

Minutes

Monday, February 8, 2016
5:00 PM

SAN GABRIEL VALLEY
SERVICE COUNCIL
Regular Meeting

Metro El Monte Division 9 Building
Third Floor Service Council Conference Room
3449 Santa Anita Ave. (Santa Anita Ave. & Ramona Blvd.)
El Monte, CA 91731

All Metro meetings are held in ADA accessible facilities. Meeting location served by all Metro, Foothill Transit and El Monte Shuttle lines serving the El Monte Station.

Called to Order at 5:01 p.m.

Council Members:

John Harrington, Chair
Dave Spence, Vice Chair
Harry Baldwin
Roger Chandler
Alex Gonzalez
Bruce Heard
Steven Ly
Ben Wong

Officers:

Jon Hillmer, Executive Director
Scott Page, Service Perf. & Analysis Director
Gary Spivack, Deputy Executive Officer
Carl Torres, Transportation Planning Mgr.
Lilian De Loza, Community Relations Mgr.
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación:
213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք
զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному
ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料, 请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください : 323-466-3876

สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษาไทย กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง:
323-466-3876

ដើម្បីនិយាយជាមួយអ្នកបកប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876



Los Angeles County
Metropolitan Transportation Authority

Metro

1. PLEDGE of Allegiance
2. APPROVED Minutes of January 11, 2016 Meeting
3. RECEIVED Presentation on Metro Paid Parking Pilot Program, Frank Ching, Parking Management Director

Metro is instituting a paid parking pilot program as a strategy to manage demand and encourage parking availability for Metro patrons at parking facilities currently operating at capacity. TAP Card readers will be used to verify transit users vs. non-transit users, and a premium pricing schedule will be implemented for non-transit users. Revenue generated by the program will be used to recover a portion of the costs required to operate and maintain parking facilities.

Councilmember Wong asked why the maximum parking period is 96 hour. Mr. Spivack replied that a ticket with time stamp will be issued to monitor. The reason for permitting up to 96 hours was to allow people to use transit to take a long weekend.

Councilmember Gonzalez commented that it costs a lot to build and maintain parking. He thinks that Metro can't really look at cutting service or raising fares until parking costs are recovered. People who use the lots need to pay their fair share; he sees this as a social justice issue.

Andrew Wang asked which lots will be affected by the parking pilot program. He feels it makes sense to implement at Universal City as there are people who park there that don't use the transit system.

4. RECEIVED Overview of Metro's Draft Public Participation Plan, Lilian De Loza, Community Relations Manager

Every 3 years, the Federal Transit Administration (FTA) requires Metro to issue a Public Participation Plan as part of the Title VI Program Update. Metro's Draft Plan guides all of Metro's outreach strategies to gather public input on possible changes to bus and rail service, new projects, fares, and other programs. The Draft Plan will be posted at metro.net/communityrelations on or after Friday February 12 2/12/16 in English and other languages, along with a listing of other meetings where meetings where the Plan will be presented. Comments can be submitted to communityrelations@metro.net or Metro Community Relations, One Gateway Plaza, MS 99-13-1, Los Angeles, CA 90012 by Saturday, March 12. Comments will then be tabulated, the plan revised on the basis of public input received, and then it will be presented to the Metro Board of Directors in fall 2016.

Mr. Timberlake commented on public participation at hearings when a bus line is proposed for cancellation or to be assumed by another operator. He has ridden three of the lines proposed for cancellation and hardly anyone he spoke to on the bus knew about the proposed changes. He suggested placing an 8 ½" x 11" sign on the bulkhead

with information about the bus line. It should be large enough that people see it. Of the 30 people he spoke with, only 2 knew that the line was proposed for cancellation. The take one brochures are not enough to inform people of proposed changes.

5. RECEIVED Presentation on Gold Line Foothill Extension Opening, Lilian De Loza, Community Relations Manager

Transit Safety has conducted a campaign along the new alignment to inform and educate the community about rail safety. Trains are operating on regular schedule to familiarize the public, to allow outside agencies to interface with Metro before launch, and to train employees.

New Express Line 501 between Pasadena Del Mar Station to North Hollywood will launch in conjunction with stops in Burbank and Glendale.

The new Foothill Extension is 11.5 miles long and adds 6 new stations to the Metro system. There will be parking facilities at all stations. The line will open on March 5th. Service to the public will begin at 11 a.m. Celebrations are being planned at each of the stations. Transit Safety programs will continue to conduct outreach and education.

Mr. Timberlake asked if the Gold Line portion that extends east of downtown will not be connected to the Foothill Extension. Mr. Spivack replied that there will be a realignment of lines once the Regional Connector is completed. The existing Expo Line will run to East Los Angeles; the Foothill Extension will connect through downtown to Long Beach.

6. RECEIVED Report on Regional Service Performance, Gary Spivack, Deputy Executive Officer

Bus Cleanliness: SGV 8.69, System 8.75, Goal: 8.0

Bus On-time Performance: SGV 72%, System: 73.7%, Goal 80%

Customer Complaints per 100,000 boardings: SGV 5.24, System 3.98, Goal 3.59

Bus Traffic Accidents per 100,000 miles: SGV 3.25, System 3.50, Goal 3.69

Mean Miles Between Mechanical Road Calls: SGV 5,422; System 5,474; Goal 4,169

Average Weekday Boardings: SGV 179,412 of System Total 953,889

Councilmember Wong asked what issues comprise the category of schedule complaints, how many are reported and what the frequency is. Mr. Spivack replied that the most common schedule related complaints of late bus arrivals, followed by no show, followed by early arrival.

7. PUBLIC COMMENT for items not on the Agenda

Emmanuel Najera noted that in the afternoons, southbound Line 260 has experienced bus bunching around Altadena. There are lots of wheelchair users and elderly passengers and it makes for a crowded bus. He asked staff to look into the matter. He

asked if Line 268 could be speeded up. It's a long line and he doesn't think it needs to go all the way to Sierra Madre.

8. CLOSING Remarks, Council Members and Staff

Adjourned to public hearing at 6:02 p.m.