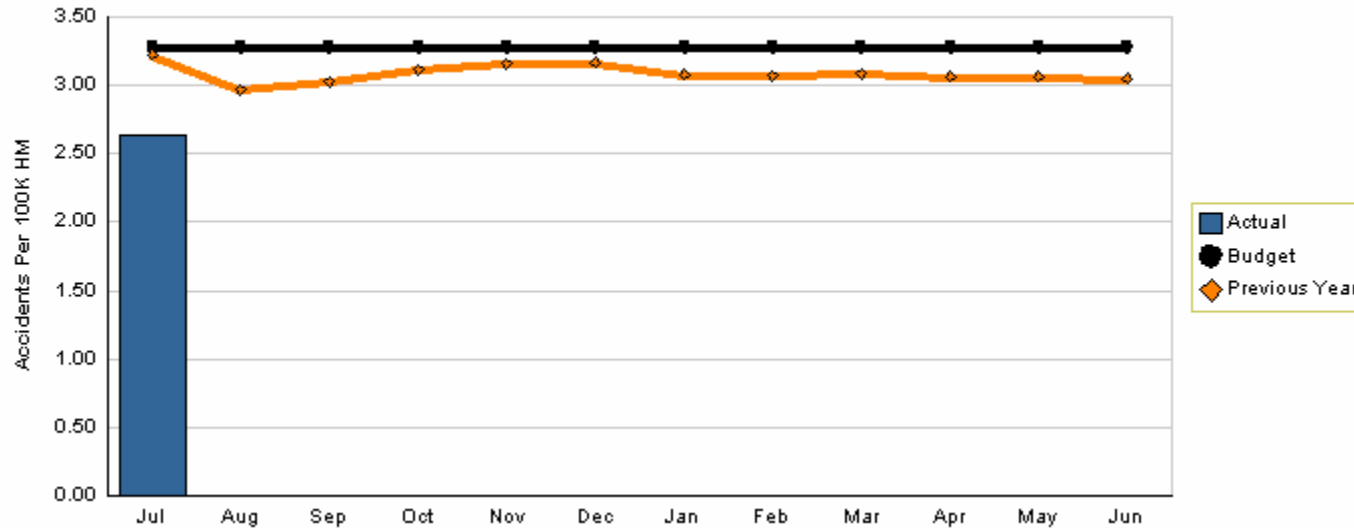
July 1, 2009 through July 31, 2009

Actual	Budget	Last Year
\$1.02	\$0.98	\$0.94

Variation: \$0.04 per therm or 4.3% higher than plan
 Change: \$0.08 per therm 8.0% higher than last year

Sector Bus Accidents per 100,000 Hub Miles

Accidents Per 100K HM - 2010



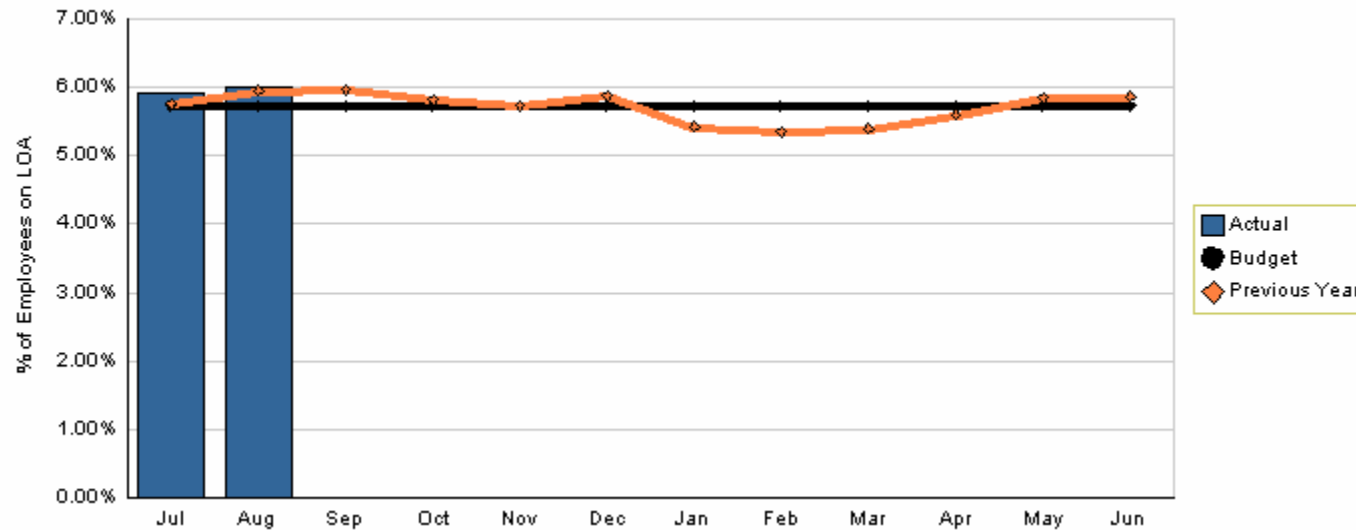
July 1, 2009 through July 31, 2009

Actual	Target	Last Year
2.63	3.28	3.23

Variation: 0.65 accidents/100K hm or 18.8% fewer than plan
 Change: 0.60 accidents/100K hm or 18.5% fewer than last year

Leave of Absence Rate

% of Employees on LOA - 2010



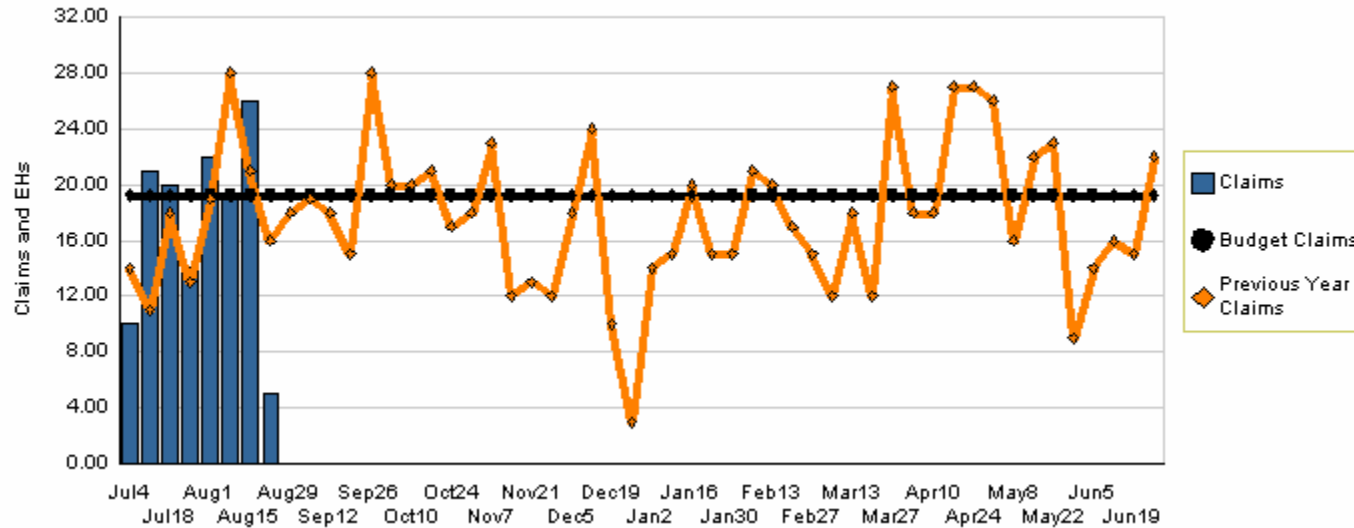
As of July 31, 2009

Actual	Target	Last Year
5.96%	5.73%	5.86%

Variation: 0.23% more employees on LOA, or 4.1% worse than plan
 Change: 0.10% fewer employees on LOA, or 1.7% worse than last year

Total Workers Compensation Claims

Claims and Exposure Hours - 2010



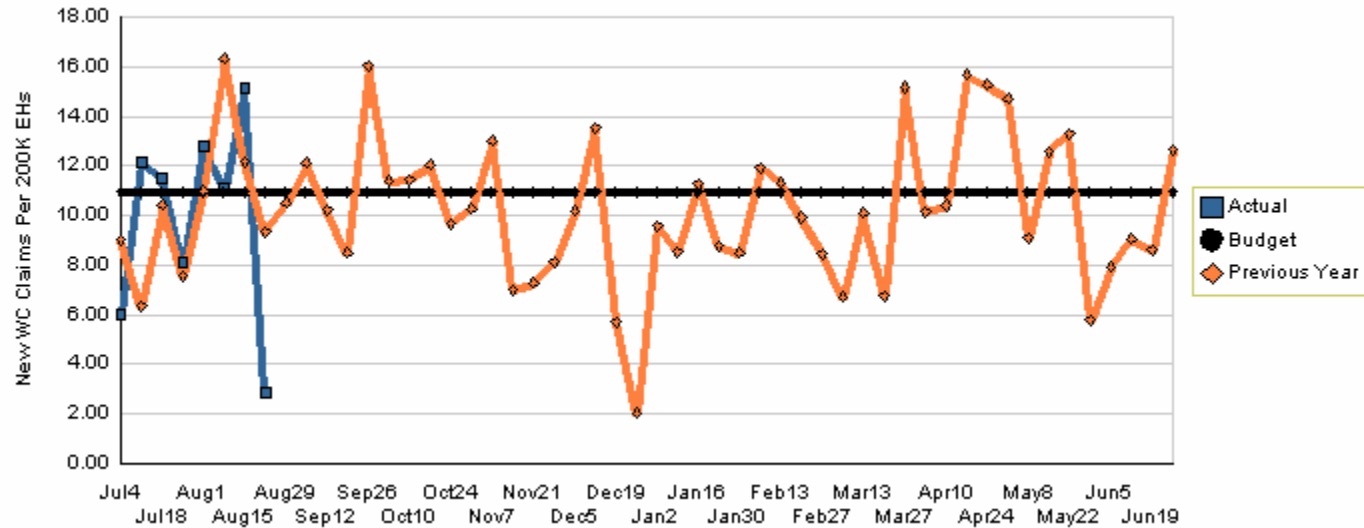
July 1, 2009 through August 22, 2009

Actual	Target	Last Year
137	153.8	140

Variation: 16.8 claims or 11.0% fewer than plan
 Change: 3 claims or 2.1% fewer than last year

New Weekly Workers Comp. Claims per 200,000 Exposure Hours

Claims Per 200K EHs - 2010



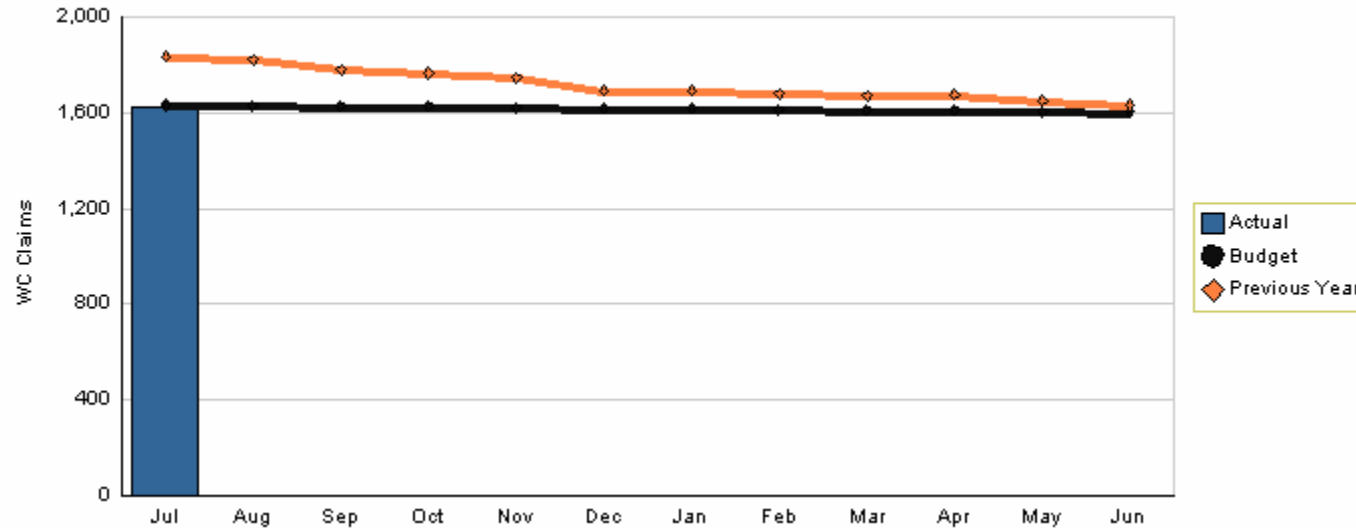
July 1, 2009 through August 22, 2009

Actual	Target	Last Year
10.0	11.0	10.3

Variation: 1.0 claim per 200,000 Exposure Hours, or 9.1% fewer than plan
Change: 0.3 claims per 200,000 Exposure Hours, or 3.1% fewer than last year

Month Ending Workers Compensation Claims

Number of Claims - 2010



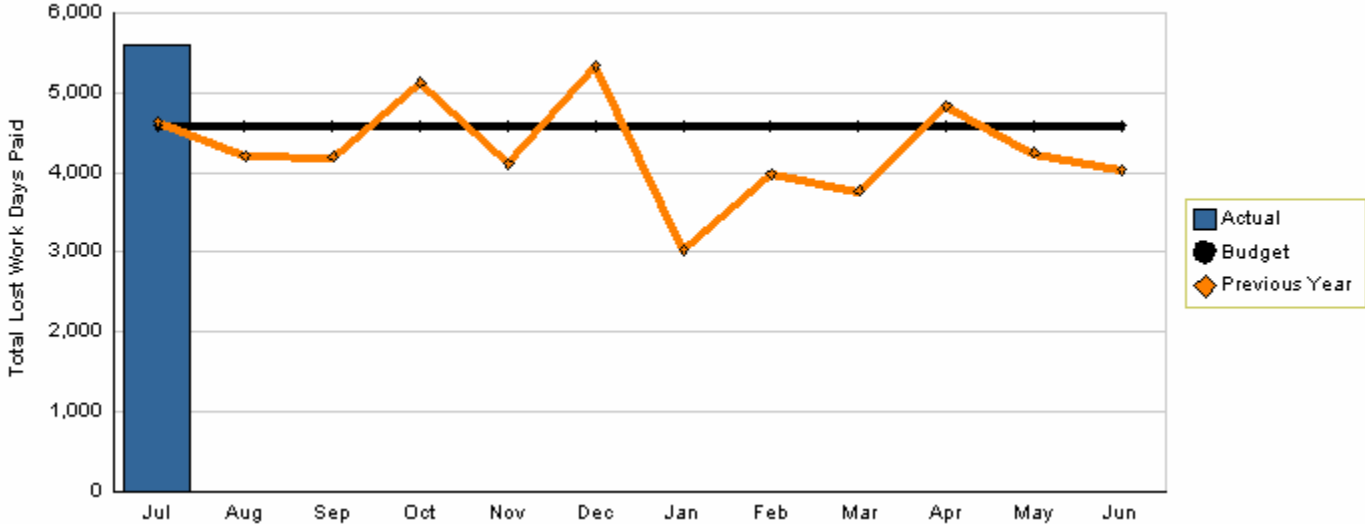
As of July 31, 2009

Actual	Target	Last Year
1,623	1,632	1,833

Variation: 9 claims or 0.5% fewer than plan
Change: 210 claims or 11.5% fewer than last year

Lost Work Days Paid

Total Lost Work Days Paid - 2010



July 1, 2009 through July 31, 2009

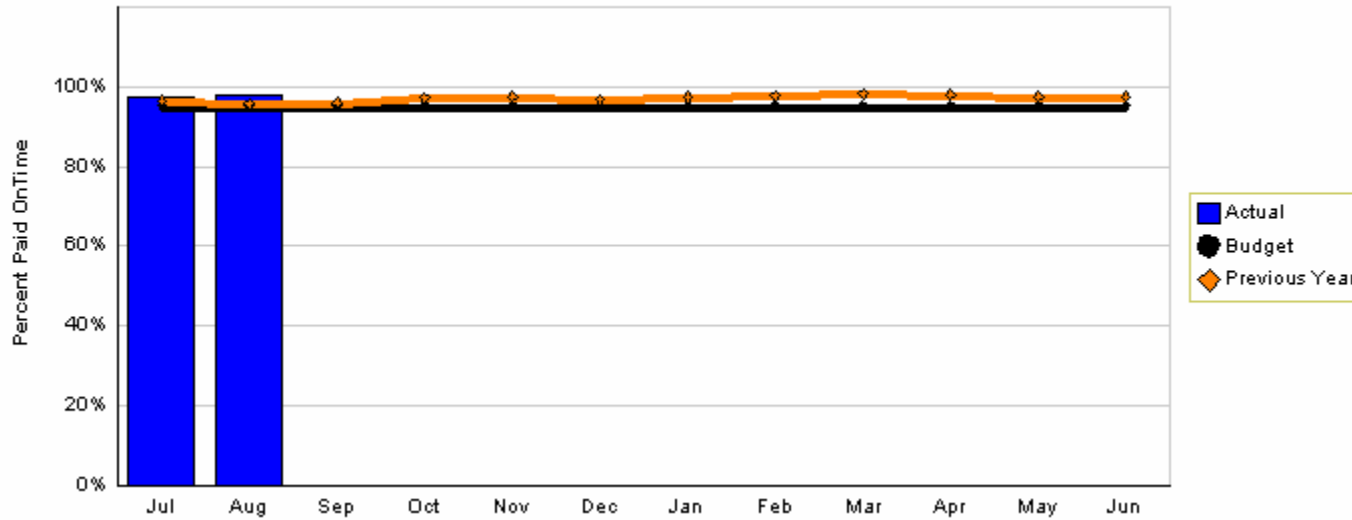
Actual	Target	Last Year
5,605	4,583	4,644

Variation: 1,022 days or 22.3% more than plan
Change: 962 days or 20.7% fewer than last year



On Time Bill Paying

% Paid OnTime - 2010



July 1, 2009 through August 31, 2009

Actual	Target	Last Year
98%	95%	97%

Variation: 3% better than plan
Change: 1% better than plan