Thursday, July 5, 2012

6:30-8:00PM

Minutes

San Fernando Valley
Service Council

Regular Meeting

Van Nuys Public Library
6250 Sylmar Avenue
Van Nuys, CA 91401

Called to Order at 6:30 p.m.

Council Members Present:

Kymberleigh Richards, Chair
Jesus Ochoa, Vice Chair

Dr. Richard Arvizu
Gary Bric
Michael Cano
Dina Garcia
Donald Weissman

Officers:

Jon Hillmer, Director Service Councils
Wilbur Babb, Community Relations Manager
Suzanne Handler, Council Secretary
Collette Langston, Board Secretary's Office

1. PLEDGE of Allegiance

2. APPROVED **Minutes for May 2 and June 6, 2012 meetings**.

3. SWORE in **Dina Garcia, new council member**, transit rider.

4. RE-ELECTED **Chair Richards and Vice Chair Ochoa for FY 2013**.

5. RECEIVED **Chair's Remarks**
   The Chair and Dr. Arvizu attended the Orange Line Extension opening and the Chair received an invitation from the San Fernando Valley Council of Governments to attend their Measure R Extension community meeting.

6. RECEIVED **Public Comment**
   - Vince Garofalo – Expressed concern about the amount of business that Sylmar is losing because of the time constraints on Line 292. If Mr. Garofalo is downtown, he has no way to get home after a certain time due to these time constraints.
   - Daniel Garcia – He is proud of his wife, Dina Garcia, for being the newest member on the San Fernando Valley Service Council. The Orange Line was beautifully done and now has the ability to use public transportation to get everywhere he needs to go.

7. RECEIVED report on **Pedestrian Connection at North Hollywood Station** by Aspet Davidian, Director of Capital Project Engineer.
   The proposed underpass will provide intermodal safe pedestrian connections between existing bus and rail transit MRL/MOL at North Hollywood Stations. Proposed underpass will be completely grade separated from the heavy traffic on Lankershim Blvd. The existing NW Knock Out Panel will be opened to access the existing station's north mezzanine level. Preliminary Engineering Design has been prepared by Metro Engineering and the Design/Build Contract documents have been advertised for bid on 3/26/12. The Final Design and Construction will be performed by the Design/Build Contractor to complete MRL/MOL Station at North Hollywood. Construction Notice to Proceed is anticipated to start 10/15/12 and the estimated completion date of 10/15/14.

8. CONSIDERED **Van Nuys Blvd. Bus Lines 233 and 761 for Corridor Study** by Jon Hillmer and Council Members.
   Van Nuys Blvd. is the busiest corridor for public transit. Lines 233 and 761 carry over 28,000 people on an average weekday. The concept is to focus our attention

on this corridor to evaluate the service. Periodically, we will report back to the Council with information learned, ridership, as well as sponsor tours.

Chair Richards – Suggested that while doing this study, an express line between the Van Nuys Central Business District and Westwood be considered. If the corridor is going to be studied, the concept should be kept in the back of our heads when talking to passengers to see if this would be of interest.

9. ADOPTED **final FY 13 Service Council Work Plan**.

The work plan outlines the activities and priorities of each Council for the coming fiscal year.

- Public Involvement
  - Will include enhanced public notifications of meetings and interactive functions on the SFV Service Council web page
  - Planning workshops will be held in October 2012 and April 2013
- Enhance Council Understanding
  - Highlight one bus line within the SFV region each month
  - Presentations from Metro Operations, support staff, municipal operators and Metrolink
  - Site visits to Division 8 or 15 and RRC, BOC or ROC
  - Organize transit line rides in advance of each public hearing
- Service Development
  - Receive briefings from Service Planning, scheduling staff and the San Fernando Valley area Transit Service Providers in June
- Operations
  - Review FY13 performance targets, preliminary FY14 budget in February and Metro's FY14 budget in June

10. RECEIVED **Director's Report**, Jon Hillmer, Director

- Performance Report
  - On-time Performance
    - San Fernando Valley: 76.6%
    - Target: 85.0%
    - Metro Bus System: 75.5%
  - Complaints per 100,000 passengers
    - San Fernando Valley: 3.53
    - Target: 2.73
    - Metro Bus System: 3.13
  - Miles between mechanical road calls
    - San Fernando Valley: 5,078
    - Target: 3,650
    - Metro Bus System: 3,748
  - Clean Bus
    - San Fernando Valley: 8.79
    - Target: 8.0

        - Metro Bus System: 8.44
    - Accidents per 100,000 miles
        - San Fernando Valley: 2.79
        - Target: 2.88
        - Metro Bus System: 3.88
    - Monthly ridership
        - San Fernando: 5,680,000
        - Target: 4,920,000
        - Metro Bus System: 32,500,000
    - Bus station cleanliness evaluation scores
        - Burbank Station: 8.5, down 0.4
        - North Hollywood Red Line Station: 7.1, up 0.5
        - Universal Red Line Station: 6.5, up 0.1

- Daniel Garcia – Mr. Garcia believes that one of the main problems regarding on-time performance stems from riders with disabilities. He feels that the operators are not trained properly for riders with disabilities and these riders take extra time to get on and off the bus.

11. RECEIVED **Chair and Council Member Comments**

Mr. Cano – Commented on the Orange Line Extension.

Ms. Garcia – Honored to be on the Council to represent riders with disabilities.

Mr. Bric – He looks forward to working with Dina.

Mr. Weissman – Proud that the Orange Line Extension is open.

Dr. Arvizu – Welcomed Ms. Garcia and hopes to get more first hand information regarding riders with disabilities having her on the Council.

Chair Richards and Vice Chair Ochoa – Welcomed Ms. Garcia to the Council.

Adjourned at 7:45 p.m.

Collette Langston, Council Secretary