

Wednesday, August 1, 2012

6:30-8:00PM

Minutes

SAN FERNANDO VALLEY
SERVICE COUNCIL

Regular Meeting

Marvin Braude Constituent Center
6262 Van Nuys Boulevard
Van Nuys, CA 91401

Called to Order at 6:30 p.m.

Council Members Present:

Kymberleigh Richards, Chair
Jesus Ochoa, Vice Chair

Dr. Richard Arvizu
Gary Bric
Dina Garcia
Donald Weissman

Officers:

Jon Hillmer, Director Service Councils
Wilbur Babb, Community Relations
Manager
Dolores Ramos, Council Admin. Analyst
Collette Langston, Board Secretary Office



Metro

Los Angeles County
Metropolitan Transportation Authority

1. PLEDGE of Allegiance

2. APPROVED **Minutes for July 5, 2012 meeting.**

3. RECEIVED **Chair's Remarks**

The Chair remarked that Suzanne Handler has decided to retire against the Chair's recommendations and welcomed Dolores Ramos as Ms. Handler's replacement. She is sorry to see Ms. Handler go and commended her on a job well done.

Suzanne Handler followed that she didn't do it alone and thanked Jon Hillmer and spoke highly of Ms. Ramos. She will miss everybody and thanked the Council for their kind words.

4. RECEIVED **Public Comment**

- Robert Van Peer spoke about the Orange Line Extension with questions about the shuttle service offered during rush hour. After watching the area, he feels that it is a waste of money to have separate shuttle service when a bus routed around Warner Center Loop during rush hour would work just as well.

Chair Richards responded that the current service configuration is a best guess option and will probably be cleaned up once the service has been in operation for a year.

- Nate Zablen uses the Orange Line frequently. He noticed people smoking near and around the station. There were Sheriff Deputies in the area but they were not interested in the smokers and would like to see issuance of citations to people smoking. Commended Metro for coming in under budget and on-time with the Orange Line Extension but feels that the connections are poor.
- Daniel Garcia asked how Metro informed the disabled community regarding the transition to the TAP program and how disabled persons with limited arm mobility could be expected to swipe the TAP card at various locations. He also expressed concern about the locked gates and how it will affect persons with limited movement.
- Vince Garofalo addressed the collective genius with questions regarding moving the 234 late bus turning left on Sepulveda to Ventura. This has caused him to have to walk a distance of 3 lights. There was an incident with drivers wanting to meet their schedules and a bus passed him while

he was trying to pick up his bags in anticipation of boarding the bus. He saw an individual exhale cigarette smoke into the bus as he boarded.

5. RECEIVED report on **Pedestrian Bridge at Universal Station**, Aspet Davidian, Director, Capital Project Engineer

The Universal City Station Pedestrian Bridge will facilitate access to all 3 corners of Lankershim and the Campo de Cahuenga intersection. Plazas will be developed at each bridge end for access and will prevent pedestrians from crossing Lankershim Blvd.

The bridge and structures will be visually light and transparent with the basic structure being constructed of steel. The support structures for the spans will be minimal to minimize interference with the Universal Studios Hollywood marquee in the middle of Universal Hollywood Drive.

The bridge will conform to ADA standards with escalator, stair and elevator access at both ends. There will be pedestrian lighting along the entire length of the bridge as well as at the plazas and there will be no roof on the bridge which will create an open feel for pedestrians.

6. RECEIVED **update on I-405 Closure**, Ron Macias, Construction Relations Officer

The Mulholland Bridge is being reconstructed to support the widening of the I-405 freeway. September 29-30, 2012 is the scheduled weekend for the full freeway closure and bridge demolition beginning at 10 p.m. with the freeway expected to reopen on Monday, October 1, 2012 at 5 a.m. This closure will be coordinated through a unified command with LAPD, LAFD, CHP, LADOT, Metro and Caltrans.

Outreach for the freeway closure includes a local, regional, statewide and media campaign, digital message signs, public announcements, use of online resources including the project website as well as individual business outreach. There is service coordination between emergency responders, public agencies, transportation operations, airports and regional ports.

7. RECEIVED **update on Van Nuys Blvd. Bus Lines 233 and 761 for Corridor Study**, Jon Hillmer and Council Members

- Travel distance from Foothill Blvd to Ventura Blvd is 13.3 miles
- Line 233 travels from Lakeview Terrace to Sherman Oaks
- Line 761 travels from Pacoima to Westwood Village
- There are bus stops in both directions and the area is also served by 51 Local and 18 Rapid bus stops along the corridor
- Weekday ridership:
 - Line 233 – 15,921

- Line 761 – 11,923
- Weekday Revenue Hours/Miles:
 - Line 233 – 190/1,340
 - Line 761 – 212/2,702

➤ Nate Zablen is a frequent rider of Lines 233 and 761. He has noticed that Line 233 is often overcrowded. Per the schedule, it takes an hour but usually takes longer due to the number of stops and traffic. Suggested a limited service bus or rapid bus that would only travel Ventura Blvd and not stop as frequently.

Chair Richards updated the Council that with input from the Westside Central Service Council, there have been discussions about rapid service in this corridor that could alleviate passenger congestion. She suggested talking to passengers on Line 761 about an express line getting them to their destination up to half an hour quicker.

8. **DISCUSSED USC/Expo Game Day Service and Crowd Control Plan**, Bruce Shelburne, DEO, Rail Operations
 Event day service will begin with the Knights of Columbus event planned for 8/05/2012 with an expected attendance of 100,000 people. This will challenge Metro to keep up with the influx of people using our service to get to events. This will be a reoccurring strategy that will be used during football games, soccer games and other events held in and near the Coliseum.

There are three stations that serve this area, Expo/Vermont, Expo Park/USC and Jefferson/USC. We are expecting all of these stations to be used during events held in this area.

Along with getting people on and off the trains, we have to get the trains through pedestrian traffic. We will be forming barricades to keep the flow of traffic and are expecting people to begin arriving before the games up to 6-7 hours before kickoff.

During this time, the Sliver Line will also run extra service and there will be buses lying in wait incase we need them for overflow.

Dr. Arvizu asked if there were plans to construct a pedestrian bridge over the USC exit into the park.

Mr. Shelburne responded that there are no future plans for a bridge although it is a topic that comes up often in discussion.

9. **DISCUSSED Metro Board Motion – Coordination of Transit Agencies' Schedule Development and Transfers**, Jon Hillmer, Director

Metro Board adopted a policy goal for coordination and synchronization of service changes and transfer points with a request for staff to return to the Board in October. The report from staff will include the following:

- A. progress for establishing meetings with other transit agencies to discuss changes;
- B. development of a prioritized list of Metrolink stations, transit hubs and transfer points;
- C. development of an implementation plan by December 31, 2012; and
- D. development of an MOU or agreement to coordinate when agencies schedule service changes

Current planned actions include:

- A. informing Metro Service Councils of this program;
- B. including this Motion as a topic of the August 2012 Quarterly Service Providers Meetings;
- C. including Metrolink in these meetings;
- D. inviting Service Council Representatives to the meeting in their region;
- E. developing a summary report on the results of said meetings; and
- F. preparing an Action Plan for review by the Metro Board in October 2012.

10. RECEIVED **Director's Report**, Jon Hillmer, Director
Performance Report

- On-time Performance
 - San Fernando Valley: 79.1%
 - Target: 85.0%
 - Metro Bus System: 76.5%
- Complaints per 100,000 passengers
 - San Fernando Valley: 3.93
 - Target: 2.88
 - Metro Bus System: 3.39
- Miles between mechanical road calls
 - San Fernando Valley: 5,044
 - Target: 3,900
 - Metro Bus System: 4,025
- Clean Bus
 - San Fernando Valley: 8.88
 - Target: 8.0
 - Metro Bus System: 8.43
- Accidents per 100,000 miles
 - San Fernando Valley: 3.15
 - Target: 2.88
 - Metro Bus System: 3.80
- Monthly ridership
 - San Fernando: 5,213,050
 - Target: 4,920,000

- Metro Bus System: 32,515,239
- Bus station cleanliness evaluation scores
 - Burbank Station: 8.5, up 0.5
 - North Hollywood Red Line Station: 7.5, up 0.4
 - Universal Red Line Station: 8.2, up 1.7

11. RECEIVED Chair and Council Member Comments

Vice Chair Ochoa, Mr. Bric and Dr. Arvizu wished Ms. Handler the best on her retirement.

Mr. Weissman wished everyone a safe summer.

Chair Richards has spoken with Suzanne personally and thanked her for getting the Council through the transition from Governance to Service Councils because the responsibilities of each Council seemed to change minute to minute.

Adjourned at 8:01 p.m. in memory of Linda Arvizu who passed away several weeks ago.



Collette Langston, Council Secretary