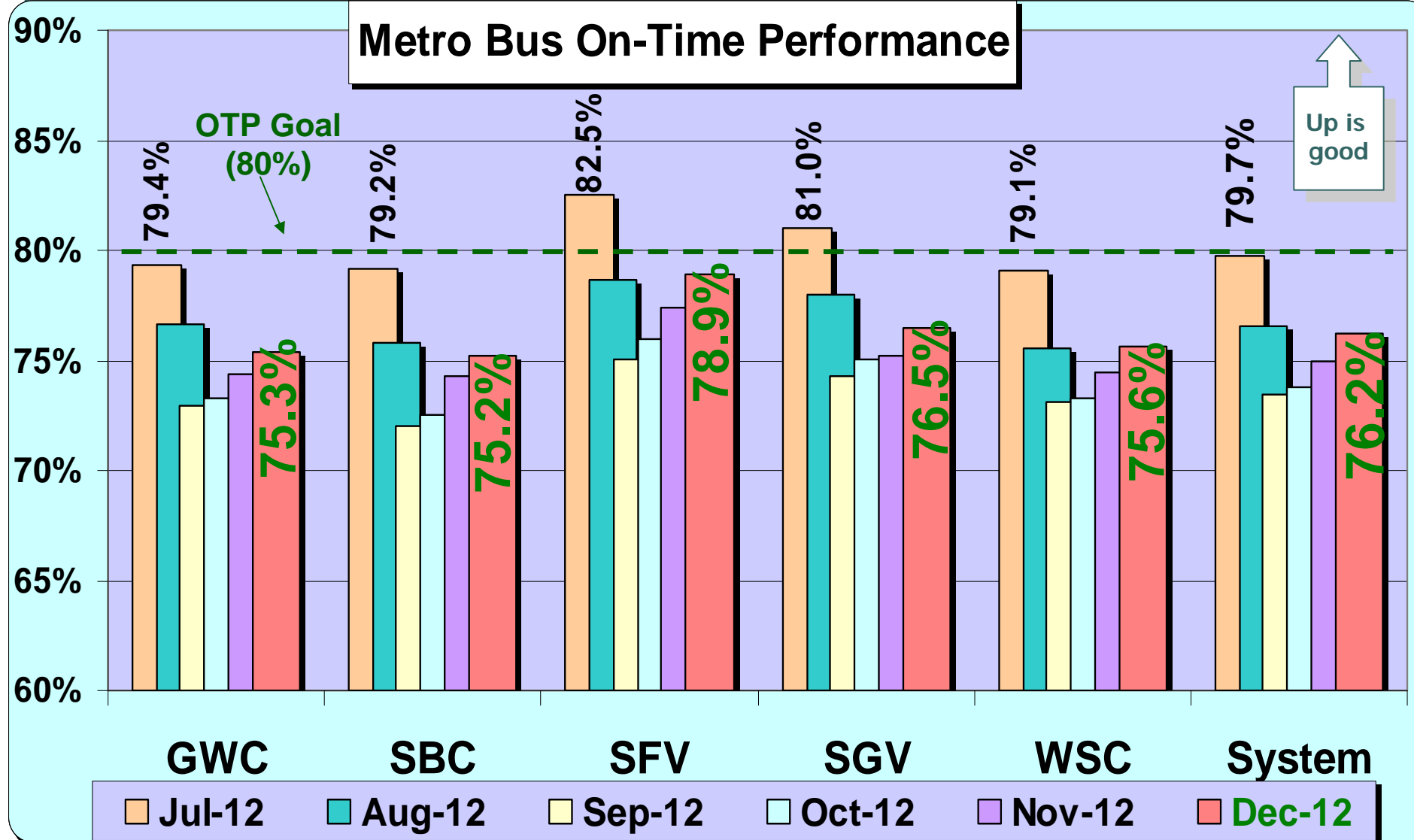


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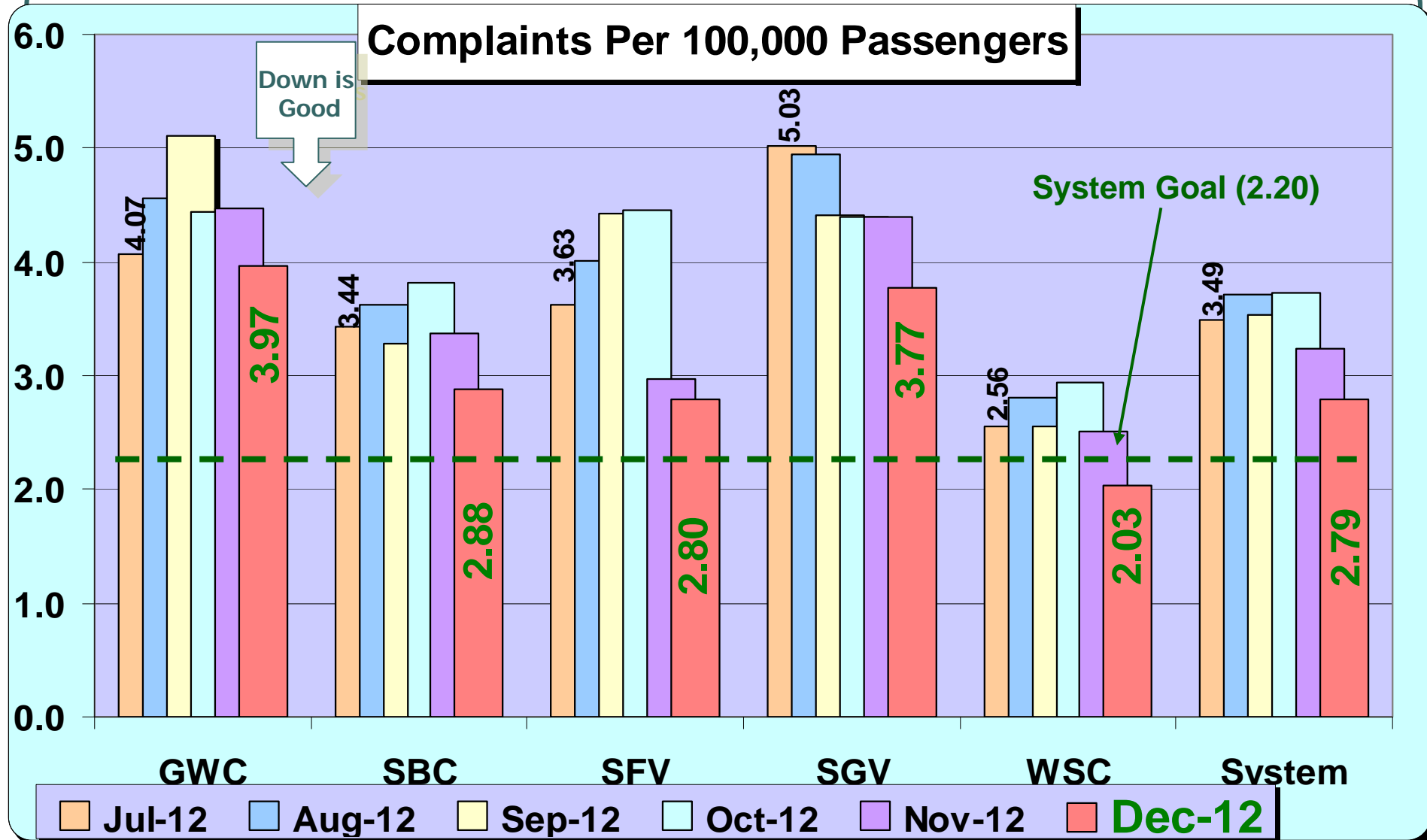
Performance Report on
December 2012 Service

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Metro Bus On-Time Performance

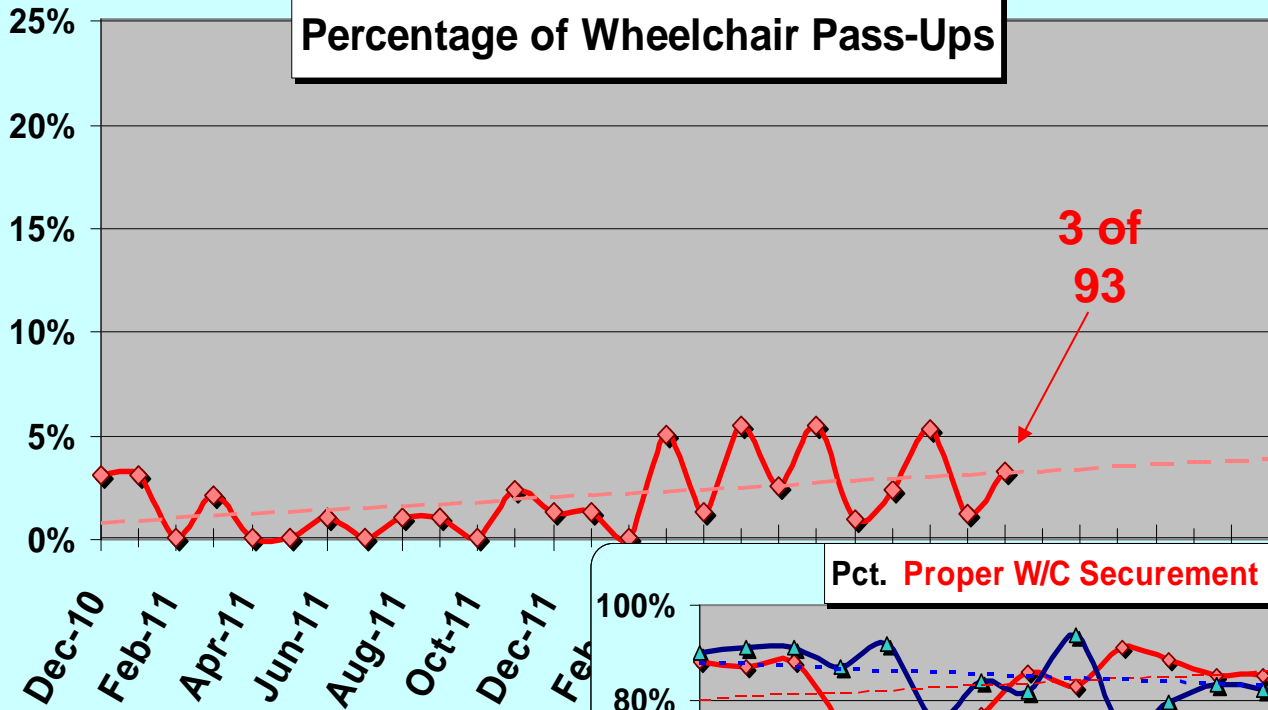


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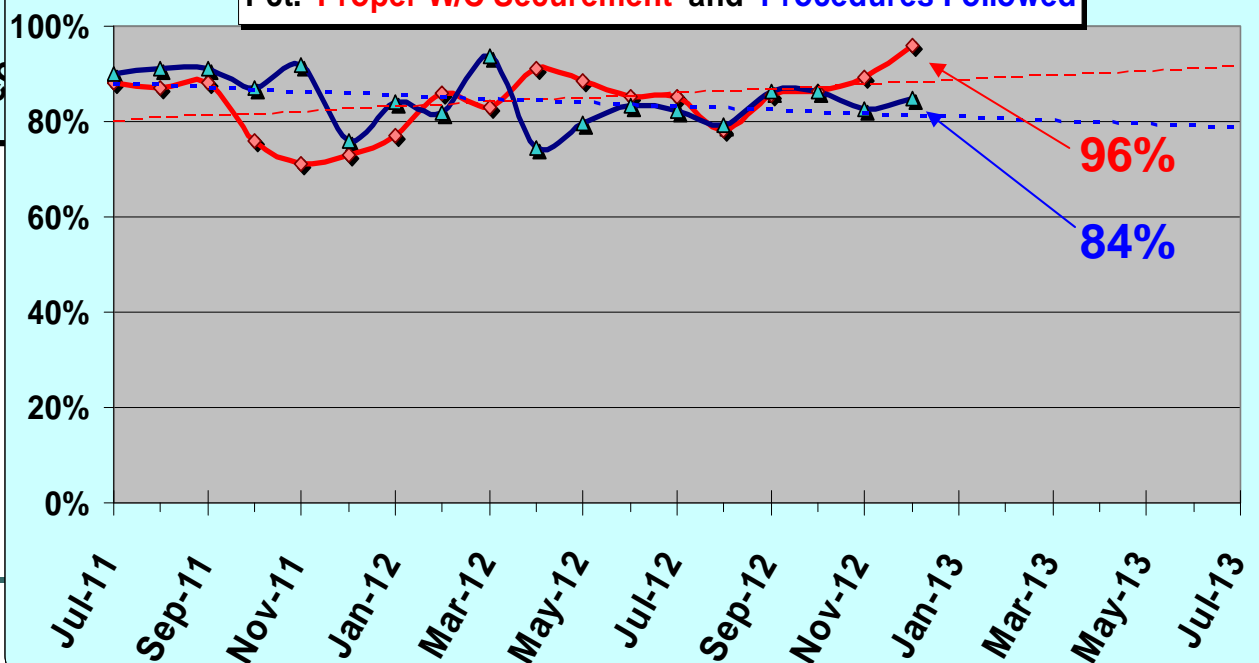


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Percentage of Wheelchair Pass-Ups

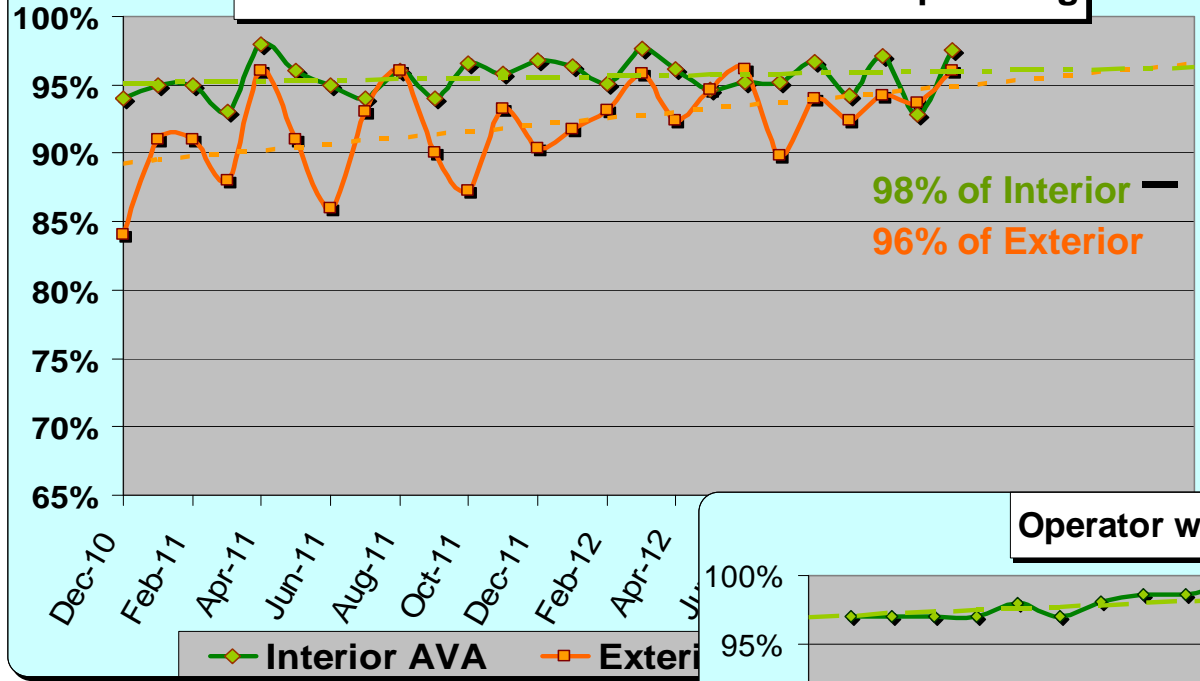


Pct. Proper W/C Securement and Procedures Followed

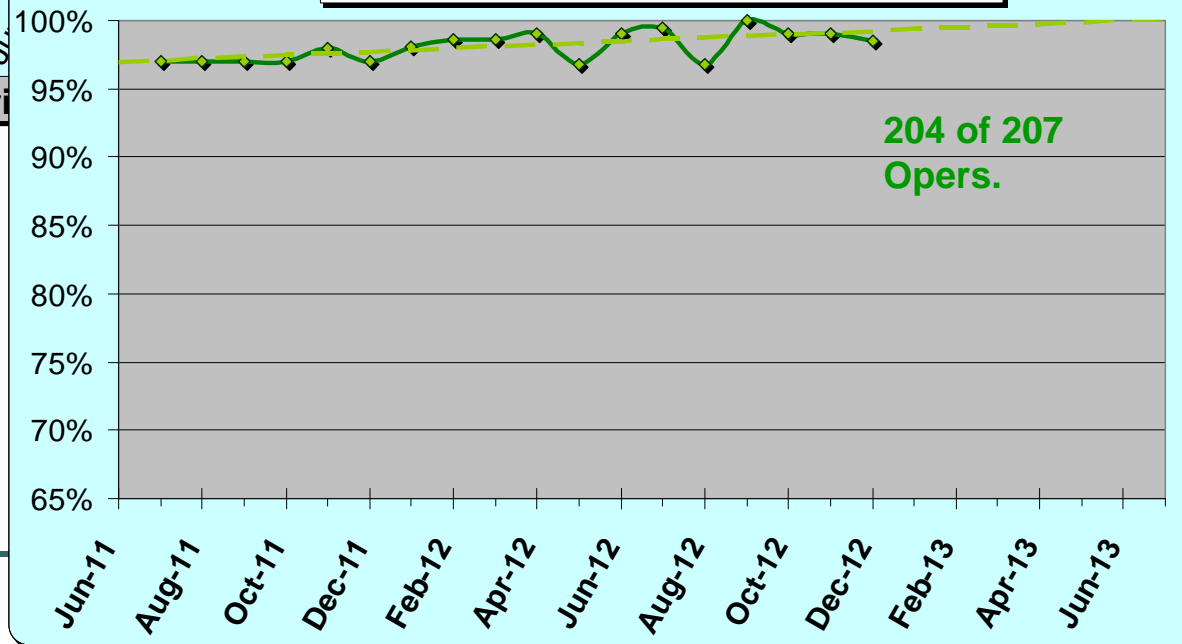


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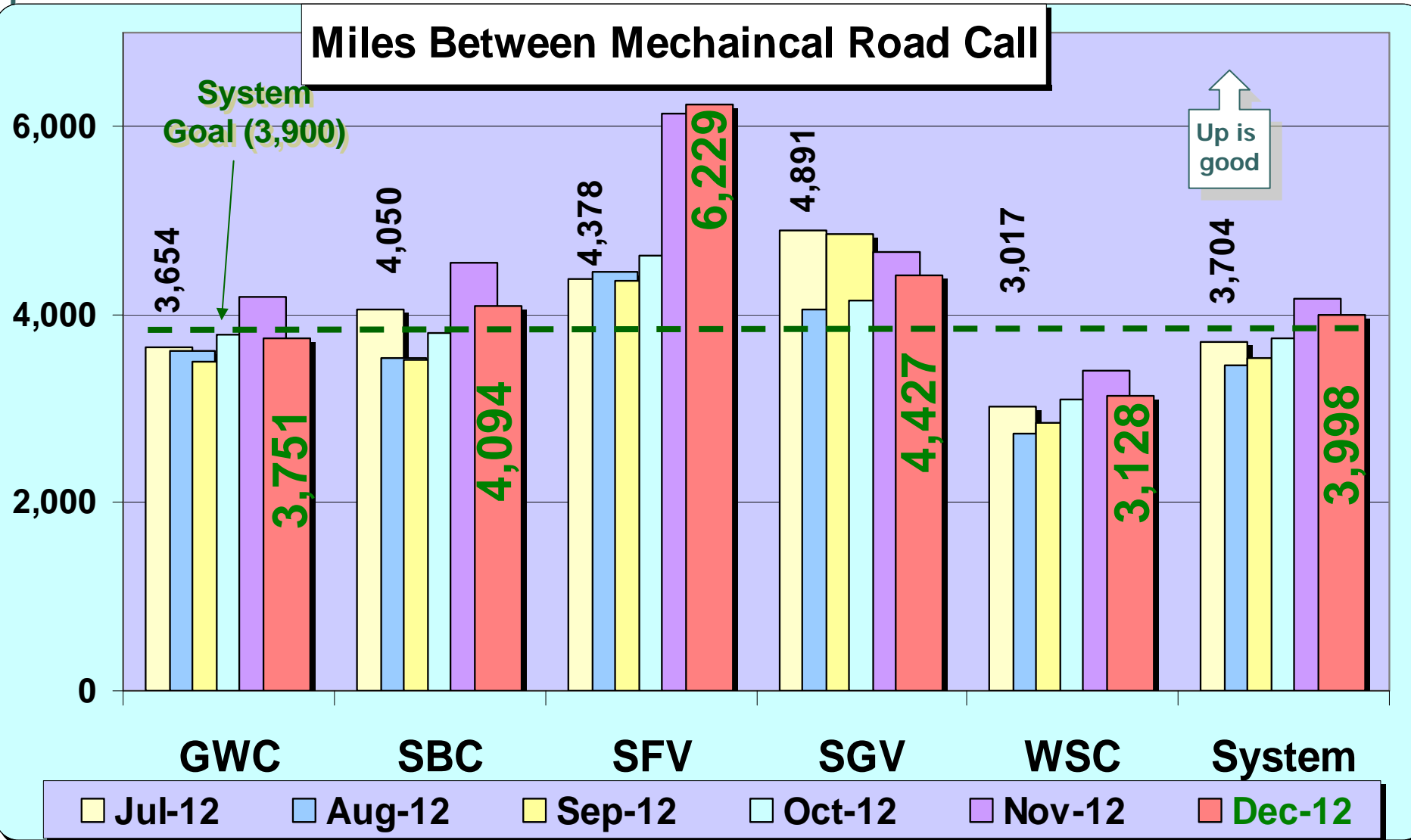
Automated Voice Enunciator Bus Stop Calling



Operator was Courteous and Respectful

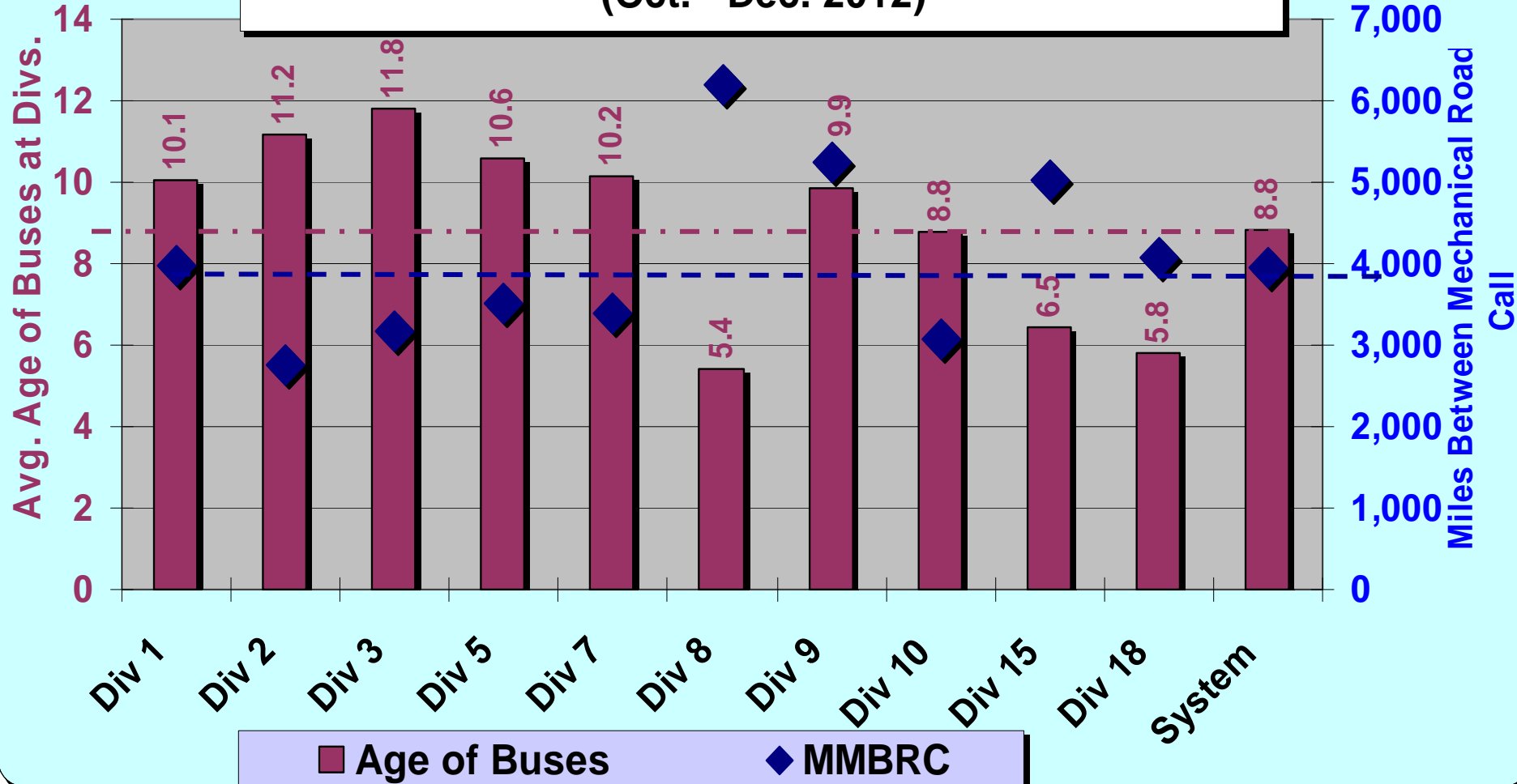


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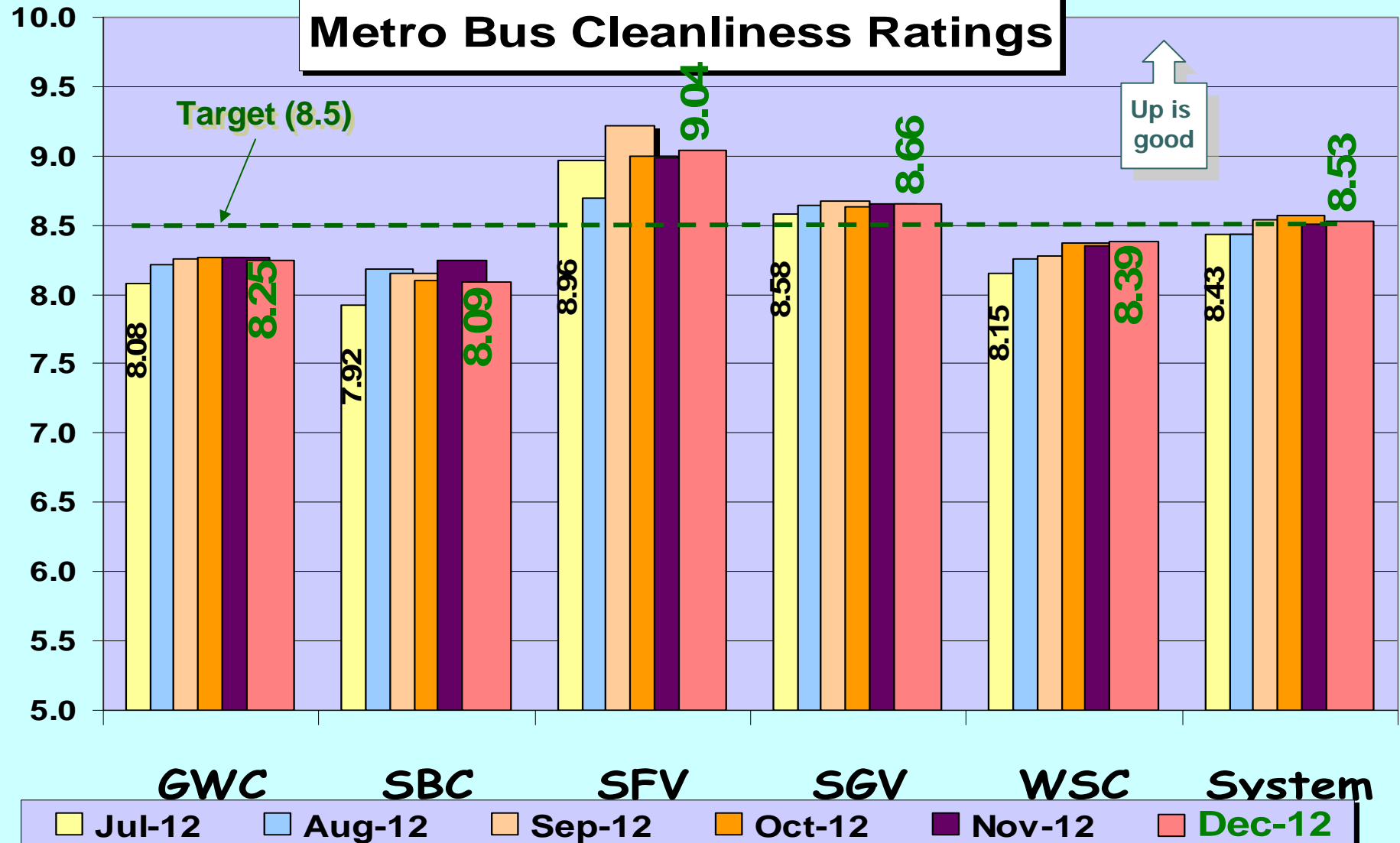


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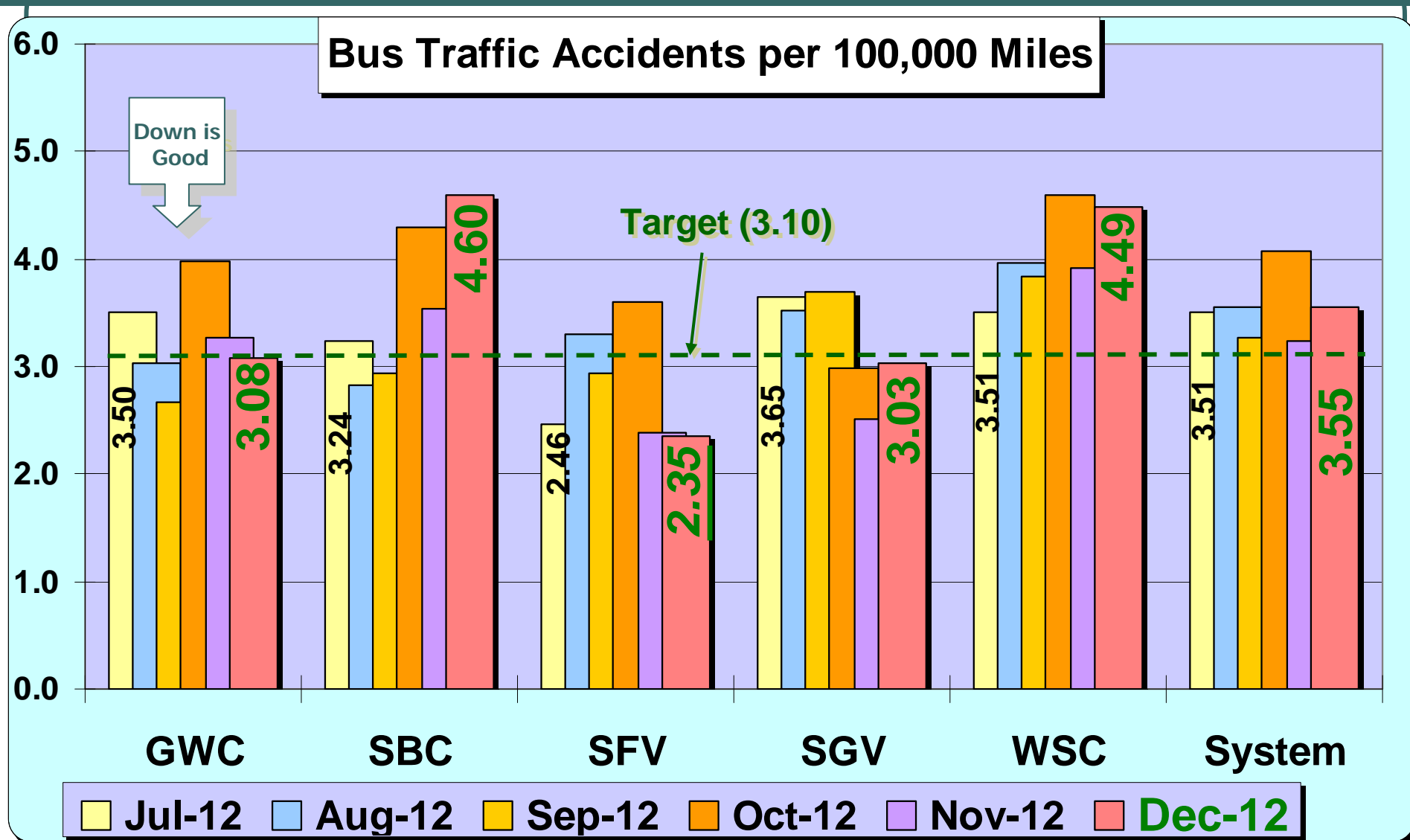
**Age of Buses at Divs. - Miles per Mechanical Road Call
(Oct. - Dec. 2012)**



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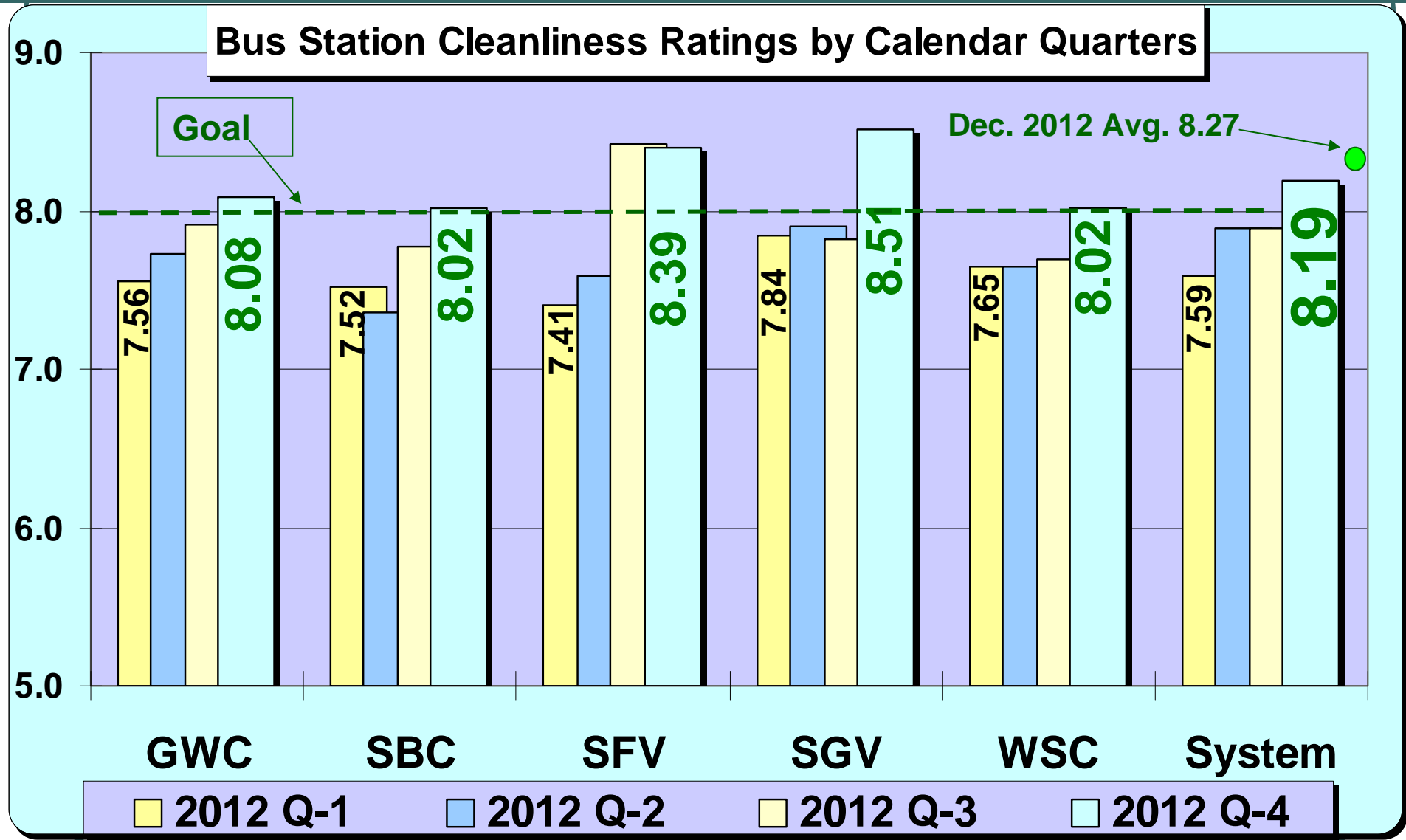


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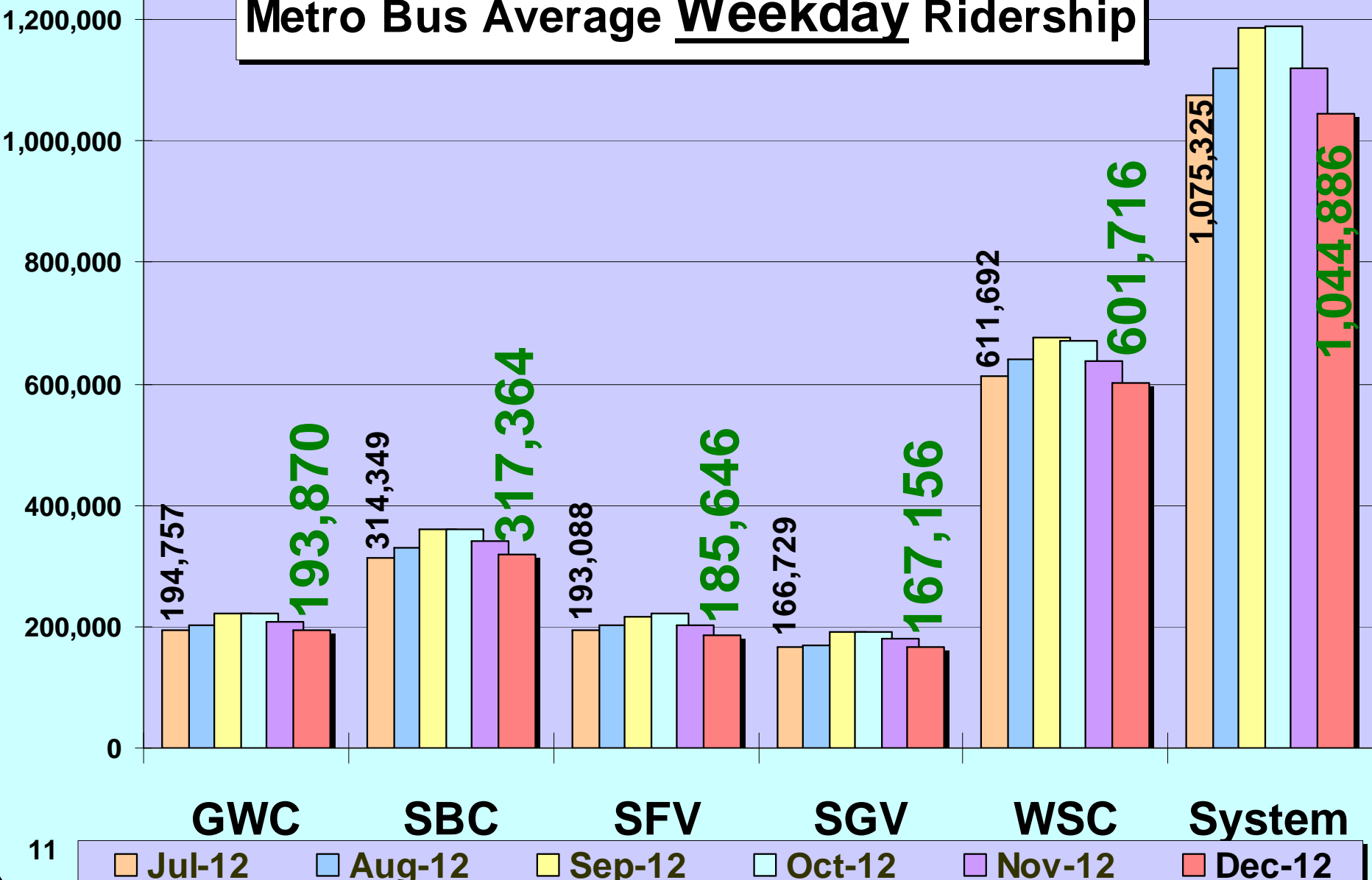
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Bus Station Cleanliness Ratings by Calendar Quarters



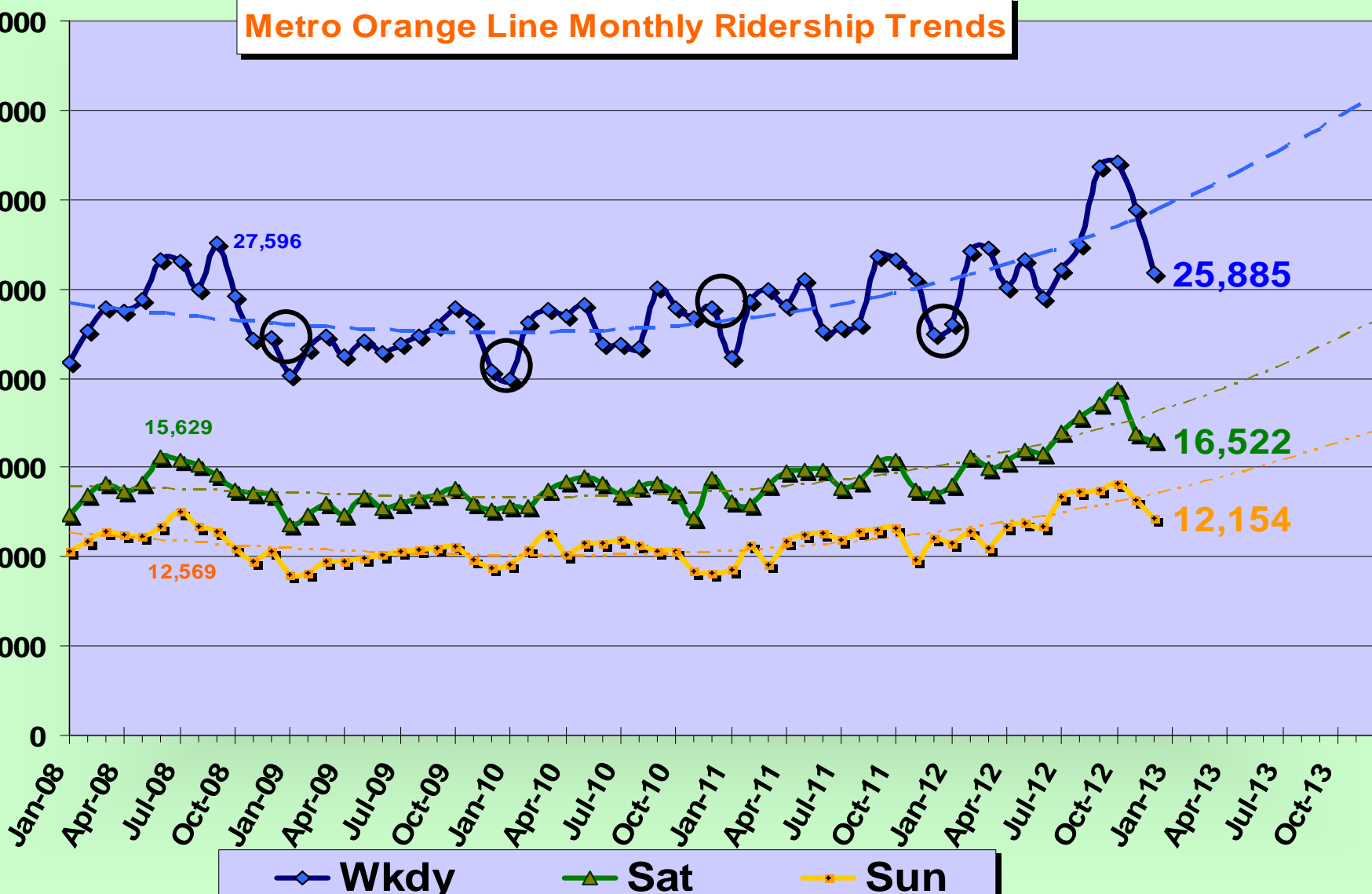
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Metro Bus Average Weekday Ridership



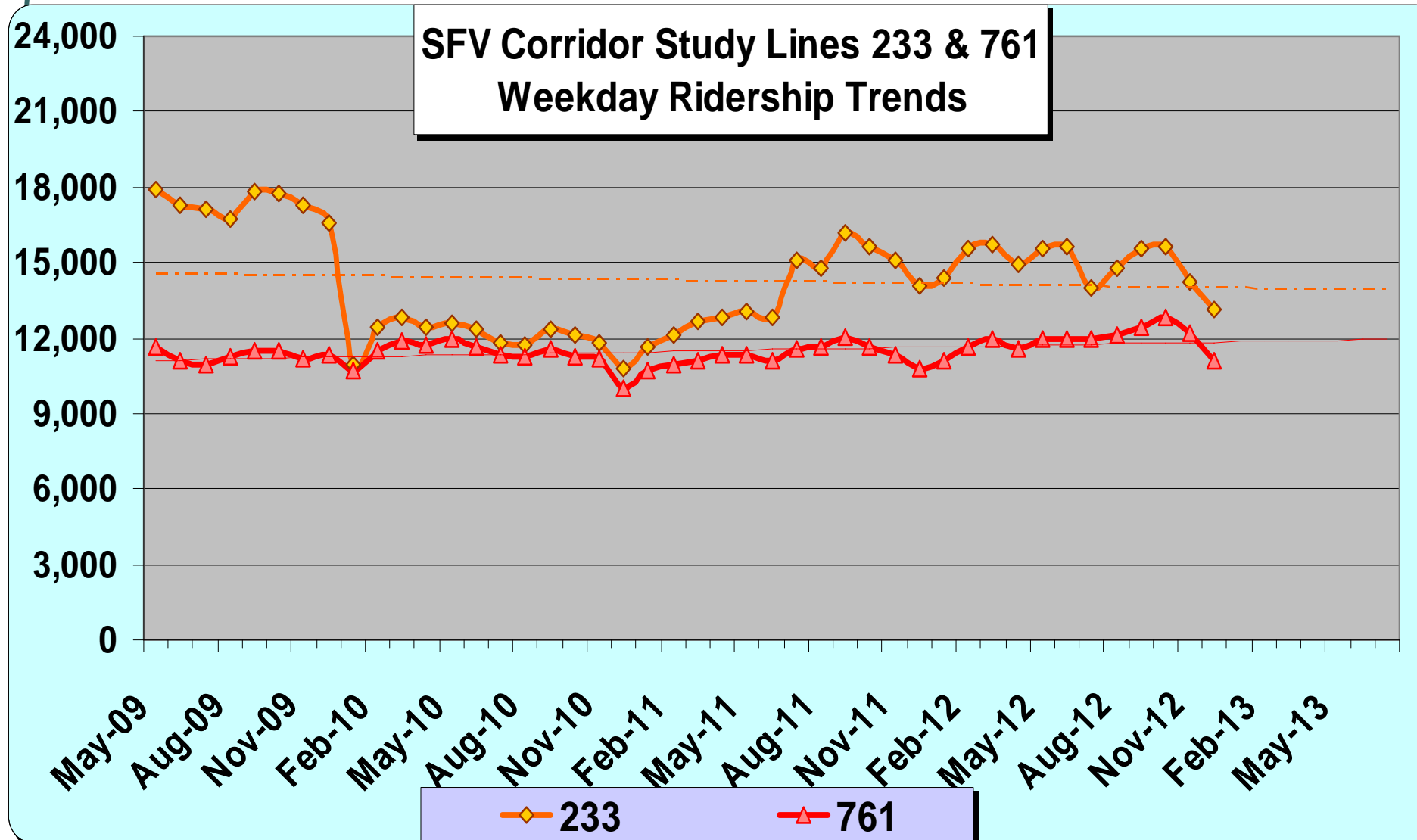
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Metro Orange Line Monthly Ridership Trends



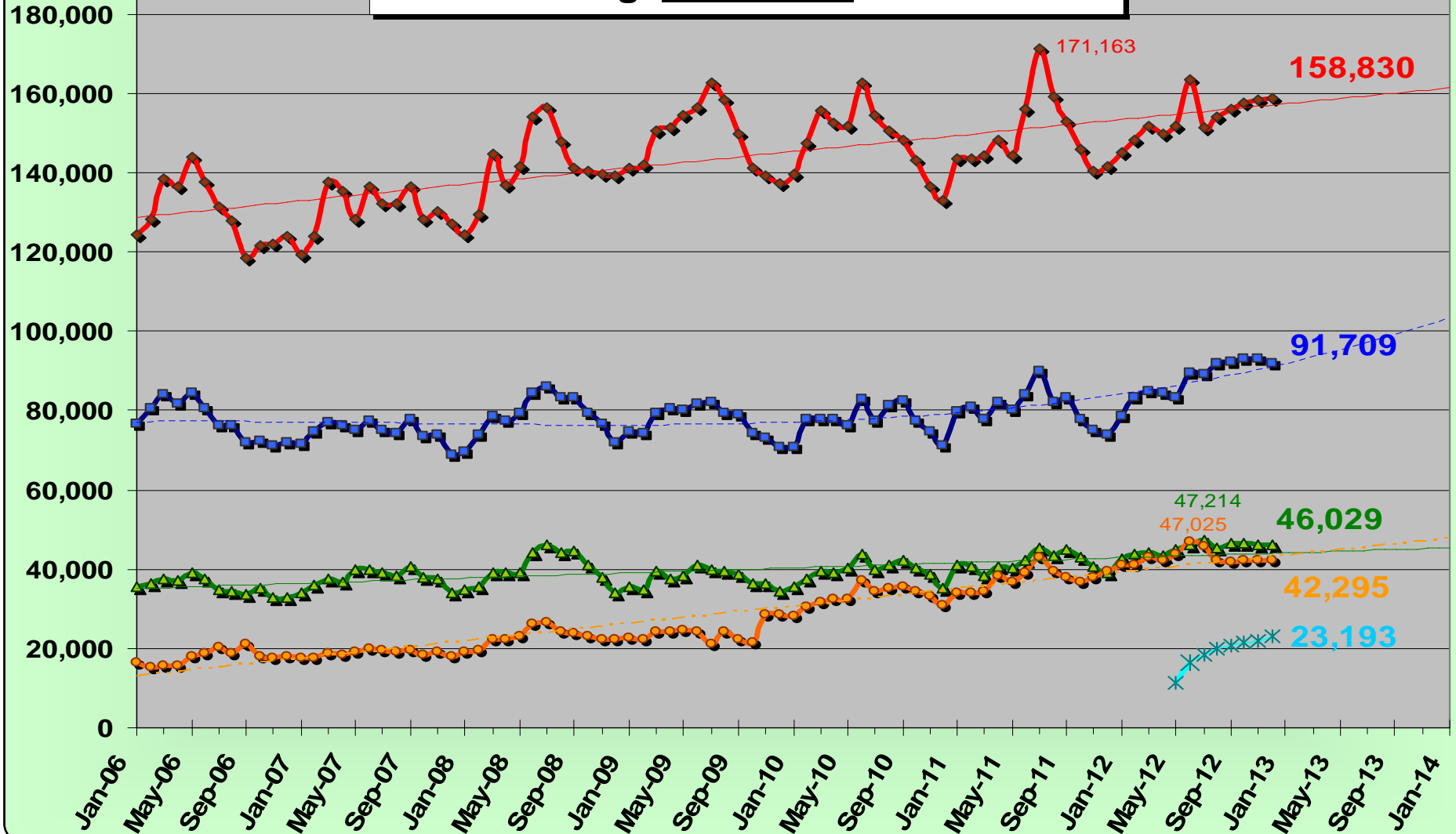
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**SFV Corridor Study Lines 233 & 761
Weekday Ridership Trends**



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Metro Rail Avg. WEEKDAY Riders Trends



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Questions