

Wednesday, February 6, 2013

6:30-8:00PM

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# Agenda

SAN FERNANDO VALLEY  
SERVICE COUNCIL

Regular Meeting

Marvin Braude Constituent Center  
6262 Van Nuys Boulevard  
Van Nuys, CA 91401

Call to Order

Council Members:

Kymerleigh Richards, Chair

Jesus R. Ochoa, Vice Chair

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Dr. Richard Arvizu

Gary Bric

Michael Cano

Kathryn Engel

Dina Garcia

Donald Weissman

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Officers:

Jon Hillmer, Director Service Councils

Wilbur Babb, Community Relations Mgr.

Collette Langston, Board Secretary Office

Dolores Ramos, Council Admin. Analyst

Henry Gonzalez, Council Comm. Rel. Mgr



**Metro**

Los Angeles County  
Metropolitan Transportation Authority

**Please turn off cell phones or put them on vibrate.**

1. PLEDGE of Allegiance
2. APPROVE Minutes for January 2, 2013 meeting
3. CHAIR'S Remarks
4. PUBLIC Comment for items not on the agenda
5. RECEIVE Presentation on Proposed June Service Changes, Scott Page, Service Development Manager
6. RECEIVE Presentation on Division Handling of Customer Complaints, Maria Reynolds, Transit Operations Manager
7. RECEIVE Director's Report, Jon Hillmer, Director
8. CHAIR and Council Member Comments  
Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

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