

Minutes

Wednesday, November 4, 2015
6:30PM

SAN FERNANDO VALLEY
SERVICE COUNCIL
Regular Meeting

Marvin Braude San Fernando Valley
Constituent Center
6262 Van Nuys Boulevard
Van Nuys, CA 91401

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Local Lines 154, 156, 164, 233, 237, Metro Rapid Line 744, and Metro Orange Line.

Call to Order at 6:30 p.m.

Council Members Present:
Donald Weissman, Vice Chair
Ernesto Hidalgo
Vahid Khorsand
Antonio Lopez
Yvette Lopez-Ledesma
Jesus R. Ochoa
Jess Talamantes
Dennis Washburn

Officers:
Gary Spivack, Deputy Executive Officer
Dolores Ramos, Council Admin. Analyst
Henry Gonzalez, Council Comm. Rel. Mgr
Karen Swift, Community Relations Mgr.
Israel Marin, Transportation Planner
Collette Langston, Office of the Board Secretary

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料, 请拨打以下电话号码: 323-466-3876

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ដើម្បីនិយាយជាមួយអ្នកបកប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

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Los Angeles County
Metropolitan Transportation Authority

Metro

1. PLEDGE of Allegiance
2. SWORE in Vahid Khorsand as a Service Council Member
3. APPROVED Minutes of October 7, 2015 Meeting
4. RECEIVED Chair's Remarks

Vice Chair Weissman welcomed Mr. Khorsand to the Council. He commented that *Back to the Future's* prediction that that the Cubs would win the World Series was wrong.

5. RECEIVED Public Comment

Nate Zablen of Southern California Transit Advocates commented that when is compared to other areas, the San Fernando Valley bus service has not been improved in the last 10 years; it only has lifeline service. If you take a bus, it will take you to your destination but if you need to travel around the Valley, it can take several hours or all day. Service is slow and inadequate, and people are choosing to drive due to due to lower gas prices. The current grid system lines are 15-20 miles long. Some of the lines should be divided and/or shortened for more frequent service which would encourage people to use the system.

Marvin Martin asked what happened to the plans to put a Metro Customer Service Center at the Lankershim Depot. The San Fernando Valley deserves a Customer Service Center. It would be helpful to post less frequent bus schedules at stops. He suggested that monitors show the view of outside of the bus because it is hard to see out of the front windshield because of the partitions.

Michelle Klein Haas commented that there are problem on Van Nuys Blvd that need immediate attention. There isn't enough service on Van Nuys Blvd Service needs to run 24 hours a day to best serve the community. Line 761 was discontinued last year which she feels was a bad idea because now it takes two buses to travel from Van Nuys Blvd to the Westside.

6. RECEIVED Presentation on Update on Metro Parking Ordinance, Frank Ching, Parking Management Director

The Parking Ordinance was adopted by the Board of Directors in September 2015 and is effective as of November 1, 2015. The basis of the ordinance is to regulate parking, not to generate revenue. All of the signs will be revamped to reflect the new ordinance. Implementation will occur in 3 phases beginning with Metro owned properties. Consultants have been retained to complete a master plan, which will include a ridership vs. parking demand model to be used in the effective regulation of parking. Technology will also be used to regulate parking and ensure that it transit ridership is prioritized. The study should be completed by September 2016 when findings will be adopted. The

recommendations will be formed to work in conjunction with other Metro initiatives like First/Last Mile and Urban Greening.

Vice Chair Weissman asked if any parking would be added to the northern areas of the San Fernando Valley. There is very little Metro service or parking north of Rinaldi; addition may enable more people to use the service. Mr. Ching replied that this project is focused on management of existing and pending parking areas.

7. RECEIVE Report on Line 96 and Service to Griffith Park, Israel Marin, Service Planner

Five bus lines currently service Griffith Park. Line 96 runs M-F approximately 30 minute peak service and 45 minute base service from 6:20 a.m. to 7:00 p.m. The line runs approximately every 45 minutes all day during weekends from 7:29 a.m. to 6:11 p.m. Line 180/181 runs M-F approximately 16 minutes all day with 60 minute owl service. Line 780 runs M-F approximately 15-20 minutes all day from 7:00 a.m. to 6:50 p.m. DASH Los Feliz runs M-F approximately 15-20 minutes all day from 7:00 a.m. to 6:50 p.m. and DASH Los Feliz Weekend Observatory Shuttle runs approximately 35 minutes from 10:00 a.m. to 10:00 p.m. during the weekend.

Line 96 runs through Griffith Park and the DASH Los Feliz weekend Observatory Shuttle takes passengers into the park and to Griffith Observatory. The routes for the other Lines stop short of actually going into the park.

Metro has concluded that access to Griffith Park could be improved. Proposed improvements will be proposed for Line 96 trips, Monday through Sunday including early AM and late PM to run through Griffith Park. These schedule adjustments will allow patrons access to early morning park events. Changes will be implemented in June 2016.

Vice Chair Weissman noted that transit service around the park was routed onto I-5 due to construction in the park. When the park opened up again, they didn't notify anyone and the routes remained on the freeway.

Council discussed frequency and scheduling of service available to students of community college classes that end at 9 or 10 p.m. Ms. Swift replied that Metro staff is meeting with CSUN to discuss student transportation needs and anticipates holding similar meetings with Mission College. Mr. Spivack added that there are also issues with identifying appropriate turnaround space near Mission College; the street is narrow, and there have been resident complaints.

Nate Zablén commented that the only way to get to Griffith Park is from the Burbank Metrolink Station which is not convenient. He thinks Line 96 should be re-extended to the Universal City Station, which would allow passengers to utilize the system to get to the park and museums. The line was cut five years ago, making it more difficult to arrive at the park by transit. The park also has parking problems, and he thinks people would use transit to access it. It was donated to Los Angeles for everyone to enjoy.

Wayne Wright would like to see the hours that Line 96 operates improved, especially at night. He suggested rerouting a line from Glassell Park that comes from Riverside Drive and connect to the Gold Line's Lincoln Heights Station.

Gregory Wright spoke with a healthcare worker on northbound Line 233 that has an issue with frequency and late night service. She takes the bus to the Metrolink Station to go to Santa Clarita. The bus doesn't run late enough and she has been left stranded and unable to get home after a long day of work. She suggested Metro look into a shuttle service late at night for passengers like her.

8. RECEIVE Report on San Fernando Valley Service Performance, Jon Hillmer, Executive Director

- Complaints Per 100,000 Passengers: 3.81, Goal: 3.46/100,000 boardings
- Accidents per 100,000 miles: San Fernando Valley: 3.32, Goal: 3.69
 - Number of alleged accidents (Type 482): 17
- Miles Between Mechanical Road Call: San Fernando Valley: 4,685, Goal: 4,000
- On-time Performance: San Fernando Valley: 81.4%, Metro: 76%, Goal: 80.0%
- Bus Cleanliness Rating: San Fernando Valley: 8.75, Goal: 9.0
- Average Weekday Ridership on the Bus System: 1,025,810

Councilmember Lopez Ledesma asked if the Metro tours will be offered in Spanish. Staff replied that they will look into further.

9. CHAIR and Council Member Comments

Councilmember Washburn wished everyone a Happy Thanksgiving.

Councilmember Lopez thanked everyone for attending the meeting.

Councilmember Khorsand thanked everyone for welcoming him and expressed that he looks forward to working on the Council.

Councilmember Lopez-Ledesma thanked staff for following up on requests and questions. She wished everyone a happy and safe Thanksgiving and welcomed Mr. Khorsand.

Councilmember Ochoa welcomed Mr. Khorsand to the Council. He reminded everyone about the upcoming Veteran's holiday.

Vice Chair Weissman welcomed the new Council Members to the Council and encouraged everyone to recognize veterans on the holiday.

ADJOURNED at 7:43 p.m.