



Los Angeles County
Metropolitan Transportation Authority

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Metro

**EXECUTIVE MANAGEMENT
COMMITTEE
SEPTEMBER 20, 2012**

LETTER OF COMMENDATION
Guillermo Ramos and Jose Aguilar

June 25, 2012

I am proud to be part of a Metro family where employees are of the highest standard and honesty. The actions of Guillermo Ramos and Jose Aguilar are just outstanding. Their action demonstrated total respect for people personal property and their honesty is unmatched. They helped me with the return of something priceless to me. I own them a huge debt. I might not ever be able to repay them.

My dad passed away in 1984. He owned some very valuable jewelry. It was passed on to my brothers, sister and me. The gold bracelet means a lot to me. I hardly ever wear it. However, during the month of April 2012, I lost my dad's gold bracelet. I felt so bad and I thought I would never see my dad's bracelet again.

What I didn't know was that Guillermo had found it on the plaza level by the ATM machine. As faith would have it, Jose was passing by and Guillermo called him over and gave Jose the bracelet. Each of these Metro employees could have taken my bracket, sold it and made a lot money. Instead, they did something special instead.

Jose was inspecting carpet cleaned from a day early on ninth floor, when he saw my name and asked me? Did you lose something. Jose remembers the letters on the back of the bracelet, "S Gay". I told him I had lost my Dad's gold bracelet, which was so dear to me. He told me that Guillermo Ramos had found it. This news brought tears to my eyes. I had no idea where I lost it and really did not think I would ever see it again. Jose went back to his office and brought my dad's gold bracelet back to me. What can I say great service!!!

These two metro employees who showed great honesty and integrity not only found my bracelet, they brought it to my desk. Please note what they did for me, I am sure they are doing it for others. They are very special people who I feel should get a Letter of Commendation for great service. I will always be touched by their honesty.

Guillermo Ramos and Jose Aguilar make me proud to part of a great Metro Family.

I truly thank them.

Sherman Gay, Business Outreach Officer, Metro