

Minutes

Monday, January 11, 2016
5:00 PM

SAN GABRIEL VALLEY
SERVICE COUNCIL
Regular Meeting

Metro El Monte Division 9 Building
Third Floor Service Council Conference Room
3449 Santa Anita Ave. (Santa Anita Ave. & Ramona Blvd.)
El Monte, CA 91731

All Metro meetings are held in ADA accessible facilities. Meeting location served by all Metro, Foothill Transit and El Monte Shuttle lines serving the El Monte Station.

Called to Order at 5:02 p.m.

Council Members:

Harry Baldwin
Roger Chandler
Alex Gonzalez
John Harabedian
Bruce Heard
Steven Ly
Ben Wong

Officers:

Jon Hillmer, Executive Director
Gary Spivack, Deputy Executive Officer
Carl Torres, Transportation Planning Mgr.
Lilian De Loza, Community Relations Mgr.
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.

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메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

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Los Angeles County
Metropolitan Transportation Authority

Metro

1. PLEDGE of Allegiance
2. APPROVED Minutes of November 9, 2015, and December 14, 2015 Meetings
3. RECEIVE Quarterly Station Cleanliness Report, Henry Gonzalez, Community Relations Manager

Twenty-six stations throughout the system were evaluated using 33 measures of performance. Performance ratings are based on a scale from 0 to 10 and assigned ratings of good to very good, marginal, or unsatisfactory. Scoring of station conditions is performed by a small group of Metro staff to maintain consistency. Twenty-five out of 26 stations rated "Good to Very Good" and the evaluation scores of 10 stations improved. Eleven stations showed no change, and Harbor Green Line was the station with the largest decline in overall score. Four stations experienced a minor decrease but remain in the same rating categories.

Staff will continue to perform station evaluations and report findings to Facilities Maintenance Management for action and Council Members will continue to be notified each time staff conducts station evaluations.

4. CONDUCTED Service Planning Workshop, Gary Spivack, Deputy Executive Officer

Metro Service Planning is beginning a process to implement the recommendations made by the APTA Peer Review and Peer Review Committee. A Comprehensive Operations analysis is being conducted with the intent of generating concepts for service modifications to improve connectivity, network speed, and achieve a peak 15-minute network. This work will establish a framework for service changes to be implemented over the next 2-3 years which will reinvest service hours from poor or marginally performing lines into the core network.

Lines with proposed changes in the San Gabriel Valley over the next few years include:

- Discontinue Line 270 and reinvest savings into Line 266 to increase frequency to 15 minute headways
- Discontinue Lines 190/194 and reinvest savings into Line 268 to route into Sierra Madre Villa Station, and improve frequency of Rapid Lines 762 and 770.

Councilmember Gonzalez commented that some detail is lost in the data regarding low performance. When looking at making changes or reducing service, analysis should also be completed to include parallel services and paratransit options available in the area. Metro should be careful not to cut service in an area that would result in limiting the service area options.

Councilmember Gonzalez asked whether any changes will be made on Line 267 due to the extension of the Gold Line. He asked if 0.6 is the metric for low performing lines, why there are lines on the low performance list that over time have an average slightly higher than the metric, while there are other lines that are far below.

Mr. Hillmer clarified that the lines with an average of 0.6 or below are considered poor performing. If their average hovers right around 0.6, they are considered moderately poor performing, but that does not mean that Metro is actively looking to cancel them. In some cases, service may be modified to improve route connections, destinations, and frequencies.

Mr. Torres added that when the Eastside Foothill Extension opens, there will only be slight modifications made to service to feed the rail. Line 79 will change its layover from St. Joseph/2nd to the Arcadia Station to layover. Line 270 will be modified from Myrtle Ave and go into Monrovia Gold Line Station. There are no changes planned for Line 267.

Councilmember Heard commented that he rode Line 267 to the meeting and it was standing room only. Mr. Hillmer replied that Line 267 is paired with Line 264. The Line 264 branch is very poor performing and dragging down the overall ridership of Line 267, which does need more service.

Councilmember Wong asked what will happen to the northern segment of Line 762 when its service is truncated. Mr. Torres replied that the resources from the discontinued portion will be reinvested into improving Local 260.

Councilmember Gonzalez commented that increasing frequency and reducing the Express charge for Line 485 are moves in the right direction. He hopes they will assist in further building the ridership.

Mr. Hillmer replied that we are proposing in the upcoming public hearing to cancel Line 485, but to replace it with an extension of Line 258 into Cal State LA, then continue north on Huntington up to Lake Ave. to Alta Dena. It will provide a better frequency currently available. Regarding Line 762 proposals, shortening the route is not yet a proposal, just an idea to find ways to reinvest into other services.

Wayne Wright commented that Line 267 needs to be improved and should be routed closer to the Gold Line. Line 687 needs to be tied to Line 686 in Alta Dena and restructured to Line 684. Lines 686/687 should be tied together at both ends. Line 762 needs improvement on both the north end and Gateway side. The Line 487 freeway portion needs to be eliminated at least on weekends; a potential alternate weekend route should connect somewhere, possibly Cal State LA. He would like Line 577 to run 7 days a week and connect to the Gold Line to provide an alternative so that patrons wouldn't have to go all the way downtown. He realizes there are funding issues, but significant resources are being invested in Line 501.

5. RECEIVED Report on Regional Service Performance, Gary Spivack, Deputy Executive Officer

Bus Cleanliness: SGV 8.64, System 8.70, Goal: 8.0

Customer Complaints per 100,000 boardings: SGV 4.51, System 3.85, Goal 3.91

Bus Traffic Accidents per 100,000 miles: SGV 3.4, System 4.03, Goal 3.69

Mean Miles Between Mechanical Road Calls: SGV 5,595; System 4,876; Goal 4,529

Average Weekday Boardings: SGV 193,543 of System Total 1.019437

Councilmember Wong asked if the consistently high bus cleanliness scores are an indication that the goal should be raised. Mr. Spivack replied that the influx of new buses has raised overall scores, and he thinks it likely that the goal will be raised. Mr. Hillmer added that the goal will be raised on July 1 with the beginning of the fiscal year.

Councilmember Baldwin asked if the recent rains have caused any leak issues at El Monte Station. Mr. Torres replied that there have been no reports of leakage in the lower level.

6. PUBLIC COMMENT for items not on the Agenda - None

7. CLOSING Remarks, Council Members and Staff - None

ADJOURNED at 5:45 p.m.