

**Please Note: The meeting location has changed**

# Agenda

San Gabriel Valley Service Sector  
Governance Council

## Regular Meeting

**New Metro San Gabriel Valley Sector Office**  
3449 Santa Anita Avenue  
3<sup>rd</sup> Floor Conference Room  
El Monte, CA 91731

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Call to Order

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Council Members:

Rosie Vasquez, Chair  
Roger Chandler, Vice Chair  
Harry Baldwin  
Ernest Gutierrez  
Bruce Heard  
Henry Lopez  
Sharon Martinez  
Joseph Mosca  
Dave Spence

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Officers:

Jack Gabig, General Manager  
Michele Chau, Council Secretary



Metropolitan Transportation Authority

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1. Introductions
2. APPROVE [Minutes of Regular Governance Council Meeting held Monday, September 10, 2007](#)
3. Public Comment  
  
COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COUNCIL'S SUBJECT MATTER JURISDICTION
4. Chair's Remarks
5. RECEIVE [report of the General Manager](#) (20 minutes)  
Attachment
6. RECEIVE Oral report on Customer Service Satisfaction Survey Results by Carl Torres, Transportation Planner II (15 minutes)
7. RECEIVE Oral report on Service Reliability by David Castillo, Assistant Transportation Manager of Vehicle Operations (15 minutes)

8. Consideration of Items not on the Posted Agenda

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

Copies of Agendas or Agenda Items may be obtained by contacting  
Metro San Gabriel Valley at 626-454-2810



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