

Wheelchair Securement Training

Presented to Metro Gateway Cities Sector Governance
Council
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Presented by:

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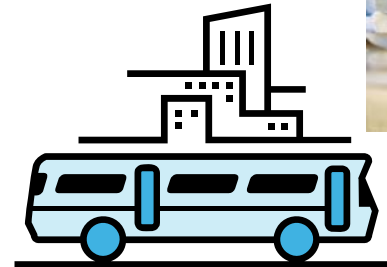
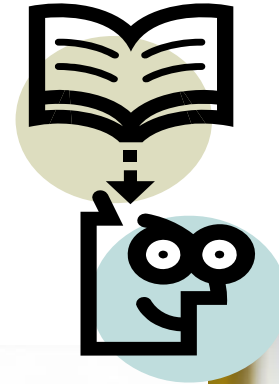


Metro

Wheelchair Securement Training

Training Methodologies

- Operator Rulebook
- Classroom Training
- Field Training
- Refresher Training



Wheelchair Securement Training

Standard Operating Procedure

7.15 Wheelchairs / Customers with Disabilities

- Equal Access
- Inability to Board



7.16 Use of Accessible Equipment

- Use of lift or ramp for ambulatory customers

Wheelchair Securement Training

Standard Operating Procedure

7.110 Accessible Equipment

- Pre-pull out Safety Equipment
- Post-pull Out
- Customer Stop
- Using Lift, Ramp or Kneeling Device
- Wheelchair Securement
- Use of Accessible Equipment by Other Customers



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Wheelchair Securement Training

OCI Basic Classroom Training

Module 10: ADA Equipment

- Inspecting ADA equipment
- MTA and Bus Operator responsibilities
- ADA requirements for lifts and securement devices
- Safety precautions for operating ramps on buses
- Policies and procedures for kneeling
- Procedures and policies for boarding customers with disabilities

Wheelchair Securement Training

OCI Basic Field Training

- 40 minutes per group (2:1 ratio)
- Hands on demonstration
- Bus positioning
- Lift / Ramp controls
- Customer assistance
- Proper securement



Wheelchair Securement Training

Wheelchair Boarding and Securement Procedure



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Wheelchair Markings and Tether Strap Program



Wheelchair Securement Training

Questions or concerns related to operator training please call:

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