

Wednesday, January 4, 2012

6:30-8:00PM

Agenda

San Fernando Valley
Service Council

Regular Meeting

Marvin Braude Constituent Service Center
6262 Van Nuys Blvd.
Van Nuys, CA 91401

Call to Order

Council Members:

Kymberleigh Richards, Chair
Jesus Ochoa, Vice Chair

Dr. Richard Arvizu
Gary Bric
Michael Cano
Maribel De La Torre
Donald Weissman

Officers:

Jon Hillmer, Director Service Councils
Wilbur Babb, Community Relations
Manager
Suzanne Handler, Council Secretary
Collette Langston, Board Secretary



Metro

Los Angeles County
Metropolitan Transportation Authority

Please turn off cell phones or put them on vibrate

1. PLEDGE of Allegiance
2. APPROVE [Minutes for December 7, 2011 meeting](#)
3. CHAIR'S Remarks
4. PUBLIC Comment
5. RECEIVE report on [Public Hearing Guidelines and Title VI](#), Dan Levy, Director Civil Rights Program Compliance
6. DISCUSS letter received from neighborhood council on renaming the Universal City Red Line station to Universal City/Studio City.
7. RECEIVE [Director's Report](#), Jon Hillmer, Director
 - Performance Report
 - Service Quality Compliance Report
 - Exposition Update
 - Wheel Chair pass up
 - Customer complaints breakdown
 - Meet and Confer January 17, 2012
8. CHAIR and Council Member Comments
 - Line Rides
 - Action Item

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT