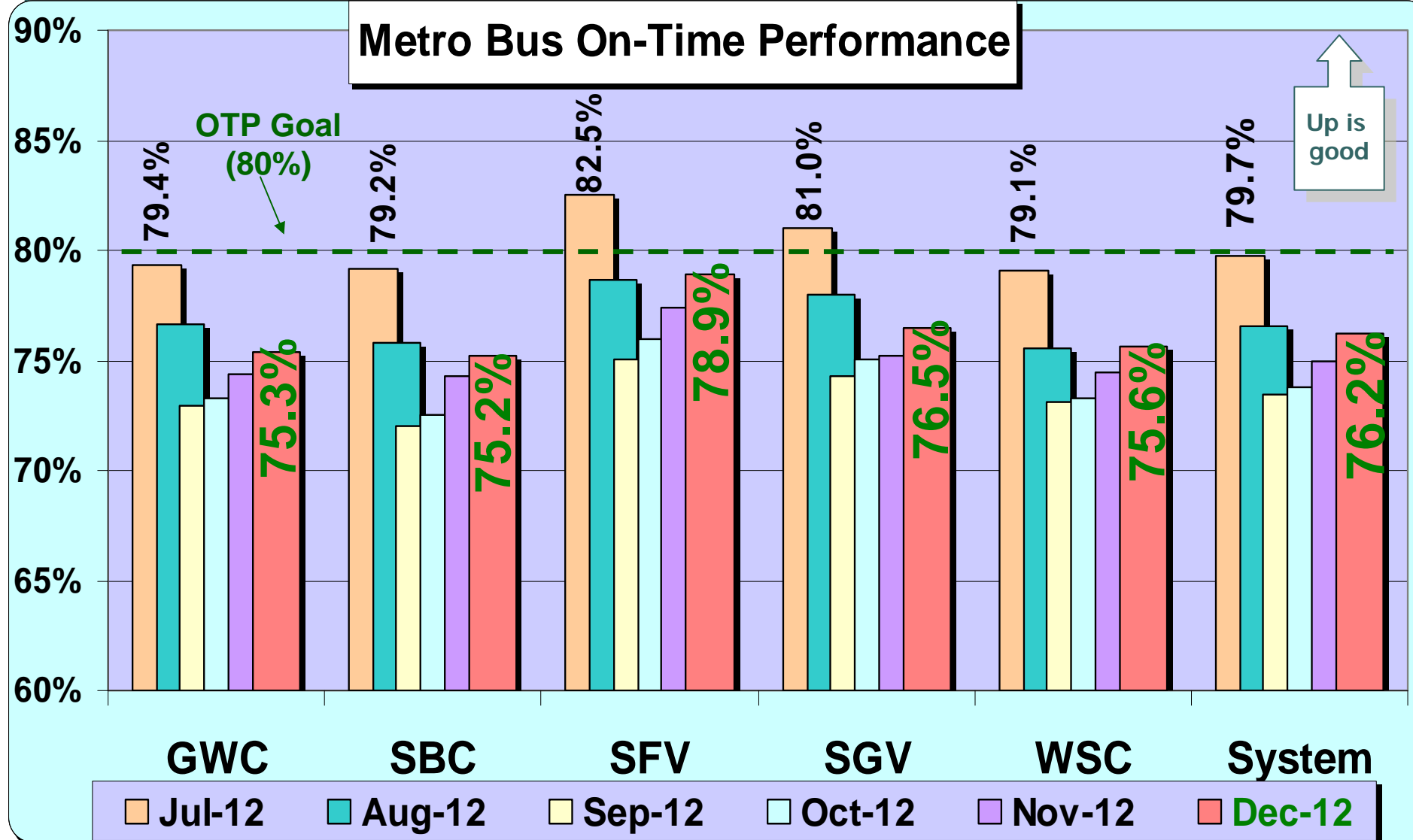


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Service Council
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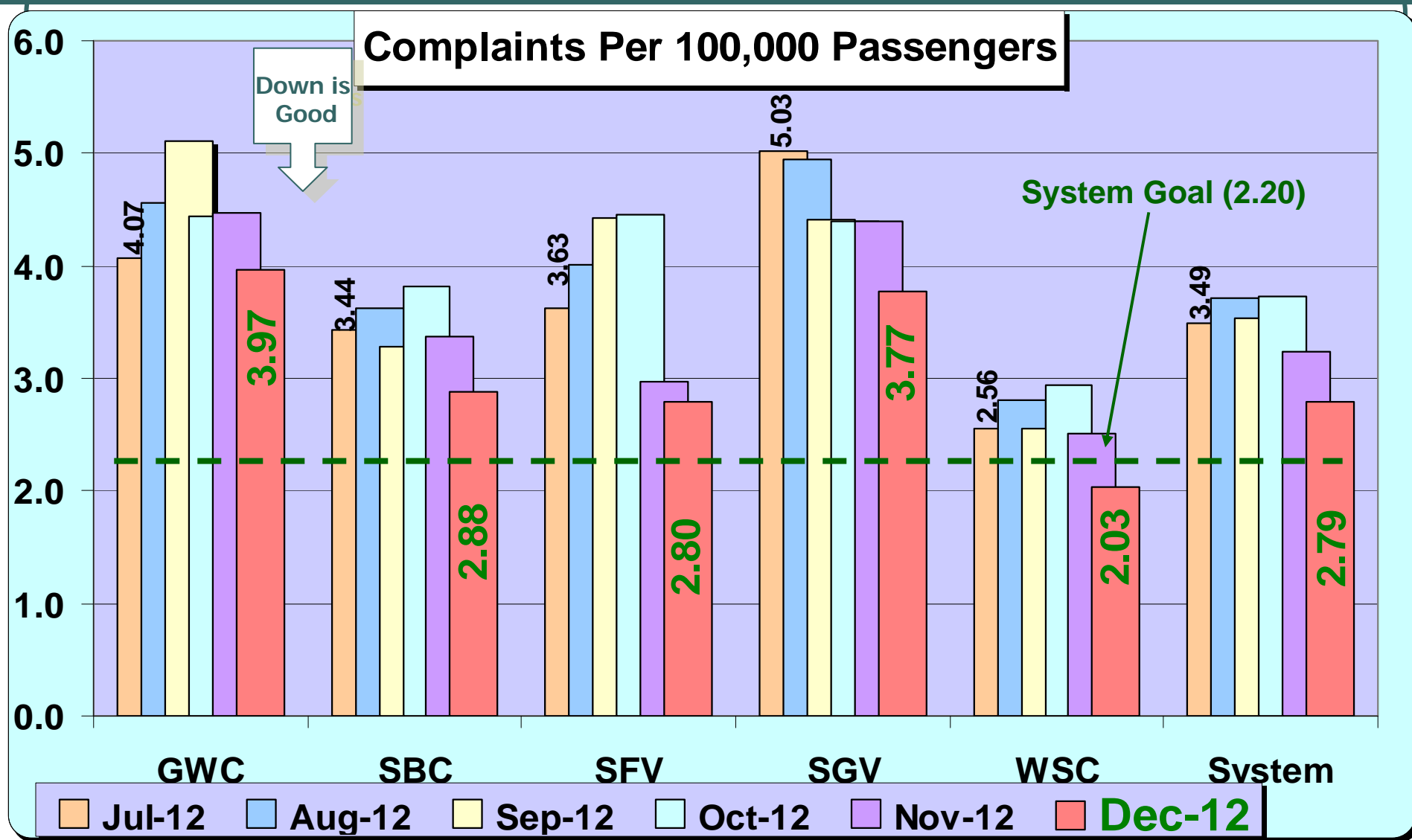
Performance Report on
December, 2012 Service

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Metro Bus On-Time Performance

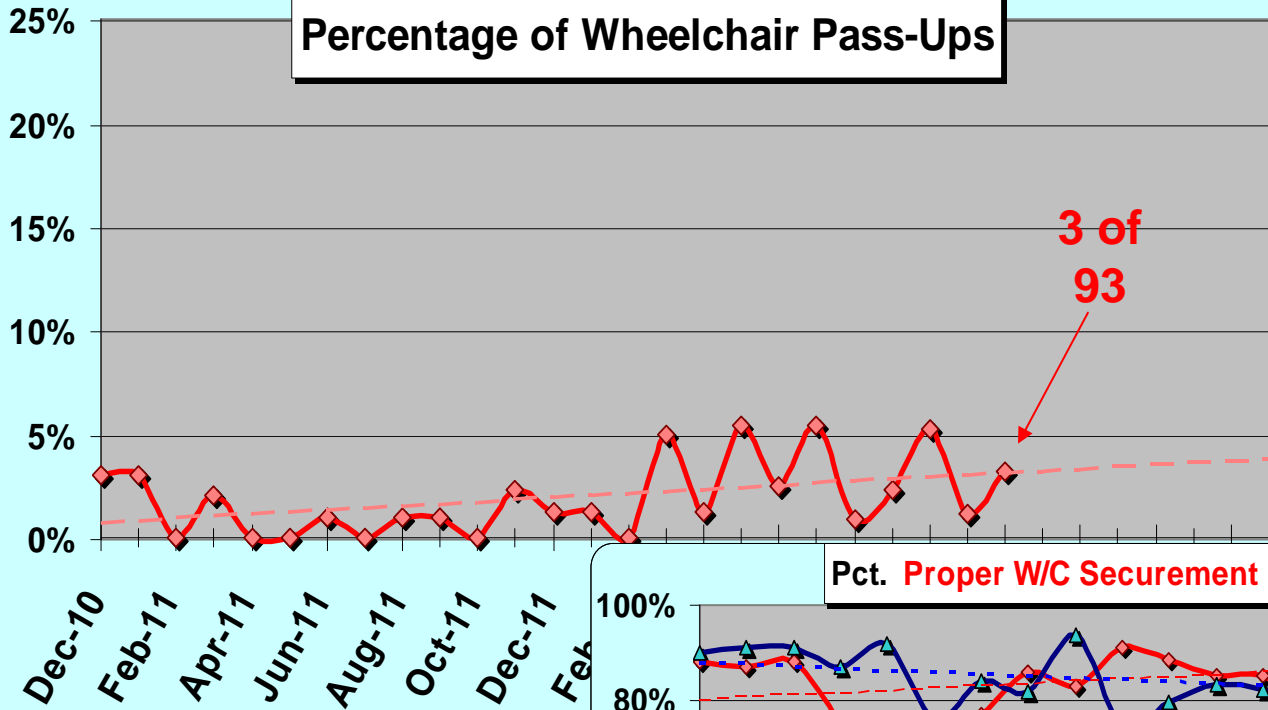


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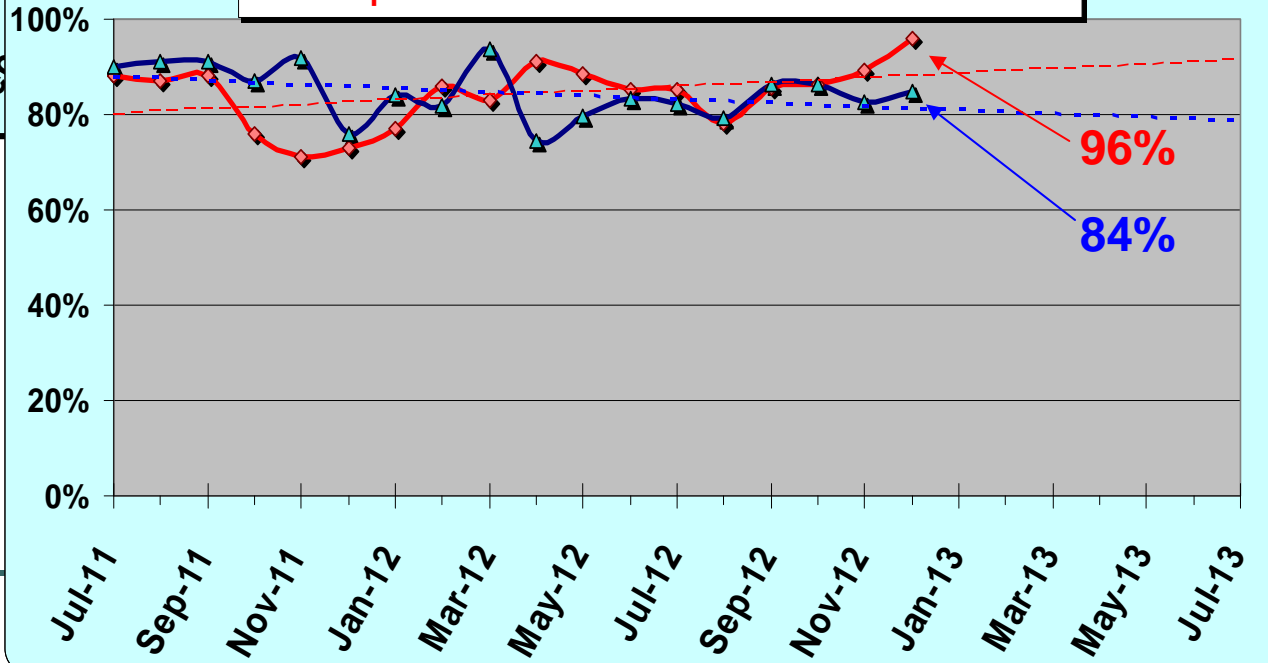


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Percentage of Wheelchair Pass-Ups

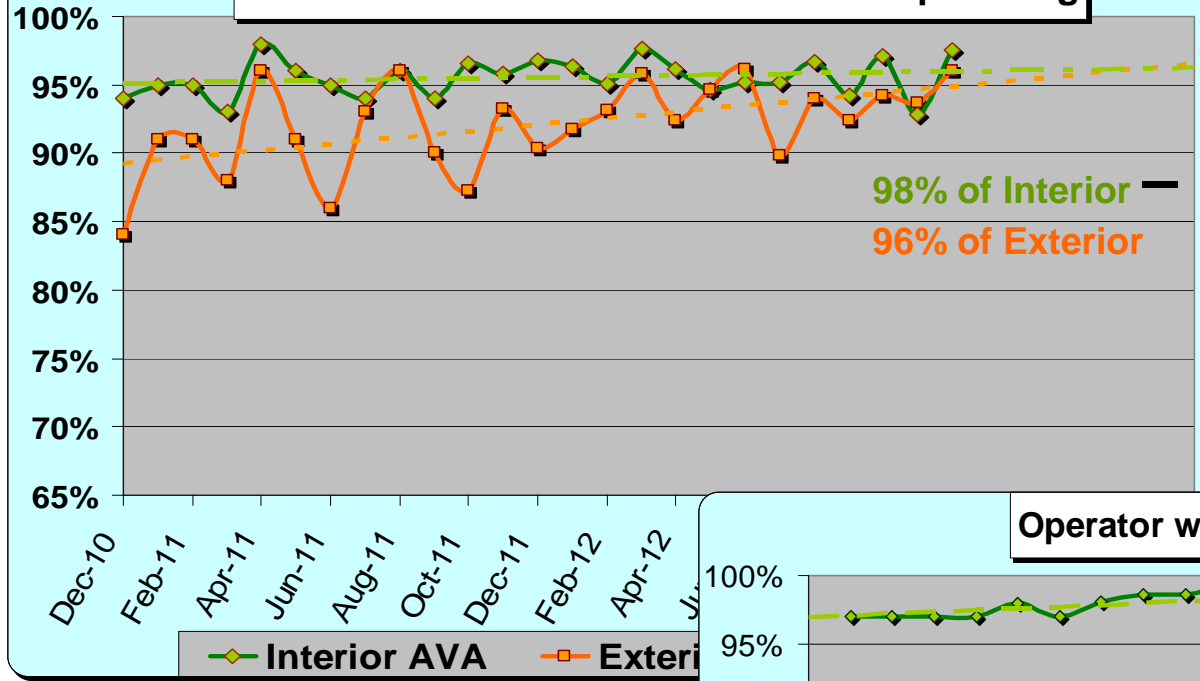


Pct. Proper W/C Securement and Procedures Followed

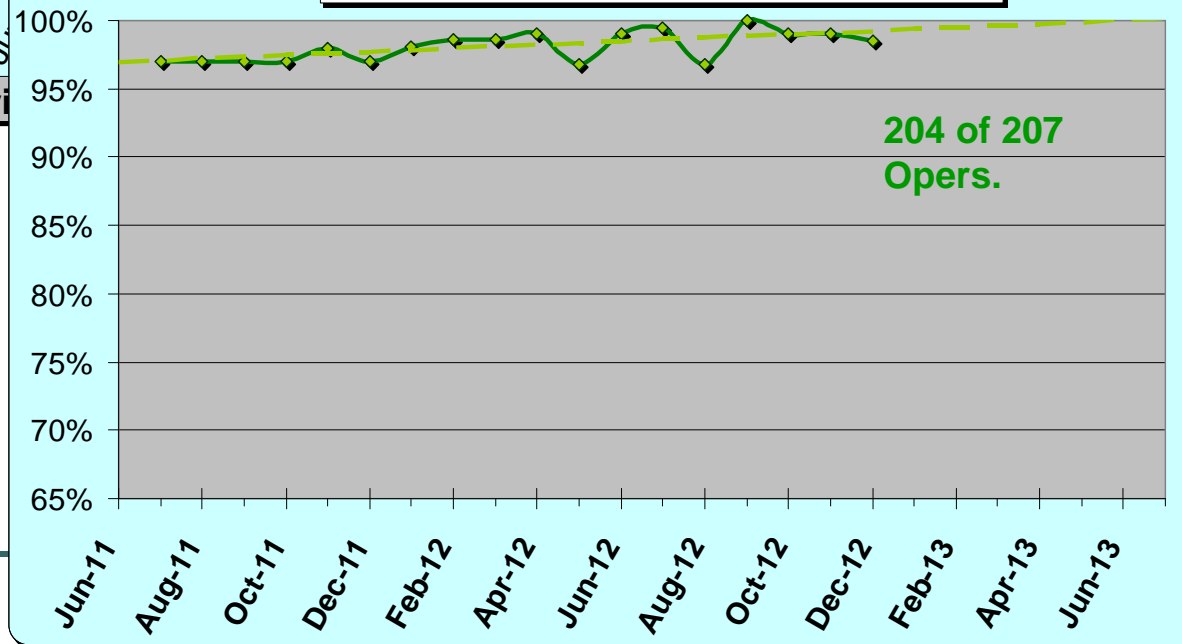


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Automated Voice Enunciator Bus Stop Calling



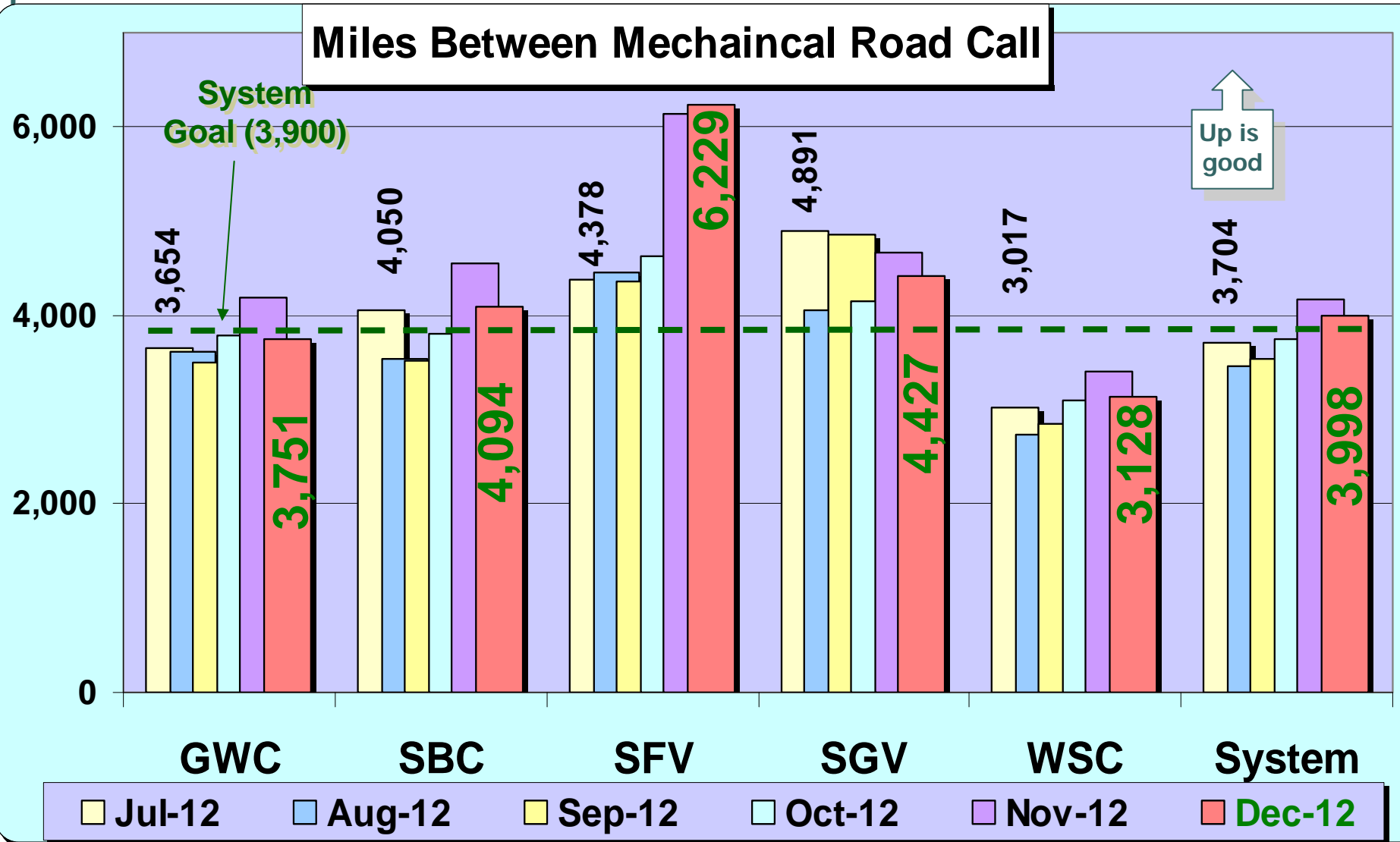
Operator was Courteous and Respectful



204 of 207
Oper.

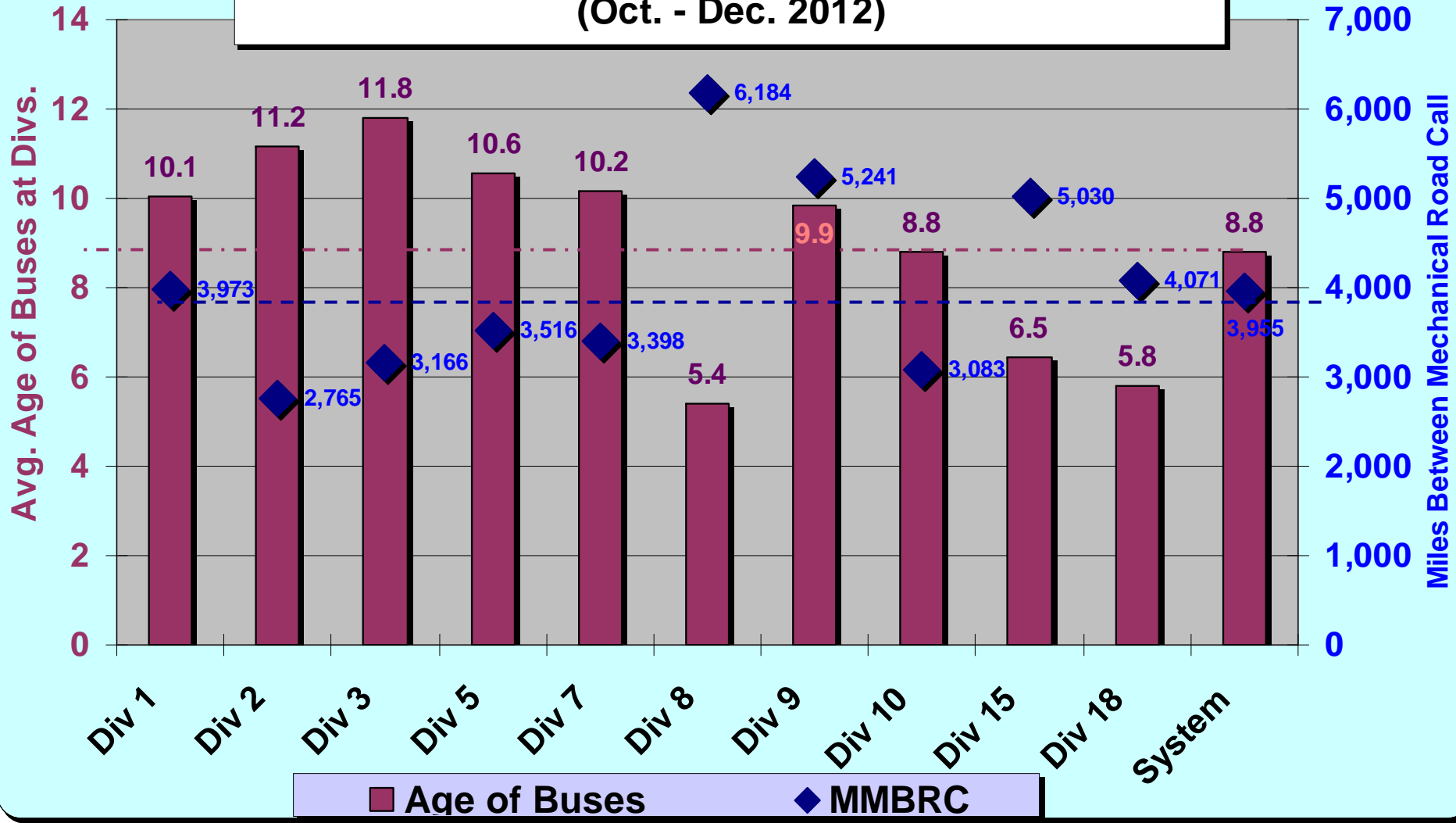


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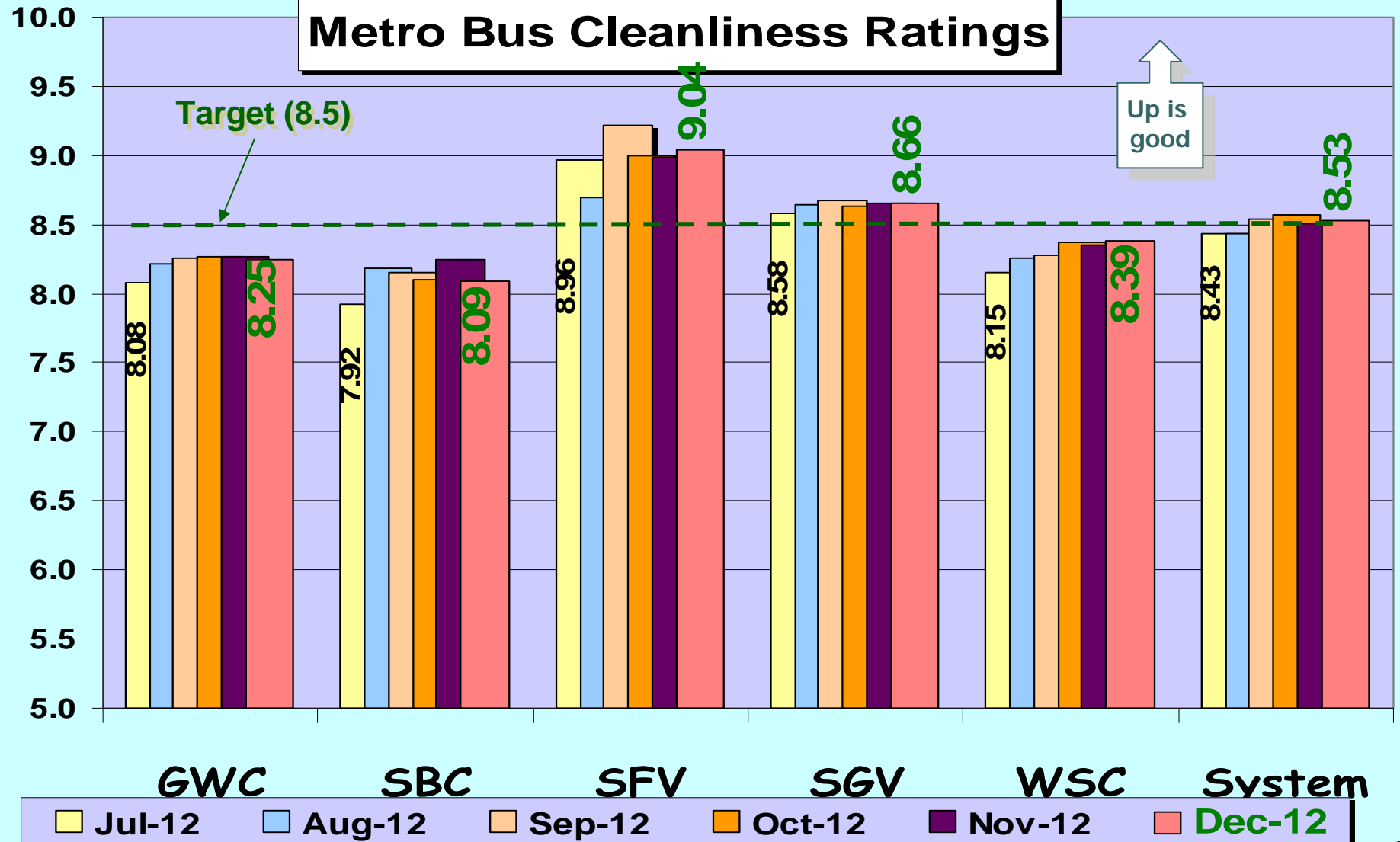
**Age of Buses at Divs. - Miles per Mechanical Road Call
(Oct. - Dec. 2012)**



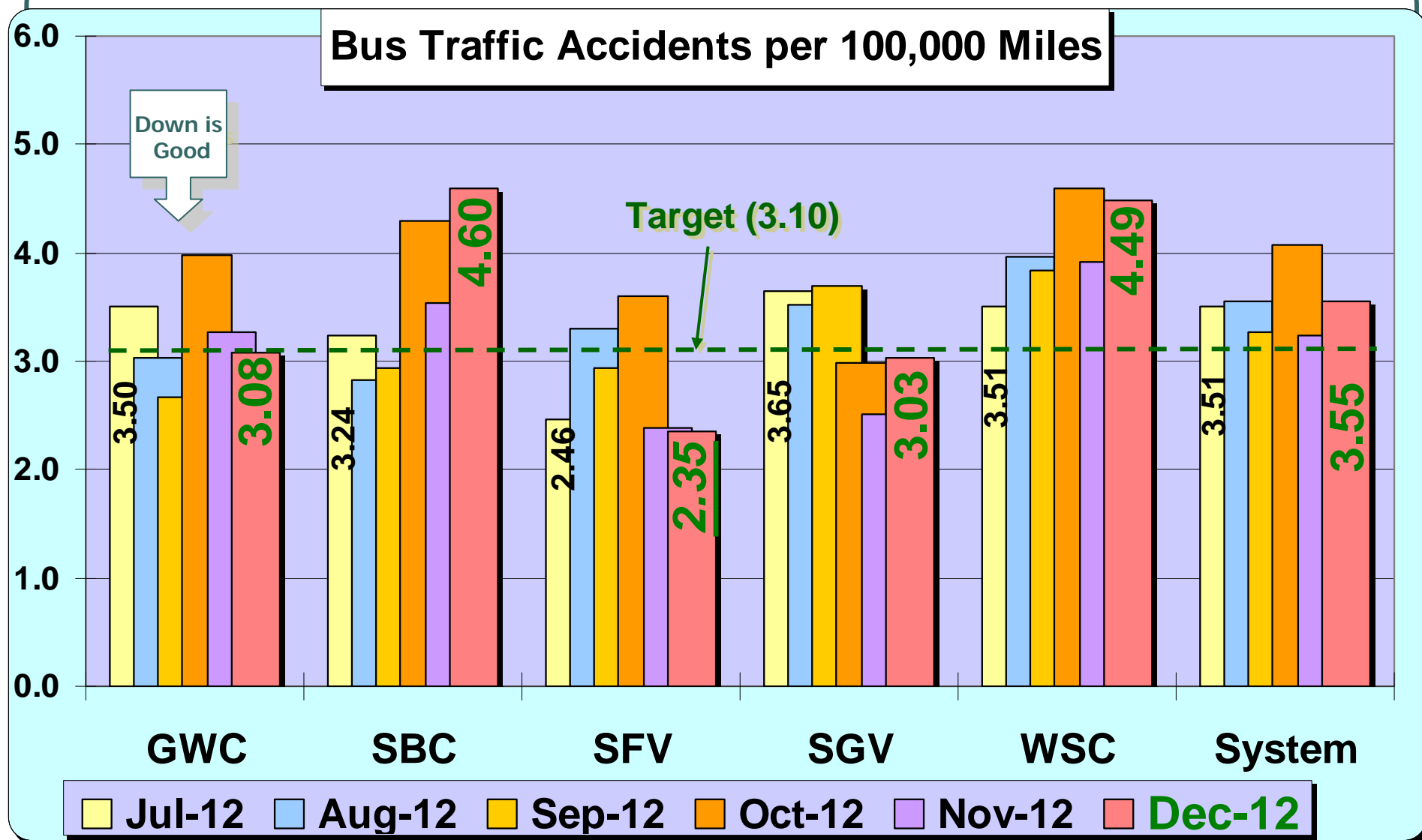
■ Age of Buses ◆ MMBRC



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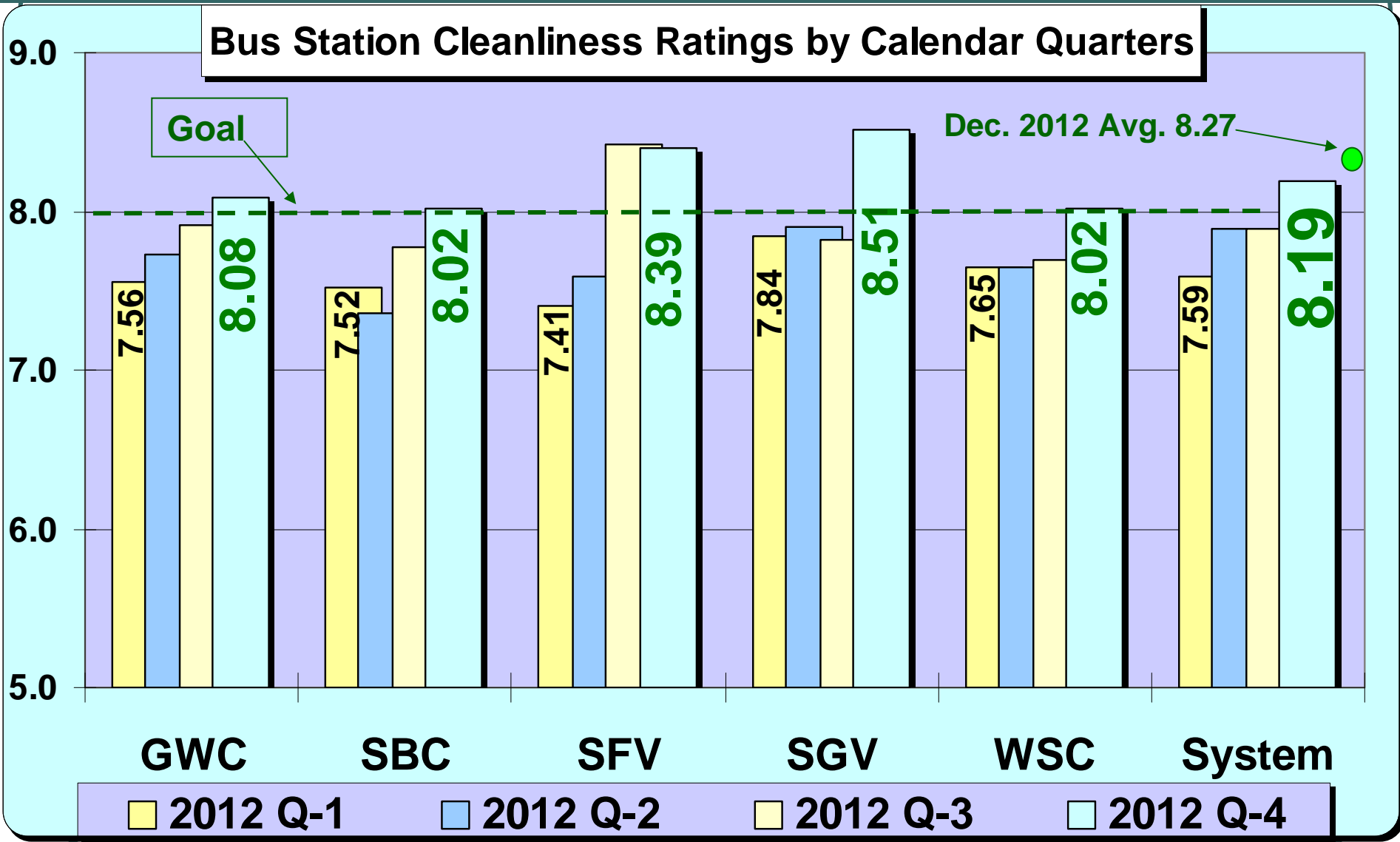


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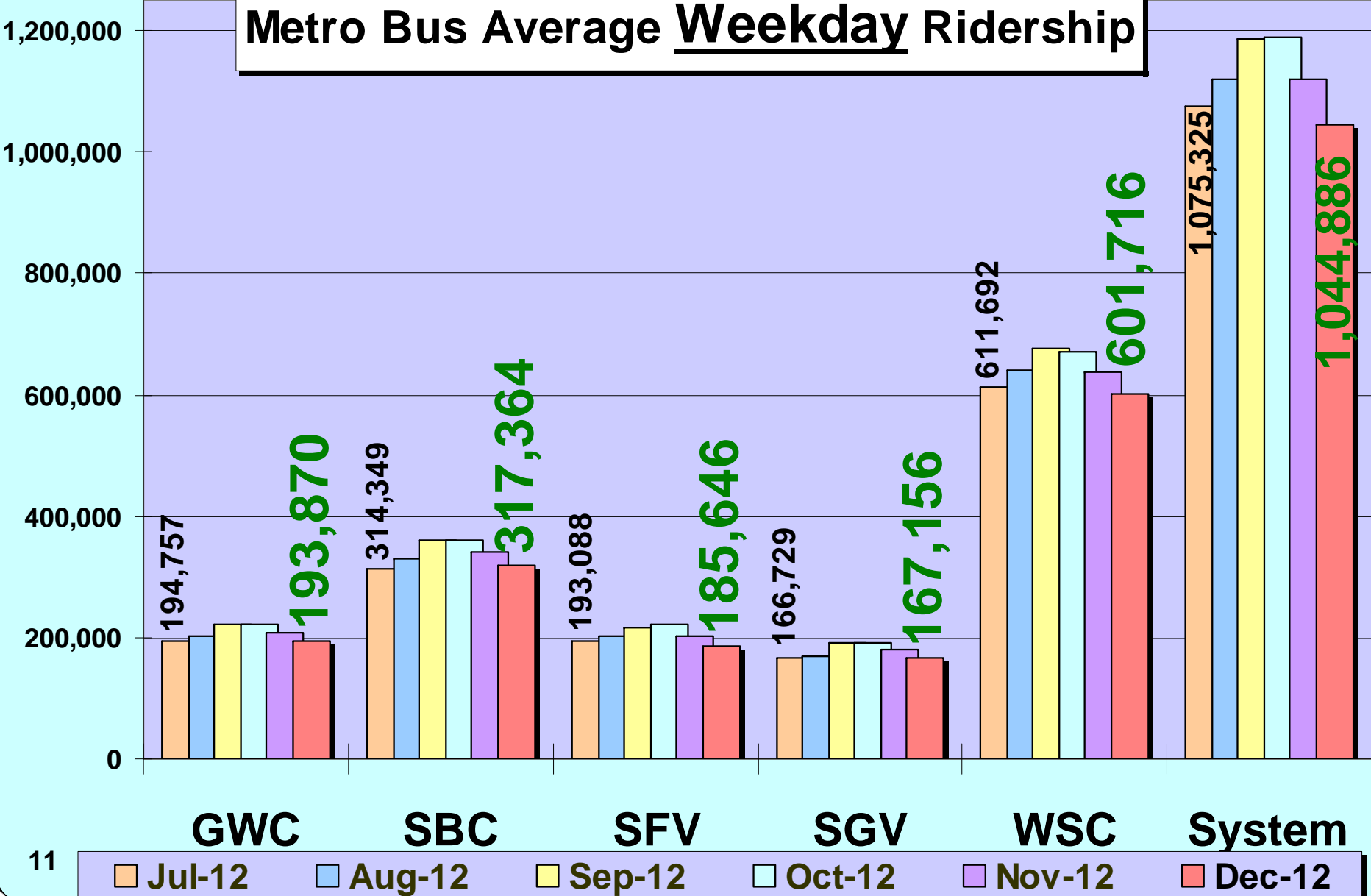
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Bus Station Cleanliness Ratings by Calendar Quarters



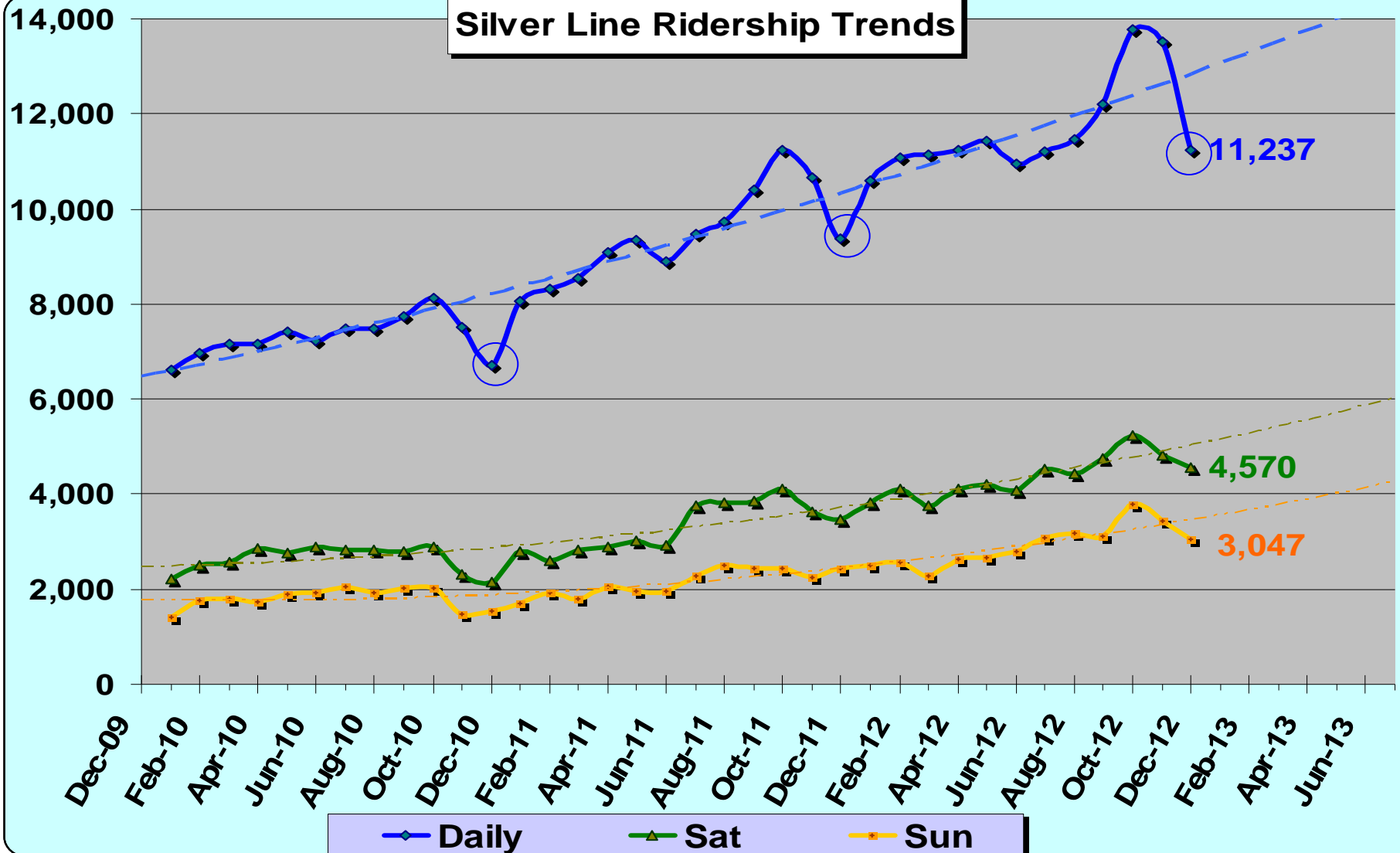
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Metro Bus Average Weekday Ridership



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Silver Line Ridership Trends



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Metro Express Line 485 Study Corridor Route and Service Changed Dec. 2009

Former Route – Altadena to Downtown LA 7 Days/Week

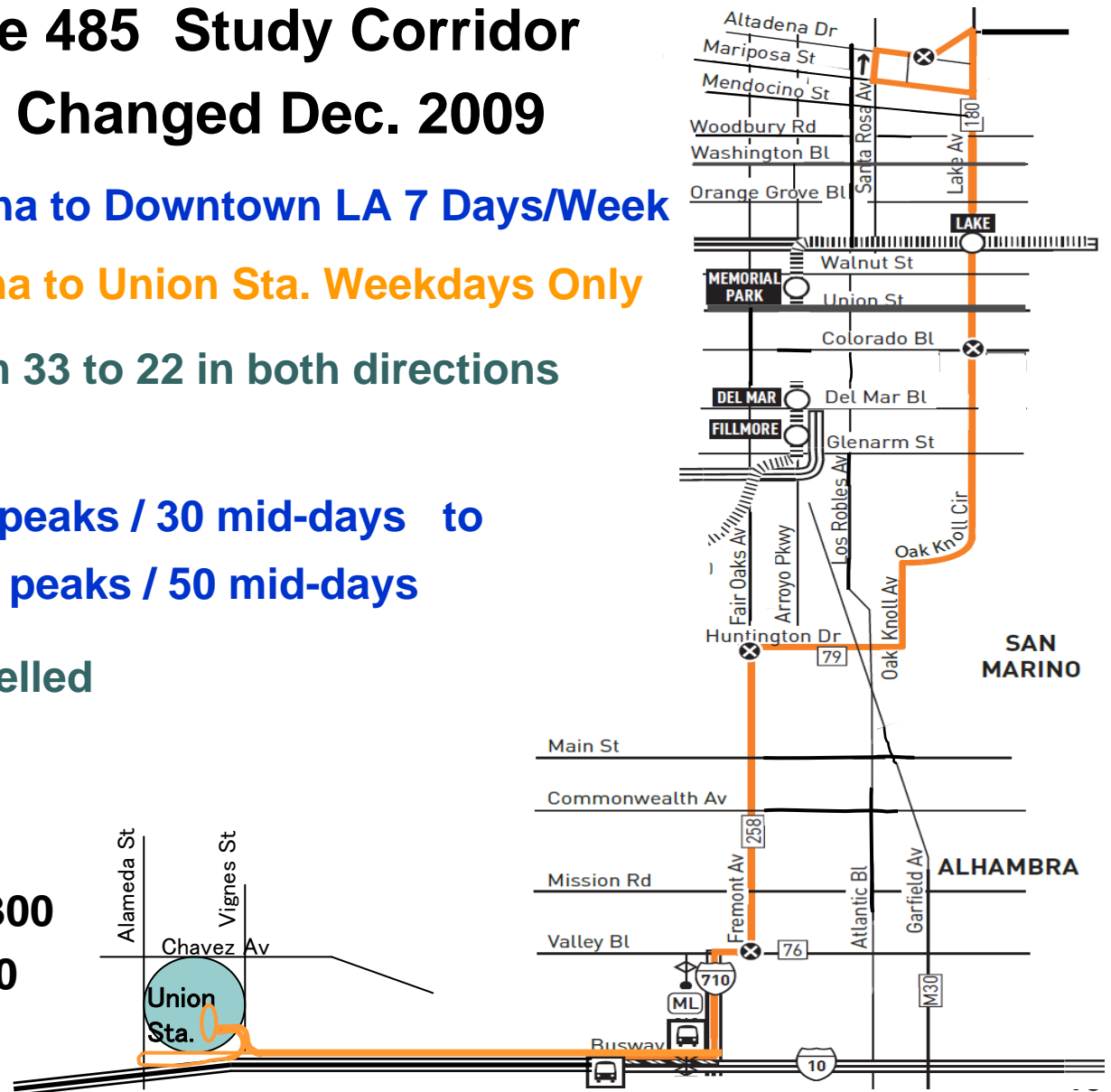
Current Route – Altadena to Union Sta. Weekdays Only

Bus trips reduced from 33 to 22 in both directions each weekday

Service levels from 20 peaks / 30 mid-days to 40 peaks / 50 mid-days

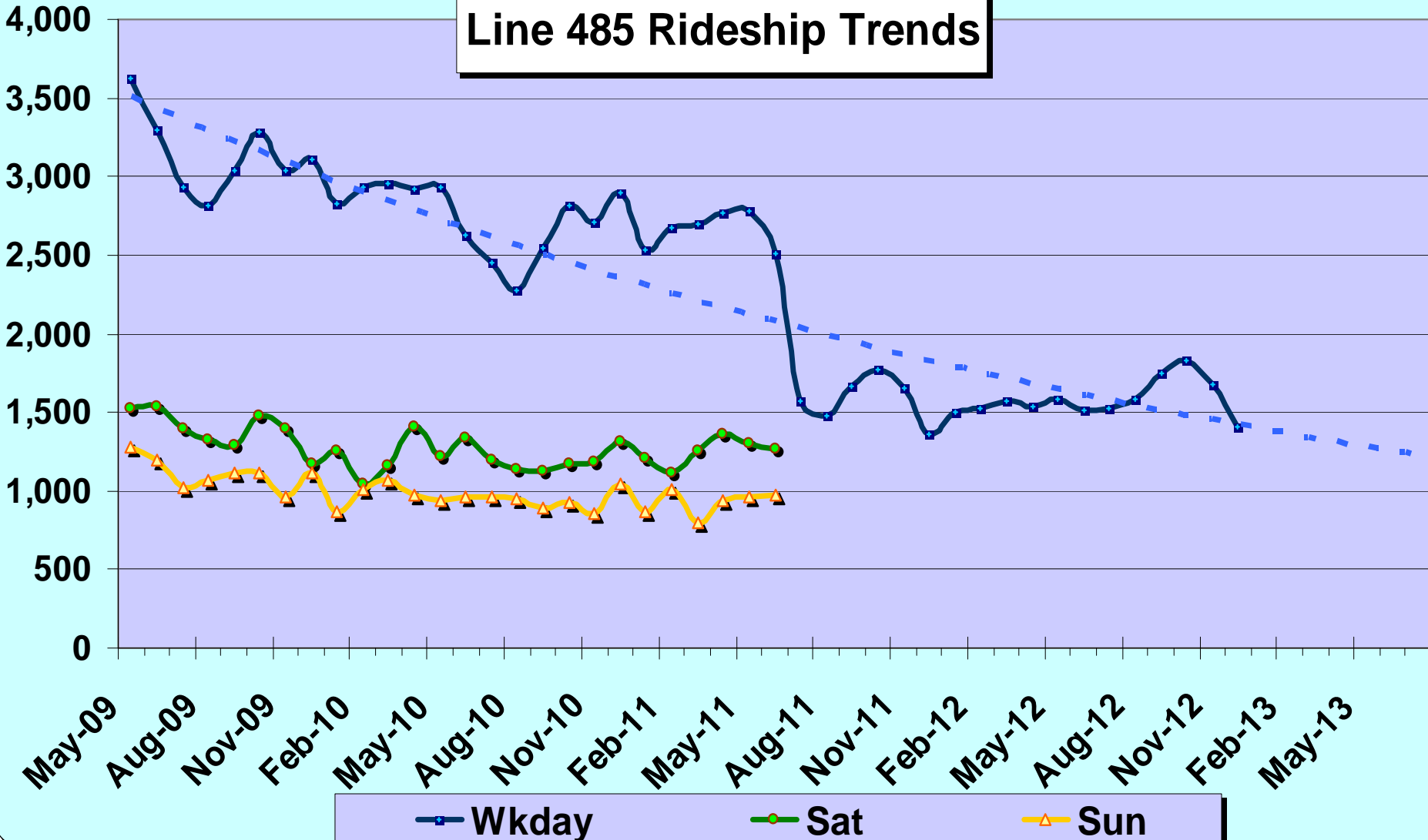
Weekend Service Cancelled

	Avg. Ridership		
	Wkday	Sat	Sun
Pre -	3,600	1,500	1,300
Post -	1,700	0	0



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Line 485 Rideship Trends



Wkday

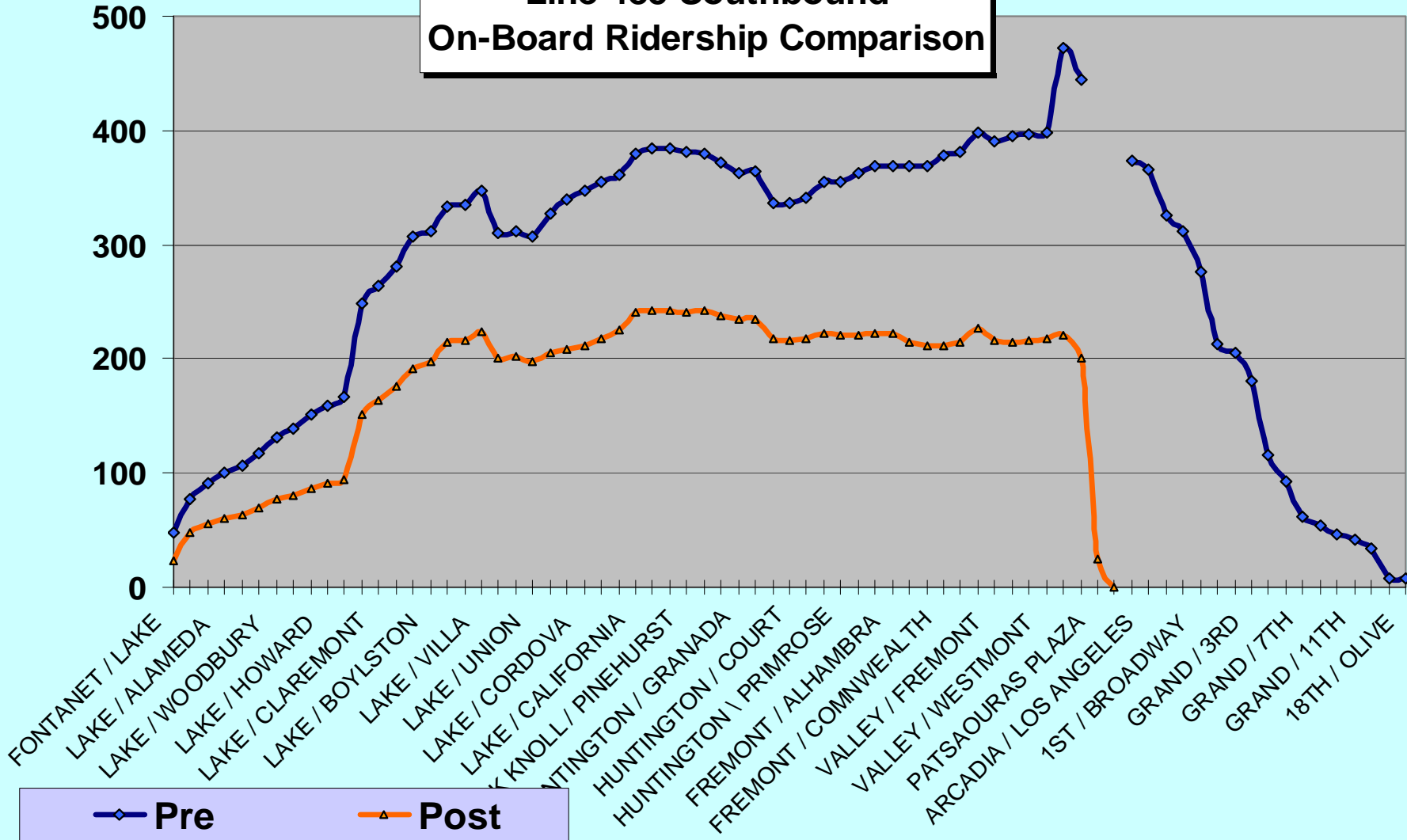
Sat

Sun



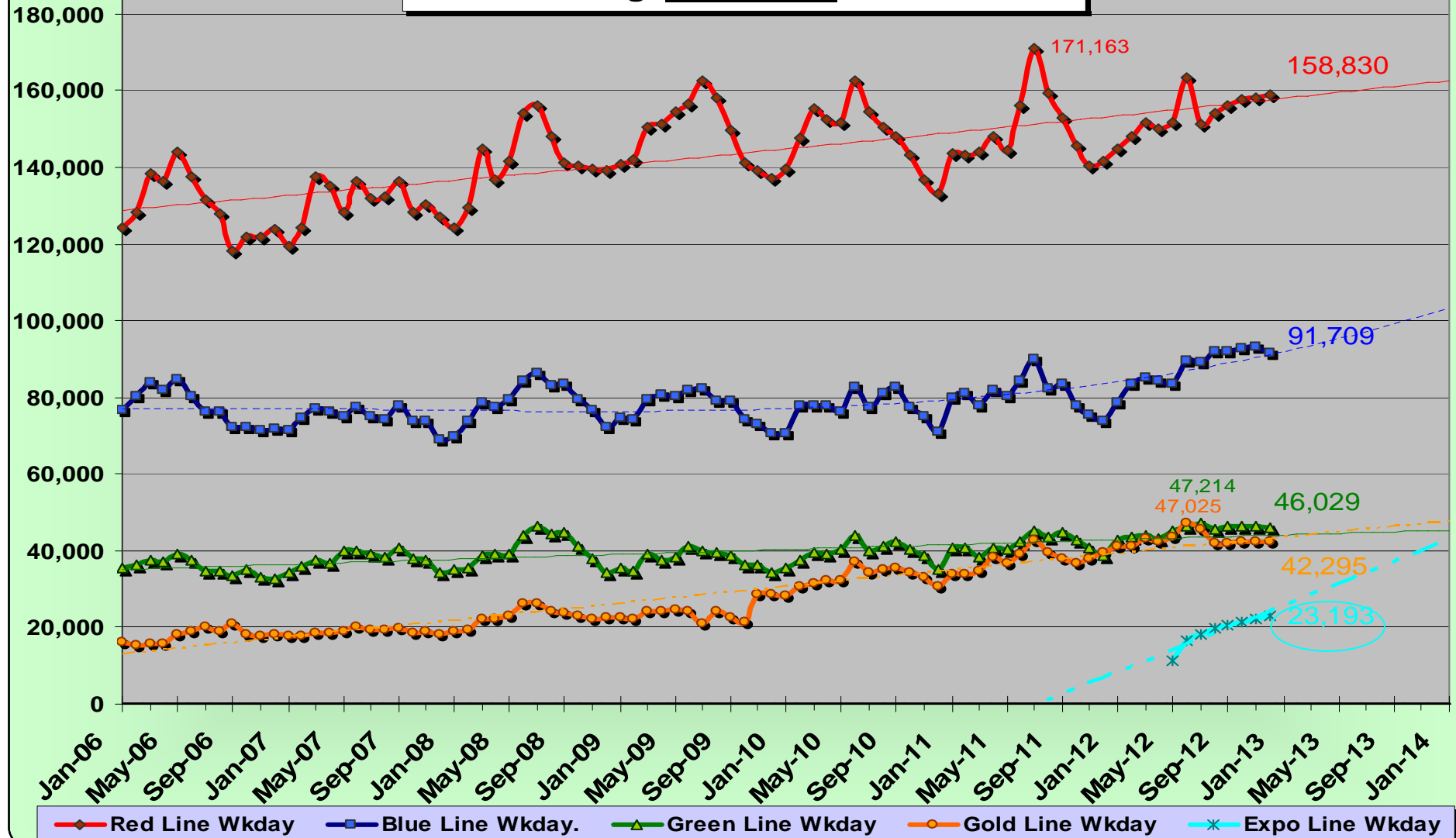
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**Line 485 Southbound
On-Board Ridership Comparison**



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Metro Rail Avg. WEEKDAY Riders Trends



Metro San Gabriel Valley

Service Council
February 11, 2013 Meeting

Questions