

Minutes

Thursday, July 9, 2015
2:00PM

GATEWAY CITIES
SERVICE COUNCIL
Regular Meeting

Salt Lake Park Community Center
Lounge
3401 E. Florence Ave.
Huntington Park, CA 90255

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Lines 111, 311, and 612.

Called to Order at 2:07 p.m.

Council Members:

Gene Daniels, Chair
Wally Shidler, Vice Chair
Al Austin
Jo Ann Eros-Delgado

Officers:

Jon Hillmer, Executive Director
Gary Spivack, Deputy Executive Officer
David Hershenson, Comm. Rel. Mgr.
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.
Michael Sieckert, Transportation Planning Mgr.

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

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สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษาไทย [ไทย] กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

ដើម្បីនិយាយជាមួយអ្នកបកប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

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Los Angeles County
Metropolitan Transportation Authority

Metro

1. PLEDGE of Allegiance
2. CARRIED OVER Swearing in of Isaac Galvan, Compton City Councilmember, as Service Council Member
3. ROLL Called
4. CARRIED OVER Approval of Minutes from June 11, 2015 Meeting
5. RECEIVED Update on Eastside Transit Corridor Phase 2 Project, David Hershenson, Community Relations Manager

Metro released a Draft EIR/EIS last year examining 2 alternatives to extend the Metro Gold Line East extension from the Atlantic Station. One alternative is to travel along the SR-60 freeway to the City of South El Monte, the other alternative was to travel in an aerial alignment along Garfield, transitioning to grade level to the City of Whittier along Washington Blvd. There were some issues on both proposed alignments when it came in front of the Board. The SR 60 Alternative has some environmental issues that need to be resolved. The Washington proposed alignment received a lot of community opposition to the aerial alignment on Garfield. In November, the Board asked staff to continue studying both alignments, to perform further technical studies to resolve issues raised regarding the SR 60 alignment, to find an alternative connection to Washington Blvd without an aerial alignment on Garfield, and to evaluate the feasibility of operating both alignments. Staff is currently working on extending the contract for the technical and outreach work, which should be going to the Board later this month. The continued outreach and environmental work is expected to take 12-15 months.

Vice Chair Shidler asked which route has the highest ridership potential. Mr. Hershenson replied that according to projections, the Washington alignment has higher ridership projections, but it is also a longer alignment and has a higher cost estimate.

6. RECEIVED Update on Marketing of New Meeting Time, David Hershenson, Community Relations Manager

Depending on whether Council votes to hold its next meeting in August or September, efforts to notify the public will consist of a take-one to be distributed in the region, an article published on the Source, and the Service Council webpage will be changed. The time change has already been mentioned in a previous Source article.

7. CARRIED OVER Consideration of Adoption of FY16 Service Council Work Plan, Service Council Members

Chair Daniels expressed concerns regarding attendance of Councilmembers and the effect of absences on the Council's ability to conduct business. Ms. Ramos replied that she would

send an email to all Councilmembers with the attendance rules outlined in the Service Council bylaws and a record of their attendance at recent Council meetings.

Vice Chair Shidler requested that line ride reports be placed on the agenda.

Councilmember Austin requested that if Line Rides were to be scheduled that they include a visit to the Blue Line Maintenance Facility (Division 11) and the Transit Mall Stations. He thinks visits to those sites would be particularly insightful.

Mr. Spivack replied that Metro used to have a program that provided facilities tours for the general public but that was discontinued. He will raise the idea to management. In the meantime, any facilities tours will initially be limited to Service Council members.

Vice Chair Shidler asked what is being done about continuous fare evasion issues that he sees on a regular basis, and how many of the fines are being paid when tickets are issued.

Deputies Harvey and Carslon replied that the Sheriffs have been conducting undercover operations on Lines 204, 207 and 215 to address fare evasion and quality of life issues. They did not have information regarding outcomes of citations issued. The civil code was changed within the last few years to make the citations civil violations as opposed to criminal ones. Unpaid citations are sent collections; they did not know what percentage of violations is paid. Mr. Spivack added that a presentation on fine collection and the Transit Court will be scheduled for a future meeting.

Councilmember Shidler asked if the system is working better now that the citations are civil rather than criminal. Deputy replied that it works better for law enforcement, particularly if the person has a misdemeanor warrant.

8. NO ACTION Taken on Consideration of Going Dark for August 2015 Meeting
9. RECEIVED Report on Gateway Cities Service Performance, Gary Spivack, Deputy Executive Officer
 - Bus Cleanliness Rating: 8.44, Goal: 8.5
 - On-time Performance: 75.7%, Goal: 80.0%
 - Complaints Per 100,000 Passengers: 3.56, Goal: 3.46
 - Bus Traffic Accidents per 100,000 miles: 2.49, Goal: 3.30
 - Mean Miles between Mechanical Road Calls: 7,263; Goal: 4,169
 - Average Weekday Bus Ridership – May 2015: 209,747 of 1,076,802 system-wide

Mr. Timberlake commented that fare evasion is rampant. He was on a northbound Blue Line train when sheriffs boarded at Washington. There were two people on board that had TAP cards with no fare loaded on them. The Sheriffs did not do anything – they did not make them exit the train.

Chair Daniels commented that people know that fares are not enforced which further encourages fare evasion.

10. PUBLIC Comment for items not on the Agenda

Mr. Timberlake commented that the free 2-hour transfer available with use of TAP cards needs to be better promoted. When he sees the take-one regarding the two-hour transfer, he takes a few and hands them out to people on the bus, but they are hard to find. Most people he gives them to are surprised and don't know about the 2-hour transfer policy. Operators should be asked to carry the take ones and hand to people as they pay cash fare.

11. CHAIR and Council Member Comments

Councilmember Austin commented that he thinks there are creative things that could be done to raise the image and could have an impact. Cost of enforcement.

Vice Chair Shidler encouraged everyone to attend the 25th Anniversary Celebration of the ADA is being held on Saturday, July 11th; Councilmember Cynde Soto is involved in the planning.

ADJOURNED at 3:14 p.m.