

Wednesday, November 20, 2013

5:00 PM

Minutes

SAN GABRIEL VALLEY
SERVICE COUNCIL

Regular Meeting

Metro San Gabriel Valley
Division 9 Building
3rd Floor Service Councils Room
3449 Santa Anita Avenue
El Monte, CA 91731

Called to Order at 5:17 p.m.

Council Members:

Harry Baldwin, Chair
John Harabedian, Vice Chair
Alex Gonzalez
John Harrington
Steven Ly

Officers:

Jon Hillmer, Director, Regional Councils
David Hershenson, Comm. Rel. Mgr.
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.



Metro

Los Angeles County
Metropolitan Transportation Authority

1. PLEDGE of Allegiance
2. APPROVED October 14, 2013 Minutes
3. PUBLIC COMMENT for items not on the Agenda

Emanuel Najera asked why paper transfers are required if part of the reason for the transition to TAP was to reduce waste. Now that some of the Gold Line Stations have been gated, he sees people entering the system at those stations where there are not gates to avoid having to pay. Mr. Hillmer explained that some paper transfers still needed for regional carriers who have not yet transitioned to the TAP system, but that Metro's system does not have transfers. Patrons who need transfer within the Metro system can purchase passes for various time periods, including 1-day, 7-day, and 30-day passes.

4. RECEIVED Update on Line 485 Regional Meeting, Dolores Ramos, Council Analyst

All arrangements for the workshop have been completed. A copy of the Take One brochure for the December 9 workshop has been sent to the divisions for dissemination. A press release will be distributed to area publications prior to the event, and staff will ride Line 485 to distribute the Take One brochures the week prior to the event.

5. CARRIED Presentation Division 9 Bus Maintenance, John McBryan, Maintenance Operations Manager
6. RECEIVED Update on Rio Hondo Bike Path connection to the Transit Center, Jon Hillmer, Director

There is currently some construction being completed in the parking lot to relocate a crosswalk. When the back lot of the Station was opened, the crosswalks were configured in such a way that people had to cross at 3 intersections, created congestion problem as well. The addition of a crosswalk will reduce the walk required to access the station.

Additional parking is being added on the back side of the station, and the connection to the Rio Hondo Bike Path is being re-established. Bikes used to have to continue to the park north of the Station, then return back to access the station via Santa Anita Blvd. Parking Lot A will be reslurried and restriped over the weekend and there will be slightly fewer spaces.

7. RECEIVED Transit Provider Meeting Preview, David Hershenson, Community Relations Manager

Metro conducts transit provider meetings three to four times per year within each of the regions of the Service Councils. The next San Gabriel Valley region meeting will be hosted by Foothill Transit on Wednesday, December 11 at 10 a.m. While the meetings are not open to the public, Councilmembers may attend.

The December meeting will include a presentation by Foothill Transit on their current projects; Metro will make presentations regarding the upcoming minor December service changes, the June service changes public hearing cycle, and El Monte Station improvements. Metro will also make presentations on the Nextrip application technology and the bus stop usability study which will evaluate about 25,000 bus stops throughout the county. Caltrans will make a presentation on the I-605/I-10 interchange construction process. Each meeting also includes a roundtable where all of the local providers present give updates on their agencies.

8. RECEIVED Presentation on Fare Structure Long-Term Outlook, Jon Hillmer, Director

Metro has one of the lowest fare recovery rates in the country and in the world. Metro staff is preparing to propose a new fare structure to the Board in February. Then in March, public fare forums would be held at all Council meetings in order to give the public an opportunity to comment. Comments and recommendations would then be gathered and submitted to the Board for their consideration.

The Board is currently planning to hold a public hearing regarding a proposed new fare structure in late April or May 2014. The Board would then vote to adopt a new fare structure at the following Board meeting and the new fare structure would potentially be put into place in January of the following year. This is a tentative timetable for adoption of a new fare structure, and it may change.

The current fare system discourages transfers, as patrons must pay a separate fee for each one-way trip if they do not have a time-based pass. Time based fares are being considered in order to ease the burden of people who have to pay more to transfer and create opportunities to structure service in a way that better utilizes rail service.

9. RECEIVED Director's Report on September 2013 Service, Jon Hillmer, Director

- On-time Performance: 74.7%, Goal: 80.0%, System: 74.1%
- Complaints Per 100,000 Passengers: 4.04, Goal: 2.20, System: 3.73
- Miles Between Mechanical Road Calls: 3,827, Goal: 3,900, System: 3,813
- Bus Cleanliness Rating: 8.60, Goal: 9.0, System: 8.47
- Accidents per 100,000 miles: 3.51, Goal: 3.10, System: 3.10
- Bus Station Monthly Cleanliness Ratings by Region: 8.47, Goal: 8.5, System: 8.21
- Average Weekday Ridership: 199,356

- Silver Line Ridership Trends: Weekday 14,466; Saturday 5,986; Sunday 3,874.
- Gold Line Ridership: Weekday 43,923; Saturday 24,171; Sunday 20,531.

10. CHAIR and Council Member Comments

ADJOURNED at 6:02 p.m.