

Wednesday, September 7, 2011

6:30-8:00PM

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# Minutes

San Fernando Valley  
Service Council

Regular Meeting

Marvin Braude Constituent Service Center  
6262 Van Nuys Blvd.  
Van Nuys, CA 91401

Called to Order at: 6:35 p.m.

Council Representatives Present:

Kymerleigh Richards, Chair

Jesus Ochoa, Vice Chair

Gary Bric

Michael Cano

Donald Weissman

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Officers:

Jon Hillmer, Director Service Councils

Wilbur Babb, Community Relations

Manager

Collette Langston, Council Secretary



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1. Pledge of Allegiance
2. APPROVED **Minutes of the meeting held August 3, 2011.**

3. RECEIVED **Chair's Remarks**

The Chair attended the Mobility 21 event on September 6, 2011. She was present for an informative presentation on Carmageddon and how we avoided disaster on the 405. Supervisor Yaroslavsky was there and was very eloquent about how he believes Carmageddon 2 will not be an issue because he plans to remind the public that it worked this time because they did the right thing. A couple of weeks ago the Chair was invited to participate in a discussion on system signage.

4. RECEIVED **Public Comment**

- Vince Garaffalo apologized for not making the last meeting but he had another appointment. He had a Line 230 driver tell him that he could not handout gospel tracts on the bus. This is an infringement on the First Amendment of the Constitution because the MTA has something called "Public Access." In addition, he was using a cart to handle his bags and drivers are hassling him and not other people with groceries. He has a new book coming out.
- Wayne Wright commented on the new signs with the bus numbers and call-in number for 511. He does not think these new signs are acceptable because it only takes one vandal with a knife to peel off the bus number and confuse passengers.

The Chair clarified that the reason some of the signs are at an accessible height is to comply with ADA. The sign contains the Braille letters as well. It cannot be inside the cube because it has to be tactile for a visually impaired rider.

5. CARRIED OVER: **Swearing in of new Council Member**, Maribel De La Torre from the City of San Fernando, Suzanne Handler Council Secretary

The Chair expressed that he has been reminded that although Ms. De La Torre has not been sworn in and is therefore not an actual Council Member, attendance requirements still apply. She has missed 3 meetings in a row. There are a couple of options regarding how to move forward with this matter.

*Option 1:* Under the Council Bylaws, we can declare her seat vacant and give it back to her appointer and ask for a new appointee.

*Option 2:* We can suggest that the City of Glendale take the seat back.

*Option 3:* We can handle it more informally and send a letter to the City and inquire about the appointee and we can address the City Council about what we should do about the vacant seat.

Vice Chair Ochoa: Is Glendale interested in taking back the seat?

Chair: Unsure because they have not been notified about the vacancy. We can suggest that the City of Glendale take the seat back. Should we leave her appointment in the balance or should we advise the City of San Fernando that we are removing her based on the bylaws?

Bric: I wouldn't have a problem with that. She needs to be replaced, that's evident. I understand that she's not even responding to emails. There is no excuse for that. I wouldn't have a problem with reaching out.

Chair: If we do that, would we include a suggestion to the City of San Fernando that they hand the seat back to Glendale?

Bric: I don't have a problem going that direction but obviously the City of San Fernando needs to be advised that she isn't attending these things.

Chair: Is that a motion to remove her?

Bric: I'd give her one more shot at it. Send a letter to the City of San Fernando explaining the details, and if she's not in attendance at our next meeting we'll pursue having her replaced.

Chair: If staff would create the appropriate letter, I'll sign it on Thursday at the Operations Committee meeting. If we're still at this place a month from now, we'll push it further. Is that ok with everyone?

Weissman: You can include options in the letter. The options that are being proposed for you to choose are: to compel or ensure attendance from here forward, to appoint someone else that will attend meetings regularly or you may return the seat and turn it over to Glendale.

Chair: Suzanne, please include Mr. Weissman's options in the letter.

**6. RECEIVED Presentation by Miguel Luna from CicLAvia**

This is an event that mirrors a similar event held in Columbia. This event will be held on Sunday, October 2, 2011 and there have been two events held so far. CicLAvia is promoting the use of public transportation to get to the event. The event consists of a 10.5 mile route of city streets that have been closed off to allow the public to walk, jog or bike along the path without vehicles. The long-range goals for CicLAvia are to eventually include the San Fernando Valley and Westside area. Mr. Luna asked the Council to pass on the request for Metro to run weekday service for this Sunday event. The purpose of



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CicLAvia is to encourage people to slow down and enjoy their surroundings. CicLAvia has submitted applications for \$500 grants to use for moving music and to provide static entertainment/booths for participants to enjoy along the route.

1. RECEIVED update on **FY 2012 Operations Performance Targets** by Jon Hillmer

- On-Time Performance
  - FY 2011 Goal: 80.0%
  - FY 2012, Q1 Goal: 82.0%
  - FY 2012, Q2 Goal: 83.0%
  - FY 2012, Q3 Goal: 84.0%
  - FY 2012, Q4 Goal: 85.0%
  - June Actual: 76.6%
- Complaints per 100,000 Passengers
  - FY 2011 Goal: 2.62
  - FY 2012 Goal: 2.20
  - June Actual: 2.56
- Traffic Accidents per 100,000 Hub Miles
  - FY 2011 Goal: 3.21
  - FY 2012 Goal: 3.10
  - June Actual: 3.36
- Passenger Accidents per 100,000 Boardings
  - FY 2011 Goal: 0.26
  - FY 2012 Goal: 0.30
  - June Actual: 0.46
- Mile per Mechanical Road Call
  - FY 2011 Goal: 3,500
  - June Actual: 4,082
- Clean Bus Ratings
  - FY 2011 Goal: 8.0
  - FY 2012 Goal: 8.0
  - June Actual: 8.26
- Percent of Scheduled Service Delivered
  - FY 2011 Goal: 99.0%
  - FY 2012 Goal: 99.0%
  - FY 2011 YTD: 99.7%
- Monthly Passenger Boardings
  - FY 2011 Goal: 29,470,000
  - FY 2012 Goal: 29,170,000
  - June Actual: 35,560,000

8. RECEIVED **Director's Report** by Jon Hillmer

- Performance Report
  - On-time Performance
    - San Fernando Valley: 79.5%
    - Target: 82.0%
    - Metro Bus System: 82.0%
  - Complaints per 100,000 passengers
    - San Fernando Valley: 2.53
    - Target: 2.94
    - Metro Bus System: 2.52
  - Miles between mechanical road calls
    - San Fernando Valley: 4,679
    - Target: 3,650
    - Metro Bus System: 3,650
  - Clean Bus
    - San Fernando Valley: 8.67
    - Target: 8.0
    - Metro Bus System: 8.0
  - Accidents per 100,000 miles
    - San Fernando Valley: 2.20
    - Target: 3.10
    - Metro Bus System: 3.10
  - Monthly Ridership
    - San Fernando Valley: 4,970,000
    - Target: 4,800,000
    - Metro Bus System: 28,880,000
- New ADA signage
  - Passed around an example of the new signs. At the bottom there is a Braille tactile bar for the visually impaired.

Cano: How high will these signs be posted?

Chair: ADA specification is 54 inches from the ground for the Braille version.

Cano: 7 feet from the ground for the non-Braille version. Can you explain how the barcode works?

Hillmer: Supposedly, you can scan the barcode and it will automatically connect you and tell you what stop you're at on your smart phone.

Cano: Are we telling customers which application they should have in order to correctly read these barcodes?

Hillmer: That information will allegedly be in the literature that is handed out during outreach.



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Chair: I really do like where we are going with NexTrip. I was part of the Beta testing and it works pretty well and they have corrected some of the glitches.

Cano: I'm still trying to get an update on the costs associated with the 405 closure for the transit side and I did not see it on any of the drafts for the upcoming Board meetings. I'm curious as to when that will be provided to the Board so it can be discussed.

Hillmer: I've mentioned this to upper staff and they are still calculating the costs. Once I've received this information, I'll forward it to all of the Board members.

- Meet and Confer
  - The meeting will be held on Monday, September 19, 2011 at 2:30 p.m. in the Henry Huntington Conference Room. We are suggesting that we talk about the projections for next fiscal year, Expo light rail line and its status, LOSSAN and the ownership of the Surfliner and the status of the Master Plan for Union Station.

Cano: Suggested the topic of bus to rail interface with the use of Expo line being key. We need to make sure we have synchronized, rational schedule for feeder distribution and coordination with other municipal operators in terms of servicing the Metro rail lines.

Hillmer: There is also a presentation setup for the Westside Service Council regarding the bus/rail interface for Expo. This includes Santa Monica, Culver City and LADOT in terms of the interface on the Expo line. We recognize that this is a key element that needs to be addressed because it hasn't been in the past.

- Planned Tours of BOC/ROC
  - All day event on Friday, September 23 from 9:30 – 3:00 p.m. The tour will be of the control center for the rail services.

9. RECEIVED update on the **Orange Line Extension**, Gary Spivack, Division 8 Transportation Manager

Some of the details for this project are as follows:

- Canoga corridor length: 4 miles
- Projected travel time: 12 minutes
- Average speed: 21 mph

There will be 4 new stations:

1. Sherman Way with approximately 200 parking spaces

2. Roscoe Blvd
3. Nordhoff Street
4. Chatsworth Metrolink station to be reconfigured to accommodate 604 cars

Metro has exclusive right-of-way for the busway adjacent to Canoga Avenue and the average width of the right-of-way is 100 feet with there being 40 feet at it's narrowest and 275 feet at it's widest.

The project amenities include an 8' privacy wall adjacent to three mobile home parks, roadway/signalization improvements at all primary Canoga intersections, grade separation over Lassen and railroad tracks that will be designed to be aesthetically pleasing, CCTV cameras installed at stations to monitor activities, landscaping and bike/pedestrian path adjacent to the busway and high capacity, low noise CNG buses.

Cano: Will they be putting the utilities underground?

Spivack: They are currently working on putting the utilities underground.

A bridge will be built over the Los Angeles River next to an existing bridge. There will be approximately 25 feet between the two structures. The new bridge will be used for the busway and bike/pedestrian traffic.

The projected average daily station boardings for 2030 are:

- Chatsworth: 2,247
- Nordhoff: 613
- Roscoe: 2,933
- Sherman Way: 2,407
- Total new station boardings: 8,200
- Canoga (northbound): 823
- Total new boardings: 9,023

The next steps for this project are:

1. Public Hearing for Orange Line changes – Spring 2012
2. Complete construction – Spring 2012
3. Community outreach – Spring/Summer 2012
4. Testing – Spring/Summer 2012
5. Implementation – Fall 2012

## 10. CHAIR and Council Member Comments



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Cano: Can we have an update at the next Board Meeting or soon after regarding the expanded bike racks for our bus systems? Implications for service and capacity for bike riders should be discussed.

Bric: Thanked everyone for coming out to the meeting.

Weissman: No comment.

Vice Chair Ochoa: No comment.

Adjourned at 7:32 p.m.

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke, positioned above a horizontal line.

Collette Langston, Council Secretary