

# Minutes

SAN FERNANDO VALLEY  
SERVICE COUNCIL  
Regular Meeting

Wednesday, December 4, 2013

6:30-8:00PM

Marvin Braude San Fernando Valley  
Constituent Center  
6262 Van Nuys Boulevard  
Van Nuys, CA 91401

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Local Lines 154, 156, 164, 233, 237, Metro Rapid Line 761, and Metro Orange Line.

## Call to Order at 6:30 p.m.

Council Members Present:  
Michael Cano, Chair  
Donald Weissman, Vice Chair  
Dr. Richard Arvizu  
Gary Bric  
Antonio Lopez  
Jesus R. Ochoa  
Kymberleigh Richards

Officers:  
Jon Hillmer, Director Service Councils  
Collette Langston, Board Secretary's Office  
Dolores Ramos, Council Admin. Analyst  
Henry Gonzalez, Council Comm. Rel. Mgr  
Gary Spivack, Transportation Operations Mgr.

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Los Angeles County  
Metropolitan Transportation Authority

**Metro**

1. PLEDGE of Allegiance
2. APPROVED **Minutes of November 6, 2013 meeting.**
3. RECEIVED **Chair's Remarks**

Chair Cano made remarks regarding the progress made over the course of the year in providing regional connectivity and increasing incentives for the public to use transit. He requested that staff submit an update on rail-to-bus connectivity in the San Fernando Valley to the Council.

4. RECEIVED **Public Comment**

Vince Garofalo commented that when leaving Sylmar, another bus is needed to travel to Sepulveda/Ventura. The bus bench that Carol Silver requested has been moved back. Mr. Garofalo mentioned that he is sometimes invited to Los Angeles and can't get back home to the Valley. He feels the lack of late night service on San Fernando Rd. is a disgrace to Metro. Mr. Garofalo wished everyone a Merry Christmas.

5. APPROVED **Cancellation of January Service Council Meeting**, Council Members
6. APPROVED **February 2014 Public Hearing Date and Time** for Proposed June 2014 Service Changes, Council Members

Council voted to hold a public hearing on Wednesday, February 5, 2014 at the conclusion of the regular meeting scheduled to begin at 6:30 p.m.

7. RECEIVED Presentation on **Proposed June 2014 Service Changes**, Scott Page, Service Development Manager

Line 169 would provide an extension to the new Burbank Airport Regional Intermodal Transportation Center (RITC) project and to Sunland.

Line 534 will discontinue segment of the route from Santa Monica Expo Station to Washington/Fairfax Transit Hub once Expo Phase 2 is opened as it will be covered by the Expo Line Phase 2.

The proposal for Line 577 is to make the demonstration route extension to Rio Hondo College permanent.

The proposed Valley U Service will extend Line 741 to Sherman Oaks and combine with Line 761 at Sepulveda Blvd., allowing patrons to be able to go to the Sylmar Metrolink station from Westwood in one ride.

The proposal for Line 734 will extend route from Sherman Oaks to Westwood via Sepulveda Blvd. This proposal will eliminate two layovers which in turn will save money and improve service on Sepulveda and Reseda.

Express Line 588 proposed by Kymberleigh Richards and Jerard Wright will be included in the public hearing. This line would operate on weekdays only during peak periods. Service could begin once I-405 construction is completed in late 2014.

Chair Cano requested that test schedules for Lines 734 and 588 be emailed to the Council.

Vice Chair Weissman praised the proposed service improvements and asked if expansion of Reseda Blvd. service from Devonshire to Rinaldi on Line 150/240 had been considered. Councilmember Richards added that if Service Planning were to consider such an extension, that they might also consider extending the line to Porter Ranch and seeing if it could be interlined. Chair Cano requested that Mr. Page prepare a response to the recommendation.

Wayne Wright commented that Line 222 has no connecting service available after 7 p.m. to Sunland. People have to go to Glendale to get a connection home. He added that there are also problems in Hollywood and that service needs to be moved onto streets with less traffic. He would prefer that Line 741 be tied to Line 750, and recommended extending Line 240 as recommended by Vice Chair Weissman.

Chair Cano commended staff for improvements to these regionally beneficial lines and asked staff to ensure that the changes are promoted to the region to highlight the new connections. He asked that the Council be provided information on the plan to communicate the changes to the public.

8. **CARRIED OVER Presentation on New Bus Purchases Distribution Plan**, John Drayton, Vehicle Acquisition Manager

Chair Cano requested that a full presentation be made at a future meeting.

9. **RECEIVED Update on Lassen Bridge Closure**, Jon Hillmer, Director

Staff is exploring the possibility of completing the Lassen Bridge repair work during a weekend to reduce the impact on traffic and transit, but a final determination has not yet been made. Chair Cano added that the possibility of the work being done during a three-day weekend is being discussed and would be preferable to a closure of longer duration.

**10. RECEIVED Director's Performance Report on San Fernando Valley October 2013 Service, Jon Hillmer, Director**

- On-time Performance: 78.0%, Goal: 80.0%, System: 74.1%
- Complaints Per 100,000 Passengers: 4.72, Goal: 2.20, System: 3.73
- Miles Between Mechanical Road Calls: 4,577, Goal: 4,000, System: 3,827
- Bus Cleanliness Rating: 8.78, Goal: 9.0, System: 8.47
- Accidents per 100,000 miles: 2.10, Goal: 3.10, System: 3.51
- Bus Station Monthly Cleanliness Ratings by Region: 8.22, Goal: 8.5, System: 8.21
- Average Weekday Ridership: San Fernando: 218,615

A recent article was critical of revenue collection on the Red Line.

The Los Angeles County Sheriffs are doing a fare review at Van Nuys and North Hollywood Orange Line stations in response to reports that people are not tapping. Metro will review the results to see if any modifications are needed at those stations.

The Board will consider modifications to the fare structure in the near future and may potentially implement a multi-year fare structure. There will also likely be discussion about a time window being established to allow transfers within a specific time period. Once the Board adopts a structure, there will be fare forums held by each Service Council. They would not be public hearings, but comments received would be recorded and submitted to the Board. The Board will likely hold a hearing in late April or early May.

**11. RECEIVED Chair and Council Member Comments**

Vice Chair Weissman and Councilmembers Bric, Lopez, Ochoa, Arvizu thanked staff for their work over the past year and wished everyone happy holidays.

Chair Cano asked the Council to think about how they would like to be involved in regional issues such as the definition of a north-south corridor and a potential sales tax measure. He invited them to request information and provide feedback and those and other regional issues.

**ADJOURNED at 7:26 p.m.**