

MINUTES

San Gabriel Valley Service Sector Governance Council

Regular Meeting

Metro San Gabriel Valley Sector Office
3449 Santa Anita Avenue
El Monte, CA 91731
3rd Floor, Council Chambers Room

Called to Order at 5:01 p.m.

Sector Representatives Present:

Roger Chandler, Chair
Harry Baldwin
Alex Gonzalez
Ernest Gutierrez
Bruce Heard
Dave Spence
Rosie Vasquez

Officers:

Jack Gabig, General Manager
Michele Chau, Council Secretary



Metropolitan Transportation Authority

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1. APPROVED **Minutes** of Regular Governance Council Meeting held January 12, 2009.
2. **Public Comment** – none.
3. RECEIVED **Chair's Remarks**:
 - The first light rail car to run the full length of the Gold Line Eastside Extension left Union Station on January 27, 2009 heading east toward the line's terminus at Atlantic Boulevard and Pomona Street. The Extension will feature eight stations (two underground) and span six miles. The project boasts an exemplary safety record without a single lost-time injury. The project is under budget and is slated to open sometime in late June.
4. RECEIVED AND FILED **report of the General Manager**.
 - The Metro Board of Directors approved a plan to reduce administrative and other costs for the upcoming fiscal year. Funding for the annual Metro Bus Roadeo competition will be deferred. Juan Navarro, Division 3 bus operator, will attend the 2009 APTA International competition in May as planned. Staff is exploring options for a non-formal competition for the next fiscal year.
 - Mr. Gabig reviewed key performance indicators for December 2008. Although FY09 year-to-date ridership is trending below last year's levels, ridership on all lines is either stable or increasing. Due to restructuring of service last year, several of the San Gabriel Valley Sector's lines have been distributed to other Sectors. On-time performance is right on target at 68%. Complaints spiked in October 2008 due partially to an operator shortage. Sector staff is addressing complaints. Mr. Gabig reviewed complaints by category. He mentioned that fifty-two operator commendations were received year-to-date for FY09. Bus Accidents were right on target for the month of December after spiking in September and October. Staff undertook major mitigation efforts in the area of accidents. Mr. Gabig noted that accidents were of low severity. Most of the accidents originated at Division 3, which serves an area that has historically had a higher accident rate. The accident severity index is below target. Mr. Gabig clarified that the severity index includes property damage and personal injury claims. There were 1,647 miles between total road calls for FY09 year-to-date. OSHA recordable injuries exceeded the target.

Representative Gutierrez asked if OSHA recordable incidents spike during the same month(s) every year.

Mr. Gabig responded that he is not aware of any trends relating to the increase in OSHA recordable incidents. He stated that the spike in October may be attributed to an operator shortage.

FY09 year-to-date Workers' Compensation indemnity claims is trending above target. Mr. Gabig stated that this category includes any incident requiring more than one day of medical treatment.

"How You Doin'?" FY09 second quarter results: Divisions 3 and 9 tied for fourth place.

- Paula Faust, Administration and Financial Services Manager, reported that the San Gabriel Valley Sector was \$1.6 million under budget during the second quarter of the fiscal year. Total Transportation was \$3 million under budget year-to-date, due primarily to savings in UTU operator labor, Workers' Compensation and liability claims. Total Maintenance was \$600,000 over budget year-to-date due to Workers' Compensation and parts.
- Scott Greene, Transportation Planning Manager IV, provided an update on Line 176 patronage. He mentioned that several riders commented about Line 176 service at the last meeting. The segment of Line 176 serving the Glassell Park area was discontinued about 1.5 years ago due to low ridership. The narrow streets in the area also presented challenges. Mr. Greene stated that he followed up with patrons who expressed concerns about the line at the last meeting. The patrons were generally satisfied with the information provided. One individual requested additional data on Line 176 bus breakdowns. Staff still needs to obtain this information. Mr. Greene noted that DASH did not want to provide alternative service due to the low ridership. During his discussion with Line 176 patrons, he advised that they voice their concerns with the L.A. City Council district office serving the Glassell Park area.
- David Hershenson provided an update on the bi-annual Transit Providers meeting. A number of transit agencies and government entities participated in the meeting, including Metro, Foothill Transit, Montebello Bus Lines, Los Angeles County Department of Public Works, and the City of Pasadena.

5. RECEIVED oral overview on the **TAP Day Passes** by Jane Matsumoto, DEO, Project Management.

Ms. Matsumoto reviewed the paper day pass transition to TAP day passes. Subsidy riders will be able to use a photo-bearing TAP card in June. TAP day pass transition goals include minimizing impacts to transit operations, educating the public in advance, and promoting the benefits of TAP day passes. TAP cards help minimize paper waste and reduce the burden on bus operators. Further, the value on TAP cards can be retained even if the card is lost or stolen, provided the patron reports the loss. Ms. Matsumoto reviewed the TAP transition schedule.

Representative Baldwin asked about retail outlets at which patrons may purchase TAP cards.

Ms. Matsumoto indicated that a number of outlets carry the prepaid media, including Ralphs, Nick's Check Cashing, etc. TAP cards may also be purchased at rail stations.

Representative Gonzalez mentioned that municipal operators may use different fare media.

Ms. Matsumoto noted that the day pass is specific to Metro, but a number of municipal operators have either transitioned or will soon be transitioning to TAP, enabling patrons to use one card on multiple systems.

6. Service Sector Representatives Closing Remarks - none.

ADJOURNED at 5:30 p.m.

Michele Chau

Michele Chau, Council Secretary