

INFORMATION TO PERSONS WITH VISION IMPAIRMENTS

PRESENTED TO:

METRO SAN GABRIEL VALLEY
SERVICE COUNCIL
MAY 9, 2011



ACCESSIBILITY CHALLENGES

How does Metro distribute information to persons with vision impairments?

ACCESSIBILITY CHALLENGES

Metro will be signing each bus stop indicating the bus stop number.

On 1400 of the bus stop sign posts will be a kiosk. At the bottom of the kiosk will be Braille and tactile letters indicating the stop number and the phone number for the next bus information. The first implementation phase will start in June 2011



Metro

ACCESSIBILITY CHALLENGES

Metro's website, metro.net, has been upgraded over the past two years and now meets the Federal 508 Rules and Regulations for on-line services.

ACCESSIBILITY CHALLENGES

Metro provides information in alternative formats upon request including:

- Brochures
- Time tables
- Anything else

ACCESSIBILITY CHALLENGES

Office of Civil Rights

- To be established during the summer of 2011
- Director of Civil Rights who will report to the Office of the CEO
- Responsible for ADA, EEO, and Title VI Coordination

ACCESSIBILITY CHALLENGES

Office of Civil Rights

- Proposed in FY '12 budget is an increase in staff from one full time employee to five full time employees
- One position will have responsibility for Outreach to the disabled community including new projects such as 511 and Next Bus

ACCESSIBILITY CHANGES

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