



APTA Peer Review Service Recommendations

Blue Ribbon Committee



Metro

April 23, 2015

APTA Summary of Service Recommendations

- A. Service Design to minimize duplication and encourage transfers between modes
- B. More frequent service on a more sparsely configured network
- C. Wider bus stop spacing to improve service speeds
- D. Realign services to establish and maintain a core network of frequent services
- E. Adjust bus loading standard from 1.3 to 1.4 passengers per seat at the peak load point
- F. Consider an area-based loading standard based on bus size
- G. Encourage use of system at off peak times and days
- H. Implement policy that redeploys resources from chronically underperforming routes and route segments to high performing routes

APTA Summary of Service Recommendations cont.

- A. Service Design to minimize duplication and encourage transfers between modes
 - ❖ Rapid/Limited routes on rail corridors
 - ❖ Local Metro over Muni routes
 - ❖ Multiple bus lines along same corridor
 - ❖ ?
- B. More frequent service on a more sparsely configured network
 - ❖ Frequent service attracts more riders
 - ❖ Consider combining two infrequent lines
 - ❖ ?
- C. Wider bus stop spacing to improve service speeds
 - ❖ Bus stop thinning (1/4 mile spacing)
 - ❖ Limited stop
 - ❖ ?

APTA Summary of Service Recommendations cont.

- D. Realign services to establish and maintain a core network of frequent services
 - ❖ Lines of regional significance
 - ❖ Fifteen minutes or better headways
 - ❖ Combine routes over a shared route segment and “dovetail”
 - ❖ ?

- E. Adjust bus loading standard from 1.3 to 1.4 psgrs. per seat at the peak load point
 - ❖ Schedule less service for more standees
 - ❖ Lines with longer trip lengths use lower standard
 - ❖ ?

- F. Consider an area-based loading standard based on bus size
 - ❖ Base acceptable standee count on available standing area
 - ❖ Take out seats for more standee room
 - ❖ ?

APTA Summary of Service Recommendations cont.

- G. Encourage use of system at off peak times and days
 - ❖ Off peak service is less expensive to operate
 - ❖ Lower passenger loading standard to operate more service
 - ❖ ?

- H. Implement policy that redeploys resources from chronically underperforming routes and route segments to high performing routes
 - ❖ Relax policy on providing minimum 60 minute headways
 - ❖ Evaluate transition of lines or route segments
 - ❖ Shorten low performing route length were possible
 - ❖ Provide free transfer when ending route where alternate Metro, Muni or local return service is available
 - ❖ ?

APTA Summary of Service Recommendations cont.

Metro Transit Service Policy Document

Input from

- ✓ Blue Ribbon Committee
- ✓ Metro Service Councils
- ✓ Citizens Advisory Council
- ✓ Municipal Operators
- ✓ APTA

Used to prepare Draft Transit Service Policy for 2015

To be taken to Metro Board of Directors for approval in July 2015