

# ITEM 6

## METRO GATEWAY CITIES GOVERNANCE COUNCIL

SEPTEMBER 9, 2010

**SUBJECT: METRO GATEWAY CITIES PROPOSED SERVICE CHANGES**

**ACTION: APPROVE FINDINGS OF PUBLIC HEARINGS AND ADOPT  
REVISED SERVICE CHANGE PROGRAM**

### **RECOMMENDATION**

- A. Approve findings of Public Hearings conducted in August, 2010 for service changes proposed to be implemented on December 12, 2010 or later;
- B. Adopt the revised Service Change Program for Lines 53/753, Lines 111/711, Lines 115/715, and Line 214 as outlined in this report.

### **ISSUE**

Federal guidelines and MTA policy require that a public hearing be held when major service changes to the bus system are considered. Accordingly, the Metro Gateway Cities Governance Council conducted a public hearing on August 12, 2010, 5:00 pm, at the Gas Company on Firestone Bl. in Downey.

This report summarizes all of the input received during the 60+ day public comment period. At the August 12 public hearing, fourteen people provided testimony on the proposed changes. Staff received dozens more written and verbal comments, some received at other public hearings and the bulk via email. All public comments are summarized in this report.

After consideration of the public input, we recommend the Council review and approve the proposed service changes for Lines 53/753, Lines 111/711, Lines 115/715, and Line 214 as outlined in this report.

### **ALTERNATIVES CONSIDERED**

The Council may 1) adopt a new subset of the proposals or 2) not adopt the revised service changes. Staff's recommendation attempts to balance the need for service to the public with optimization of available resources. A lack of approval would have a negative impact on the FY 11 budget.

## **IMPACT ON BUDGET**

The FY 11 budget assumes discontinuation of some bus services. The proposed changes will help the MTA stay within the service levels assumed in the FY 11 budget. If not implemented, the bus system would require additional resources.

## **BACKGROUND**

As stated in the FY11 budget that began on July 1, the MTA “is at a critical juncture” resulting from a major economic downturn. To ensure a balanced budget, the FY11 budget has been reduced by \$95 million from the previous year.

The FY11 budget called for a fare increase July 1 and reduction in staff by 10% for non-represented and 3.5% for contract (proportional to service changes) staff. The fare increase and staff reductions would help offset approximately \$60 million in revenue.

Furthermore, reducing the annual revenue service hours by 387,000, or 5% of the bus system, should achieve an additional \$35 million in savings through more efficient scheduling and reducing service levels. Part of the savings was accomplished in December 2009 and June 2010 when 95,000 and 150,000 bus hours, respectively, were trimmed from the system, primarily by removing excess capacity.

An additional reduction in bus hours of 137,000 are proposed for December, 2010 implementation as follows:

1. Thin trips on lines in service periods with excess capacity (75,000 hours)
2. Reduce underperforming routes (37,000 hours)
3. Right size Metro Rapid corridors (25,000 hours)

These last two items, reducing underperforming routes and right sizing Metro Rapid corridors were the subject of the August public hearings that were held by the five Governance Councils. The hearing notice included service modifications or cancellations to a total of 30 lines, including 8 Rapid lines, 2 express lines, 19 local lines and making one local line permanent.

In the Gateway Cities service area, staff proposes the following service changes:

- **Lines 53/753 – Central Avenue Local / Rapid**  
Discontinue service on Rapid Line 753, and replace with additional service as appropriate on Local Line 53.
- **Lines 111/711 – Florence Avenue Local / Rapid**  
Discontinue service on Rapid Line 711, and replace with a new Limited stop service (Line 311).
- **Lines 115/715 – Firestone Bl. / Manchester Av. Local / Rapid**

Discontinue service on Rapid Line 715, and replace with additional service as appropriate on Line 115.

- **Line 214 – Artesia TC – Broadway / Main St. Loop – Harbor Fwy. Station**

Discontinue service.

### **Public Outreach**

The Notice of Public Hearing (Attachment A) was first published in the Los Angeles Times on Sunday, June 27, 2010. Additional notices were subsequently published in other local, regional, and foreign language newspapers system-wide. About 100,000 marketing take-ones were distributed on buses, trains, and at customer service outlets informing riders of the proposals under consideration. Rider bulletins were posted on all Metro buses. The Notice of Public Hearing was also posted on Metro's main website.

During the month of July, Metro Service Planning staff set out over a two-week period to inform the riding public of upcoming service changes to be implemented in December, 2010. Information regarding five public hearings to be held in August was also provided, along with timetables and other transit information. Comment cards were also available at each location for those who might not be able to attend a public hearing.

Service Planning staff provided information at 12 locations. Each location was staffed by two planners who were most familiar with the geographic service area. The following locations were visited either in the AM, PM or Base service period:

- Vermont/Prospect
- Harbor/105 Freeway Station
- Atlantic/Beverly
- Indiana Gold Line Station
- Wilshire/Vermont
- Aviation Green Line Station
- Imperial Blue Line Station
- Washington/Fairfax Transit Hub
- Universal Red Line Station
- North Hollywood Red Line Station
- Florence Blue Line Station
- Firestone Blue Line Station

In addition, Lines 607 and 608 were ridden to inform patrons of proposed changes. Due to the fact that neither of these two lines serves a major transit hub or station location, it was felt that riding the buses was the best outreach approach.

Two surveys were also conducted, one for Line 220 patrons, and the other of patrons at the Orange Line Van Nuys Station. The survey results helped establish travel

patterns, especially for users of Lines 233, 761 and 902 at the Orange Line transfer location.

In total, approximately 1,000 patrons were contacted at both transit hubs and stations or on buses.

### **Summary of Public Comment**

Fourteen individuals spoke at the August 12, 2010 public hearing held in Downey. Some riders also spoke at other Metro public hearings held in the first half of August, or provided written input. Over 65 comments specific to the Gateway Cities area were received via letters, facsimiles and emails by midnight August 31, the close of the public comment period. In Gateway Cities, the proposals to discontinue Lines 711 and 715 elicited the most public comments, followed by Line 753 and Line 214. Attachment B summarizes the public comments by line number.

### **REVISED METRO GATEWAY CITIES SERVICE PROGRAM**

Staff proposes one revision to the original service change program for the Gateway Cities service area. The revised service plan would implement a new and improved Limited stop service on Florence Av. With Council approval to cancel Line 711, and assuming the MTA Board also approves cancellation, a significant portion of the Line 711 savings will be reinvested to establish a peak hour limited stop Line 311. There are no other revisions to the original service change program as proposed.

With Council approval, staff will discontinue Line 214. With Council and MTA Board approval, Lines 711, 715, and 753 will be discontinued, and replaced with additional local or limited stop service in the Central Av., Florence Av., and Firestone / Manchester Av. corridors as appropriate. Service levels will be scheduled to meet the demand in each corridor. Attachment C estimates passenger impacts due to the discontinuation of Lines 214, 711, 715, and 753. Attachment C also describes the nature of the impacts, for example additional transfers or a longer walk.

Attachment D shows existing line performance and estimates the net change in revenue service hours (RSH) due to the staff proposals. The net change in RSH drives the net change in operating cost, with each RSH valued at \$130.34 (for directly operated service) or \$84.07 (for Line 214 operated under contract to Metro). For purposes of cost allocation, Attachment D shows 50% of the net change in cost for Lines 111/711 and 115/715, since governance of these lines is shared with Metro South Bay. In total, the net changes in the Gateway Cities area are estimated to reduce slightly over 30,000 annual RSH.

## **SUMMARY**

The staff proposal for service changes in the Gateway Cities service area will help the MTA to meet FY 11 budgetary goals.

## **NEXT STEPS**

With Council and MTA Board approval, the service changes will be effective December 12, 2010. The MTA Board is expected to review these changes and take action at its meeting on September 23, 2010. If approved, staff will notify customers with on-board brochures describing the service changes. New timetables with schedule and route modifications will be available on Metro buses in early December.

## **ATTACHMENTS**

- A. Notice of Public Hearing
- B. Summary of Public Comment
- C. Estimated Impact on Passengers
- D. Line Performance and Estimated Impact on Revenue Service Hours
- E. Revised Maps

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Planning and Development  
Scott Page, Operations Planning Manager



## ATTACHMENT A

### NOTICE OF PUBLIC HEARING

#### Los Angeles County Metropolitan Transportation Authority

The Los Angeles County Metropolitan Transportation Authority will hold public hearings in August 2010 to receive community input on proposed modifications to Metro's bus service. Approved changes will become effective December 12, 2010 or later. Details of the hearing dates, times, and locations are listed at the end of this notice.

The upcoming public hearings are being held in conformance with federal public hearing requirements outlined in Section 5307 (d) 1 of Title 49 U.S.C., and public hearing guidelines adopted by Metro's Board of Directors in 1993, as amended.

Listed below are the service proposals to be considered at the hearings, and the respective service sectors that will host the public hearings. In general, the proposed modifications will improve the efficiency and effectiveness of the public transportation system through a better use of resources. The public can attend any of these hearings and comment on proposals of interest to them.

#### **METRO WESTSIDE/CENTRAL**

LINE	LINE NAME	<u>PROPOSED SERVICE CHANGE</u>
<b>14</b>	Downtown LA – Beverly Hills via Beverly BI	Improve service from Line 714 resources
<b>714</b>	Downtown LA – Beverly Hills via Beverly BI	Discontinue service. Invest resources into enhancing Line 14 service.
<b>220</b>	Beverly Center – Culver City via Robertson BI	Discontinue service.
<b>720</b>	Santa Monica – Commerce via Wilshire BI and Whittier BI	Improve service from Line 920 resources.
<b>920</b>	Wilshire Rapid Express	Discontinue service. – Invest resources into enhancing Line 720 service.

**METRO SAN FERNANDO VALLEY**

<b>LINE</b>	<b>LINE NAME</b>	<b><u>PROPOSED SERVICE CHANGE</u></b>
<b>150</b>	Canoga Park – Universal City Station via Ventura Bl	Improve service on weekends from Line 750 resources.
<b>750</b>	Warner Center Transit Hub – Universal City Station via Ventura Bl	Discontinue weekend service. Invest resources into enhancing Line 150 service.
<b>168</b>	Chatsworth Station – via Lassen St and Paxton St	Discontinue service.
<b>902</b>	Pacoima – No.Hollywood Station via Van Nuys Bl, Burbank Bl	Consider permanent service.

**METRO GATEWAY CITIES**

<b>LINE</b>	<b>LINE NAME</b>	<b><u>PROPOSED SERVICE CHANGE</u></b>
<b>53</b>	Downtown LA – CSU Dominguez Hills via Central Av	Improve service from Line 753 resources.
<b>753</b>	Downtown LA – Imperial/Wilmington Station via Central Av	Discontinue service. Invest resources into enhancing Line 53 service.
<b>111</b>	Norwalk – LAX City Bus Center via Florence Av	Improve service from Line 711 resources.
<b>711</b>	Inglewood Transit Center – Bell Gardens via Florence Av	Discontinue service. Invest resources into enhancing Line 111 service.
<b>115</b>	Playa Del Rey – Norwalk via Manchester Av, Firestone Bl	Improve service from Line 715 resources.
<b>715</b>	LAX – Downey via Manchester Av, Firestone Bl	Discontinue service. Invest resources into enhancing Line 115 service.
<b>214</b>	Artesia Transit Center – Broadway/Main St Loop – Harbor Freeway Station	Discontinue service.

## METRO SAN GABRIEL VALLEY

LINE	LINE NAME	<u>PROPOSED SERVICE CHANGE</u>
<b>84-68</b>	Eagle Rock BI – Cypress Av – Monterey Park via Cesar Chavez	Extend selected trips east of Atlantic BI to Montebello Towne Center to replace Line 287 service, seven days a week.
<b>177</b>	La Canada – Sierra Madre Villa Gold Line Station via I-210 & California BI & Walnut St	Discontinue service.
<b>180</b>	Pasadena – Hollywood via Colorado BI and Hollywood BI	Improve service on weekends from Line 780 resources.
<b>780</b>	Pasadena – Hollywood via Colorado BI & Hollywood BI	Discontinue weekend service. Invest resources into enhancing Line 180 service.
<b>287</b>	El Monte – Indiana Gold Line Station via Garvey Av & Floral Dr and 1 <sup>st</sup> St	Operate service only from El Monte to Montebello Towne Center; cancel service west to Indiana Gold Line Station to be replaced by Line 84-68 extension to the Towne Center.
<b>260</b>	Altadena – Artesia Blue Line Station via Fair Oaks Av & Atlantic BI	Improve service on Saturdays from Line 762 resources.
<b>762</b>	Pasadena – Artesia Blue Line Station via Fair Oaks Av & Atlantic BI	Discontinue Saturday service. Invest resources into enhancing Line 260 service.
<b>620</b>	Boyle Heights via Cesar Chavez Av & State St	Discontinue service.



## METRO SOUTH BAY

LINE	LINE NAME	<u>PROPOSED SERVICE CHANGE</u>
<b>202</b>	Willowbrook – Compton – Wilmington	Discontinue short trips.
<b>439</b>	LAX – Aviation Station – Downtown LA – Union Station via LAX, Westchester Culver City & LA	Discontinue service.
<b>607</b>	Circular (both directions) – Inglewood - Windsor Hills – Inglewood	Cancel counter clockwise service; maintain clockwise service.
<b>608</b>	Crenshaw Connection	Discontinue service.
<b>625/ 626</b>	Green Line - World Way West via Imperial Hwy (625), LAX – Green Line (626)	Consider two service options – 1) Cancel Line 626; 2) Combine lines into one line service.
<b>111</b>	Norwalk – LAX City Bus Center via Florence Av	Improve service from Line 711 resources.
<b>711</b>	Inglewood Transit Center – Bell Gardens via Florence Av	Discontinue service. Invest resources into enhancing Line 111 service.
<b>115</b>	Playa Del Rey – Norwalk via Manchester Av, Firestone Bl	Improve service from Line 715 resources.
<b>715</b>	LAX – Downey via Manchester Av, Firestone Bl	Discontinue service. Invest resources into enhancing Line 115 service.

## PUBLIC HEARING SCHEDULE

### **SAN FERNANDO VALLEY**

**August 4, 2010, 6:30 pm**

6262 Van Nuys Bl  
Marvin Braude Constituent Center  
Van Nuys

### **WESTSIDE/CENTRAL**

**August 11, 2010, 5:00 pm**

La Cienega Tennis Center  
325 South La Cienega Bl  
Beverly Hills

### **SAN GABRIEL VALLEY**

**August 9, 2010, 6 pm**

San Gabriel Valley Sector Office  
3449 Santa Anita Av  
El Monte

### **GATEWAY CITIES**

**August 12, 2010, 5:00 pm**

The Gas Company  
9240 Firestone Bl  
Downey

### **SOUTH BAY**

**August 13, 2010, 9:30 am**

Carson Community Center  
801 East Carson St  
Carson

Additional details about these proposals will be available for public review after July 20, 2010. To obtain this information contact the addresses listed below, or visit your nearest Metro Customer Relations Center. Information can also be accessed at: [www.metro.net](http://www.metro.net)

**Note these proposals may be approved in whole or in part at a date following the public hearings. Approved changes may also include other alternatives derived from public comment.** Interested members of the public are encouraged to attend the upcoming hearings and provide testimony on any service proposal under consideration (public comment will not be restricted to only bus routes operating in one geographical area). All public comment received will be forwarded to the responsible Sector Governance Council, and considered prior to taking action on the service proposals. Persons unable to attend the hearings may submit written testimony postmarked through mid-night August 14, 2010, the close of the public record.

Comments sent via U.S Mail should be addressed to:

#### **Metro Customer Relations**

Attn: December 2010 Service Changes  
One Gateway Plaza, 99-PL-4  
Los Angeles, CA 90012-2932

Comments via e-mail should be addressed to:

[customerrelations@metro.net](mailto:customerrelations@metro.net)

Attn: "December 2010 Service Changes"

Facsimiles should be addressed as above and sent to: 213-922-6988. Upon request, foreign language translation, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday.

**ATTACHMENT B**  
**SUMMARY OF PUBLIC COMMENTS - AUGUST 2010 PUBLIC HEARINGS**  
**METRO GATEWAY CITIES BUS LINES**  
**Los Angeles Metropolitan Transportation Authority Bus Lines**

LINE NO.	LINE NAME	PUBLIC HEARING SERVICE CHANGE PROPOSAL	SUPPORT	OPPOSE	MODIFY	SUMMARY OF PUBLIC COMMENTS AND ISSUES	STAFF RESPONSE AND FINAL RECOMMENDATION
						<b>METRO GATEWAY CITIES</b>	
53	Downtown LA – CSU Dominguez Hills via Central Av	Improve service from Line 753 resources	1	0	0	<p><b>SUPPORT:</b></p> <ul style="list-style-type: none"> <li>• Yes improve service.</li> </ul> <p><b>OPPOSE:</b></p> <ul style="list-style-type: none"> <li>• none</li> </ul>	<p><u>Staff Recommendation</u> Implement as proposed.</p> <p>Some Line 53 patrons will receive a net benefit of a slight decrease in waiting time for Line 53 buses. Estimated peak hour, peak direction frequency of service in the trunk (north of Slauson Av.) will improve from 8 mins to 7 mins or better. Service levels will be based on demand.</p>
753	Downtown LA – Imperial / Wilmington Station via Central Av	Discontinue service. Invest resources into enhancing Line 53 service.	1	12	2	<p><b>SUPPORT:</b></p> <ul style="list-style-type: none"> <li>• Southern California Transit Advocates (SOCATA) supports discontinuation with an appropriate level of increased service on Line 53.</li> </ul> <p><b>OPPOSE:</b></p> <ul style="list-style-type: none"> <li>• Line 753 needs more service and should extend to CSU Dominguez Hills.</li> <li>• Service cuts are segregating the bus system and violate Civil Rights.</li> <li>• Poor On-Time Performance on Rapids makes them unreliable and discourages ridership.</li> </ul> <p><b>MODIFY:</b></p> <ul style="list-style-type: none"> <li>• Consider serving AM/PM peak periods only instead of cancellation.</li> </ul>	<p><u>Staff Recommendation</u> Discontinue service as proposed.</p> <p>Line 753 has not proven to be an effective Rapid bus line. It does not meet the service warrants. The productivity of 30 boardings per revenue hour is the lowest of all Rapids in the system. Local line 53 carries 63 boardings per revenue hour.</p>

**ATTACHMENT B**  
**SUMMARY OF PUBLIC COMMENTS - AUGUST 2010 PUBLIC HEARINGS**  
**METRO GATEWAY CITIES BUS LINES**  
**Los Angeles Metropolitan Transportation Authority Bus Lines**

<b>LINE NO.</b>	<b>LINE NAME</b>	<b>PUBLIC HEARING SERVICE CHANGE PROPOSAL</b>	<b>SUPPORT</b>	<b>OPPOSE</b>	<b>MODIFY</b>	<b>SUMMARY OF PUBLIC COMMENTS AND ISSUES</b>	<b>STAFF RESPONSE AND FINAL RECOMMENDATION</b>
111	Norwalk – LAX City Bus Center via Florence Av.	Improve service from Line 711 resources.	1	1	1	<b>SUPPORT:</b> <ul style="list-style-type: none"> <li>• Yes improve service</li> </ul> <b>OPPOSE:</b> <ul style="list-style-type: none"> <li>• Reallocate Line 111 resources to 711</li> </ul> <b>MODIFY</b> <ul style="list-style-type: none"> <li>• Use larger buses on locals, not Rapids.</li> </ul>	<u>Staff Recommendation</u> Implement as proposed with new and improved limited stop service, Line 311. Service levels will be based on demand.

**ATTACHMENT B**  
**SUMMARY OF PUBLIC COMMENTS - AUGUST 2010 PUBLIC HEARINGS**  
**METRO GATEWAY CITIES BUS LINES**  
**Los Angeles Metropolitan Transportation Authority Bus Lines**

LINE NO.	LINE NAME	PUBLIC HEARING SERVICE CHANGE PROPOSAL	SUPPORT	OPPOSE	MODIFY	SUMMARY OF PUBLIC COMMENTS AND ISSUES	STAFF RESPONSE AND FINAL RECOMMENDATION
711	Bell Gardens – Inglewood Transit Center via Florence Av.	Discontinue service. Invest resources into enhancing Line 111.	1	16	2	<p><b>SUPPORT:</b></p> <ul style="list-style-type: none"> <li>Southern California Transit Advocates (SOCATA) supports discontinuation with restoration of limited Line 311 in the peaks.</li> </ul> <p><b>OPPOSE:</b></p> <ul style="list-style-type: none"> <li>Line 711 should extend to LAX and to Norwalk Station.</li> <li>The Rapid is much faster from Bell Gardens to Florence Station.</li> <li>Service cuts violate Civil Rights. Line 711 is vital.</li> <li>Line 711 riders are scared, they don't know alternatives.</li> <li>not enough information is available – need to know how much improvement on local when Rapid is cancelled</li> <li>Florence Avenue is heavily travelled and the buses are standing room only in the afternoons.</li> <li>Weekend service is overcrowded; need more Rapid stops to pick up more people.</li> </ul> <p><b>OTHER:</b></p> <ul style="list-style-type: none"> <li>Consider serving AM/PM peak periods only instead of cancellation.</li> </ul>	<p><u>Staff Recommendation</u> Discontinue as proposed, create limited stop service Line 311.</p> <p>Line 711 has not been an effective Rapid bus line. Its productivity of 44 boardings per revenue service hour is well under the 58.6 boardings per hour carried by local Line 111.</p>
115	Norwalk – Playa del Rey via Firestone Bl. & Manchester Av.	Improve service from Line 715 resources.	1	1	0	<p><b>SUPPORT:</b></p> <ul style="list-style-type: none"> <li>Yes improve service</li> </ul> <p><b>OPPOSE:</b></p> <ul style="list-style-type: none"> <li>Reallocate Line 115 resources to 715</li> </ul>	<p><u>Staff Recommendation</u> Implement as proposed.</p> <p>Line 115 service levels will be based on demand.</p>

**ATTACHMENT B**  
**SUMMARY OF PUBLIC COMMENTS - AUGUST 2010 PUBLIC HEARINGS**  
**METRO GATEWAY CITIES BUS LINES**  
**Los Angeles Metropolitan Transportation Authority Bus Lines**

LINE NO.	LINE NAME	PUBLIC HEARING SERVICE CHANGE PROPOSAL	SUPPORT	OPPOSE	MODIFY	SUMMARY OF PUBLIC COMMENTS AND ISSUES	STAFF RESPONSE AND FINAL RECOMMENDATION
715	Downey – LAX City Bus Center via Firestone Bl. & Manchester Av.	Discontinue service. Invest resources into enhancing Line 115.	1	16	4	<p><b>SUPPORT:</b></p> <ul style="list-style-type: none"> <li>• Southern California Transit Advocates (SOCATA) supports discontinuation, with implementation of limited stop Line 315.</li> </ul> <p><b>OPPOSE:</b></p> <ul style="list-style-type: none"> <li>• This is the only line that gets you to the airport and back fast.</li> <li>• Line 715 should extend to Norwalk Station.</li> <li>• Keep connection to LAX bus station (transfer to Torrance 8)</li> <li>• Speediness allows students to get to school on-time.</li> <li>• Destinations matter, the eastern terminal should have been Stonewood Shopping Center instead of Downey Depot.</li> <li>• Metro operates too many poppy local buses on Line 715, and with no signal priority the line is ineffective.</li> <li>• Service cuts violate Civil Rights. Line 715 is vital.</li> <li>• not enough information is available – need to know how much improvement on local when Rapid is cancelled.</li> </ul> <p><b>MODIFY:</b></p> <ul style="list-style-type: none"> <li>• Keep Line 715, add stop at Osage Av for LAPD Training Center.</li> <li>• Add stop on Firestone at Santa Fe</li> <li>• Consider serving AM/PM peak periods only instead of cancellation.</li> </ul>	<p><u>Staff Recommendation</u> Discontinue service as proposed.</p> <p>Line 715 has not been an effective Rapid bus line. At 38 boardings per revenue hour, its productivity falls below Line 115 which carries 57 boardings per revenue hour.</p> <p>Limited Line 315 is not planned for implementation. Staff will monitor line performance to see if there is a role for limited stop service in the Manchester / Firestone corridor.</p>

**ATTACHMENT B**  
**SUMMARY OF PUBLIC COMMENTS - AUGUST 2010 PUBLIC HEARINGS**  
**METRO GATEWAY CITIES BUS LINES**  
**Los Angeles Metropolitan Transportation Authority Bus Lines**

LINE NO.	LINE NAME	PUBLIC HEARING SERVICE CHANGE PROPOSAL	SUPPORT	OPPOSE	MODIFY	SUMMARY OF PUBLIC COMMENTS AND ISSUES	STAFF RESPONSE AND FINAL RECOMMENDATION
214	Harbor Fwy Station – Artesia Transit Center via Broadway & Main	Discontinue service.	1	4	0	<p><b>SUPPORT:</b></p> <ul style="list-style-type: none"> <li>• Line 214 is useless because no one uses it.</li> </ul> <p><b>OPPOSE:</b></p> <ul style="list-style-type: none"> <li>• Keep Line 214. Mother with two children will have to walk from 120<sup>th</sup> &amp; Main to Harbor Fwy Station or Avalon Station.</li> <li>• Keep the line for the sake of us who ride everyday to work.</li> </ul>	<p><u>Staff Recommendation</u> Discontinue service as proposed.</p> <p>Metro Line 45 provides service south of the Green Line to Rosecrans about every 15” in peak hours. Other Line 214 riders could use Line 52 (Avalon Bl.) or Torrance 1 (Figueroa St.) with average walk distance approximately 0.5 miles.</p>

**ATTACHMENT D  
METRO GATEWAY CITIES PUBLIC HEARING SERVICE CHANGES**

**LINE PERFORMANCE AND ESTIMATED IMPACT ON REVENUE SERVICE HOURS  
AUGUST 2010 PUBLIC HEARINGS**

Los Angeles County Metropolitan Transportation Authority Bus Lines

Line	Line Name	Line Performance Data			Revenue Service Hours (RSH)			
		Performance Index**	Brdgs / RSH	Subsidy / Brdg	Annual RSH	Proposed Annual RSH	Net Change Annual RSH	Net Change in Cost***
<b>METRO GATEWAY CITIES</b>								
53	Downtown LA - CSU Dominguez Hills via Central Av	1.14	60	\$1.49	60,849	71,934	11,085	\$1,444,819
753	Downtown LA - Imperial/Wilmington Station via Central Av	0.55	30	\$3.67	24,557	0	-24,557	(\$3,200,759)
111	Norwalk - LAX City Bus Center via Florence Av	1.09	59	\$1.53	85,521	105,233	19,712	\$2,569,262
711	Inglewood Transit Center - Bell Gardens via Florence Av	0.73	44	\$2.31	27,821	0	-27,821	(\$3,626,189)
115	Playa Del Rey - Norwalk via Manchester Av, Firestone Bl	1.08	57	\$1.62	73,446	93,209	19,763	\$2,575,909
715	LAX - Downey via Manchester Av, Firestone Bl	0.65	39	\$2.68	30,804	0	-30,804	(\$4,014,993)
214*	Artesia Transit Center - Broadway/Main St Loop - Harbor Freeway Station	0.27	16	\$4.68	7,013	0	-7,013	(\$589,583)
Gateway Cities Total:							-30,060	(\$3,593,529)

\* Contract Line

\*\* Source: FY10 3rd Quarter Ranking Performance Index.

1.00 is the average Performance Index value for each line type (Local, Express, Shuttle, Rapid). Lines below 0.60 are considered poor performing lines.

\*\*\* Net change in cost based on \$130.34 for directly operated lines and \$84.07 for contract line

Note: For Lines 115/715 and 111/711 as shown in Attachment D, the change in net Annual Revenue Service Hours (RSH) and the change in net Annual Costs are shared evenly between Gateway Cities (50%) and South Bay (50%).



**Metro Gateway Cities  
Public Hearing Review  
For  
Changes Effective  
December 2010**

# GATEWAY CITIES PROPOSED SERVICE CHANGES

- Restructure or discontinue poor performing routes.

Line 214

- Right size Metro Rapid corridors to meet service warrants.

Lines 711, 715, 753

# Line 214 – Discontinue Service

## Eastbound

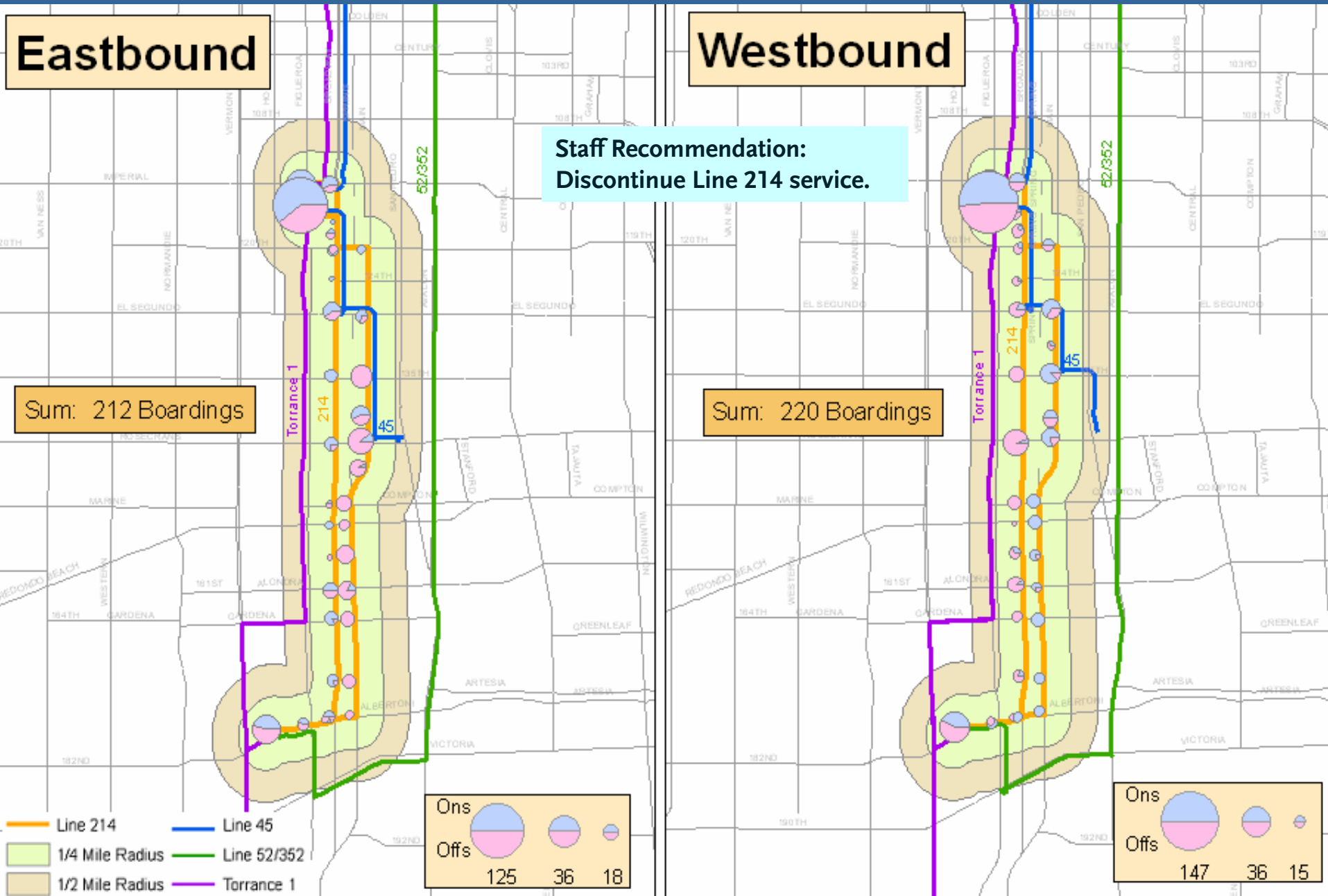
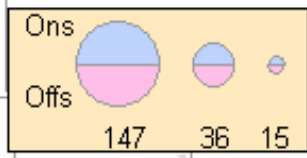
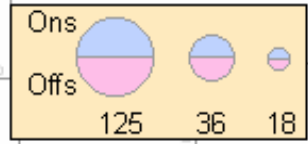
## Westbound

**Staff Recommendation:  
Discontinue Line 214 service.**

Sum: 212 Boardings

Sum: 220 Boardings

- Line 214
- Line 45
- 1/4 Mile Radius
- Line 52/352
- 1/2 Mile Radius
- Torrance 1



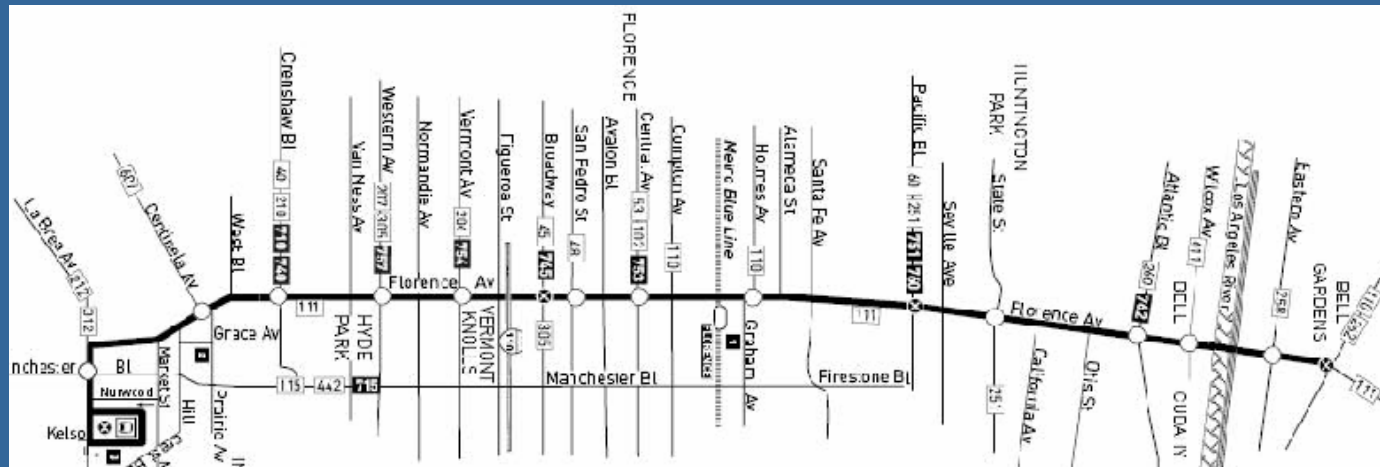
# Line 711

Boardings per Revenue Service Hour			Round Trip Travel Time Reduction			Trip Length Ratio		
DX	SA	SU	DX	SA	SU	DX	SA	SU
43.68			18.4			1.11		
Does not achieve threshold standard. Local Line 111 carries 58.60			Does not achieve threshold standard. Stop spacing is .82 mile.			Does not achieve threshold standard of 1.25.		

## Alternate Services

**Staff Recommendation: Discontinue Line 711 as proposed, and create new limited stop peak hour service Line 311.**

1. Line 111 provides local service on Florence Av.
2. Rapid hours will be reinvested into local service where needed.



# Line 715

Boardings per Revenue Service Hour			Round Trip Travel Time Reduction			Trip Length Ratio		
DX	SA	SU	DX	SA	SU	DX	SA	SU
38.13			15.8			1.10		
Does not achieve threshold standard. Local Line 115 carries 57.49			Does not achieve threshold standard of 20.0. Stop spacing is .94 mile.			Does not achieve standard of 1.25.		

**Staff Recommendation: Discontinue Line 715 and improve Line 115 service.**

## Alternate Services

1. Line 115 provides local service on Manchester Ave.
2. Rapid hours will be reinvested into local service where needed.

