Agenda

SAN FERNANDO VALLEY SERVICE COUNCIL

Regular Meeting

Marvin Braude Constituent Center 6262 Van Nuys Boulevard Van Nuys, CA 91401

Call to Order

Council Members:

Michael Cano, Chair Donald Weissman, Vice Chair

Dr. Richard Arvizu
Gary Bric
Antonio Lopez
Jesus R. Ochoa
Kymberleigh Richards
Dennis Washburn

Officers:

Jon Hillmer, Director Service Councils Collette Langston, Board Secretary Office Dolores Ramos, Council Admin. Analyst Henry Gonzalez, Council Comm. Rel. Mgr

Please turn off cell phones or place them on silent.

- 1. PLEDGE of Allegiance
- 2. RECOGNITION of Dina Garcia, San Fernando Valley Service Council Member, Mike Cano, Chair, and Jon Hillmer, Director
- 3. APPROVE Minutes of September 4, 2013 meeting
- 4. CHAIR'S Remarks
- 5. PUBLIC Comment for items not on the agenda
- 6. RECEIVE <u>Presentation on Metro's Annual Customer Satisfaction On-Board Survey</u>, Jeff Boberg, Transportation Planning Manager
- 7. RECEIVE Report on Sepulveda Pass Bus Test Trip, Israel Marin, Service Planning
- 8. RECEIVE REPORT on <u>Proposed Minor December Service Changes</u>, Scott Page, Service Development Manager (Lines 167 and 239)
- 9. RECEIVE <u>Director's Performance Report on San Fernando Valley August 2013 Service</u>, Jon Hillmer, Director
- 10. CHAIR and Council Member Comments
 Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

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