

Wednesday, June 6, 2012

6:30-8:00PM

Minutes

San Fernando Valley
Service Council

Regular Meeting

Marvin Braude Constituent Service Center
6262 Van Nuys Blvd.
Van Nuys, CA 91401

Called to Order at 6:35 p.m.

Council Members Present:

Kymberleigh Richards, Chair
Jesus Ochoa, Vice Chair
Gary Bric

Officers:

Jon Hillmer, Director Service Councils
Wilbur Babb, Community Relations
Manager
Suzanne Handler, Council Secretary
Collette Langston, Board Secretary's
Office



Metro

Los Angeles County
Metropolitan Transportation Authority

1. PLEDGE of Allegiance
2. CARRIED OVER approval of **Minutes for May 2, 2012** due to lack of quorum.
3. RECEIVED **Chair's Remarks**

Last month Nate Zablen, a member of the public, was concerned with the time tables on the buses being incorrect. The Chair notified Gary Spivack of the problem. Mr. Spivack tracked down the buses carrying incorrect timetables and remedied the situation.
4. RECEIVED **Public Comment**
 - Wayne Wright is concerned about various bus lines and the opening of the Orange Line Extension. He is especially concerned with Lines 165 and 169 and whether or not the Lines will be rerouted to serve the Orange Line Extension.
 - Vince Garofalo gave some advice regarding possible no smoking signs at Metro bus stops. He suggested they say, "No Butts About It." Mr. Garofalo pointed out that the June 17th shake-up falls on the 40th anniversary of the San Clemente fire.
5. RECEIVED **update on Orange Line Extension Opening** by Gary Spivack, Transportation Manager Division 8. Prerevenue testing will begin on June 17th. The formal opening ceremony will be held on June 29th. The public opening is scheduled for June 30th. Passengers who ride the extension will have the opportunity to ride free of charge on June 30th and July 1st.

Service will run every 6 minutes on the Chatsworth segment from Warner Center and extra service will run from North Hollywood to Warner Center.

The April report showed the project as being 91% complete and is forecast to come in under budget.

Chair Richards questioned how Metro planned to enforce the free rides on the extension only and not the entire Orange Line.

Gary Spivack answered that this opening will be very similar to the Expo Line opening. There will be staff to inform the public that only the extension is free, not the entire line.

6. WITHDRAWN: Report on **Pedestrian Connection at North Hollywood Station**, Aspet Davidian, Director, Capital Project Engineer

7. RECEIVED update on **Lines 162/163 as proposed by Kymberleigh Richards and Proposed Service Changes for December 2012** by Carol Silver of the Service Development Department. Wheelchair boardings on Line 163 in addressing March 2010, 2011 and 2012 have been consistent. Comparing the data for midday on-time performance on Line 163, in March 2011, east bound was 80% and west bound was 78% with a slight decrease in on-time performance in March 2012. The overall performance of the Line is doing well. The proposed idea of making Line 162 a primary route and proved to have a high number of transfers at Sherman Way and Lankershim. There are three stops that are not duplicated and would not be served if this Line were to change. It's a balancing act and would not want to abandon riders.

8. DISCUSSED **Line Ride Program**, Jon Hillmer and Members
 Service Planning organizes trips for lines that are due for major service changes and will be analyzed for each Service Council. The other element is to identify lines of interest. The program includes holding working groups or planning sessions twice a year in advance of the Service Department proposing major service changes. This will give each Service Council the opportunity to identify and work on lines that could use attention. This is a way for the public to get to know Metro's service and operators better.

9. DISCUSSED **FY13 Service Council Work Plan**, Jon Hillmer and Members
 The work plan outlines the activities and priorities of each Council for the coming fiscal year.
 - Public Involvement:
 - Conduct regular monthly Council meetings
 - Bi-Annual Service Workshops
 - Conduct public hearings regarding significant service changes as needed
 - Enhance Council Understanding:
 - Monthly Meetings
 - Site Visits
 - Line Rides
 - Quarterly Meet and Confer with Metro CEO
 - Metro Bus Line Allocation and Performance
 - Service Development
 - Operations
 - Metro Operations Budget



10. RECEIVED **Director's Report** by Jon Hillmer

- Performance Report
 - On-time Performance
 - San Fernando Valley: 79.1%
 - Target: 85.0%
 - Metro Bus System: 77.6%
 - Complaints per 100,000 passengers
 - San Fernando Valley: 3.35
 - Target: 2.88
 - Metro Bus System: 2.88
 - Miles between mechanical road calls
 - San Fernando Valley: 4,571
 - Target: 3,650
 - Metro Bus System: 3,552
 - Clean Bus
 - San Fernando Valley: 8.90
 - Target: 8.0
 - Metro Bus System: 8.47
 - Accidents per 100,000 miles
 - San Fernando Valley: 1.91
 - Target: 2.88
 - Metro Bus System: 3.20
 - Monthly ridership
 - San Fernando: 5,105,993
 - Target: 4,920,000
 - Metro Bus System: 29,491,183
 - Bus station cleanliness evaluation scores
 - Burbank Station: 6.8, down 0.6
 - North Hollywood Red Line Station: 7.5, up 0.4
 - Universal Red Line Station: 6.6, up 0.2
 - ADA Complaints are down
 - Pass-up Complaints are down
 - Observed Wheelchair Pass-up are down

11. CARRIED OVER **election of new Chair and Vice Chair for FY 2013** due to lack of quorum with Chair Richards and Vice Chair Ochoa holding their spot for the interim until the July 5, 2012 meeting.

12. RECEIVED **Chair and Council Member Comments**

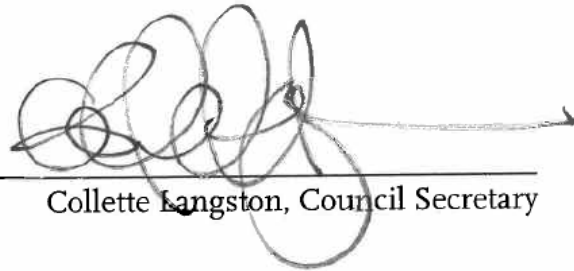
Mr. Bric inquired about whether the vacancy on the Council would be filled.

Mr. Hillmer encouraged Glendale and San Fernando to nominate someone.

Vice Chair Ochoa added that the Mayor of San Fernando, Mr. Hernandez, is no longer the Mayor. The City is in the middle of a recall campaign and may be tied up with other obligations at this time.

Mr. Hillmer clarified that the vacant seat is not solely to be filled by the City of San Fernando seat but to appoint someone from the three cities in agreement, otherwise known as the East Cluster.

Adjourned at 8:05 p.m.



Collette Langston, Council Secretary

