

Division 1

Transportation Department

Metro Gateway Cities Sector

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Overview

- Division History
- Division Structure and Services
- On-going Programs
- Transportation Office
- Upcoming Events and Changes

Division One History

- Division one is the oldest division on the system. It originally opened November 7, 1899 by the Los Angeles Railway at 648 South Central Avenue equipped with ten (10) tracks capable of holding 210 Street Cars
- By 1920, Division One had approximately 125 rail cars and 400 conductors and motormen.
- On August 3, 1947, the first trolley coaches were assigned to Division One in conjunction with changeover from rail to trolley bus service and equipped with approximately 125 rail cars, 40 trolley coaches and 250 conductors, motormen and operators.



Division One History

- ❑ Rail service was discontinued from Division One in 1951.
- ❑ On May 1960 Division One became a combination trolley/motor bus facility
- ❑ March 31, 1963 marked the last day of trolley bus service. After which all service was by motorbus
- ❑ A new transportation building was dedicated March 29, 1981.
- ❑ In 2005 acquired adjoining properties for division expansion

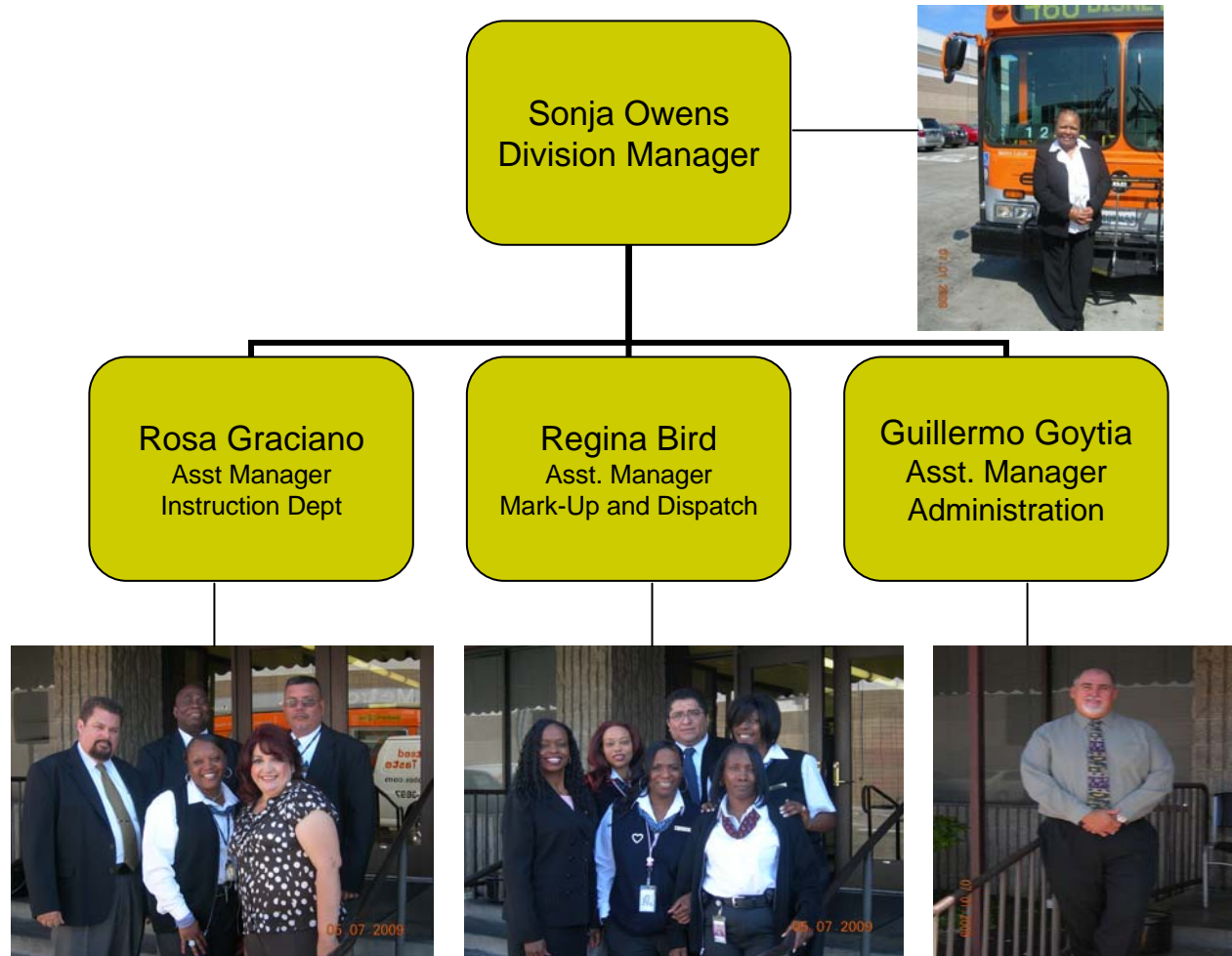




Service Operated at Division One

- Support Staff and Operators
 - 12 Supervisors
 - 1 Stenographer
 - 348 Full-Time Operators
 - 96 Part-time Operators
- 691,000 Revenue Service Hours Budgeted in FY2009
- 247 Buses
- 12 bus Lines including 4 Rapid Lines

Staffing and Functions



On-Going Programs

- Safety and Accident Reduction
 - Operator Intervention Program
 - Safety poster and flyer campaigns
 - Daily pre-trip inspections at 4:00AM rollout
 - PowerPoint presentation for safety messages and issues
 - Health Fair



On-Going Programs

- Mentors
 - Act as liaison at the division
 - Conduct line rides and training
- In-Service On-Time
 - Rubber stamping all running boards
 - Weekly division inspection
 - Operator Incentive Program
- Employee of the month
 - Operator of the Month
- Customer Service
 - TAP cards



Transportation Office

- Administrative Supervisors
 - Passenger Comment Management System (PCMS)
 - Coaching/Counseling
- Markup
 - Budget
 - Collective Bargaining Agreement
- Window Supervisors
 - Missouts
 - In-Service On-Time Performance
 - Maintenance Department
 - Daily Safety Announcement

Upcoming Events and Changes

- Implementation of new system - TOAST/Daily HAUSTUS
 - Transit Operator Activity and Scheduling Tracking (TOAST)/Daily HAUSTUS is a new program that will replace our existing TOTS program effective 2009
 - Division 1 is the pilot division for this program
 - BETA testing will commence June 14, 2009 to June 29, 2009
 - Supervisors training will begin July 2009 consisting of 40 hours at Gateway in the HAUSTUS training lab
 - Benefits:
 - Seamless integration into Metro's existing programs: Department of HR/Self Service, Payroll, Automatic Bidding System
 - The HAUSTUS program will offer manager real-time performance and analysis of daily work efforts – increase employee productivity, which lowers costs.

Upcoming Events and Changes

□ Transportation Building Renovation

- Division 1 is one of the divisions to be upgraded in the Facility Capital Project
- Install badge readers on doors for security
- Install security protector glass
- Expand office area by 4 feet
- Replace with new floor tiles



Pursuit for continuous improvement
