



# *Access Services*

*Today  
and  
Tomorrow*

Metro

San Gabriel Valley Service Council

October 13, 2014

# Civil Rights and Transit

- Created in 1994 by Metro Board to provide mandated ADA civil rights paratransit in a coordinated system
- Meet ADA obligation for 44 member agencies, inc. Metro, LADOT, Glendale, Santa Clarita
- Services for people who can't functionally use the fixed-route bus or rail some or all of the time
- All federal funds dependent on ADA compliance

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# Access Today



“Transportation is a big thing in one’s life. It’s the means of getting where we need to go or want to go. Access takes care of that.”

-Sarah

# Access: A New System Every Day

- 2<sup>nd</sup> largest paratransit system in the US
- 150,000 eligible customers
- 3.5 million passengers
- 2.67 million trips
- 8,943 avg. weekday trips
- 90.3% on-time (GPS verified)

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# Service to San Gabriel Valley

<b>City</b>	<b>Riders</b>	<b>*Trips</b>
Alhambra	1,503	19,058
Altadena	496	13,417
Arcadia	688	16,461
Azusa	448	8,078
Baldwin Park	968	15,867
Covina	804	16,928
Diamond Bar	235	5,680
Duarte	478	10,345
East Los Angeles	70	7,808
El Monte	1,892	35,050

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\*estimated pickups

# Service to San Gabriel Valley

<b>City</b>	<b>Riders</b>	<b>*Trips</b>
Industry	2	101
Irwindale	10	1,681
La Canada Flintridge	57	2,248
La Puente	1,132	11,288
Monrovia	470	12,224
Montebello	1,278	17,559
Monterey Park	1,386	18,112
Pasadena	2,715	53,341
Pomona	1,541	25,109

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\*estimated pickups

# Service to San Gabriel Valley

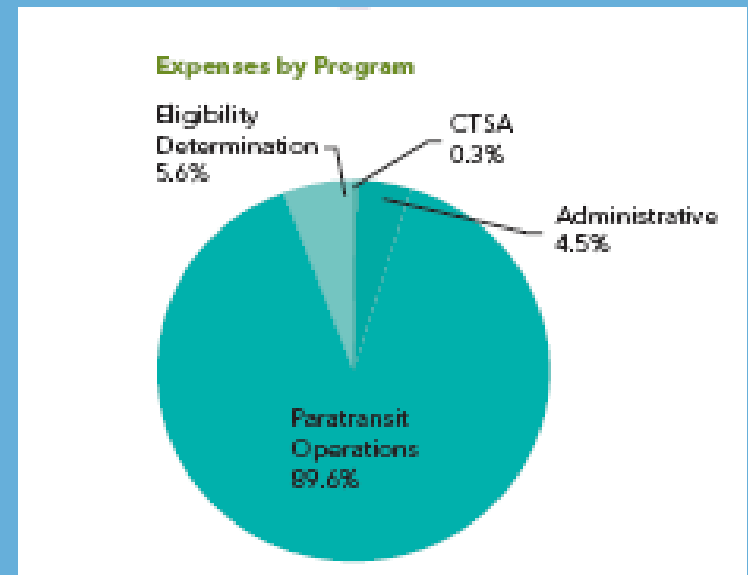
<b>City</b>	<b>Riders</b>	<b>*Trips</b>
Rosemead	1,069	9,462
San Gabriel	897	10,846
San Marino	67	1,748
Sierra Madre	108	2,016
South El Monte	430	8,939
South Pasadena	179	3,463
Temple City	508	10,146
Walnut	319	5,428
West Covina	1,337	29,698
Whittier	1,688	35,588

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\*estimated pickups

# Funding Process/Budget

- Metro must fund to projected demand
  - FY 2014 Budget – \$136 million
  - FY 2015 Budget request - \$141million
  - 3.3 percent increase
- Access is efficient
- 5% administrative costs



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# Access Tomorrow



“I'm happy to have Access Services because it gives me the ability to be a working member of society, and I am so thankful for that.”

-Connie

# Demographics

- Recent USC Study
- Seventeen years from now, seniors will make up one-fifth of the county population
- Los Angeles County will gain 867,000 seniors

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Los Angeles Times LOCAL

L.A. NOW

SOUTHERN CALIFORNIA – THIS JUST IN

L.A. population will be much older, more settled, study says

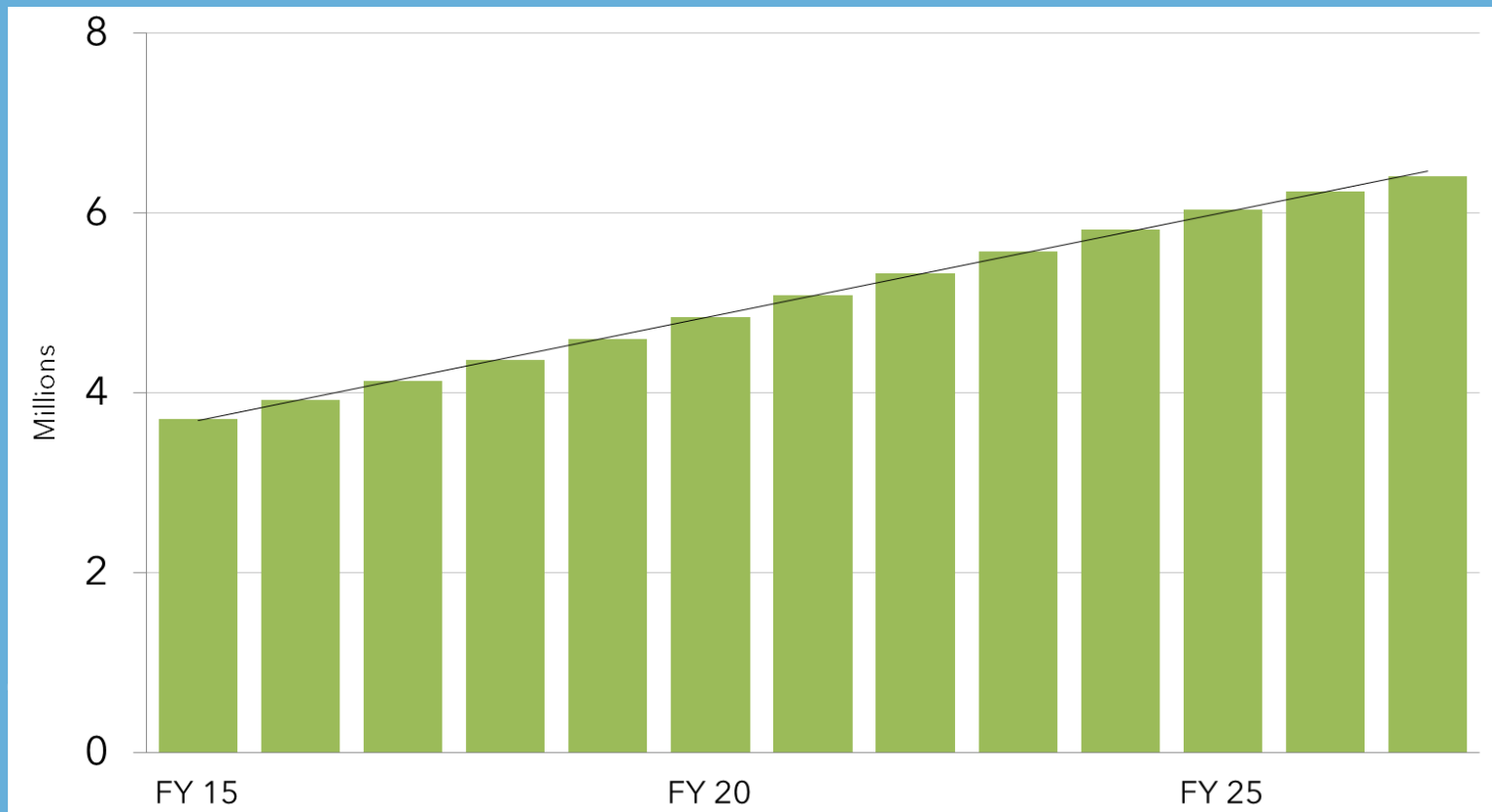
March 12, 2013 | 12:01 am



The future of Los Angeles will be a grayer one, as aging boomers, slowing immigration and shrinking birthrates radi study from USC predicts.

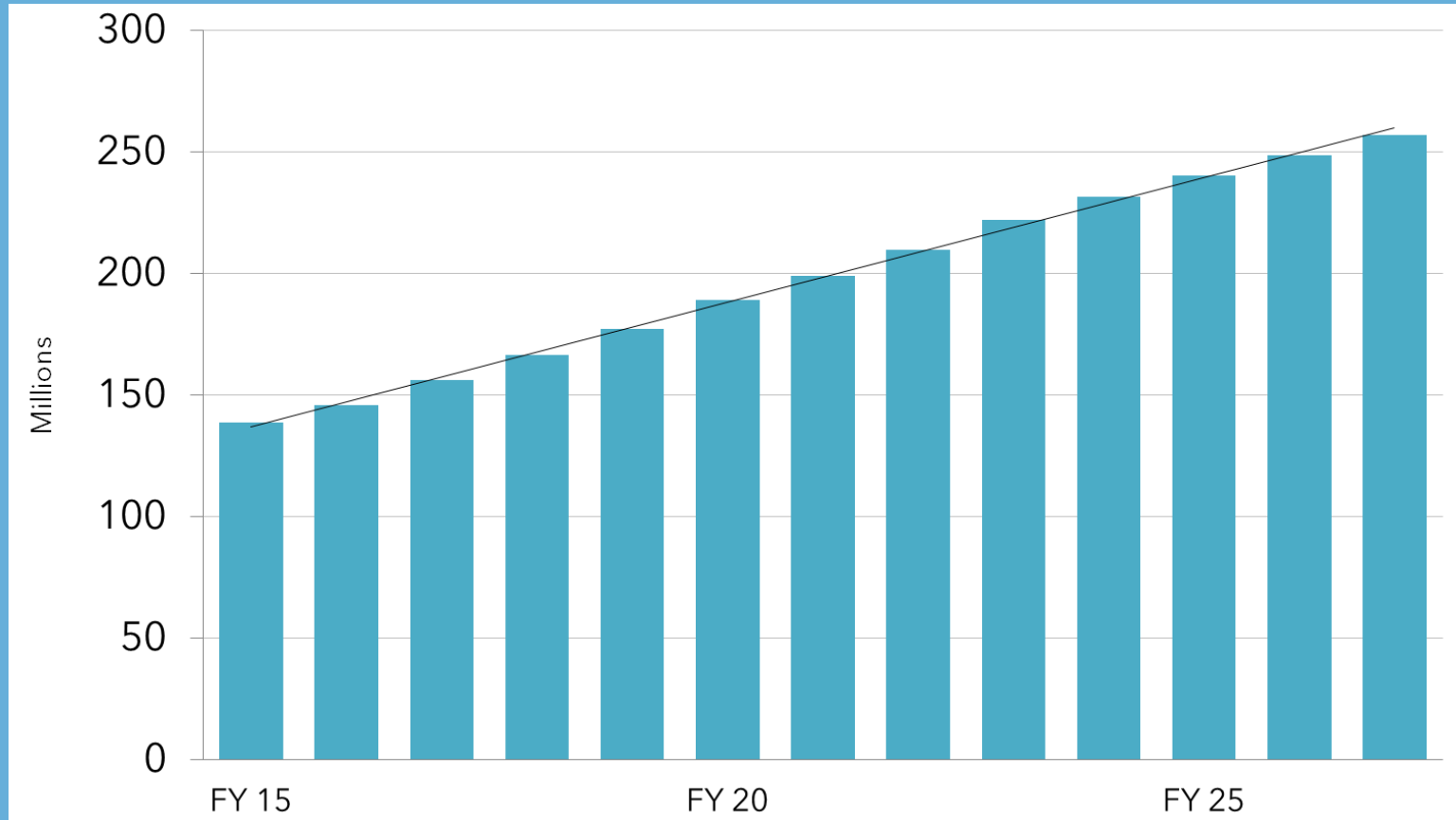
# Demand for Access Will Increase...

- Ridership is projected to increase nearly 50 percent by 2027



# Costs for Access Will Increase...

- Costs are projected to increase 42 percent by 2027



# We Need to Plan for the Future

- Sufficient funding is not currently included in any Metro long-range planning documents
- Access is the perfect partner for any future funding initiatives
  - Good policy AND good politics
- Access would appreciate your support

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# Thank you!



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