

Minutes

Monday, June 8, 2015
5:00 PM

SAN GABRIEL VALLEY
SERVICE COUNCIL
Regular Meeting

Metro El Monte Division 9 Building
Third Floor Service Council Conference Room
3449 Santa Anita Ave. (Santa Anita Ave. & Ramona Blvd.)
El Monte, CA 91731

All Metro meetings are held in ADA accessible facilities. Meeting location served by all Metro, Foothill Transit and El Monte Shuttle lines serving the El Monte Station.

Called to Order at 5:05 p.m.

Council Members:

John Harrington, Vice Chair
Harry Baldwin
Bruce Heard
Steven Ly
Dave Spence
Rosie Vasquez

Officers:

Jon Hillmer, Executive Director
Gary Spivack, Deputy Executive Officer
Carl Torres, Transportation Planning Mgr.
Lilian De Loza, Community Relations Mgr.
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.

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Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք
զանգահարել այս հեռախոսահամարով՝ 323-466-3876

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ដើម្បីទិញធានារ៉ាប់រងអ្នកបកប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

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Los Angeles County
Metropolitan Transportation Authority

Metro

1. PLEDGE of Allegiance
2. APPROVED Minutes of May 11, 2015 Meeting
3. RECOGNITION of San Gabriel Valley Service Council Members Rosie Vasquez, Jon Hillmer, Executive Director, Javier Hernandez, First District Transportation Deputy, and Service Council Members

Councilmember Vasquez was recognized by Mr. Hillmer, Mr. Hernandez, and the Council for her service on the Council since 2003. She also served as Council Chair in 2009 and 2010.

4. RECEIVE Presentation on Draft 2016-2019 Coordinated Public Transit-Human Services Transportation Plan, Ashad R. Hamideh, Ph.D, Transportation planning Manager, Regional Program Development. Dennis Brooks AMMA Transit Planning

The Coordinated Plan is a requirement of the Federal Transit Administration (FTA). It guides the utilization of about \$6.9 million per year from FTA's Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program apportioned to large urbanized areas in Los Angeles County, including Lancaster-Palmdale and Santa Clarita. Projects, strategies, or activities must be included in the Coordinated Plan to be eligible for Section 5310 funds. The Coordinated Plan identifies and prioritizes mobility strategies for the target populations of older adults, person with disabilities, low-income persons and veterans. Metro is the Designated Recipient of Section 5310 funds for large urbanized areas in Los Angeles County. Metro allocates some of the Section 5310 funds to Access Services to provide complementary paratransit services required by the Americans with Disabilities Act of 1990 and to other eligible agencies following a competitive selection process. The Coordinated Plan is also intended to support the use of other kinds of funding sources and to be used as a resource by agencies seeking funds for transportation capital and operating expenses related to the target populations.

Community outreach was conducted over 3 months and included 9 Stakeholder Forums and 10 Consumer Focus Groups around the county. An Agency Survey was also distributed to about 6,300 agencies. In April 2015, a Prioritization Workshop was held where the findings from the array of study efforts were shared and the consultants worked with the audience to prioritize strategies to address transportation gaps and needs for the target populations. As part of the development and approval process, eight public hearings were conducted throughout Los Angeles County and a 30-day public comment period (ending on June 12, 2015) was announced through local newspapers (in both English and Spanish) and to stakeholder agencies inviting comments about the Draft Coordinated Plan. All comments received will be addressed in the Final Coordinated Plan that will be presented to the Metro Board of Directors for adoption at its July 23, 2015 regular meeting.

5. RECEIVE Update on State Route 710 Public Hearing Process, Lilian De Loza, Community Relations Manager

The SR-710 comment period started on March 6 and will be open through July 6. By the end of the comment period, there will have been 5 public hearings, extensive public outreach, publication of notices in major newspapers, notices distributed to the public, and participation in various community hosted meetings. Comments can be received by mail, online, or in person at the next public hearing.

Councilmember Ly commented that lots of the hearings seem to be focused in areas that would be impacted regardless of selected option. There are a lot of routes being impacted now, such as San Gabriel Blvd, but he hasn't seen much attention to those areas. He asked if any outreach had been conducted to Asian/Pacific Islander communities. Ms. De Loza replied that she would check. A consultant, Imprenta, was hired to complete the Asian/Pacific Islander community outreach.

Councilmember Spence asked when the cost benefit analysis of the entire project will be released. Ms. De Loza replied that it will be released before the public comment period closes.

6. RECEIVE Update on El Monte Station Upper Level Waterproofing Project, Carl Torres, Transportation Planning Manager

Phase 1 of the waterproofing was completed, but they are finding issues with the finished product. The buses seem to bring up the final coating. Phase 2 of the project has been suspended until issue can be resolved. Hopefully the project will be completed by mid-July.

Javier Hernandez from Supervisor Solis' Office asked how often coating needs to be applied, assuming that it is working properly. Mr. Torres replied that the product has a 5-year warranty. After the first five years, the corporation reviews the wear and tear. If they find that it is up to standard and the required maintenance has been verified, they will add an additional 5 years to warranty.

Councilmember Spence asked what the cost of project is. He finds it amazing that a brand new facility is having these issues. Mr. Torres replied that the project bid at \$595,000 and agreed that the issue should have been foreseen when the facility was built. Because of that, Division 13 which is currently under construction will be waterproofed.

Javier Hernandez asked if adding a slight grade to better address where the water pools was considered. Mr. Torres replied that there was supposed to be a 2% grade.

7. RECEIVE Report on San Gabriel Valley Service Performance, Gary Spivack, Deputy Executive Officer

- Bus Cleanliness Rating: 8.92, Goal: 8.5
- Bus On-Time Performance: 75.9%, Goal: 80.0%
- Complaints Per 100,000 Passengers: 4.45, Goal: 3.46

- Accidents per 100,000 miles: 2.64, Goal: 3.30

Councilmember Spence asked if there is anything that can be done to prevent passups when the two wheelchair patron spots are full. Could the operators potentially assist them into a seat when the spaces are full? Mr. Spivack replied that operators are not allowed to do so as it may create a hazard and there would be potential for operator injuries. Operators are instructed to advise the patron that both wheelchair positions are full, and notify bus operations control then advise when the next bus will pick them up. If it cannot, they will then dispatch a vehicle.

Councilmember Heard commented that he finds the station cleanliness rating helpful.

Councilmember Spence commented that he didn't realize the number of complaints received but that it is good to know that many of the complaints aren't necessarily warranted.

Councilmember Ly commented that the Council used to receive the ridership of the rail lines. He would like Silver Line and Gold Line ridership to be included in the monthly report, and asked about the performance of the Silver to Silver Line.

Mr. Hillmer replied that the Silver to Silver service is going well. At some point Metro and Foothill Transit will need to settle up the fare difference. Right now, 90% of the exchange is Foothill Transit accepting our passes, the other 10% is Metro accepting theirs. The service is working well on the portion of the route from El Monte to downtown.

Councilmember Spence asked when the Gold Line Foothill Extension is expected to open. Mr. Hiller replied that it is expected to open in Summer 2016. The system has not been officially transitioned over to Metro, and Metro will need to run test cars.

Councilmember Baldwin commented that his main concern is how Metro treats bus riders. Riders don't care a lot about how many accidents there are, but they are concerned if their bus arrives. Councilmember Spence observed that if there is an accident and the bus has been taken out of service, then it results in a lot of complaints about the delay in service. Mr. Hillmer added that more information about accidents that cause buses to be taken out of service could be shared with the Council.

Javier Hernandez commented that Assemblymember Chau worked on a bill to expand bike racks on buses and asked the status. Mr. Hillmer replied that a bill was passed that allows 3-bike racks to be installed only on 40 ft. buses. They are not allowed on 45- or 60- foot buses, so the Silver Line will continue to operate with only 2-bike racks. New 40-foot buses are arriving with the 3-bike racks, and Metro may consider retrofitting older buses with them as well, particularly during the bus's mid-life rehab. Operators do report when bikes are used, but usage is likely undercounted by operators. The April count stated that Metro bus had carried about 56,000 bicycles. Data about bike rack use in the region can be brought to a future meeting

8. ELECTED John Harrington to Serve as Chair FY 2016; Carried Over Election of FY 2016 Vice Chair

9. PUBLIC COMMENT for items not on the Agenda

10. CLOSING Remarks, Councilmembers and Staff

Councilmember Vasquez thanked everyone for their courtesy; she takes a lot of memories with her. Councilmember Spence commented that she will be missed and thanked for her friendship. Councilmember Harrington commented that he appreciated Councilmember Vasquez's input and comments, that she asked good insightful questions, and thanked her for her guidance and leadership.

ADJOURNED at 6:22 p.m.