


Metro San Fernando Valley
 General Manager's Report
 Key Performance Indicators

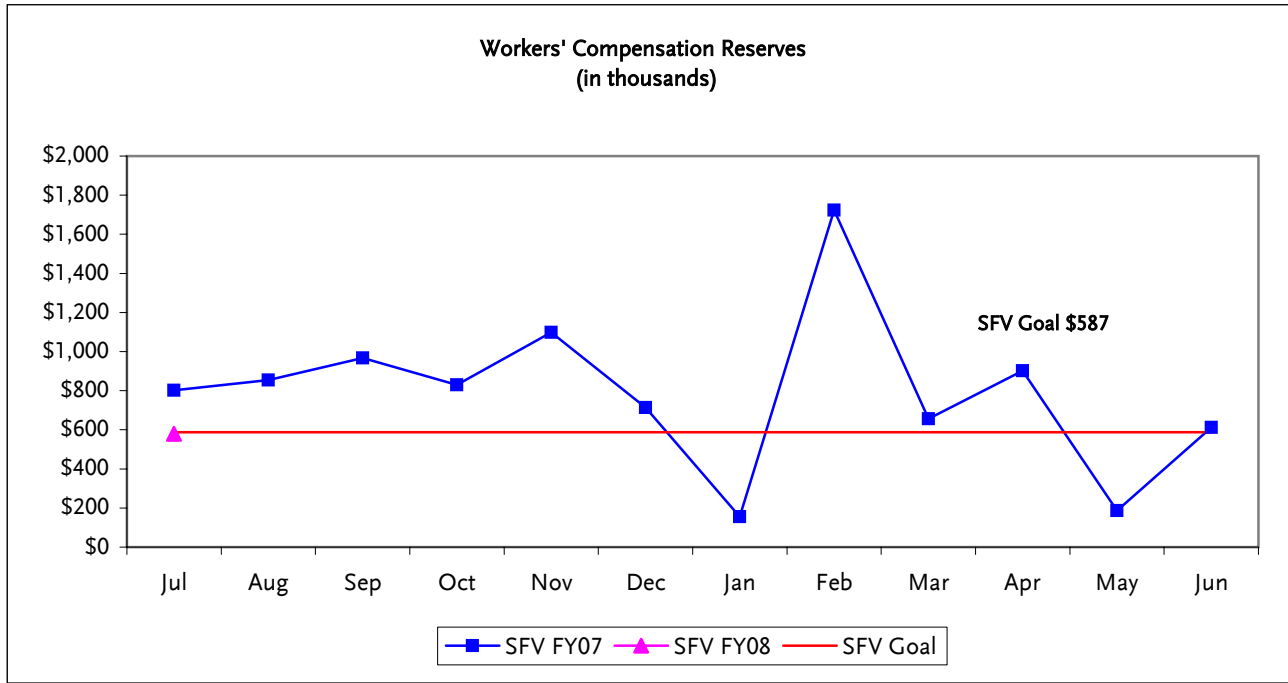
July 2007

PERFORMANCE INDICATORS	July	MO. TARGET	YTD MO. AVG.
SAFETY 			
Monthly Worker's Compensation Reserves	\$579,690	\$586,803	\$579,690
New WC Indemnity Claims per 200,000 Exposure Hours	15.88	12.00	13.74 (1)
Bus Traffic Accidents/100,000 Hub Miles	2.33	2.90	2.33
BUS OPERATIONS			
Mean Miles Between Mechanical Failures Requiring Bus Exchange	3,261	3,500	3,261
Complaints/100,000 Boardings	4.33	3.00	4.33
In Service On-Time Performance (%)	68.00%	67.50%	68.00%
Scheduled Revenue Service Hours Delivered	98.93%	99.50%	98.93%
Operator Assignment Ratio	1.153	1.180	1.153
FINANCES			
	YTD Budget	Sum of YTD Actual	Sum of YTD Variance
Metro SFV Regular Bus for the Month of July 2007			
Variance Summary (includes other support)	\$ 10,770,209	\$ 10,680,693	\$ 89,516
Cost per Revenue Service Hours (RSH)	\$ 100.97	\$ 103.73	\$ (2.76)
Metro Orange Line for the Month of July 2007			
Variance Summary (includes other support)	\$ 1,751,794	\$ 1,193,979	\$ 557,815
Cost per Revenue Service Hours (RSH)	\$ 249.76	\$ 144.46	\$ 105.30

(1) One month lag in reporting data.

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Workers' Compensation Reserves

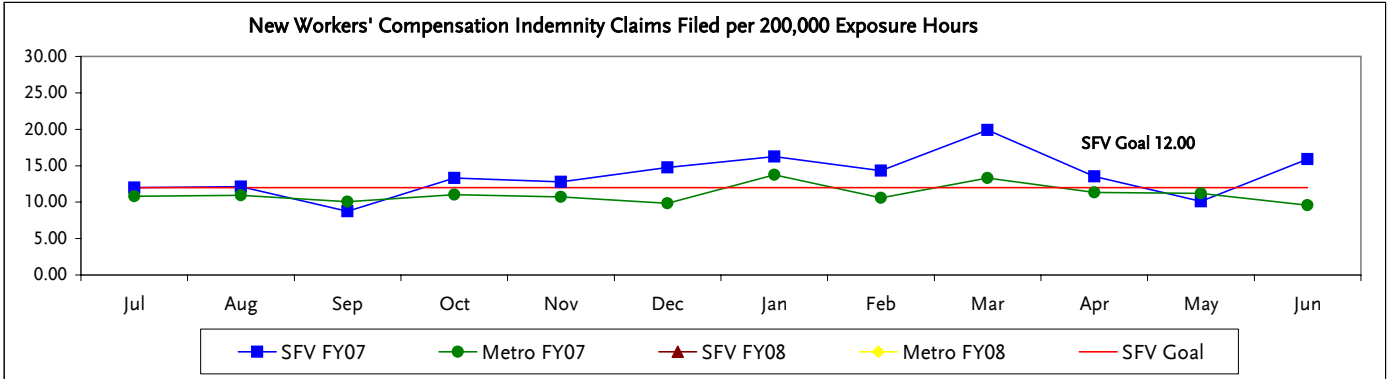


	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
SFV FY07	802	854	967	829	1,099	713	156	1,723	657	901	187	612	9,499
SFV FY08	579												579

Note: This data reflects the Directly Operated Services for SFV costs only. Does not include other support.

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New Workers' Compensation Indemnity Claims Filed per 200,000 Exposure Hours

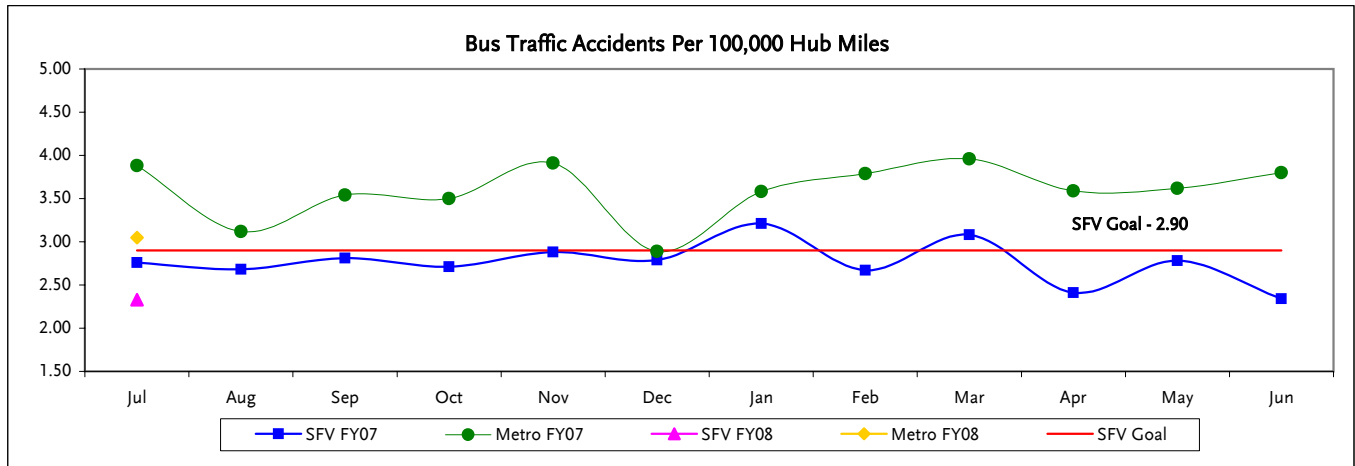


	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
SFV FY07	12.00	12.13	8.73	13.33	12.8	14.75	16.23	14.31	19.90	13.54	10.12	15.88	13.74
Metro FY07	10.78	10.92	10.04	11.03	10.73	9.83	13.74	10.59	13.33	11.34	11.18	9.58	11.11
SFV FY08													
Metro FY08													

Note: There is a one month lag in reporting data.

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Accidents Per 100,000 Hub Miles

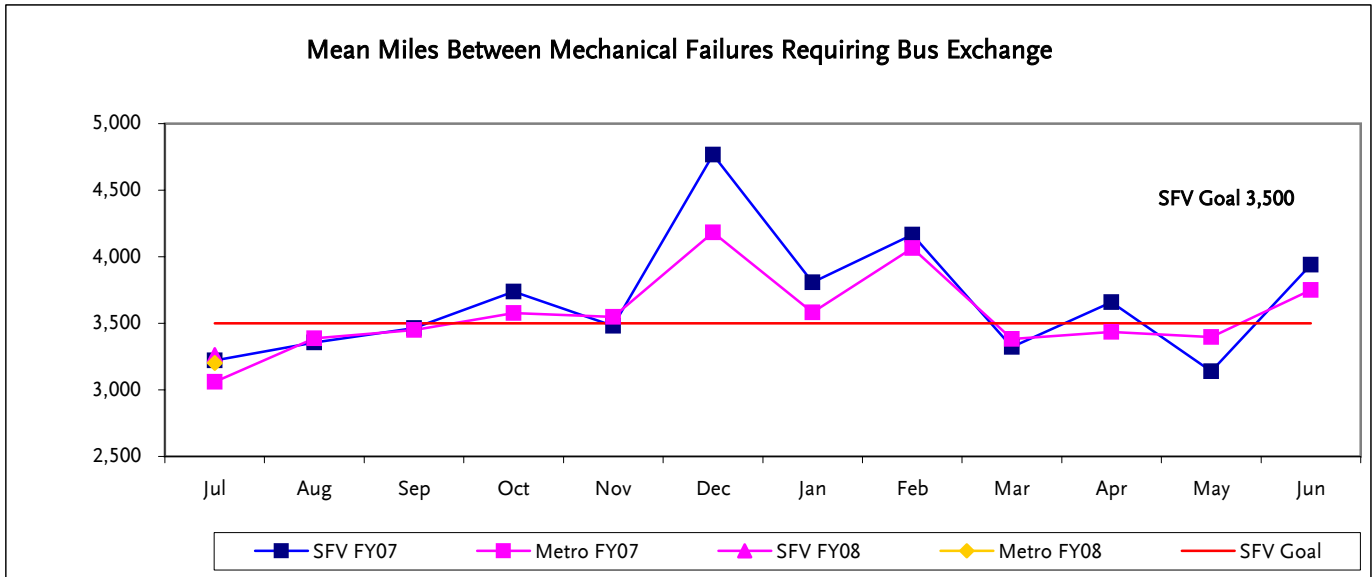


FY07	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	YTD
SFV FY07	2.76	2.68	2.81	2.71	2.88	2.79	3.21	2.67	3.08	2.41	2.78	2.34	2.78
Metro FY07	3.88	3.12	3.54	3.50	3.91	2.89	3.58	3.79	3.96	3.59	3.62	3.80	3.74

FY08	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD
SFV FY08	2.33												2.33
Metro FY08	3.05												3.05

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Mean Miles Between Mechanical Failures Requiring Bus Exchange (MMBMF)

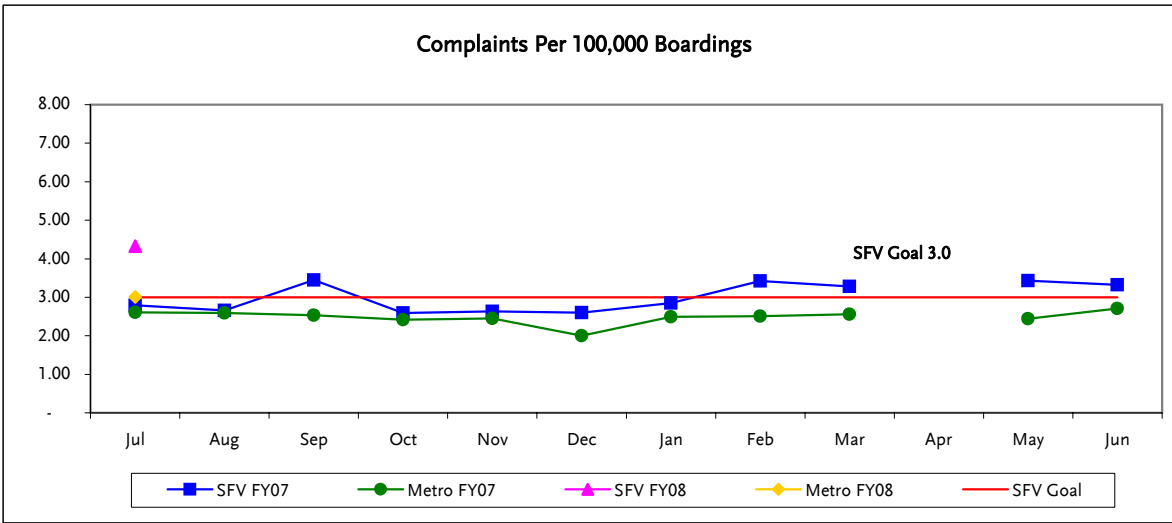


FY07	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
SFV FY07	3,222	3,356	3,463	3,738	3,480	4,766	3,807	4,166	3,322	3,659	3,139	3,941	3,619
Metro FY07	3,060	3,387	3,449	3,578	3,549	4,182	3,582	4,065	3,382	3,435	3,396	3,750	3,532

FY08	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
SFV FY08	3,261												3,261
Metro FY08	3,203												3,203

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Complaints per 100,000 Boardings



FY07	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	YTD
SFV FY07	2.79	2.66	3.45	2.59	2.63	2.60	2.85	3.42	3.28		3.43	3.32	3.00
Metro FY07	2.61	2.59	2.53	2.42	2.45	2.00	2.49	2.51	2.56		2.44	2.71	2.46

FY08	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD
SFV FY08	4.33												4.33
Metro FY08	3.01												3.01

* Note: Data for April 07 was not captured due to an ATMS upgrade.

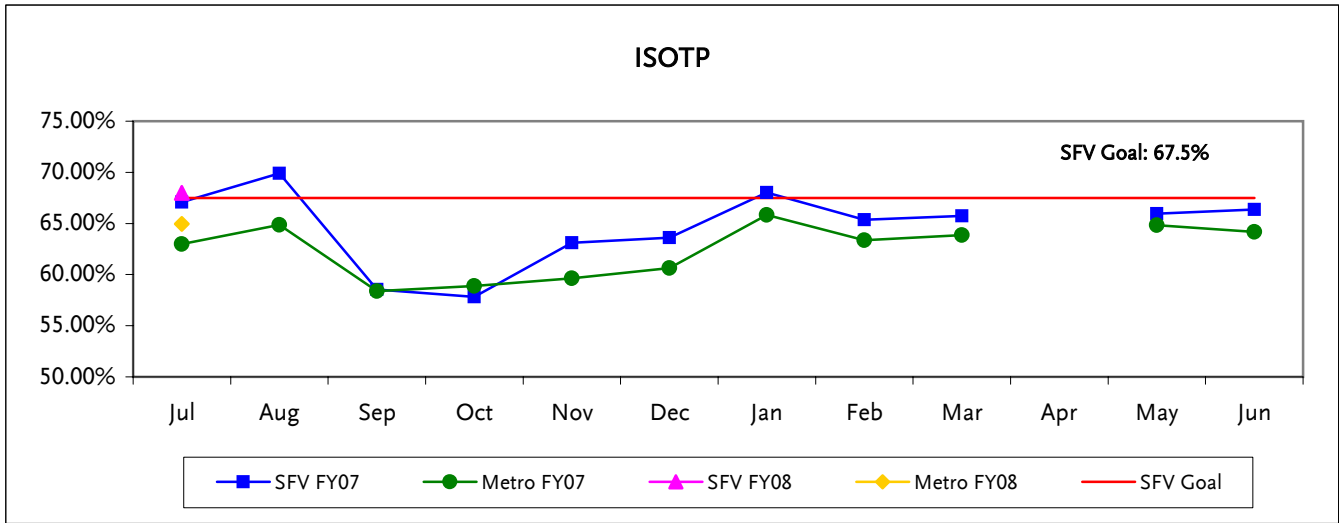
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**Complaints by Type
Customer Satisfaction**

DESCRIPTION	July-07		Fiscal YTD				July-07	Fiscal YTD	
	Div 8	Div 15	Div 8	Div 15	Sector	Sector %	Metro	Metro Operations	
SCHEDULE ADHERANCE									
EARLY	2	1	2	1	3	1.42%	10	10	0.83%
LATE	6	23	6	23	29	13.74%	103	103	8.50%
NO SHOW	14	58	14	58	72	34.12%	291	291	24.01%
Sub Total	22	82	22	82	104	49.29%	404	404	33.33%
OPERATOR PERFORMANCE CATEGORIES									
CARRIED PAST STOP	5	4	5	4	9	4.27%	25	25	2.06%
FAILURE TO CALL STOPS			0	0	0	0.00%	1	1	0.08%
GENERAL EMPLOYEE DISCOURTESY			0	0	0	0.00%	3	3	0.25%
IMPROPER CURB STOP	1	1	1	1	2	0.95%	10	10	0.83%
INCORRECT INFORMATION			0	0	0	0.00%	4	4	0.33%
OFF ROUTE	2	1	2	1	3	1.42%	19	19	1.57%
OPERATOR CONDUCT	3	3	3	3	6	2.84%	48	48	3.96%
OPERATOR DISCOURTESY	7	11	7	11	18	8.53%	152	152	12.54%
PASSED UP	7	24	7	24	31	14.69%	192	192	15.84%
SPECIAL OPERATION ISSUES			0	0	0	0.00%	15	15	1.24%
UNSAFE OPERATION	4	10	4	10	14	6.64%	84	84	6.93%
WRONG FARE	3	1	3	1	4	1.90%	31	31	2.56%
Sub Total	32	55	32	55	87	41.23%	584	584	48.18%
OTHERS									
ACCESSIBLE BUS	2	4	2	4	6	2.84%	28	28	2.31%
ACCIDENT	4	4	4	4	8	3.79%	57	57	4.70%
AUDIO SYSTEM PROBLEM								0	0.00%
BUS STOP			0	0	0	0.00%	15	15	1.24%
CROWDED BUS			0	0	0	0.00%	9	9	0.74%
DIRTY BUS			0	0	0	0.00%	4	4	0.33%
FACILITIES			0	0	0	0.00%		0	0.00%
FAULTY EQUIPMENT			0	0	0	0.00%	14	14	1.16%
HC ID CARD	1		1	0	1	0.47%	4	4	0.33%
HEADSIGN			0	0	0	0.00%	1	1	0.08%
HEAT-A/C			0	0	0	0.00%	8	8	0.66%
LAYOVER ZONE		1	0	1	1	0.47%	10	10	0.83%
MISC.	1	3	1	3	4	1.90%	51	51	4.21%
ORANGE LINE TVM			0	0	0	0.00%		0	0.00%
PASSENGER CONDUCT			0	0	0	0.00%	11	11	0.91%
SENIOR ID CARD			0	0	0	0.00%	7	7	0.58%
SEX HARASSMENT			0	0	0	0.00%		0	0.00%
STUDENT ID CARD			0	0	0	0.00%	1	1	0.08%
TELEPHONE INFORMATION COMP			0	0	0	0.00%		0	0.00%
TRANSFER			0	0	0	0.00%	4	4	0.33%
Sub Total	8	12	8	12	20	9.48%	224	224	18.48%
TOTALS	62	149	62	149	211	100.00%	1,212	1,212	100.00%
COMMENDATIONS	6	9	6	9	15		74	74	

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In Service On-Time Performance



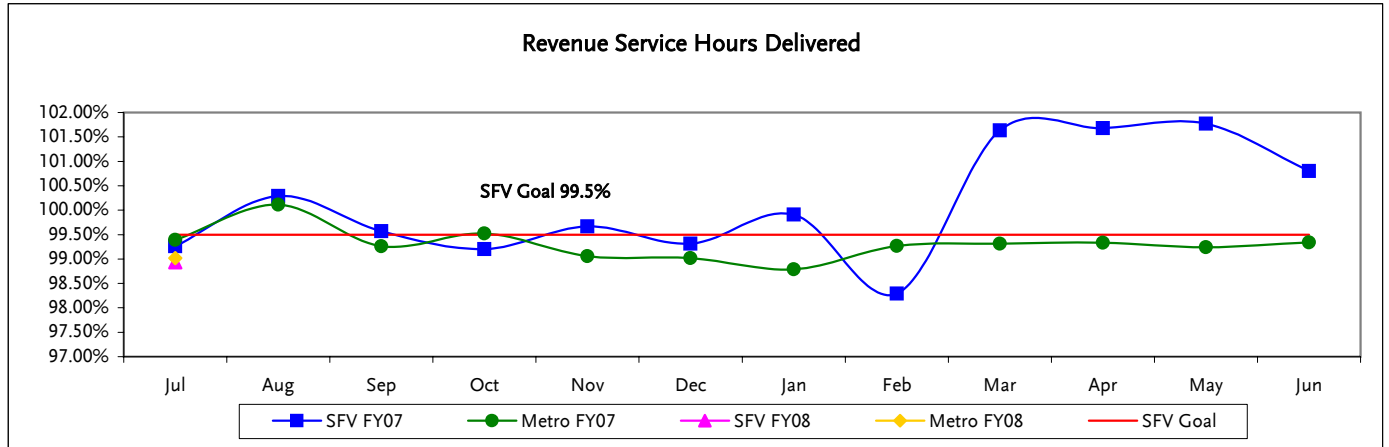
	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	YTD
SFV FY07	67.07%	69.91%	58.53%	57.82%	63.11%	63.61%	68.02%	65.36%	65.75%		65.97%	66.37%	65.60%
Metro FY07	63.00%	64.86%	58.38%	58.90%	59.64%	60.64%	65.82%	63.37%	63.86%		64.83%	64.18%	63.77%

	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD
SFV FY08	68.00%												68.00%
Metro FY08	64.97%												64.97%

* Note: Data for April 07 was not captured due to an ATMS upgrade.

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Scheduled Revenue Service Hours Delivered

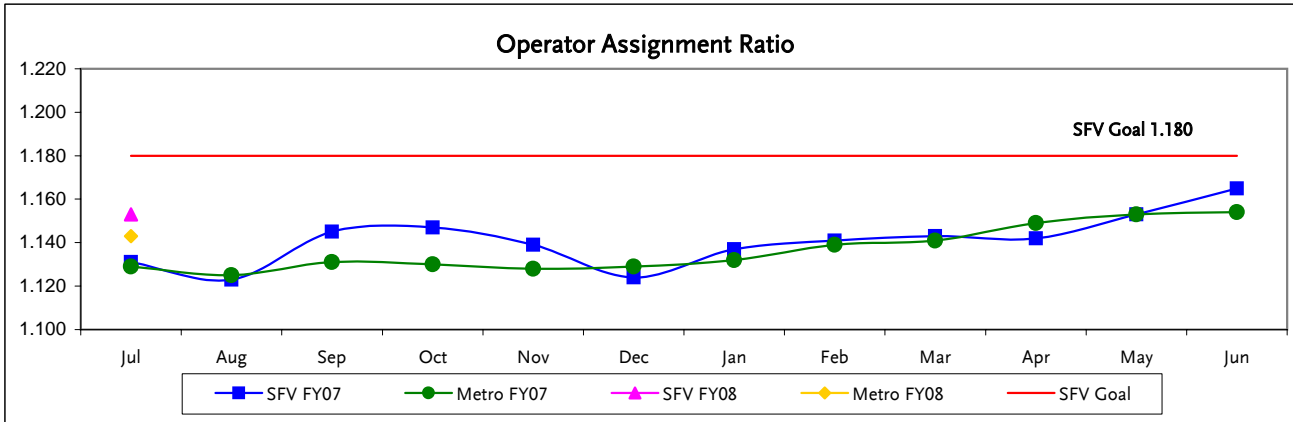


	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	YTD
SFV FY07	99.26%	100.29%	99.57%	99.20%	99.67%	99.31%	99.91%	98.29%	101.63%	101.68%	101.77%	100.80%	100.40%
Metro FY07	99.39%	100.11%	99.26%	99.52%	99.06%	99.02%	98.79%	99.27%	99.31%	99.33%	99.24%	99.34%	99.30%

	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD
SFV FY08	98.93%												98.93%
Metro FY08	99.02%												99.02%

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Operator Assignment Ratio



	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	YTD
SFV FY07	1.131	1.123	1.145	1.147	1.139	1.124	1.137	1.141	1.143	1.142	1.153	1.165	1.141
Metro FY07	1.129	1.125	1.131	1.130	1.128	1.129	1.132	1.139	1.141	1.149	1.153	1.154	1.137

	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD
SFV FY08	1.153												1.153
Metro FY08	1.143												1.143