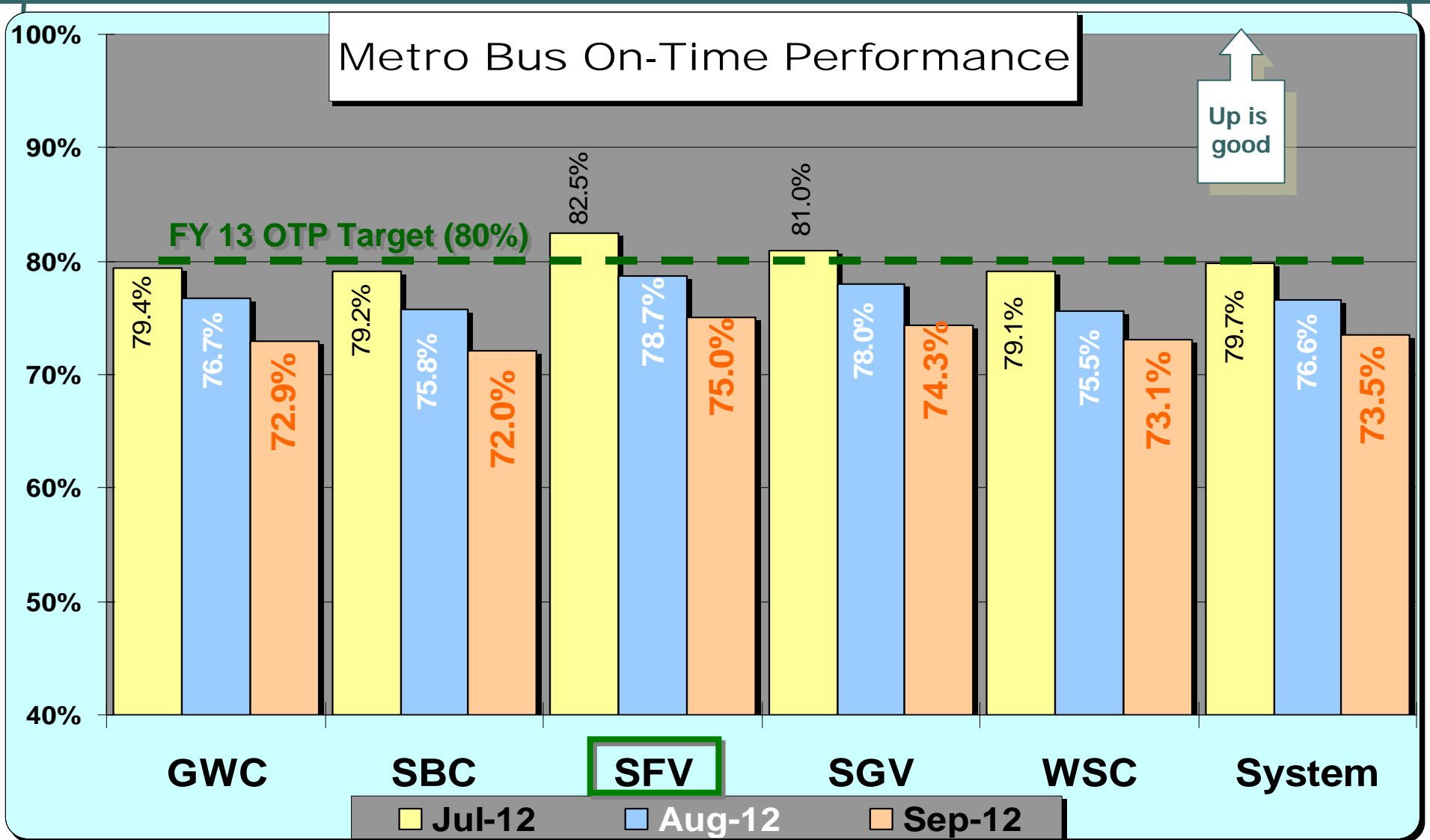


*Metro San Fernando Valley  
Service Council  
November 7, 2012 Meeting*

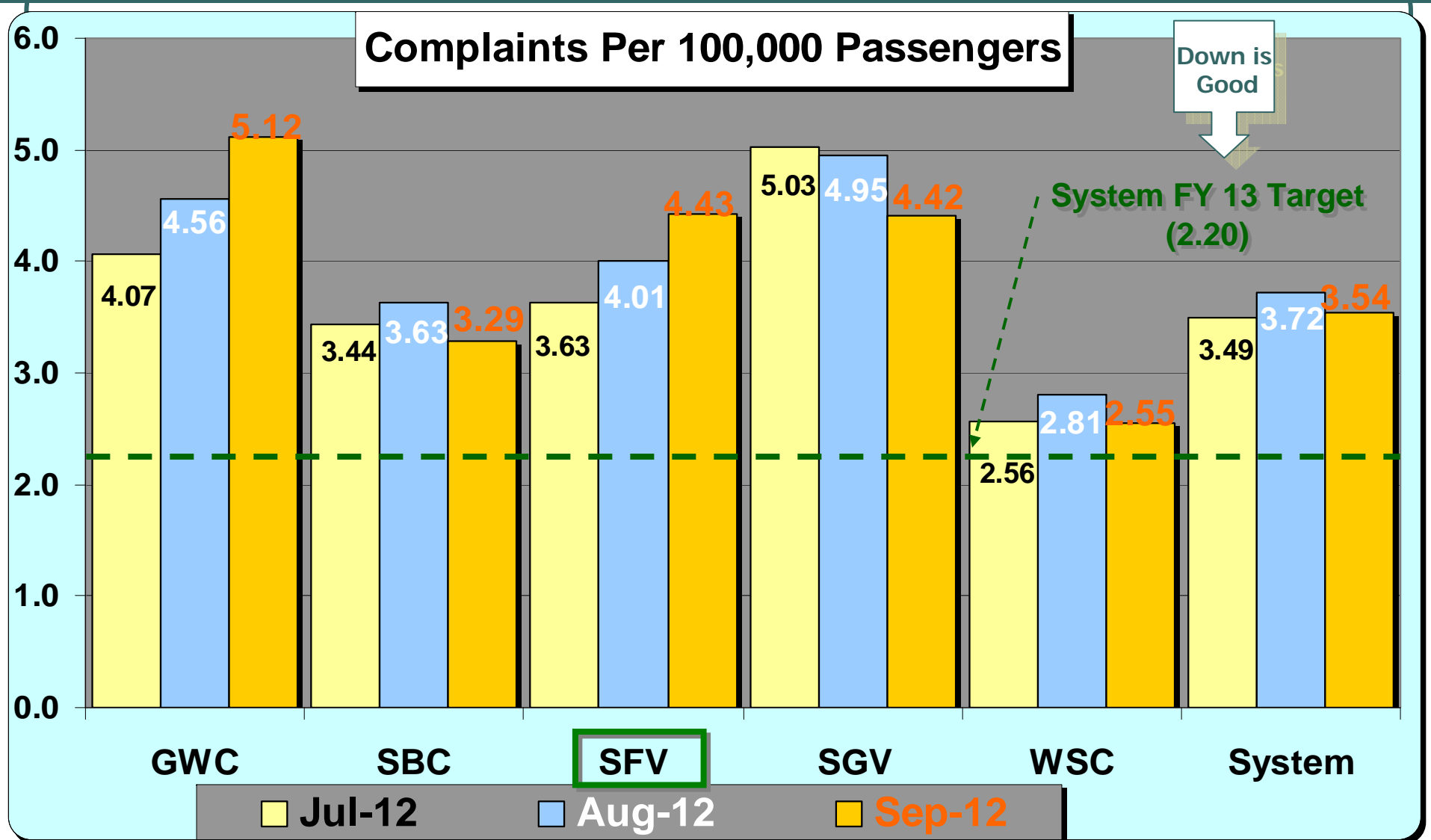
Performance Report on  
*September, 2012 Service*



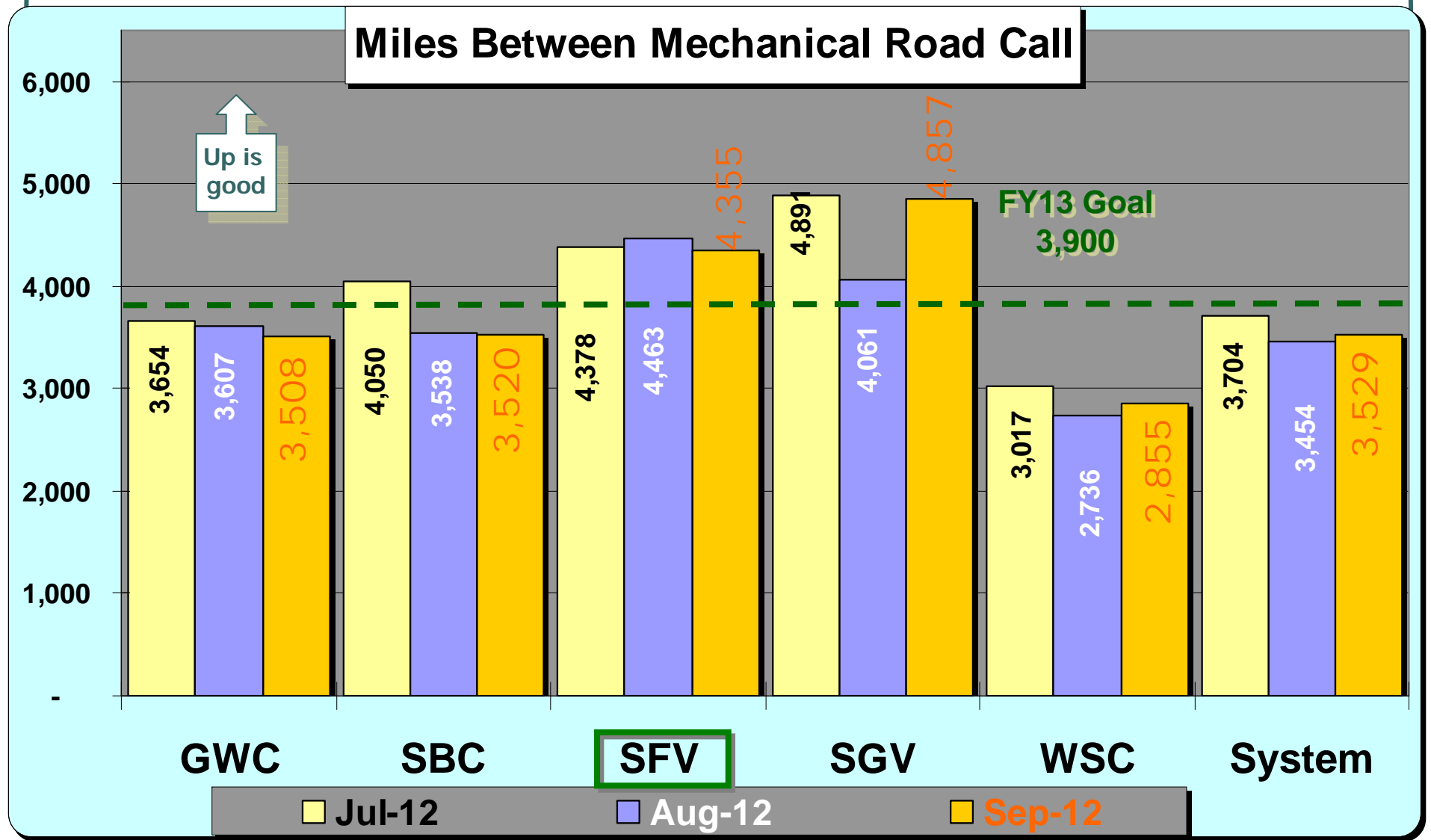
# SFV Service Council November 2012 Meeting



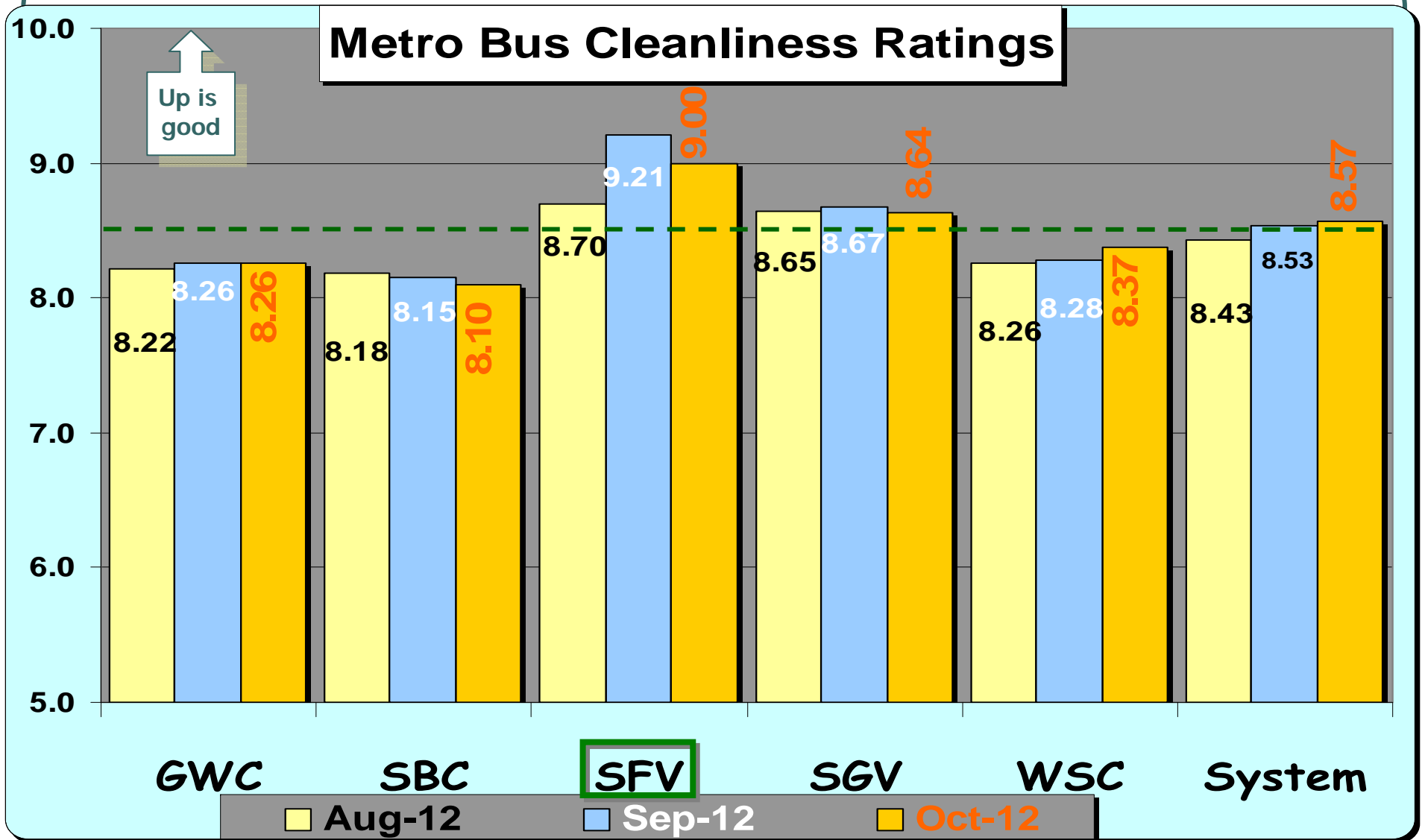
# SFV Service Council November 2012 Meeting



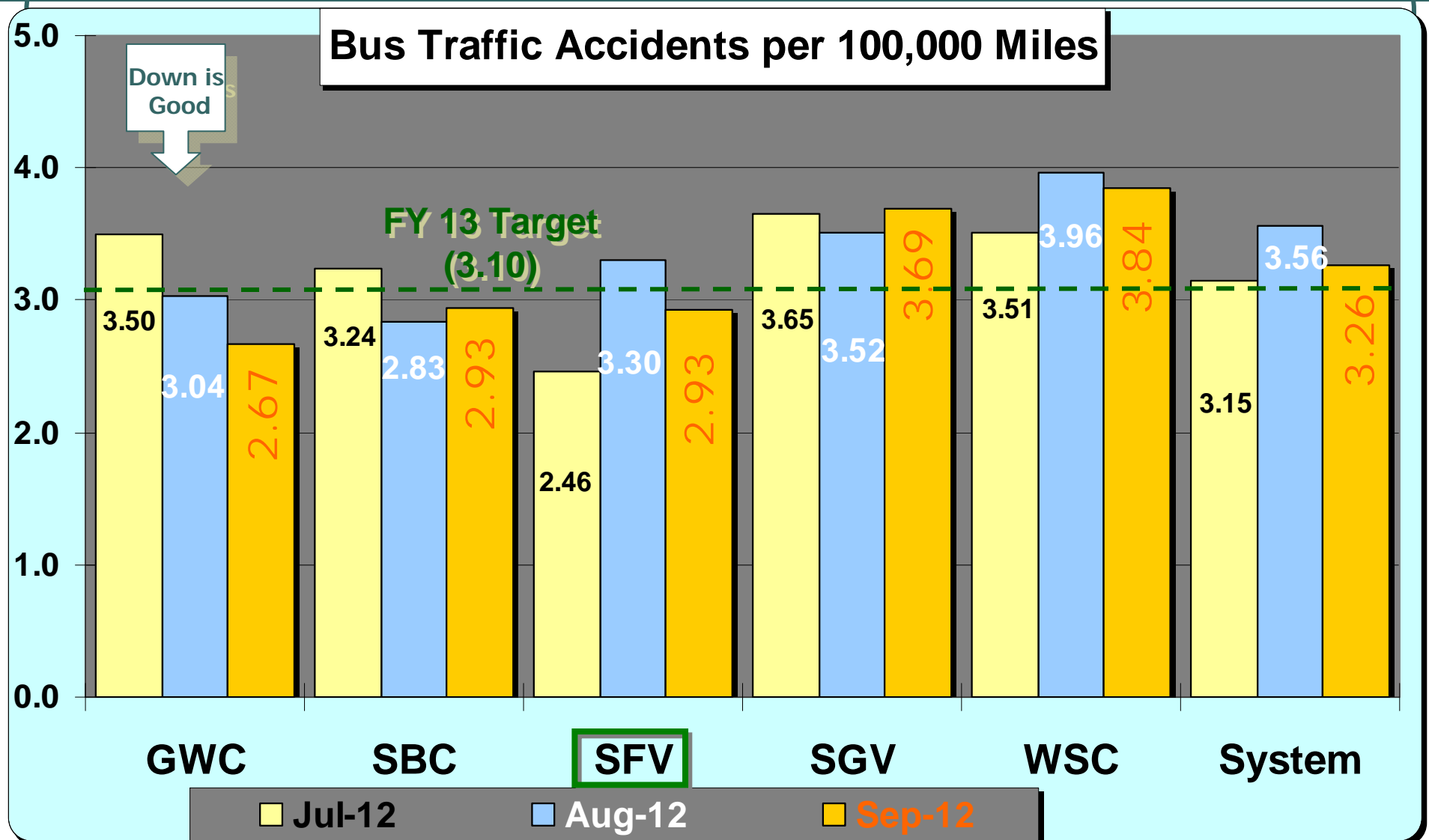
# SFV Service Council November 2012 Meeting



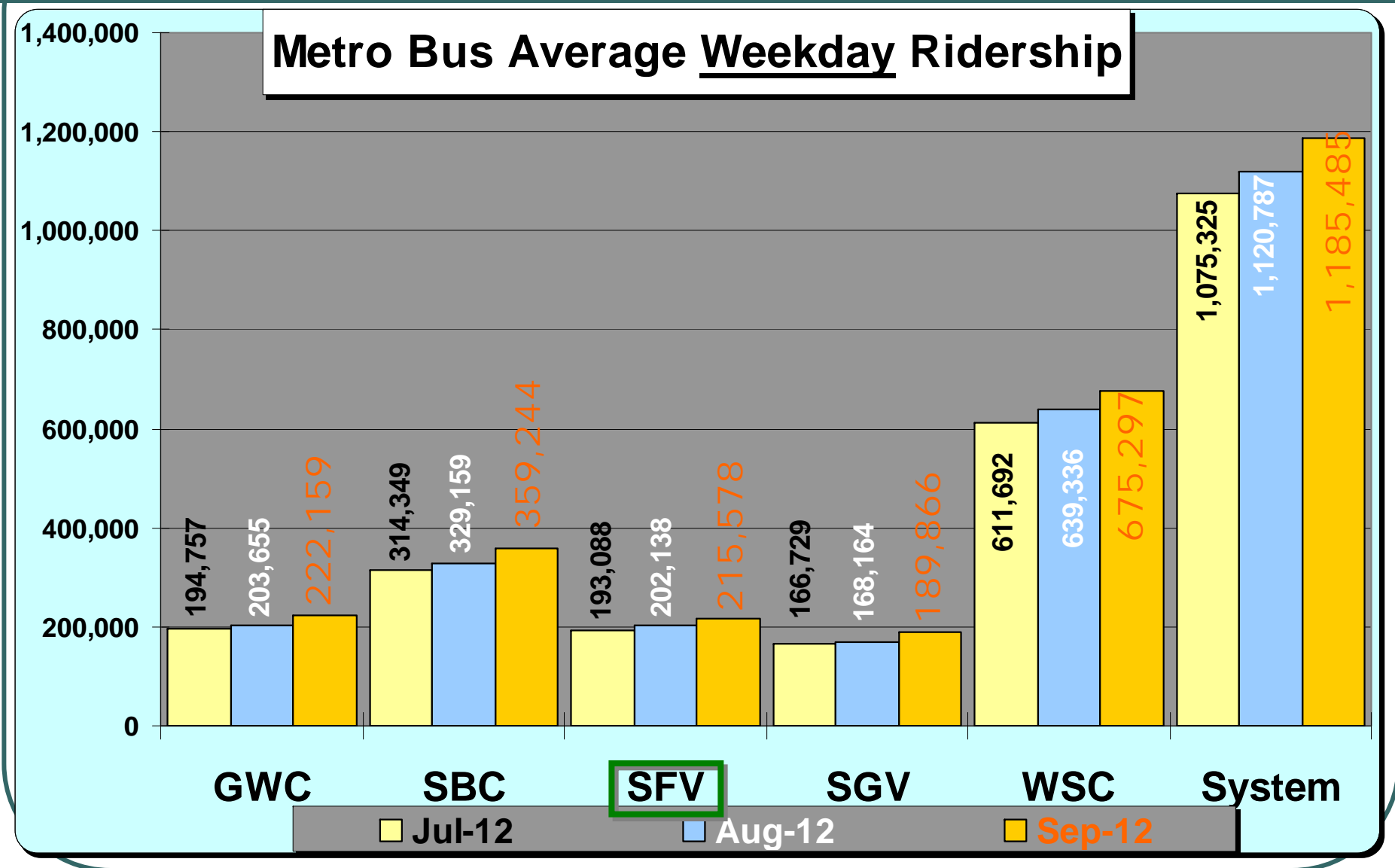
# SFV Service Council November 2012 Meeting



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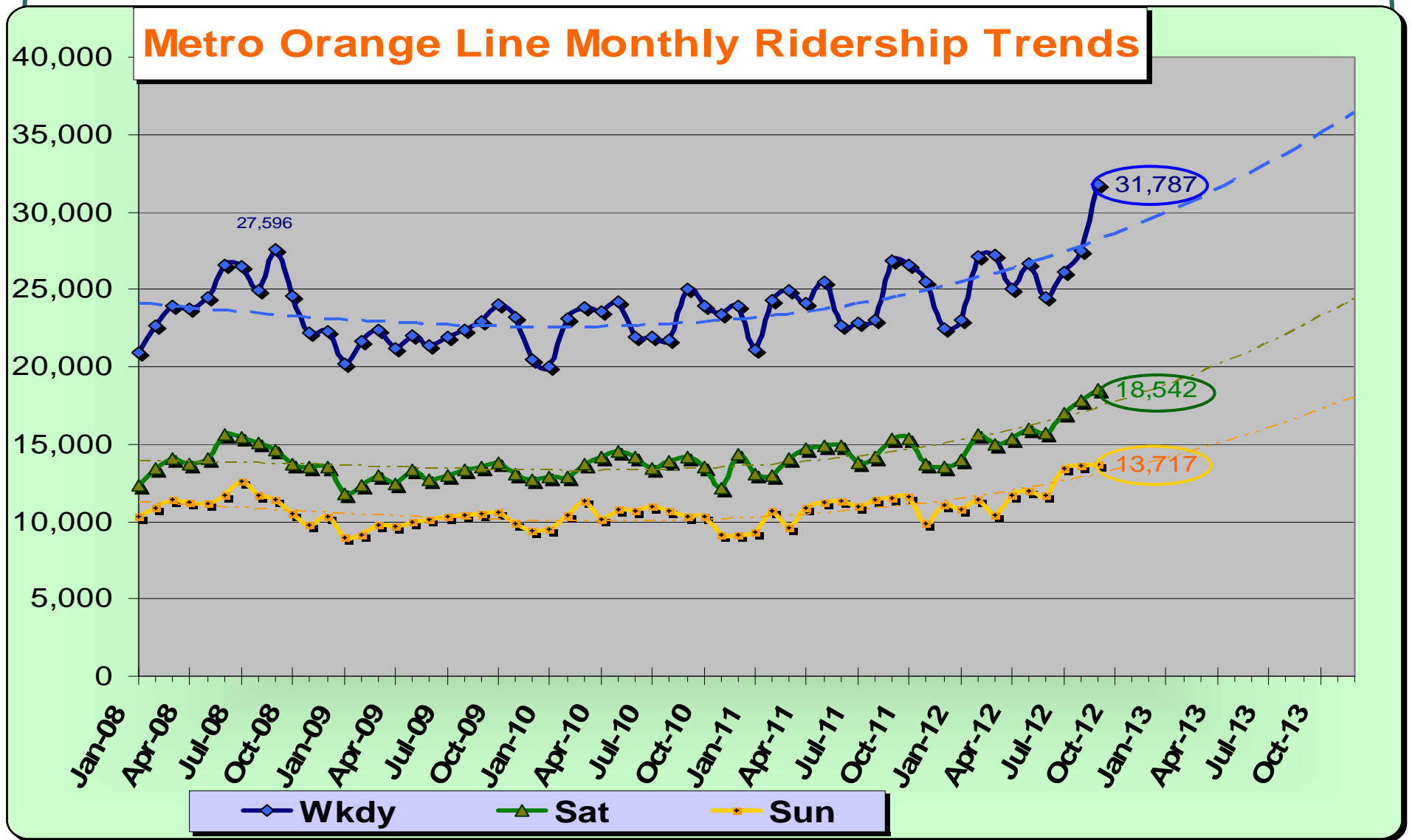
## Bus Station Cleanliness Evaluation Scores

Bus Stations	Dec. 2011	Aug. 2012	Sept. 2012	Dec. - Sept.	Grade
	Score	Score	Score		
Artesia Blue Line Bus Sta.	7.4	7.4	8.5	1.1	B
Aviation Green Line Bus Sta.	6.1	8.4	7.5	1.4	C
Burbank Metrolink Bus Sta.	8.5	8.4	8.3	-0.2	B
Culver City (Fox Hills Mall)	7.6	7.5	7.4	-0.2	C
Cal State LA Busway Sta.	7.6	7.4	7.6	0.0	C
Cal State LA Local Bus Sta.	8.3	8.2	8.5	0.2	B
Del Amo Blue Line Bus Sta.	8.4	8.7	8.3	-0.1	B
El Monte Bus Sta.	7.5	7.1	7.4	-0.1	C
Harbor-Gateway Transit Ctr.	8.1	7.3	7.8	-0.3	C+
Inglewood Bus Sta.	8.4	8.1	8.0	-0.4	B-
LAX City Bus Sta.	5.3	7.7	8.2	2.9	B-
Norwalk Green Line Bus Sta.	7.2	7.8	8.1	0.9	B-
North Hollywood Red Line Bus Sta.	7.1	8.6	8.4	1.3	B
Patsaouras Bus Plaza	8.2	7.3	8.2	0.0	B
Pico-Rimpau Bus Ctr.	7.7	7.9	8.2	0.5	B-
Willowbrook-Rosa Park Bus Sta.	7.8	8.1	8.1	0.3	B-
South Bay Galleria Bus Ctr.	8.4	7.2	7.6	-0.8	C
Sierra Madre Gold Line Bus Sta.	7.2	8	8.1	0.9	B-
Universal Red Line Bus Sta.	6.5	8.7	8.7	2.2	B
Harbor/Century Fwys. Silver Line Sta.	8.2	7.4	7.7	-0.5	C
<b>System Average</b>	<b>7.56</b>	<b>7.86</b>	<b>8.05</b>	<b>0.5</b>	<b>B-</b>





# SFV Service Council November 2012 Meeting



# SFV Service Council November 2012 Meeting

**Metro Rail Avg. WEEKDAY Riders Trends**

