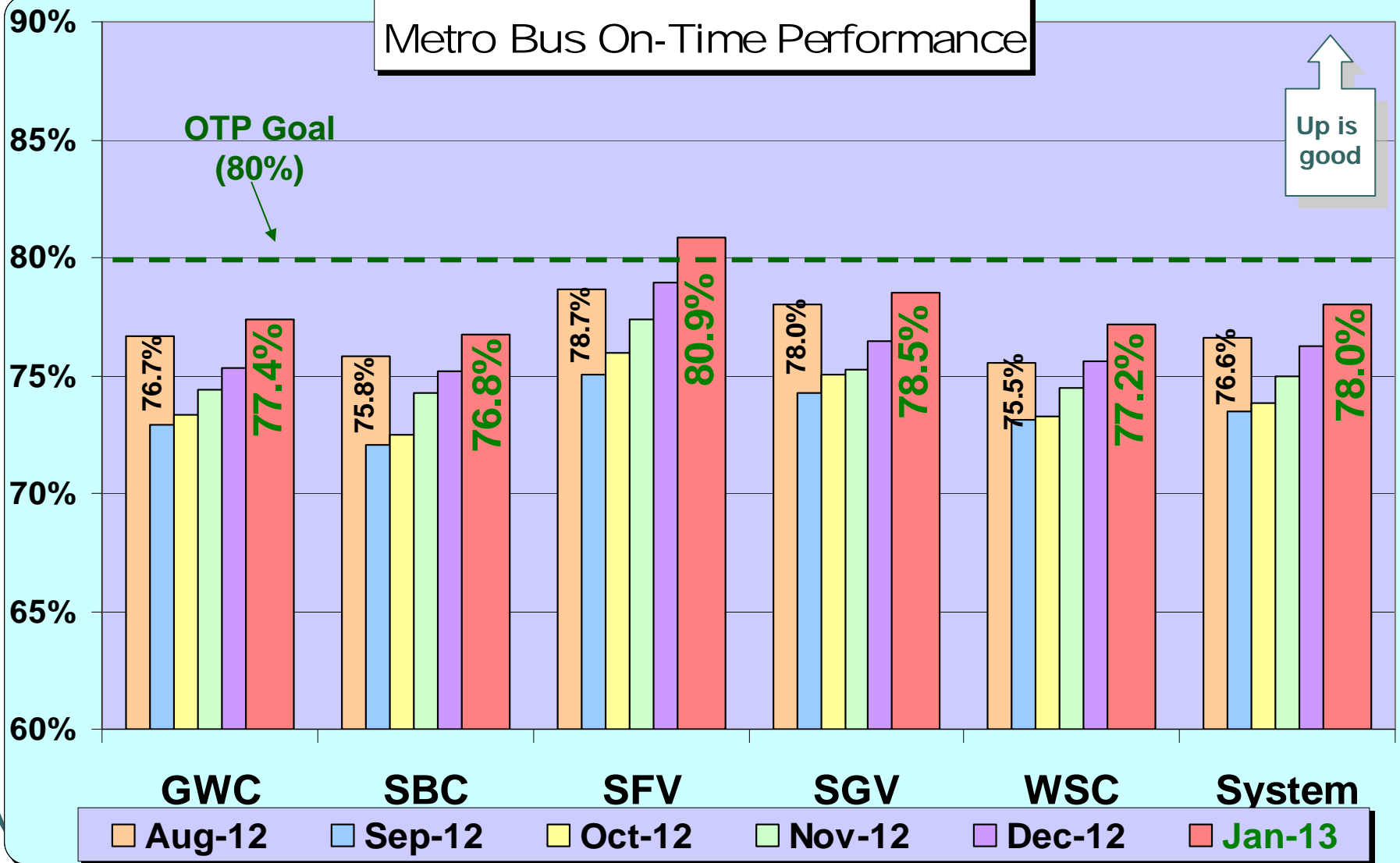


*Metro Gateway Cities  
Service Council  
March 14, 2013 Meeting*

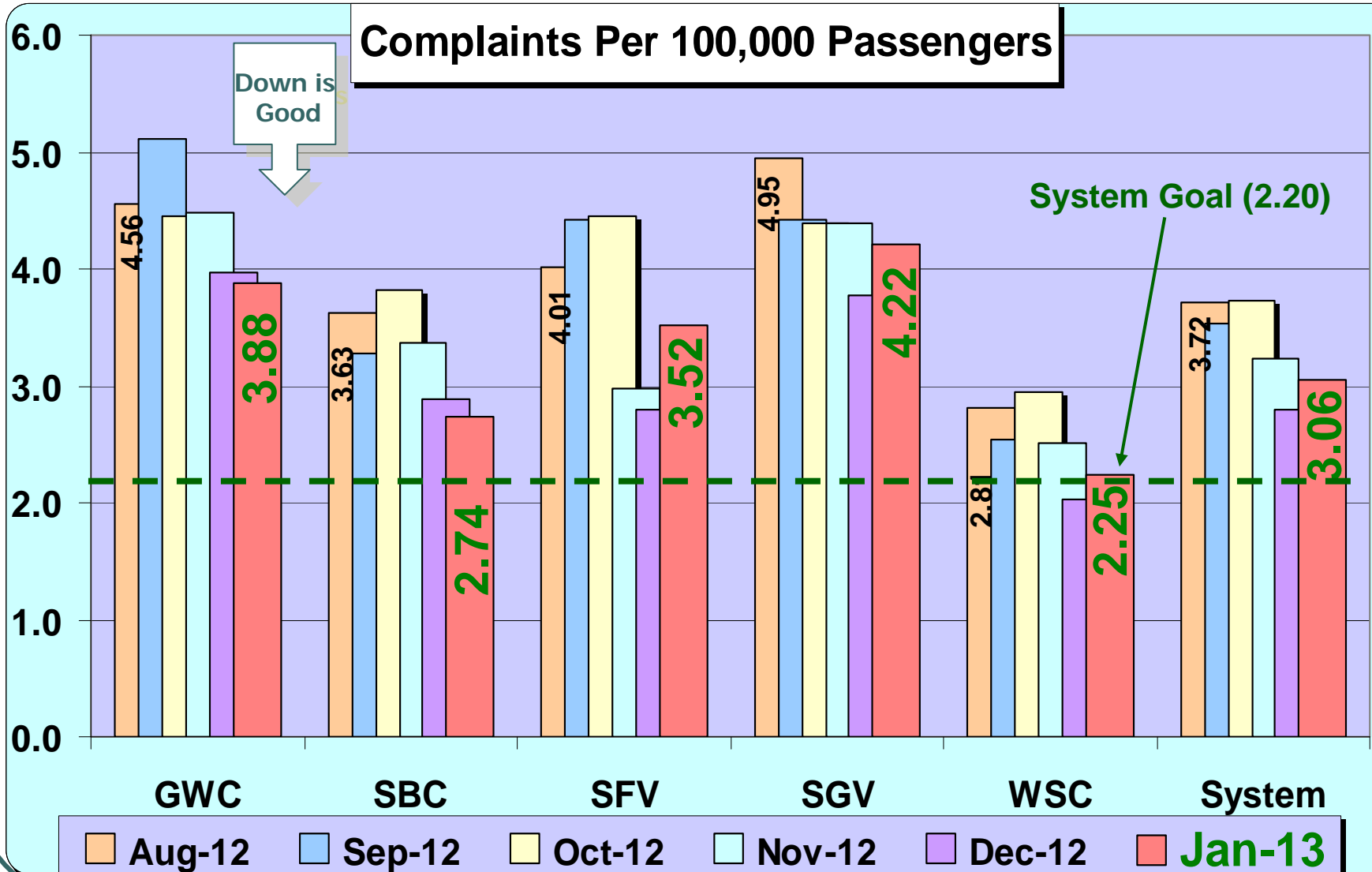
Performance Report on  
*January 2013 Service*

# GWC Service Council March 2013 Meeting

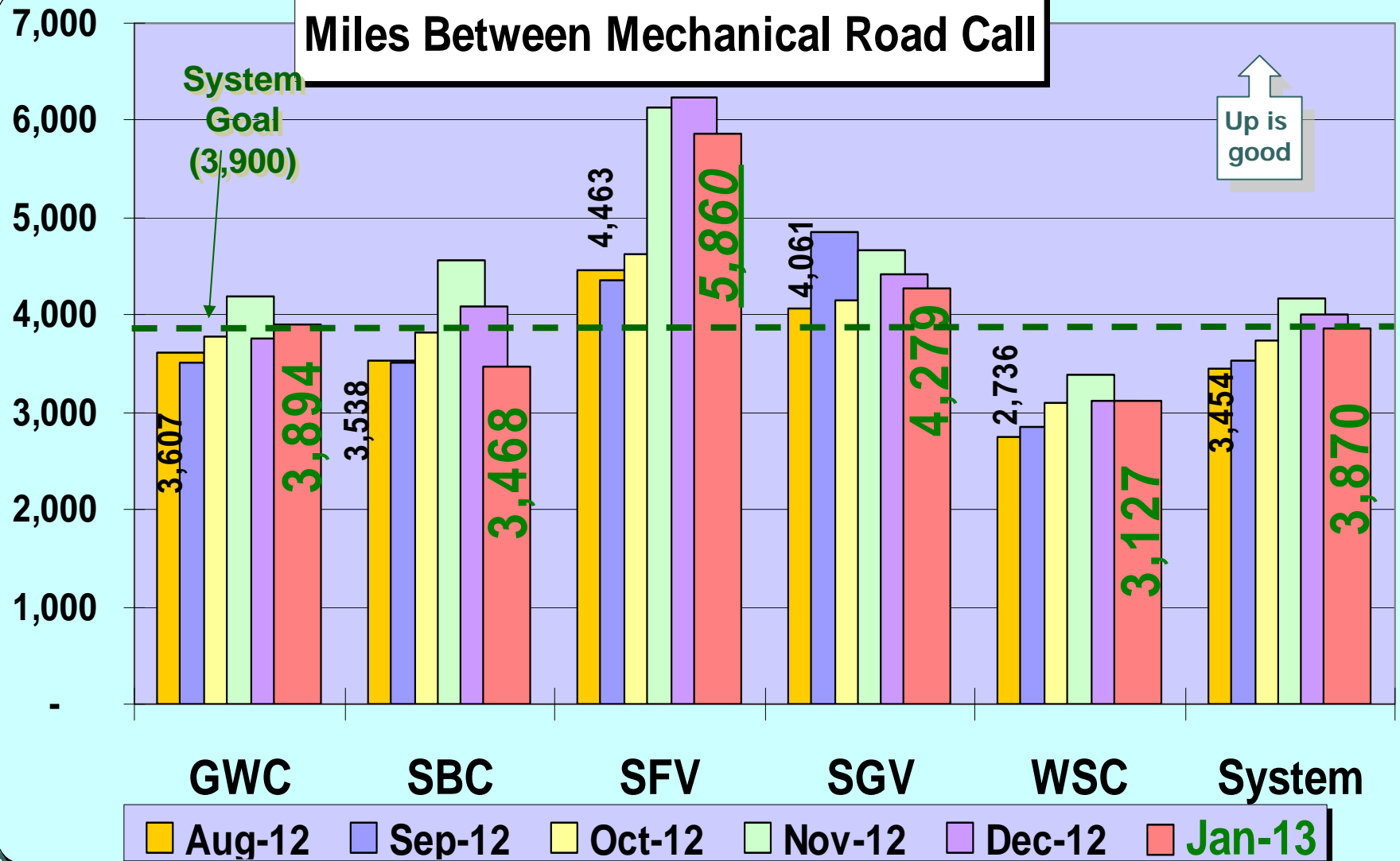
Metro Bus On-Time Performance



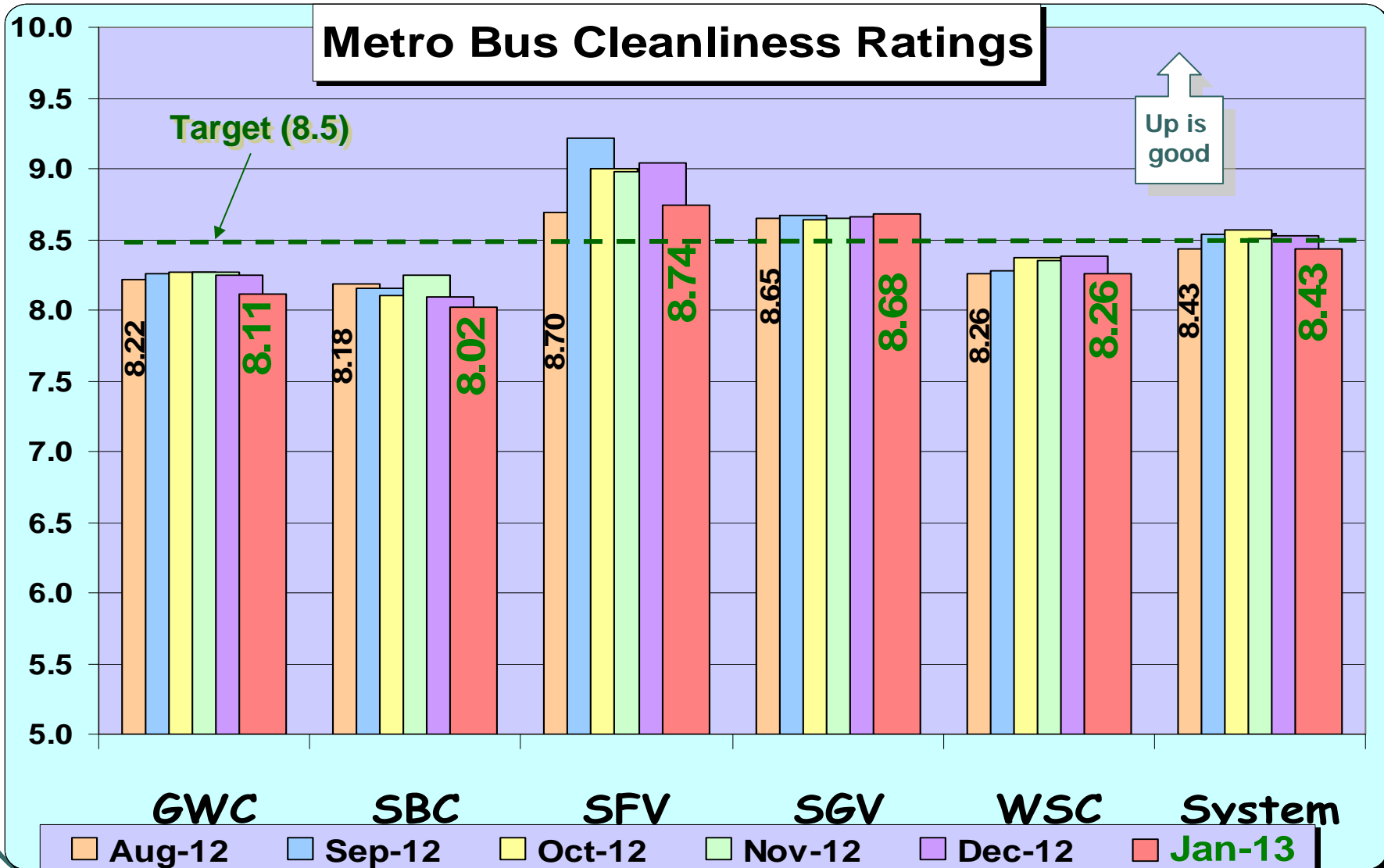
# GWC Service Council March 2013 Meeting



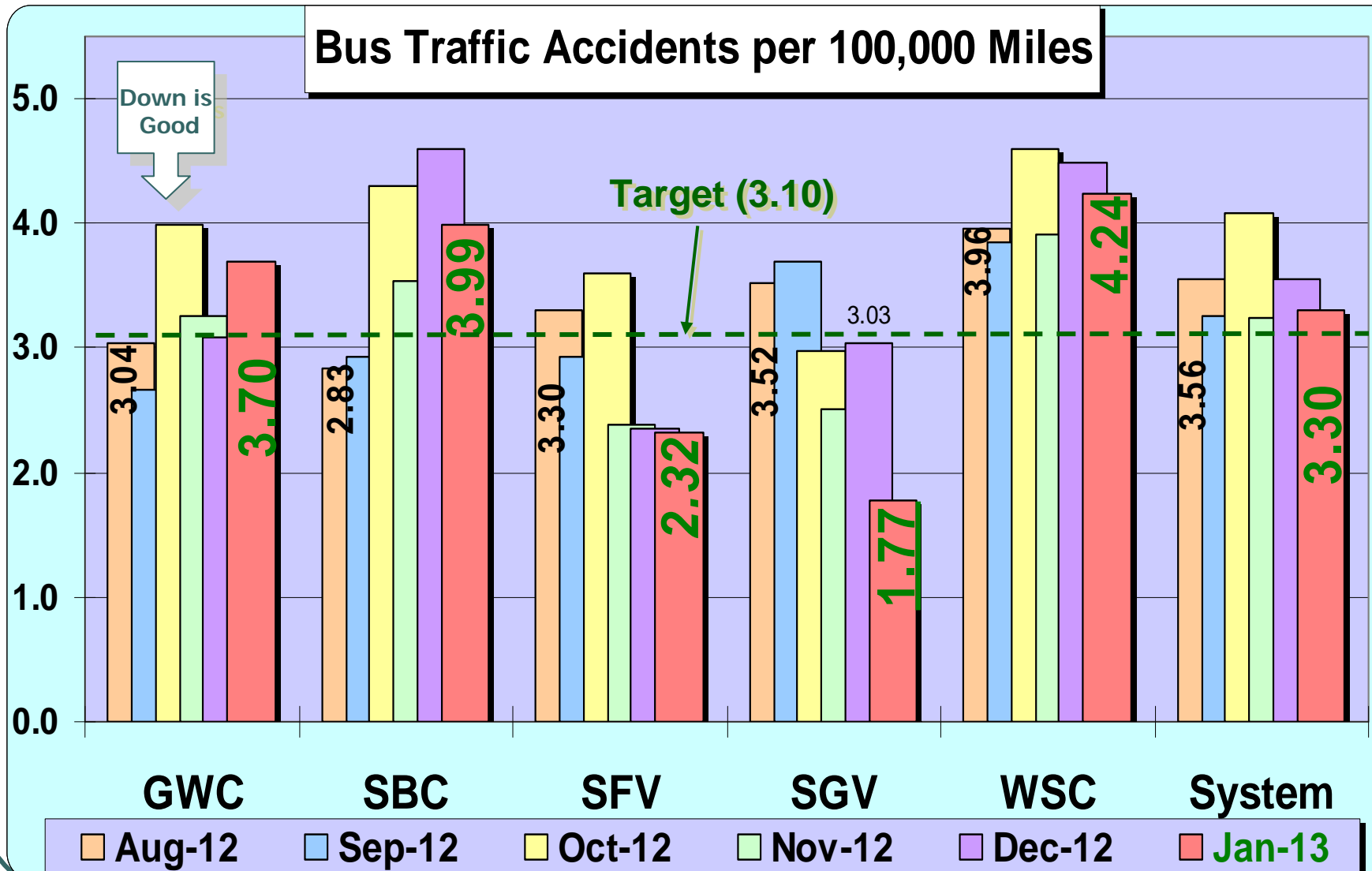
# GWC Service Council March 2013 Meeting



# GWC Service Council March 2013 Meeting

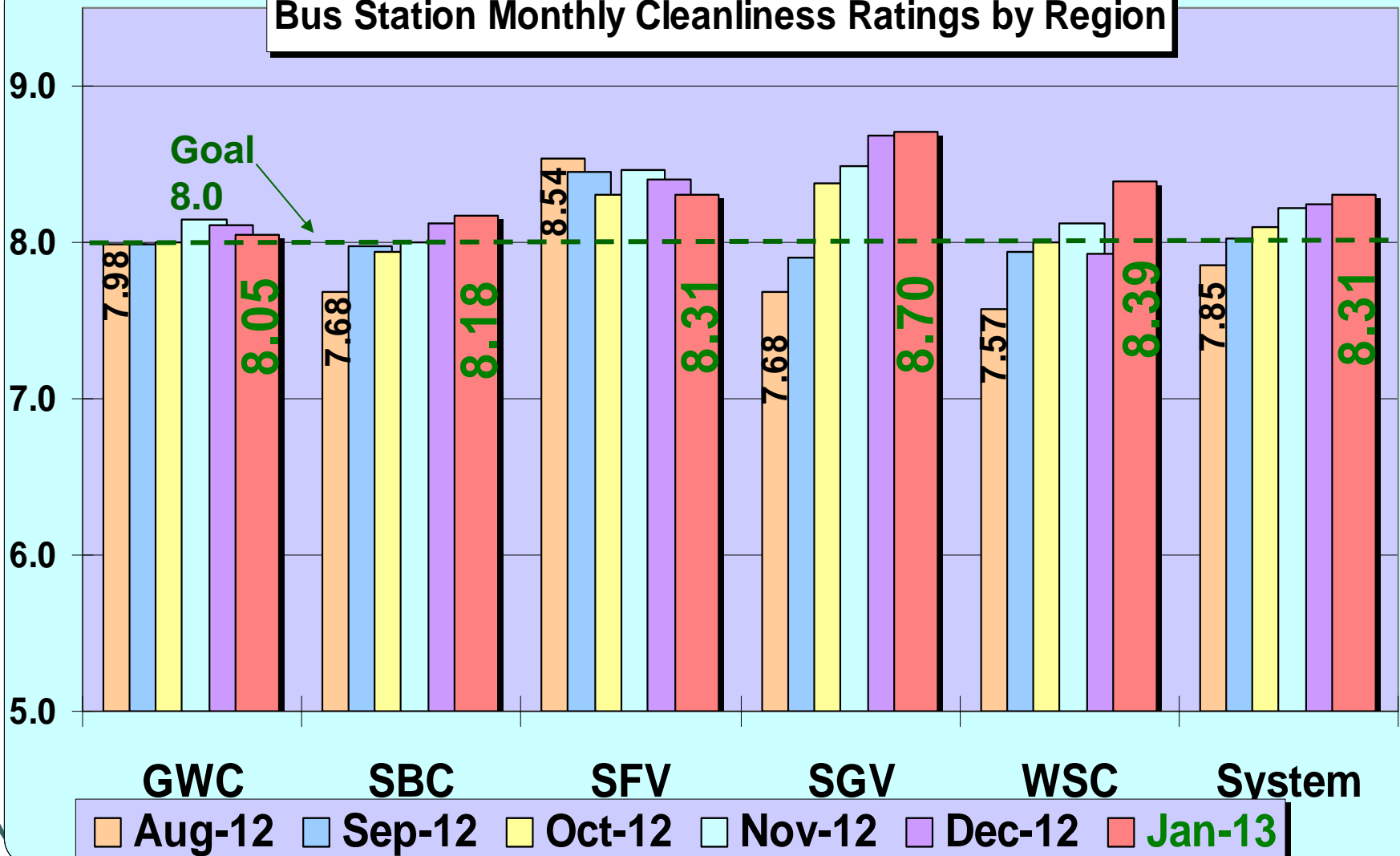


# GWC Service Council March 2013 Meeting

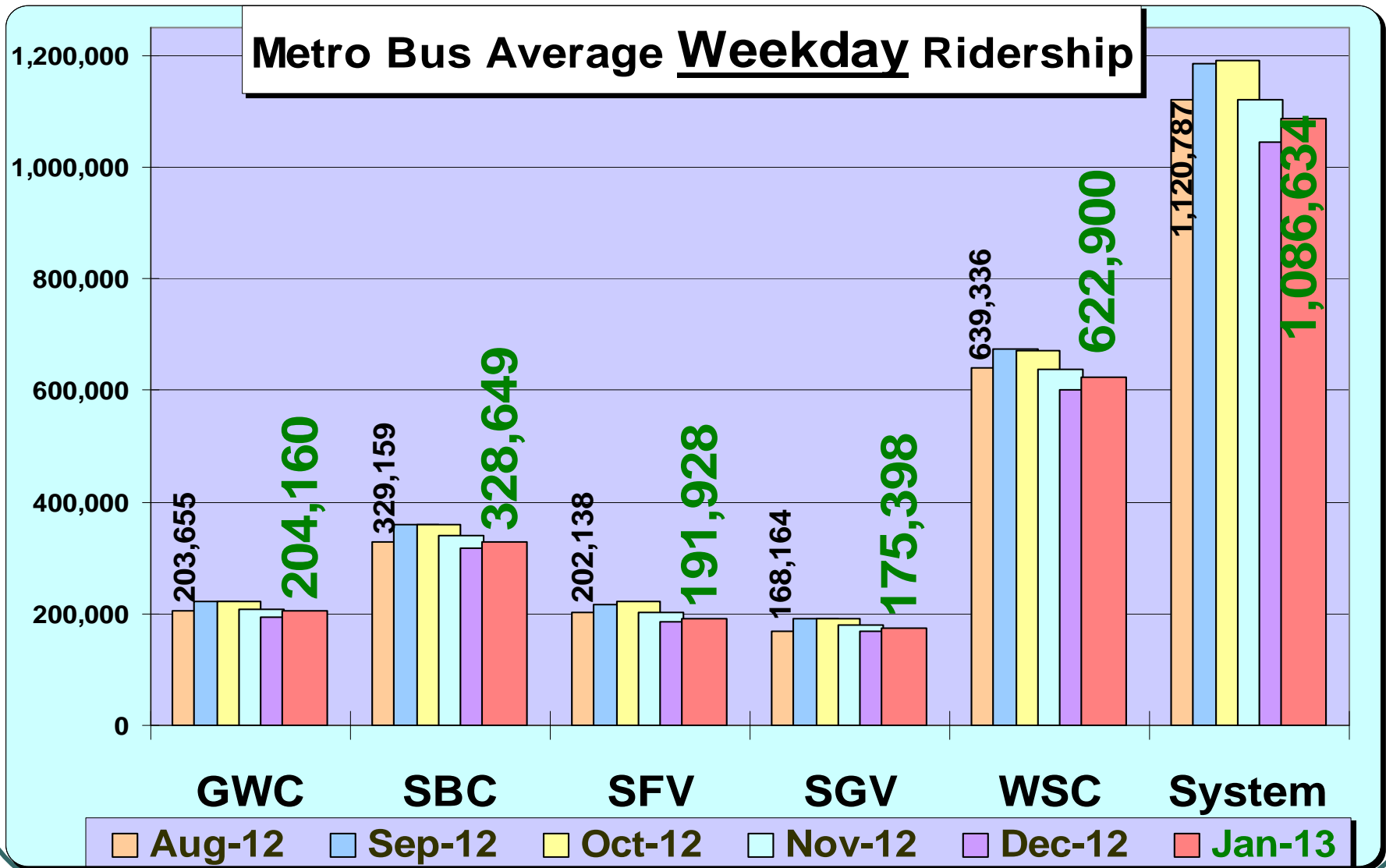


# GWC Service Council March 2013 Meeting

Bus Station Monthly Cleanliness Ratings by Region

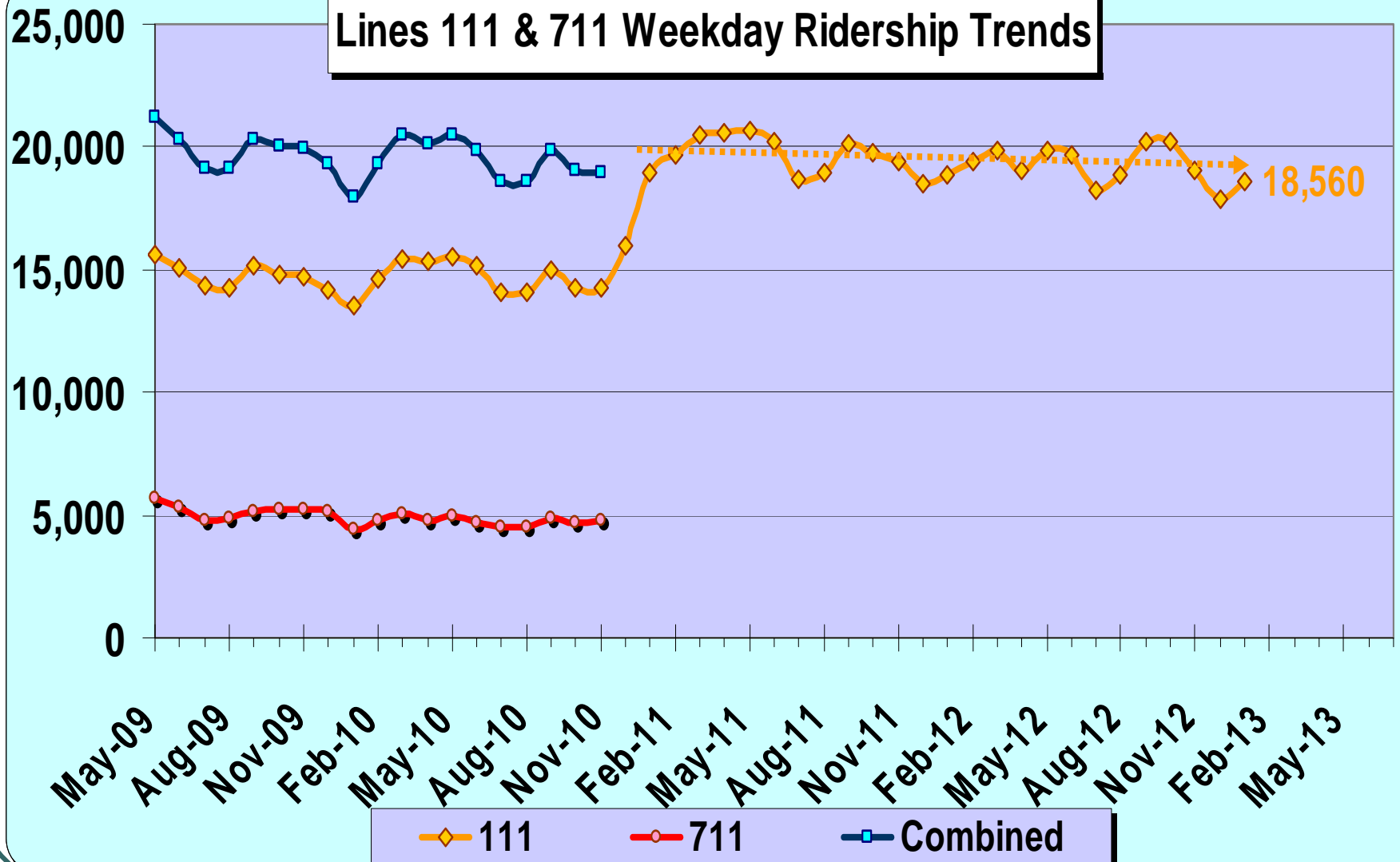


# GWC Service Council March 2013 Meeting



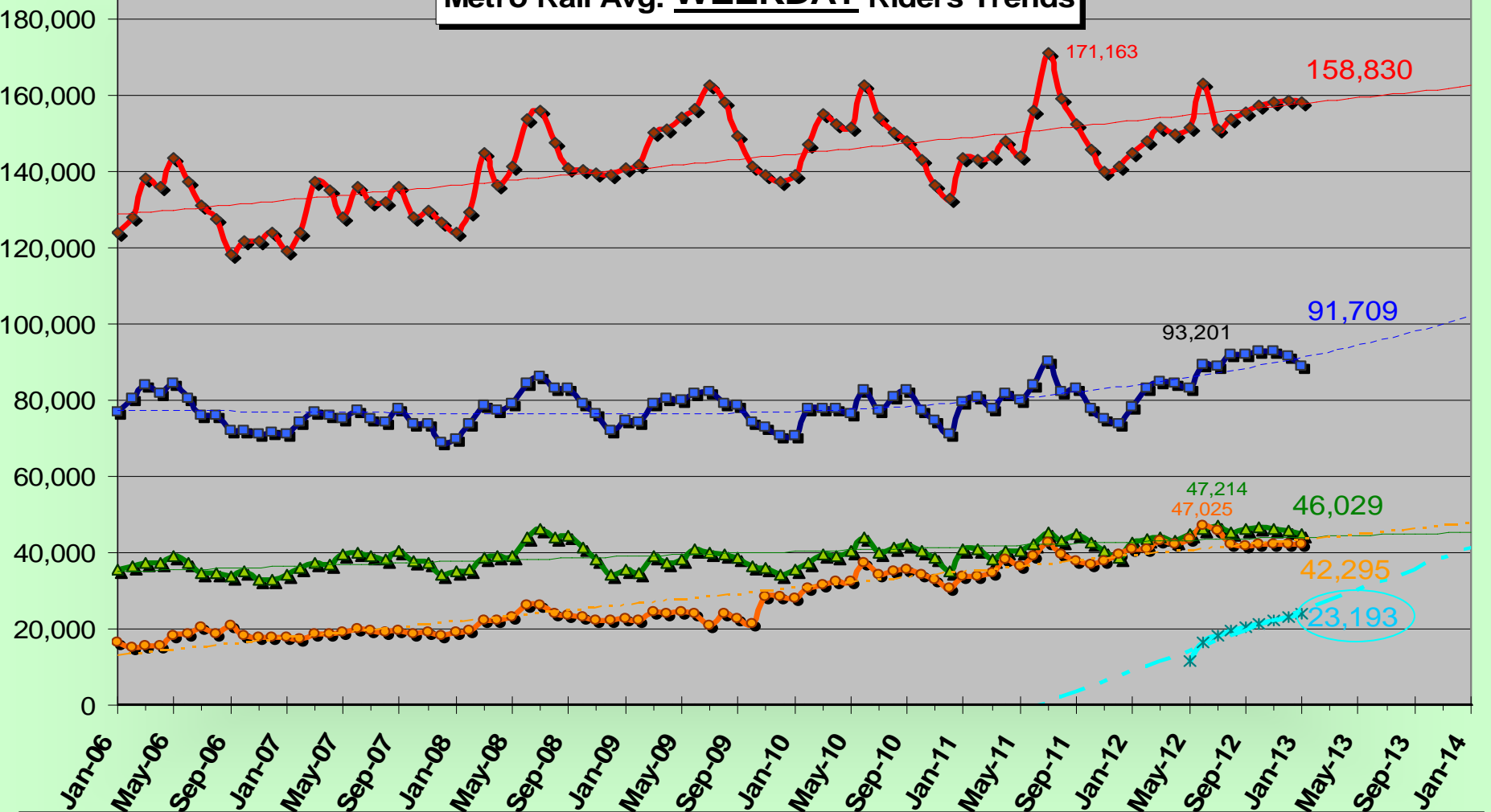


# GWC Service Council March 2013 Meeting



# GWC Service Council March 2013 Meeting

Metro Rail Avg. WEEKDAY Riders Trends



◆ Red Line Wkday 
 ■ Blue Line Wkday 
 ▲ Green Line Wkday 
 ● Gold Line Wkday 
 ✱ Expo Line Wkday



## Gateway Cities Region's Bus Lines On-Time Performance

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**33 Metro Bus Lines with 82 Schedules (Weekday, Sat. & Sun.)**

**Three Lines Operated from Multiple Division**

**In January 2013 Region – 77.2% On-Time, 4.3% Early & 18.5% Late**

- **28 Schedules with 80% or Better On-Time Performance**
- **9 Schedules with Worse than 70% On-Time Performance**
- **9 Schedules with 25% or Worse Late Buses**
- **No Contract Operated Line with More than 0.9% Trips Early**
- **28 Schedules with 5% or More Trips Recorded as Early**

*Metro Gateway Cities*  

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*Service Council*  
*March 14, 2013 Meeting*

Questions