

# AGENDA ITEM 6

METRO SAN FERNANDO VALLEY GOVERNANCE COUNCIL

May 5, 2004

**SUBJECT:** REPORT OF THE GENERAL MANAGER

**ACTION:** RECEIVE

**BACKGROUND:**

The General Manager's Report provides a summary of Year-to-Date (YTD) Metro San Fernando Valley Bus Operations Key Performance Indicators (KPI) and financial information. The form and content of this report will be modified each month to include salient issues that are requested by the Governance Council.

**DISCUSSION**

The following items are presented for discussion:

1. Metro San Fernando Valley Key Performance Indicators – Financial Performance – YTD March 2004
2. Overview of Future Agenda Items

Prepared by Metro San Fernando Sector Administration and Finance Staff

Copies of Agendas or Agenda Items may be obtained by contacting Metro San Fernando Valley at (818) 701-2860.




Metropolitan Transportation Authority

**Metro**

**Metro San Fernando Valley  
General Manager's Report**

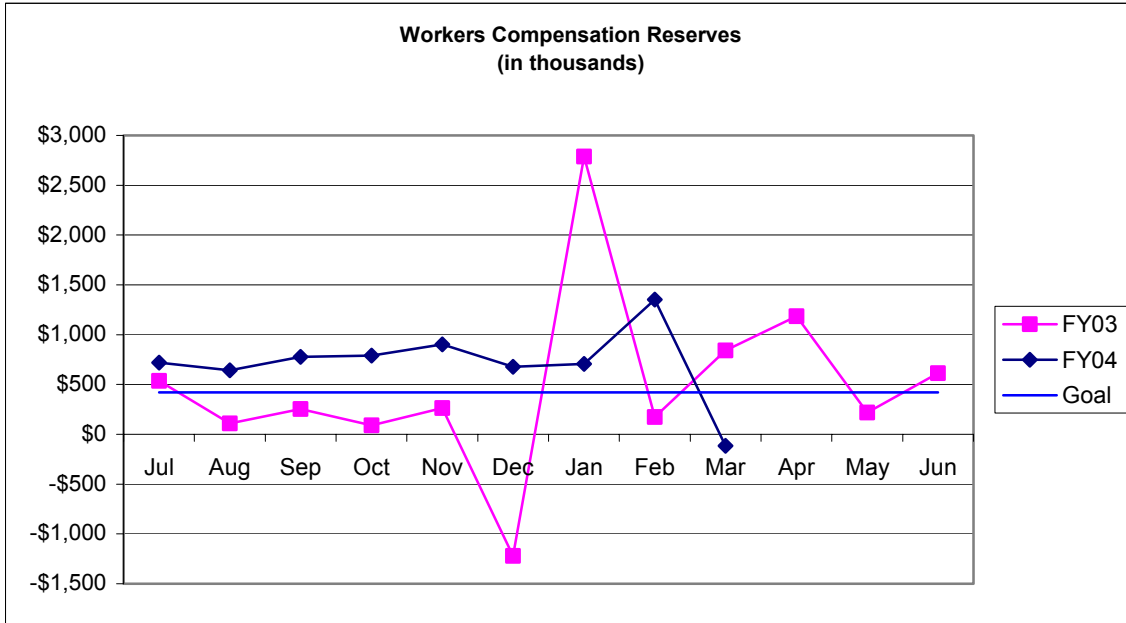
March 2004

PERFORMANCE INDICATORS	MARCH	MO. TARGET	YTD MO. AVG.
<b>SAFETY</b> 			
Monthly Worker's Compensation Reserves	-\$114,979	\$420,509	\$716,914
New Worker's Comp. Claims per 100 Employees	0.86	1.50	1.17
Bus Traffic Accidents/100,000 Hub Miles	1.88	2.70	3.04
<b>BUS OPERATIONS</b>			
Miles Between Mechanical Failures	10,644	8,000	8,467
Bus Cleanliness Ratings	7.60	8.00	7.70
Complaints/100,000 Boardings	6.43	3.50	5.61
Passenger Boardings	4,683,548	4,391,250	3,834,404
In Service On-Time Performance (%)	64.14%	80.00%	66.78%
Scheduled Revenue Service Hours Delivered	99.01%	100.00%	86.39%
Operator Assignment Ratio	1.16	1.17	1.14
Past Due Critical PMP	0.13	0.50	0.17
<b>FINANCES</b>			
	YTD Budget	Sum of YTD Actual	Sum of YTD Variance
Variance Summary (incl other support)	82,064,898	80,990,176	1,074,722 <sup>(1)</sup>
Cost per RSH	\$ 88.37	\$ 102.90	\$ (14.53)

(1) No adjustment for strike effect.

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General Manager's Report

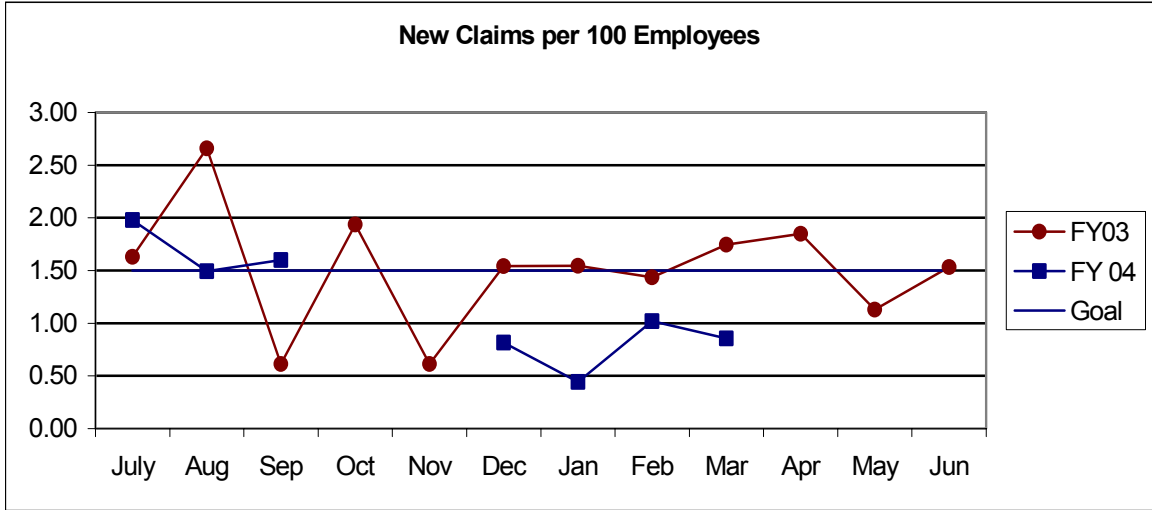
**Workers Compensation Reserves**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
<b>FY03</b>	537	108	253	91	263	(1,222)	2,789	172	843	1,184	218	614	5,850
<b>FY04</b>	719	643	778	789	901	678	707	1,351	(115)				6,451

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General Manager's Report

**Workers Compensation Claims Per 100 Employees**

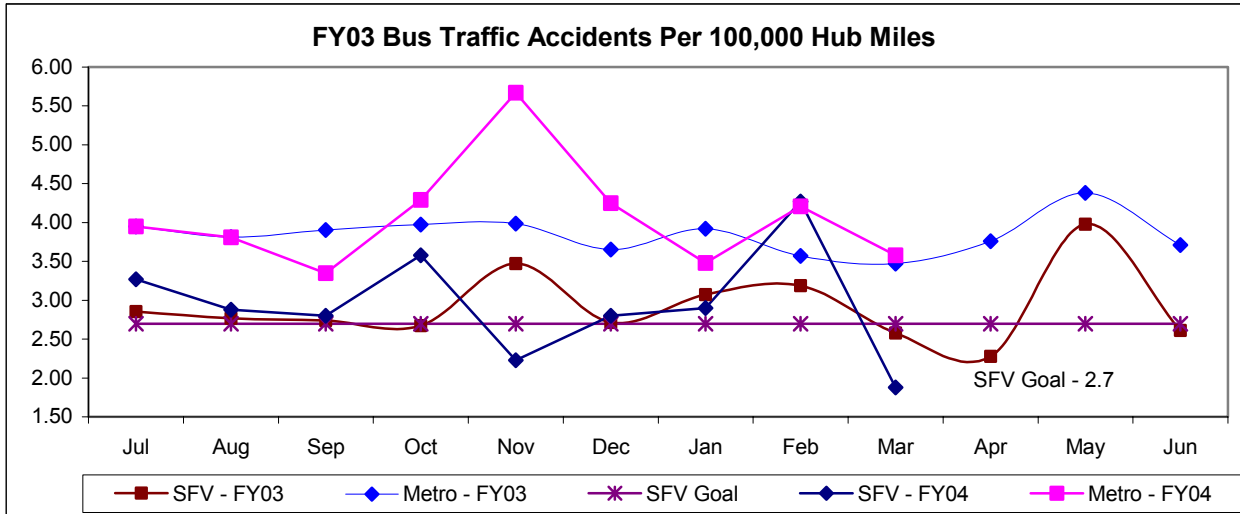


FY03	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Avg
Tran 8	2.09	2.78	0.00	2.43	0.00	2.09	1.74	1.39	2.43	3.48	0.35	1.17	1.71
Tran 15	1.56	2.00	0.67	1.56	0.67	1.11	1.78	1.78	1.56	1.11	1.56	1.56	1.41
Maint 8	0.97	3.96	3.00	1.92	3.00	2.94	0.00	0.98	0.00	0.00	0.00	0.97	1.48
Maint 15	1.42	3.62	0.00	2.16	0.00	0.75	1.53	0.74	2.19	2.22	2.22	1.45	1.52
<b>SFV</b>	<b>1.63</b>	<b>2.66</b>	<b>0.61</b>	<b>1.94</b>	<b>0.61</b>	<b>1.54</b>	<b>1.55</b>	<b>1.44</b>	<b>1.75</b>	<b>1.85</b>	<b>1.13</b>	<b>1.53</b>	<b>1.52</b>

FY 04	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Avg
Tran 8	3.50	2.45	1.40			2.45	1.05	0.70	0.00				1.65
Tran 15	2.66	0.97	1.93			0.07	0.72	1.69	0.70				1.15
Maint 8	0.00	1.03	2.04			0.00	0.00	0.99	1.75				0.83
Maint 15	1.36	1.42	0.72			0.74	0.00	0.70	0.97				0.64
<b>SFV</b>	<b>1.98</b>	<b>1.49</b>	<b>1.60</b>			<b>0.82</b>	<b>0.44</b>	<b>1.02</b>	<b>0.86</b>				<b>1.17</b>

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General Manager's Report

**Accidents Per 100,000 Hub Miles**

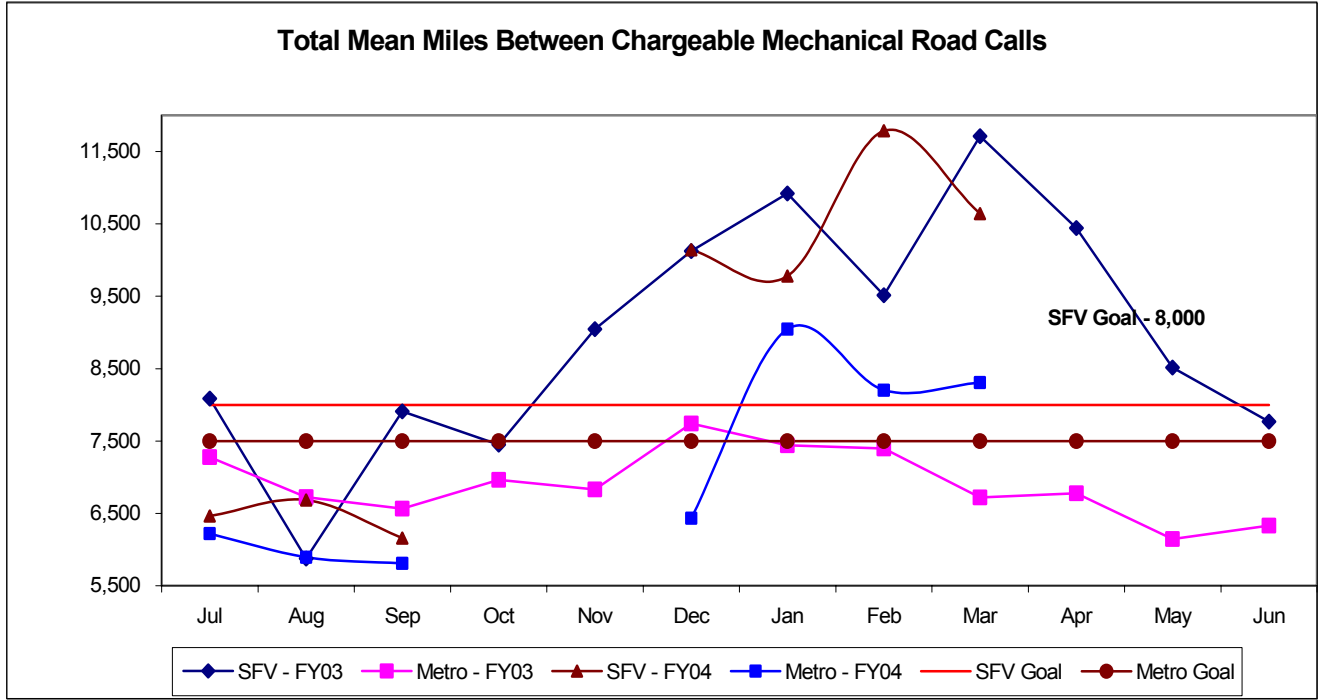


FY03	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	YTD
SFV - FY03	2.85	2.77	2.74	2.67	3.47	2.72	3.07	3.19	2.58	2.28	3.98	2.61	2.91
Metro - FY03	3.95	3.81	3.90	3.97	3.99	3.65	3.92	3.57	3.47	3.76	4.38	3.71	3.86

FY04	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
SFV - FY04	3.27	2.88	2.80	3.58	2.23	2.80	2.90	4.27	1.88				3.04
Metro - FY04	3.95	3.81	3.35	4.29	5.67	4.25	3.48	4.21	3.58				3.79

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**Miles Between Chargeable Mechanical Road Calls**

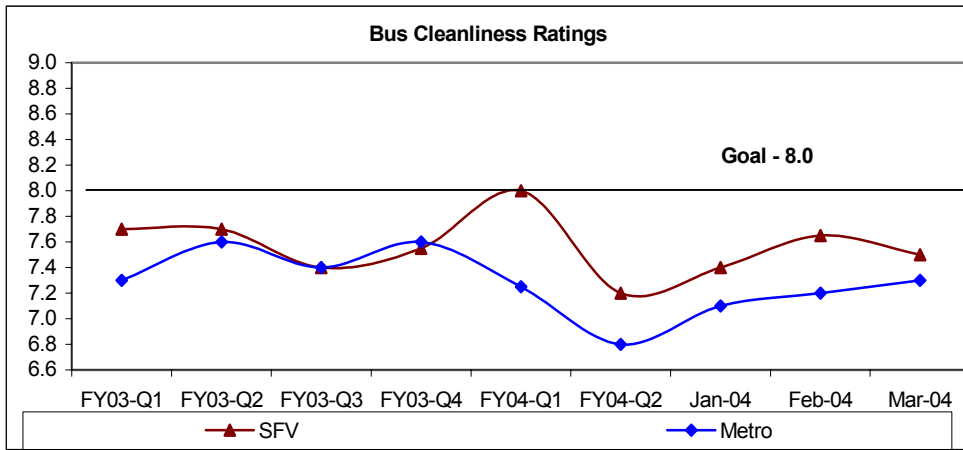


FY03	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	YTD
<b>SFV - FY03</b>	8,088	5,878	7,908	7,448	9,047	10,124	10,921	9,517	11,714	10,444	8,514	7,768	8,616
<b>Metro - FY03</b>	7,279	6,725	6,564	6,966	6,832	7,742	7,443	7,396	6,721	6,776	6,146	6,331	6,883

FY04	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
<b>SFV - FY04</b>	6,465	6,683	6,159			10,143	9,782	11,787	10,644				8,467
<b>Metro - FY04</b>	6,220	5,892	5,811			6,431	9,047	8,202	8,308				7,112

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General Manager's Report

**Bus Cleanliness Comparison**

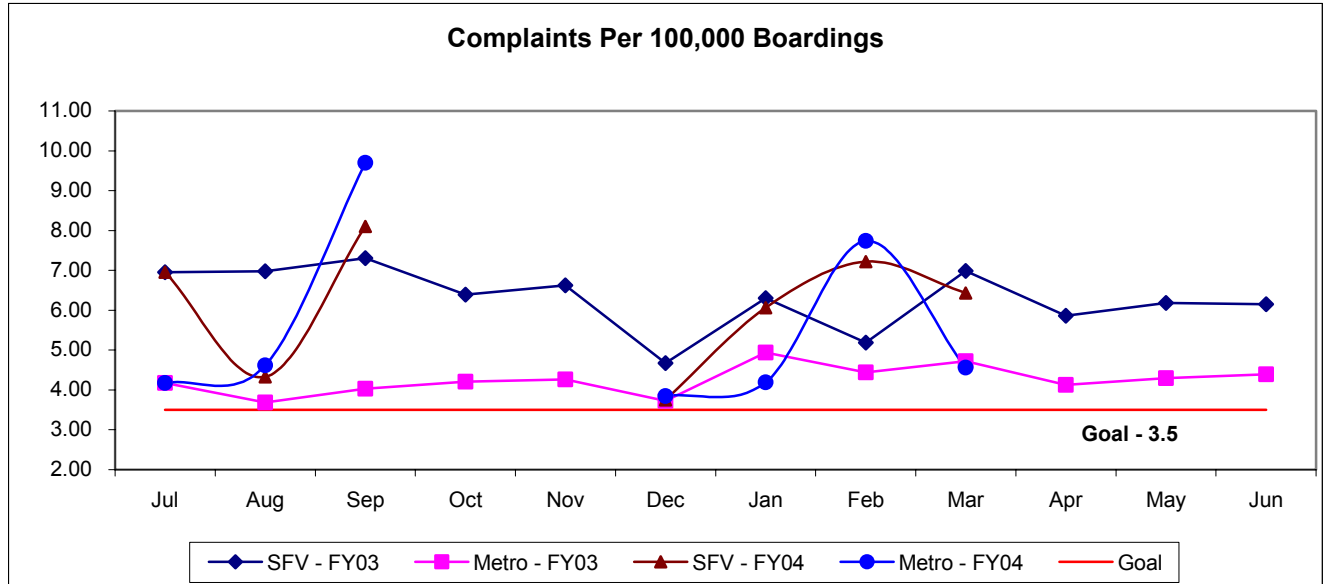


	FY03-Q1	FY03-Q2	FY03-Q3	FY03-Q4	FY04-Q1	FY04-Q2	Jan-04	Feb-04	Mar-04	YTD
<b>SFV</b>	7.7	7.7	7.4	7.6	8.0	7.2	7.4	7.7	7.5	7.6
<b>Metro</b>	7.3	7.6	7.4	7.6	7.3	6.8	7.1	7.2	7.3	7.1

Bus Cleanliness Comparison shows the running average of the combined cleanliness category rating per quarter.

Metro San Fernando Valley  
General Manager's Report

Complaints per 100,000 Boardings



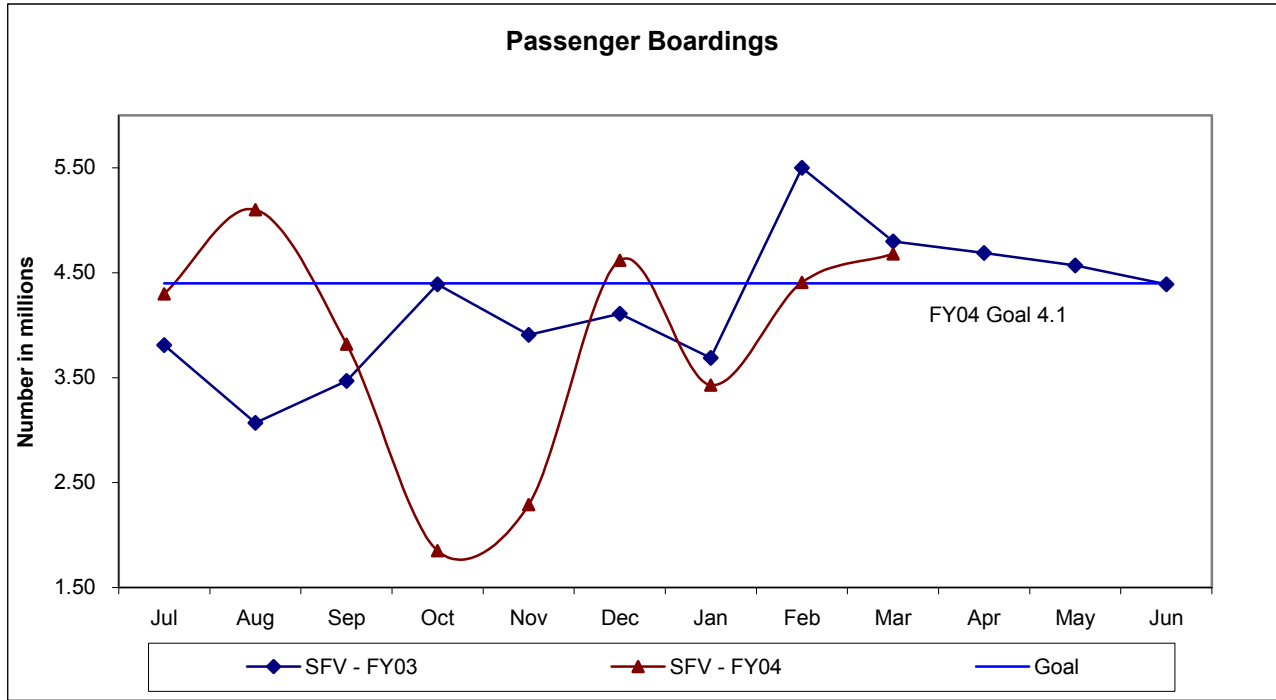
FY03	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	YTD
SFV	6.96	6.98	7.31	6.39	6.62	4.67	6.30	5.19	6.98	5.86	6.18	6.15	6.32
Metro	4.17	3.69	4.03	4.21	4.26	3.73	4.94	4.44	4.72	4.13	4.30	4.39	4.23

FY04	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
SFV	6.96	4.33	8.10			3.75	6.06	7.22	6.43				5.61
Metro	4.17	4.62	9.70			3.85	4.19	7.74	4.56				4.68



Metro San Fernando Valley  
General Manager's Report

Passenger Boardings

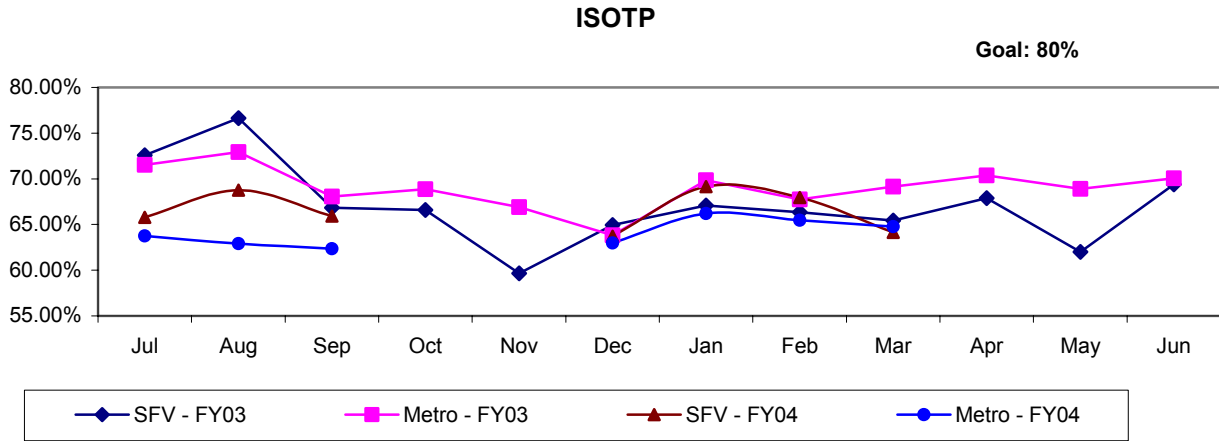


FY03	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	YTD
SFV	3.81	3.07	3.47	4.39	3.91	4.11	3.69	5.50	4.80	4.69	4.57	4.39	50.4

FY04	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
SFV	4.30	5.10	3.82	1.85	2.29	4.62	3.43	4.41	4.68				34.5

**Metro San Fernando Valley  
General Manager's Report**

**In Service On-Time Performance**



FY03	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	YTD
<b>SFV - FY03</b>	72.57%	76.65%	66.82%	66.59%	59.66%	64.94%	67.07%	66.34%	65.43%	67.87%	62.02%	69.39%	67.30%
<b>Metro - FY03</b>	71.51%	72.92%	68.05%	68.88%	66.92%	63.82%	69.85%	67.75%	69.14%	70.37%	68.90%	70.06%	69.23%

FY04	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
<b>SFV - FY04</b>	65.79%	68.75%	65.93%			63.72%	69.14%	67.96%	64.14%				66.78%
<b>Metro - FY04</b>	63.74%	62.91%	62.36%			63.00%	66.19%	65.46%	64.78%				64.17%

**In Service On-Time Performance** shows the percentage of buses departing selected time points

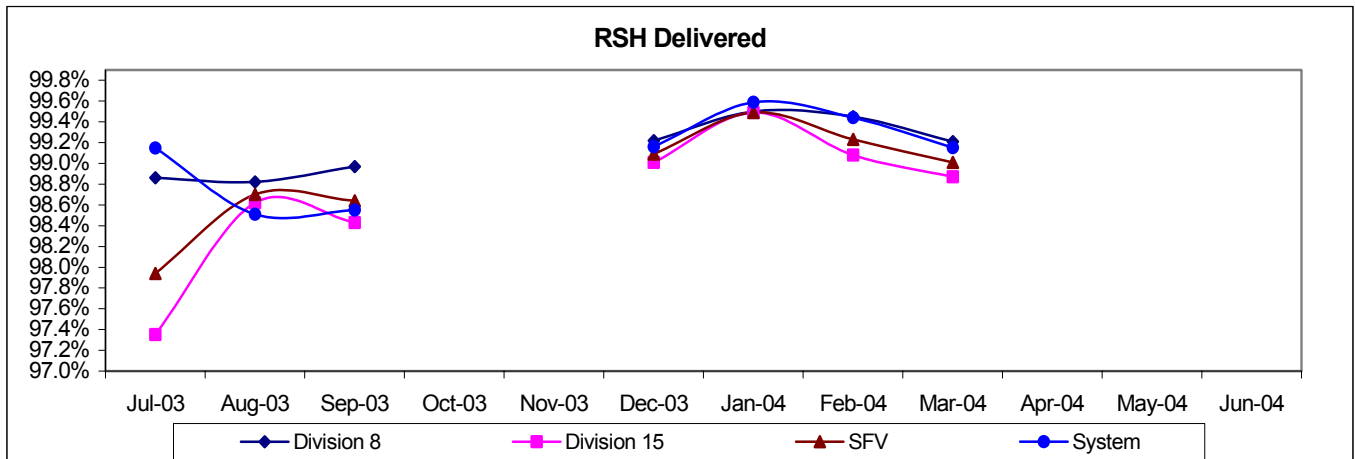
## Metro San Fernando Valley General Manager's Report

### Scheduled Revenue Service Hours Delivered

Scheduled Revenue Service Hours Delivered is the percentage of the RSH minus outlates, cancellations and in-service equipment failures

**Calculation:** (Lost Service Hours - Recovered Service Hours) / Scheduled Service Hours

	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
<b>Division 8</b>	98.86%	98.82%	98.97%			99.22%	99.50%	99.45%	99.21%				86.54%
<b>Division 15</b>	97.35%	98.62%	98.43%			99.01%	99.49%	99.08%	98.87%				86.25%
<b>SFV</b>	97.94%	98.70%	98.64%			99.09%	99.49%	99.23%	99.01%				86.39%
<b>System</b>	99.15%	98.51%	98.55%			99.16%	99.59%	99.44%	99.15%				86.34%



**Note:** RSH Delivered goal is 100%

**Data Source:** Actual RSH

# Metro San Fernando Valley General Manager's Report

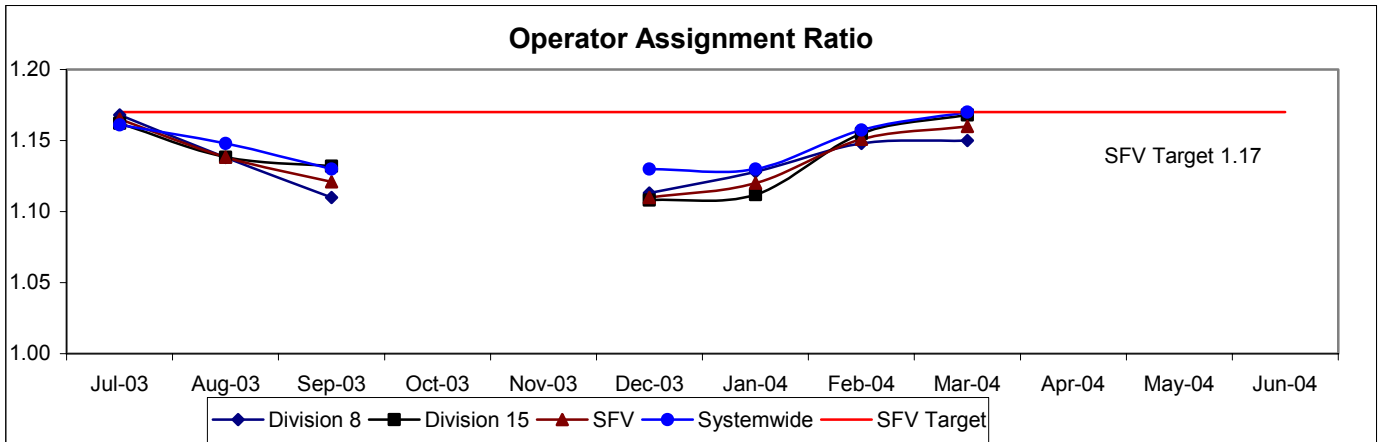
## Operator Assignment Ratio

**Operator Assignment Ratio** reflects the total number of operators expressed in FTE's in relationship to the maximum available assignments for the specified period.

**Calculation:** Total Operators Payroll-FTE / Maximum Assignments

The monthly ratio is calculated from combined week ending data not calendar month ending data

OAR	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
<b>Division 8</b>	1.168	1.138	1.110			1.113	1.128	1.148	1.150				1.136
<b>Division 15</b>	1.162	1.138	1.132			1.108	1.112	1.155	1.168				1.139
<b>SFV</b>	1.165	1.138	1.121			1.110	1.120	1.151	1.160				1.138
<b>Systemwide</b>	1.161	1.148	1.130			1.130	1.130	1.158	1.170				1.147



**Data Source:** PI Archive week ending databse

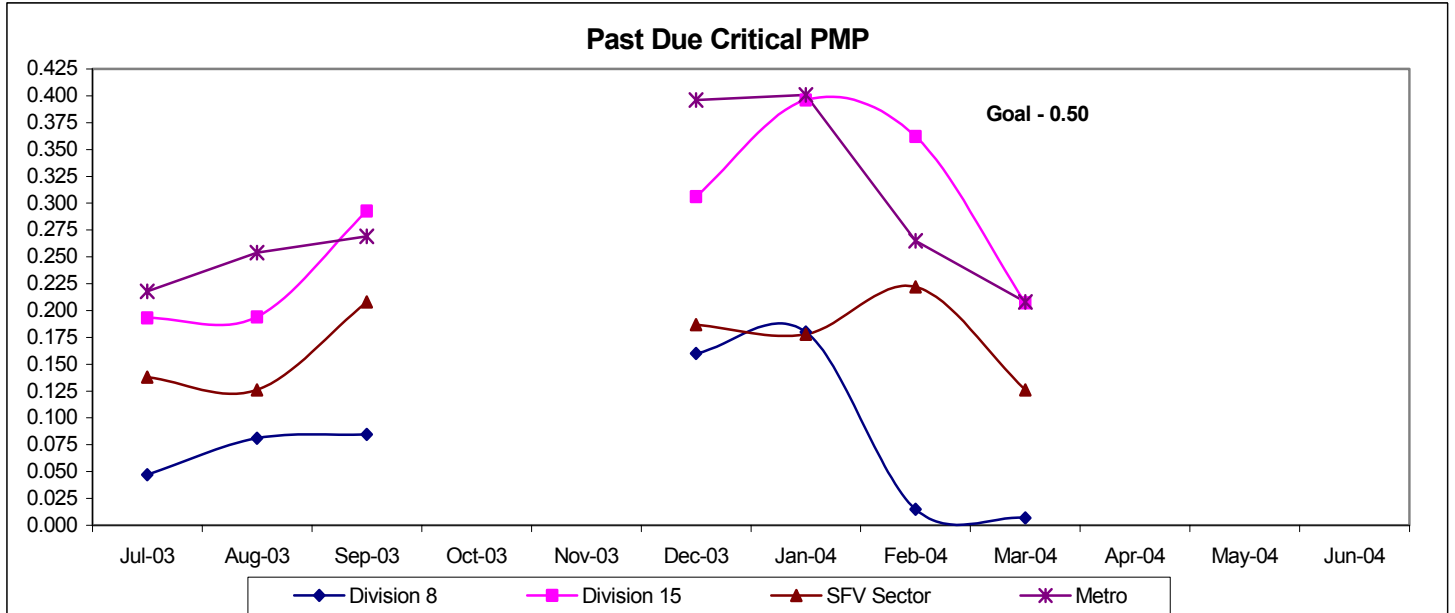
## Metro San Fernando Valley General Manager's Report

### Past Due Critical PMP

Past Due Critical PMP shows the ratio of past due assigned critical preventative maintenance tasks to the number of buses assigned to a division.

Calculation: Past Due PMP / Total Buses Assigned

	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	YTD
<b>Division 8</b>	0.047	0.081	0.085			0.160	0.180	0.015	0.007				0.082
<b>Division 15</b>	0.193	0.194	0.293			0.306	0.396	0.362	0.207				0.279
<b>SFV Sector</b>	0.138	0.126	0.208			0.187	0.178	0.222	0.126				0.169
<b>Metro</b>	0.218	0.254	0.269			0.396	0.401	0.265	0.208				0.287



**Metro San Fernando Valley  
General Manager's Report**

**Summary Variance Report  
YTD through March 2004**

COST CENTER	Description	FY04				FY03			Note
		Sum of ANNUAL BUDGET	Sum of YTD BUDGET	Sum of YTD ACTUAL	Sum of YTD VARIANCE	Sum of ANNUAL BUDGET	Sum of ANNUAL ACTUAL	Sum of ANNUAL VARIANCE	
Transportation	LABOR	31,787,080	23,941,062	21,454,224	2,486,837	33,269,174	32,660,250	608,924	
	CONTROLLABLE	91,560	68,670	84,886	(16,216)	119,238	44,281	74,957	
	NON-CONTROLLABLE	25,670,498	19,279,671	21,305,247	(2,025,576)	28,218,957	26,322,181	1,896,776	
<b>Total Transportation</b>		<b>57,549,137</b>	<b>43,289,403</b>	<b>42,844,357</b>	<b>445,045</b>	<b>61,607,369</b>	<b>59,026,712</b>	<b>2,580,657</b>	
Maintenance	LABOR	12,073,026	9,061,141	8,043,519	1,017,622	11,320,896	11,543,809	(222,913)	
	CONTROLLABLE	14,219,783	10,729,876	9,651,536	1,078,340	11,203,203	12,045,072	(841,869)	
	NON-CONTROLLABLE	11,625,271	8,706,616	8,793,909	(87,293)	11,184,737	11,607,572	(422,835)	
<b>Total Maintenance</b>		<b>37,918,080</b>	<b>28,497,633</b>	<b>26,488,964</b>	<b>2,008,669</b>	<b>33,708,836</b>	<b>35,196,453</b>	<b>(1,487,617)</b>	
Sector Office	LABOR	1,425,872	1,069,404	1,094,163	(24,759)	1,231,469	1,105,588	125,881	
	CONTROLLABLE	332,656	248,797	160,725	88,072	305,124	257,080	48,044	
	NON-CONTROLLABLE	1,284,752	960,209	1,120,490	(160,281)	1,996,648	1,996,572	76	
<b>Total Sector Office</b>		<b>3,043,279</b>	<b>2,278,410</b>	<b>2,375,378</b>	<b>(96,968)</b>	<b>3,533,241</b>	<b>3,359,240</b>	<b>174,001</b>	
<b>Subtotal of SFV Operation</b>		<b>98,510,496</b>	<b>74,065,446</b>	<b>71,708,699</b>	<b>2,356,746</b>	<b>98,849,446</b>	<b>97,582,405</b>	<b>1,267,041</b>	
<b>Subtotal of Other Sector Support</b>		<b>10,670,220</b>	<b>7,999,452</b>	<b>9,281,477</b>	<b>(1,282,025)</b>	<b>8,430,902</b>	<b>6,680,847</b>	<b>1,750,055</b>	
<b>Total SFV Sector</b>		<b>\$109,180,715</b>	<b>\$82,064,898</b>	<b>\$80,990,176</b>	<b>\$1,074,721</b>	<b>\$107,280,348</b>	<b>\$104,263,252</b>	<b>\$3,017,096</b>	
<b>Total Revenue Service Hours (RSH)</b>		<b>1,236,011</b>	<b>928,697</b>	<b>787,087</b>	<b>141,610</b>	<b>1,234,644</b>	<b>1,215,659</b>	<b>18,985</b>	<b>1</b>
<b>Cost Per RSH</b>		<b>\$88.33</b>	<b>\$88.37</b>	<b>\$102.90</b>	<b>(\$14.53)</b>	<b>\$86.89</b>	<b>\$85.77</b>	<b>\$1.12</b>	

Note:

1. Adjustments for strike variance have not been included.
2. Due to Strike in October and November, 2004, there were 115,269 cancellations of Revenue Service Hours (RSH).

**Metro San Fernando Valley  
General Manager's Report**

**Other Summary Variance Report  
YTD through March 2004**

Department	Description	Annual Budget SUM	YTD Budget	YTD Actuals	YTD Variance
<b>ADMINISTRATION</b>		<b>141,355</b>	<b>102,813</b>	<b>74,658</b>	<b>28,155</b>
	Alloc Fringe Benefits	0	0	1,961	(1,961)
	Allocated Overhead	0	0	2,862	(2,862)
	CHARGEBACK W/C	0	0	3	(3)
	NON-REPRESENTED LABOR	0	0	2,974	(2,974)
	Services	92,305	66,025	37,614	28,411
	Utilities	49,050	36,788	29,244	7,543
<b>CHIEF OF STAFF</b>		<b>234,538</b>	<b>173,185</b>	<b>111,666</b>	<b>61,519</b>
	Alloc Fringe Benefits	52,520	39,172	32,151	7,021
	Allocated Overhead	41,431	31,073	27,112	3,961
	CHARGEBACK W/C	0	0	1	(1)
	Leases & Rentals	10,000	7,500	0	7,500
	Materiel & Supplies	0	0	297	(297)
	Miscellaneous	31,000	20,750	3,352	17,398
	NON-REPRESENTED LABOR	94,586	70,940	48,754	22,186
	Services	5,000	3,750	0	3,750
<b>COMMUNICATIONS</b>		<b>0</b>	<b>0</b>	<b>4,956</b>	<b>(4,956)</b>
	Alloc Fringe Benefits	0	0	1,286	(1,286)
	Allocated Overhead	0	0	1,761	(1,761)
	TCU LABOR	0	0	1,909	(1,909)
	UTU NORMAL	0	0	0	0
<b>ENGINEERING &amp; CONSTRUCTION</b>		<b>0</b>	<b>0</b>	<b>923</b>	<b>(923)</b>
	Alloc Fringe Benefits	0	0	202	(202)
	Allocated Overhead	0	0	414	(414)
	NON-REPRESENTED LABOR	0	0	307	(307)
<b>FINANCE</b>		<b>1,324,717</b>	<b>992,714</b>	<b>790,888</b>	<b>201,826</b>
	AFSCME NORMAL	20,346	15,259	0	15,259
	Alloc Fringe Benefits	194,547	145,087	144,732	355
	Allocated Overhead	139,266	104,450	86,391	18,059
	Casualty & Liability	0	0	0	0
	CHARGEBACK W/C	20,823	15,618	928	14,690
	Fringe Benefits	3,200	2,400	694	1,707
	Materiel & Supplies	23,600	17,700	3,797	13,903
	Miscellaneous	41,000	30,750	0	30,750
	NON-REPRESENTED LABOR	80,886	60,664	143,619	(82,955)
	Services	620,500	465,375	336,467	128,908
	TCU LABOR	180,549	135,412	62,372	73,040
	TCU OVERTIME	0	0	11,890	(11,890)
<b>INFORMATION &amp; TECHNOLOGY SERVICES</b>		<b>199,836</b>	<b>149,785</b>	<b>188,373</b>	<b>(38,588)</b>
	AFSCME NORMAL	12,011	9,008	1,018	7,990
	Alloc Fringe Benefits	43,933	32,858	31,846	1,011
	Allocated Overhead	2,258	1,694	13,272	(11,578)
	ATU LABOR	46,720	35,040	33,896	1,144
	ATU OVERTIME	0	0	6,341	(6,341)
	CHARGEBACK W/C	0	0	549	(549)
	Fringe Benefits	0	0	396	(396)
	Fuel and Lubricants	0	0	7	(7)
	Materiel & Supplies	0	0	24	(24)
	NON-REPRESENTED LABOR	2,637	1,978	4,832	(2,854)
	Services	3,276	2,457	1,584	873
	Utilities	89,000	66,750	94,609	(27,859)

**Metro San Fernando Valley  
General Manager's Report**

**Other Summary Variance Report  
YTD through March 2004**

Department	Description	Annual Budget SUM	YTD Budget	YTD Actuals	YTD Variance
<b>OFFICE OF PROCUREMENT</b>		<b>144,001</b>	<b>107,776</b>	<b>44,353</b>	<b>63,423</b>
	AFSCME NORMAL	14,282	10,712	9,805	906
	Alloc Fringe Benefits	50,922	37,967	16,931	21,036
	Allocated Overhead	4,767	3,575	2,252	1,323
	CHARGEBACK W/C	1,731	1,298	13	1,285
	NON-REPRESENTED LABOR	27,010	20,257	12,937	7,320
	Services	13,360	10,020	0	10,020
	TCU LABOR	31,929	23,947	1,167	22,780
	TCU OVERTIME	0	0	1,247	(1,247)
<b>RISK MANAGEMENT</b>		<b>3,904,447</b>	<b>2,928,336</b>	<b>3,112,615</b>	<b>(184,279)</b>
	Alloc Fringe Benefits	0	0	0	0
	Casualty & Liability	3,505,971	2,629,478	2,872,998	(243,520)
	Services	398,476	298,858	239,617	59,240
<b>TRANSIT OPERATIONS</b>		<b>4,721,327</b>	<b>3,544,843</b>	<b>4,953,046</b>	<b>(1,408,203)</b>
	AFSCME NORMAL	110,023	82,517	107,647	(25,130)
	AFSCME OVERTIME	0	0	2,009	(2,009)
	Alloc Fringe Benefits	391,591	293,885	510,040	(216,155)
	Allocated Overhead	94,899	71,174	110,515	(39,341)
	ATU LABOR	195,281	146,461	263,908	(117,447)
	ATU OVERTIME	0	0	14,319	(14,319)
	CHARGEBACK W/C	63,668	47,764	92,103	(44,339)
	Fringe Benefits	10,453	7,839	3,428	4,411
	Fuel and Lubricants	0	0	159	(159)
	Materiel & Supplies	3,048	2,286	31,039	(28,753)
	Miscellaneous	1,304	978	56	922
	NON-REPRESENTED LABOR	234,739	177,943	331,132	(153,189)
	Parts/Tires Rev. Equip	914,562	685,921	619,058	66,864
	Services	2,624,817	1,970,367	2,828,326	(857,959)
	TCU LABOR	41,282	30,962	9,589	21,373
	TCU OVERTIME	12,848	9,636	732	8,904
	UTU NORMAL	19,472	14,604	21,997	(7,393)
	UTU OVERTIME	3,340	2,505	6,988	(4,483)
<b>Grand Total</b>		<b>10,670,220</b>	<b>7,999,452</b>	<b>9,281,477</b>	<b>(1,282,026)</b>



**Metro San Fernando Valley  
General Manager's Report**

**Cost Center Variance Report  
YTD through March 2004**

Cost Center	Description	Sum of YTD Budget	Sum of YTD Actuals	Sum of YTD Variance	Sum of Controllable YTD Budget	Sum of Controllable YTD Actual	Sum of Controllable YTD Variance
3208	FRINGE BENEFITS	3,438	35,789	(32,351)	3,438	35,789	(32,351)
	FUEL AND LUBRICANTS	0	16	(16)	0	16	(16)
	MATERIALS & SUPPLIES	17,620	13,173	4,447	17,620	13,173	4,447
	MISCELLANEOUS EXPENSES	5,777	774	5,003	5,777	774	5,003
	Parts/Tires Rev. Equip	0	220	(220)	0	220	(220)
	SERVICES	188	450	(263)	188	450	(263)
	<b>CONTROLLABLE Total</b>	<b>27,022</b>	<b>50,421</b>	<b>(23,399)</b>	<b>27,022</b>	<b>50,421</b>	<b>(23,399)</b>
	AFSCME NORMAL	324,994	413,849	(88,855)	324,994	413,849	(88,855)
	AFSCME OVERTIME	30,744	38,868	(8,124)	30,744	38,868	(8,124)
	NON-REPRESENTED LABOR	250,540	241,503	9,036	250,540	241,503	9,036
	TCU LABOR	24,161	20,591	3,570	24,161	20,591	3,570
	TCU OVERTIME	1,811	462	1,349	1,811	462	1,349
	UTU NORMAL	6,809,033	5,673,577	1,135,456	6,809,033	5,673,577	1,135,456
	UTU OVERTIME	1,584,841	2,085,999	(501,159)	1,584,841	2,085,999	(501,159)
	<b>LABOR Total</b>	<b>9,026,124</b>	<b>8,474,850</b>	<b>551,274</b>	<b>9,026,124</b>	<b>8,474,850</b>	<b>551,274</b>
	ALLOCATED FRINGE BENEFITS	4,561,477	4,614,297	(52,820)			
	ALLOCATED OVERHEAD	1,737,589	1,833,342	(95,754)			
CHARGEBACK W/C	1,340,427	2,743,889	(1,403,462)				
<b>NON-CONTROLLABLE Total</b>	<b>7,639,493</b>	<b>9,191,529</b>	<b>(1,552,036)</b>				
<b>3208 Total</b>		<b>16,692,640</b>	<b>17,716,800</b>	<b>(1,024,160)</b>	<b>9,053,146</b>	<b>8,525,271</b>	<b>527,875</b>
3215	ACQUISITIONS	0	1,682	(1,682)	0	1,682	(1,682)
	FRINGE BENEFITS	19,832	15,566	4,266	19,832	15,566	4,266
	FUEL AND LUBRICANTS	0	0	0	0	0	0
	MATERIALS & SUPPLIES	14,359	15,309	(950)	14,359	15,309	(950)
	MISCELLANEOUS EXPENSES	7,269	99	7,170	7,269	99	7,170
	Parts/Tires Rev. Equip	0	1,808	(1,808)	0	1,808	(1,808)
	SERVICES	188	0	188	188	0	188
	<b>CONTROLLABLE Total</b>	<b>41,648</b>	<b>34,465</b>	<b>7,182</b>	<b>41,648</b>	<b>34,465</b>	<b>7,182</b>
	AFSCME NORMAL	459,060	546,504	(87,444)	459,060	546,504	(87,444)
	AFSCME OVERTIME	25,403	43,719	(18,316)	25,403	43,719	(18,316)
	NON-REPRESENTED LABOR	234,124	275,836	(41,712)	234,124	275,836	(41,712)
	TCU LABOR	24,161	20,641	3,520	24,161	20,641	3,520
	TCU OVERTIME	1,361	1,064	297	1,361	1,064	297
	UTU NORMAL	11,450,033	8,825,048	2,624,986	11,450,033	8,825,048	2,624,986
	UTU OVERTIME	2,720,797	3,266,563	(545,767)	2,720,797	3,266,563	(545,767)
	<b>LABOR Total</b>	<b>14,914,938</b>	<b>12,979,374</b>	<b>1,935,563</b>	<b>14,914,938</b>	<b>12,979,374</b>	<b>1,935,563</b>
	ALLOCATED FRINGE BENEFITS	7,639,700	7,151,304	488,397			
ALLOCATED OVERHEAD	2,888,399	2,756,833	131,566				
CHARGEBACK W/C	1,112,079	2,205,582	(1,093,502)				
<b>NON-CONTROLLABLE Total</b>	<b>11,640,178</b>	<b>12,113,718</b>	<b>(473,540)</b>				
<b>3215 Total</b>		<b>26,596,763</b>	<b>25,127,557</b>	<b>1,469,206</b>	<b>14,956,585</b>	<b>13,013,840</b>	<b>1,942,746</b>
3301	FRINGE BENEFITS	155,581	92,669	62,911	155,581	92,669	62,911
	FUEL AND LUBRICANTS	0	0	(0)	0	0	(0)
	MATERIALS & SUPPLIES	23,814	13,130	10,684	23,814	13,130	10,684
	MISCELLANEOUS EXPENSES	26,342	21,142	5,200	26,342	21,142	5,200
	Parts/Tires Rev. Equip	0	2,135	(2,135)	0	2,135	(2,135)
	SERVICES	43,060	31,345	11,715	43,060	31,345	11,715
	UTILITIES	0	304	(304)	0	304	(304)
	<b>CONTROLLABLE Total</b>	<b>248,797</b>	<b>160,725</b>	<b>88,072</b>	<b>248,797</b>	<b>160,725</b>	<b>88,072</b>
	AFSCME NORMAL	428,513	425,284	3,228	428,513	425,284	3,228
	AFSCME OVERTIME	0	17,555	(17,555)	0	17,555	(17,555)
	ATU LABOR	0	(60)	60	0	(60)	60
	NON-REPRESENTED LABOR	482,277	476,701	5,576	482,277	476,701	5,576
	TCU LABOR	22,970	28,740	(5,770)	22,970	28,740	(5,770)
	TCU OVERTIME	2,253	(82)	2,335	2,253	(82)	2,335
	UTU NORMAL	122,891	128,520	(5,629)	122,891	128,520	(5,629)
	UTU OVERTIME	10,500	17,504	(7,004)	10,500	17,504	(7,004)
	<b>LABOR Total</b>	<b>1,069,404</b>	<b>1,094,163</b>	<b>(24,759)</b>	<b>1,069,404</b>	<b>1,094,163</b>	<b>(24,759)</b>
ALLOCATED FRINGE BENEFITS	708,620	718,655	(10,035)				
ALLOCATED OVERHEAD	251,589	401,835	(150,247)				
CHARGEBACK R/C	(0)	(0)	(0)				
<b>NON-CONTROLLABLE Total</b>	<b>960,209</b>	<b>1,120,490</b>	<b>(160,281)</b>				
<b>3301 Total</b>		<b>2,278,409</b>	<b>2,375,378</b>	<b>(96,969)</b>	<b>1,318,201</b>	<b>1,254,888</b>	<b>63,313</b>

**Metro San Fernando Valley  
General Manager's Report**

**Cost Center Variance Report  
YTD through March 2004**

Cost Center	Description	Sum of YTD Budget	Sum of YTD Actuals	Sum of YTD Variance	Sum of Controllable YTD Budget	Sum of Controllable YTD Actual	Sum of Controllable YTD Variance
3508	ACQUISITIONS	3,750	2,689	1,061	3,750	2,689	1,061
	FRINGE BENEFITS	74,963	50,811	24,151	74,963	50,811	24,151
	FUEL AND LUBRICANTS	1,552,988	1,712,954	(159,967)	1,552,988	1,712,954	(159,967)
	MATERIALS & SUPPLIES	185,778	178,334	7,444	185,778	178,334	7,444
	MISCELLANEOUS EXPENSES	2,869	2,563	306	2,869	2,563	306
	Parts/Tires Rev. Equip	2,539,303	2,100,561	438,742	2,539,303	2,100,561	438,742
	SERVICES	5,063	2,706	2,357	5,063	2,706	2,357
	TAXES	40,942	37,990	2,952	40,942	37,990	2,952
	<b>CONTROLLABLE Total</b>	<b>4,405,654</b>	<b>4,088,608</b>	<b>317,046</b>	<b>4,405,654</b>	<b>4,088,608</b>	<b>317,046</b>
	AFSCME NORMAL	202,672	219,254	(16,582)	202,672	219,254	(16,582)
	AFSCME OVERTIME	0	5,226	(5,226)	0	5,226	(5,226)
	ATU LABOR	2,551,700	2,057,522	494,178	2,551,700	2,057,522	494,178
	ATU OVERTIME	409,666	397,856	11,810	409,666	397,856	11,810
	NON-REPRESENTED LABOR	132,079	134,239	(2,160)	132,079	134,239	(2,160)
	TCU NORMAL	252,963	216,280	36,683	252,963	216,280	36,683
	TCU OVERTIME	107,031	75,011	32,020	107,031	75,011	32,020
	<b>LABOR Total</b>	<b>3,656,111</b>	<b>3,105,389</b>	<b>550,722</b>	<b>3,656,111</b>	<b>3,105,389</b>	<b>550,722</b>
	ALLOCATED FRINGE BENEFITS	2,334,213	2,146,591	187,622			
	ALLOCATED OVERHEAD	724,463	744,659	(20,196)			
	CHARGEBACK W/C	579,533	292,604	286,929			
WARRANTY REIMB	(75,000)	(139,805)	64,805				
<b>NON-CONTROLLABLE Total</b>	<b>3,563,209</b>	<b>3,044,050</b>	<b>519,159</b>				
<b>3508 Total</b>		<b>11,624,974</b>	<b>10,238,047</b>	<b>1,386,927</b>	<b>8,061,764</b>	<b>7,193,997</b>	<b>867,768</b>
3515	ACQUISITIONS	3,750	275	3,475	3,750	275	3,475
	FRINGE BENEFITS	121,988	75,749	46,239	121,988	75,749	46,239
	FUEL AND LUBRICANTS	2,436,110	2,502,516	(66,406)	2,436,110	2,502,516	(66,406)
	MATERIALS & SUPPLIES	449,512	454,727	(5,215)	449,512	454,727	(5,215)
	MISCELLANEOUS EXPENSES	2,625	1,712	913	2,625	1,712	913
	Parts/Tires Rev. Equip	3,211,283	2,442,294	768,989	3,211,283	2,442,294	768,989
	SERVICES	18,563	15,316	3,247	18,563	15,316	3,247
	TAXES	80,392	70,340	10,052	80,392	70,340	10,052
	<b>CONTROLLABLE Total</b>	<b>6,324,222</b>	<b>5,562,928</b>	<b>761,294</b>	<b>6,324,222</b>	<b>5,562,928</b>	<b>761,294</b>
	AFSCME NORMAL	247,356	256,466	(9,110)	247,356	256,466	(9,110)
	AFSCME OVERTIME	0	11,004	(11,004)	0	11,004	(11,004)
	ATU LABOR	3,768,529	3,172,724	595,804	3,768,529	3,172,724	595,804
	ATU OVERTIME	629,672	837,855	(208,183)	629,672	837,855	(208,183)
	NON-REPRESENTED LABOR	186,259	222,011	(35,752)	186,259	222,011	(35,752)
	TCU NORMAL	374,606	331,915	42,691	374,606	331,915	42,691
	TCU OVERTIME	198,609	106,155	92,454	198,609	106,155	92,454
	<b>LABOR Total</b>	<b>5,405,030</b>	<b>4,938,130</b>	<b>466,901</b>	<b>5,405,030</b>	<b>4,938,130</b>	<b>466,901</b>
	ALLOCATED FRINGE BENEFITS	3,396,408	3,410,090	(13,683)			
	ALLOCATED OVERHEAD	1,075,316	1,291,029	(215,713)			
	CHARGEBACK W/C	756,058	1,210,150	(454,092)			
WARRANTY REIMB	(84,375)	(161,411)	77,036				
<b>NON-CONTROLLABLE Total</b>	<b>5,143,407</b>	<b>5,749,859</b>	<b>(606,452)</b>				
<b>3515 Total</b>		<b>16,872,659</b>	<b>16,250,917</b>	<b>621,742</b>	<b>11,729,252</b>	<b>10,501,058</b>	<b>1,228,194</b>
<b>Grand Total</b>		<b>74,065,446</b>	<b>71,708,699</b>	<b>2,356,746</b>	<b>45,118,949</b>	<b>40,489,053</b>	<b>4,629,896</b>