



Los Angeles County
Metropolitan
Transportation
Authority

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Mailing Address:
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BUS OPERATIONS SUBCOMMITTEE

Tuesday, October 31, 1995 - 9:30 a.m.
Metropolitan Transportation Authority
818 West Seventh Street
Union Station Room, 2nd Floor
Los Angeles, CA 90017

AGENDA

DISPOSITION

1. **Call to Order**
 - Jim Mills, Chair
2. **Approval of September 26, 1995
BOS Minutes
(Item #1)**
 - Action
 - Jim Mills, Chair
3. **ISTEA
Reauthorization Status Report
(Item #2)**
 - Discussion/
Information
 - Terry Matsumoto
4. **San Fernando Valley Transit
Restructuring Plan - Implementation
(Oral Report)**
 - Information
 - Renee Berlin
5. **Update on Transit Security Task Force
(Oral Report)**
 - Information
 - Bob Cashin
 - Bryce Little
6. **TPM L-6 Submittal
(Oral Report)**
 - Information
 - Jim Mills
7. **Countywide Standards Survey
(Oral Report)**
 - Information
 - Jim Mills
8. **Discussion Meeting - Foothill Transit
(Oral Report)**
 - Information
 - Jim Mills
9. **Final Executive Summary - FY 1992-94
Triennial Audit of Transit Operators
(Item #3)**
 - Information
 - Nalini Ahuja
10. **Legislative Update
(Oral Report)**
 - Information
 - Claudette Moody
11. **New Business**
 - Jim Mills, Chair
12. **Adjournment**

**BUS OPERATIONS SUBCOMMITTEE
September 26, 1995**

MEMBERS PRESENT

<u>Name</u>	<u>Agency</u>
Jim Mills (Chair)	Gardena
Julie Austin	Foothill Transit
Tim Galbraith	AVTA
Stephanie Griffin	Santa Monica
Michael Uyeno	LADOT
Kathryn Voltz	Montebello
Susan Rizenman Lipman	Culver City Bus
Brad Lindahl	Redondo Beach
Bob Hildebrand	Torrance
Bob Murphy	Santa Clarita Transit
Brynn Kernaghan	Long Beach Transit

OTHER PRESENT

Sookyung Kim	Foothill Transit
Mark Stanley	Foothill Transit
Kevin Chen	Access Services Inc.

MTA STAFF MEMBERS PRESENT

Pat McLaughlin	Alan Patashnick
Shirley Maimoni	Claudette Moody
Norm Stabeck	Ron Smith
Daniel Haas	Richard Steinbeck
Bryce Little	Susan Nelson
Steve Brown	Nalini Ahuja
Michael Gurantz	Cosette Polena
Scott Greene	Robert Jackson
Larry Torres	Jesse Simon
Patricia Larsen	Scott Page

BUS OPERATIONS SUBCOMMITTEE

Tuesday, September 26, 1995 /
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MINUTES

1. CALL TO ORDER

The meeting was called to order at 9:45 a.m.

2. APPROVAL OF MINUTES

The minutes of the August 29, 1995 meeting were approved.

3. METRO RED LINE BUS RAIL INTERFACE STUDY, WILSHIRE WESTERN EXTENSION

Staff presented the Metro Red Line Bus Rail Interface Study for the Wilshire/Western Extension.

4. CUSTOMER SATISFACTION/MARKETING SURVEY OVERVIEW

Staff gave an overview of the customer satisfaction marketing effort being undertaken by the MTA. This is intended to be a Countywide database so that it can be used by all L.A. County transit providers. The database will be computerized and will be updated periodically to keep it current.

Budget: \$550,000 for 1st year
 \$250,000 for 2nd year

MTA may want to do onboard surveys of other transit operators. BOS requested that they have a representative at the committee dealing with this survey. Staff will get back with an answer. BOS further requested that this be presented to the General Managers.

6. TPM GUIDELINES - CLARIFICATION OF AUXILIARY REVENUE & LOCAL SUBSIDY DEFINITION

Staff clarified certain elements of the TPM Guidelines to make them consistent and easier to understand. Staff agreed to expand and explain some of the definitions included in the TPM Guidelines.