

SILVER LINE PERFORMANCE UPDATE

San Gabriel Service Council

June 13, 2016



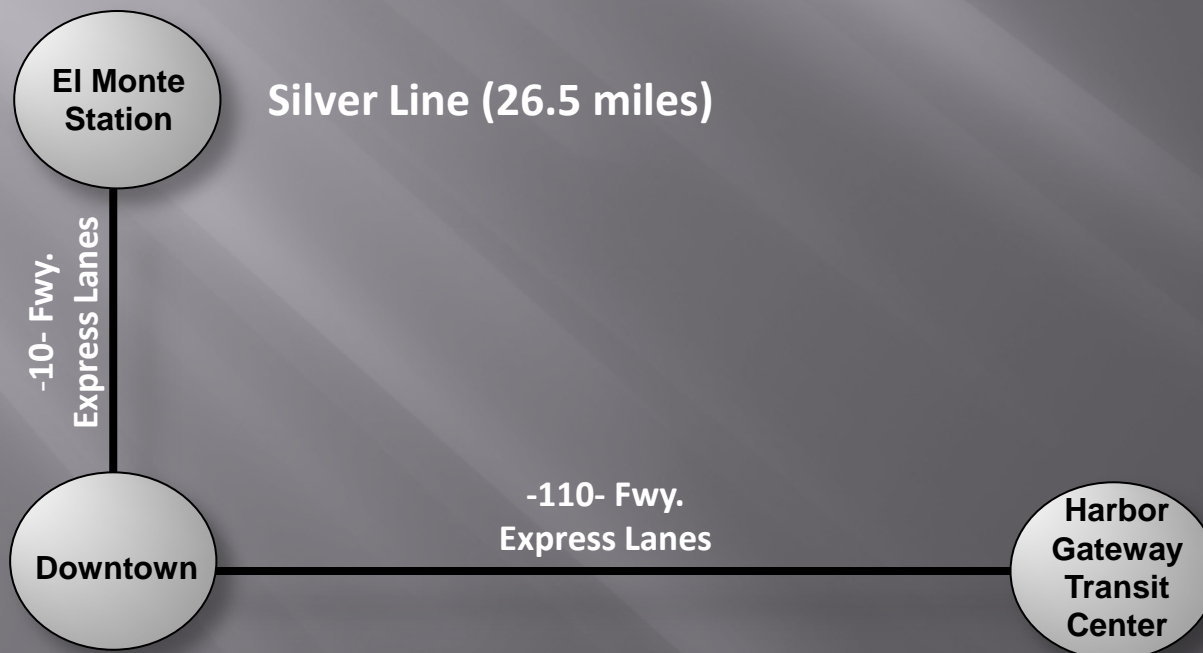
Presented By: Metro Service Planning & Scheduling Department

Line 450 & Silver Line (910) Prior to December 2015

Line 450 (26.3 miles)

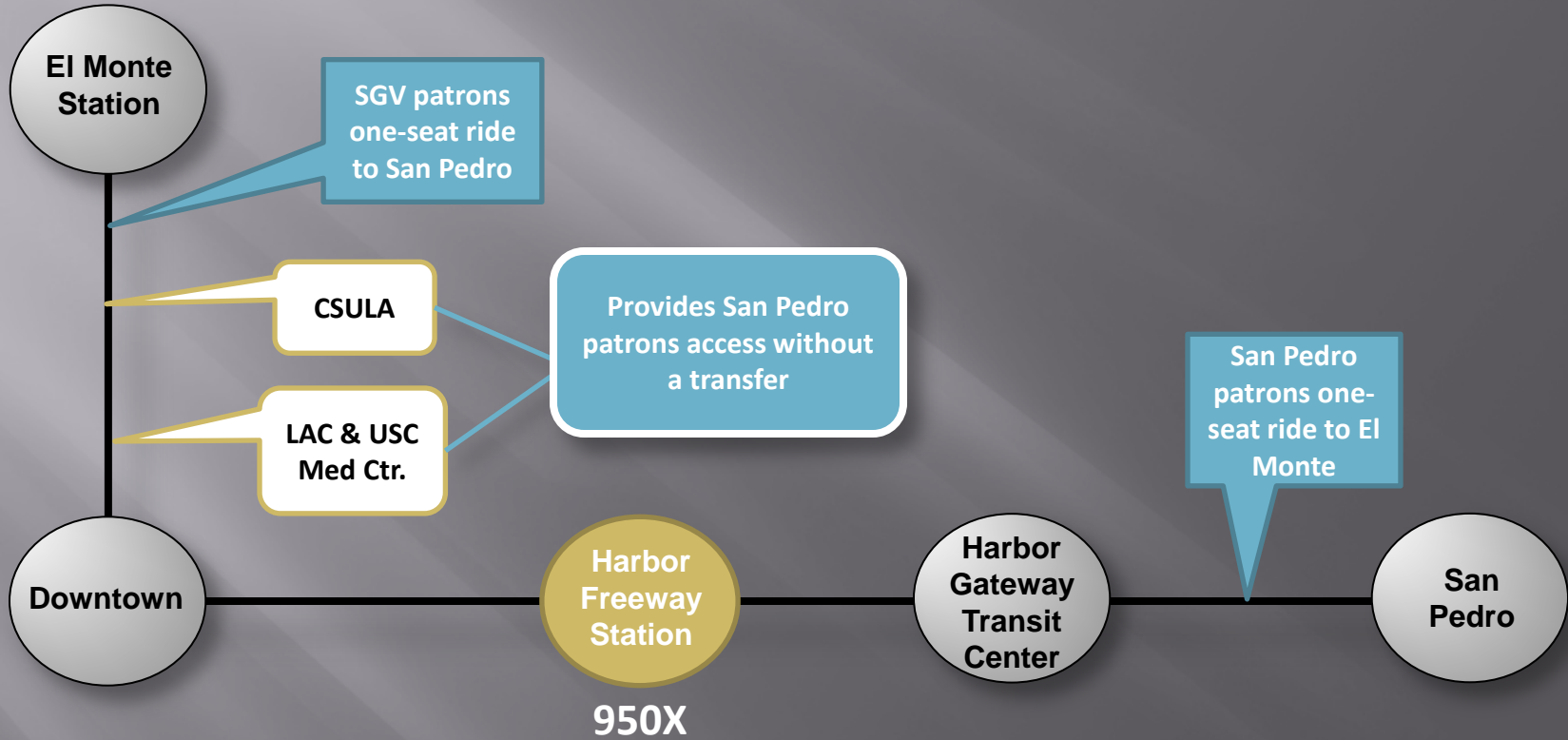


Silver Line (26.5 miles)



Silver Line (910/950X) December 2015

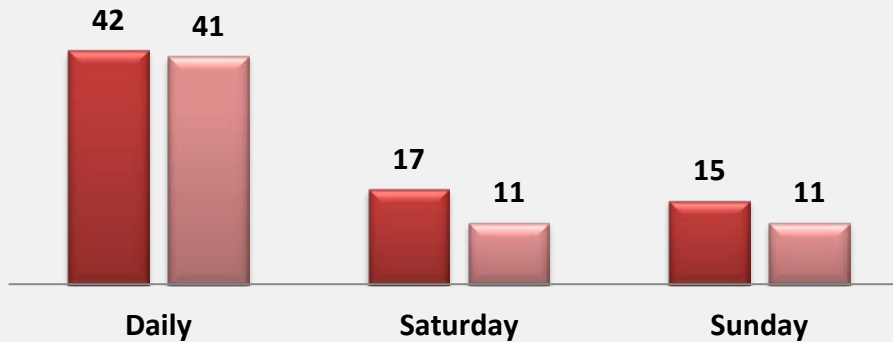
New Silver Line – 38.9 miles



Lines 450/910/950X Resources (Before and After Extension to San Pedro)

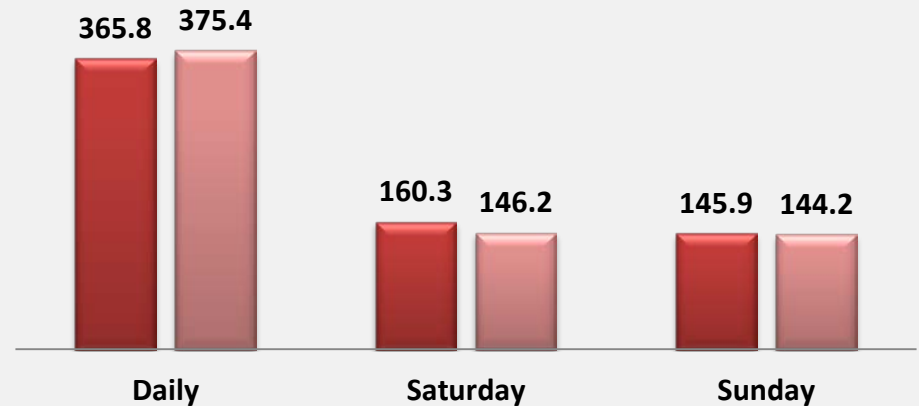
Max. Peak Bus Requirements

■ 450 & 910 Prior to DEC 2015
■ 910 / 950X As of JAN 2016



Revenue Service Hours

■ 450 & 910 Prior to DEC 2015
■ 910 / 950X As of JAN 2016



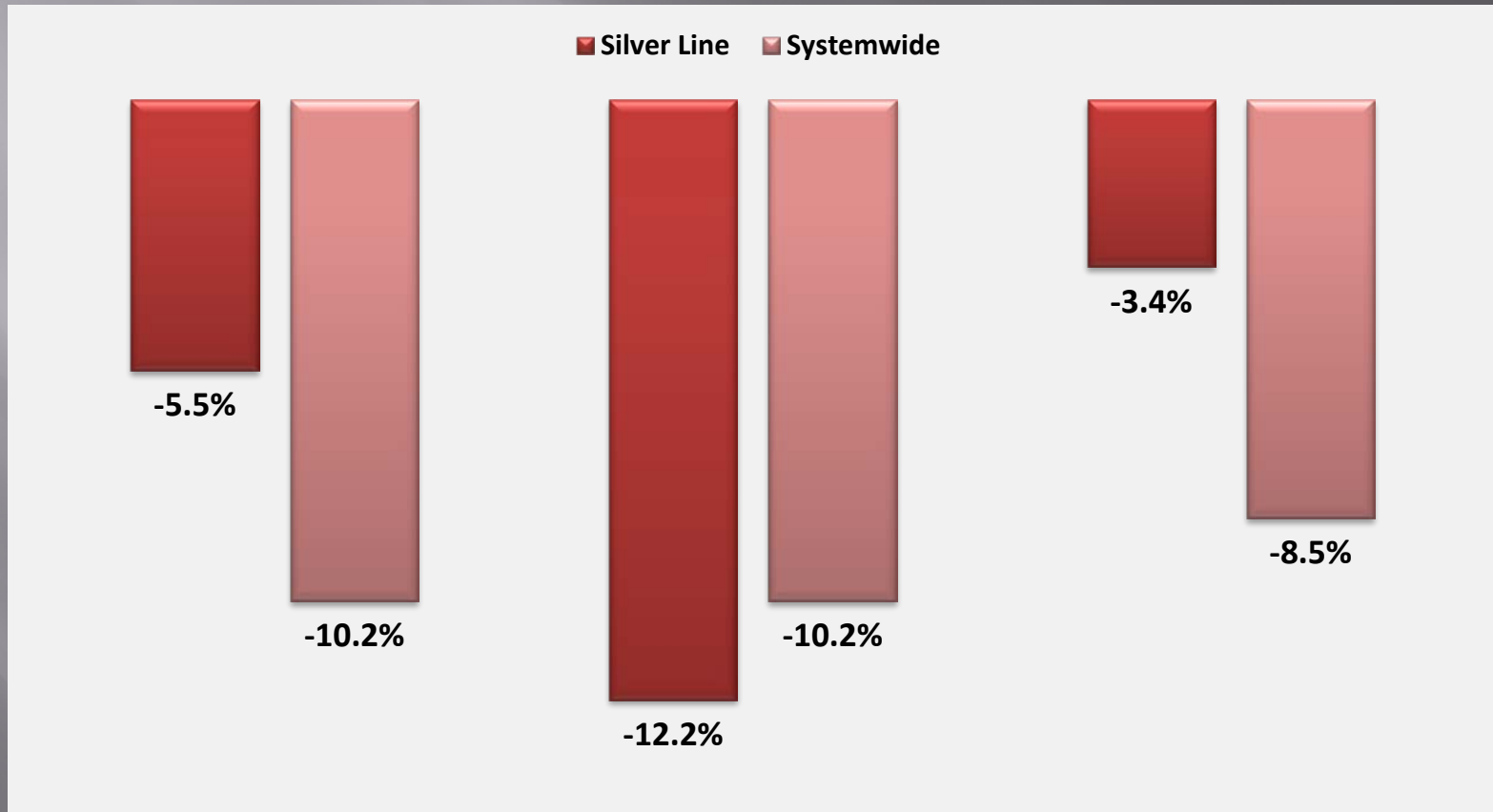
Lines 450/910/950X Boardings (Before & After Extension to San Pedro)

March 2015 vs. March 2016

Weekday

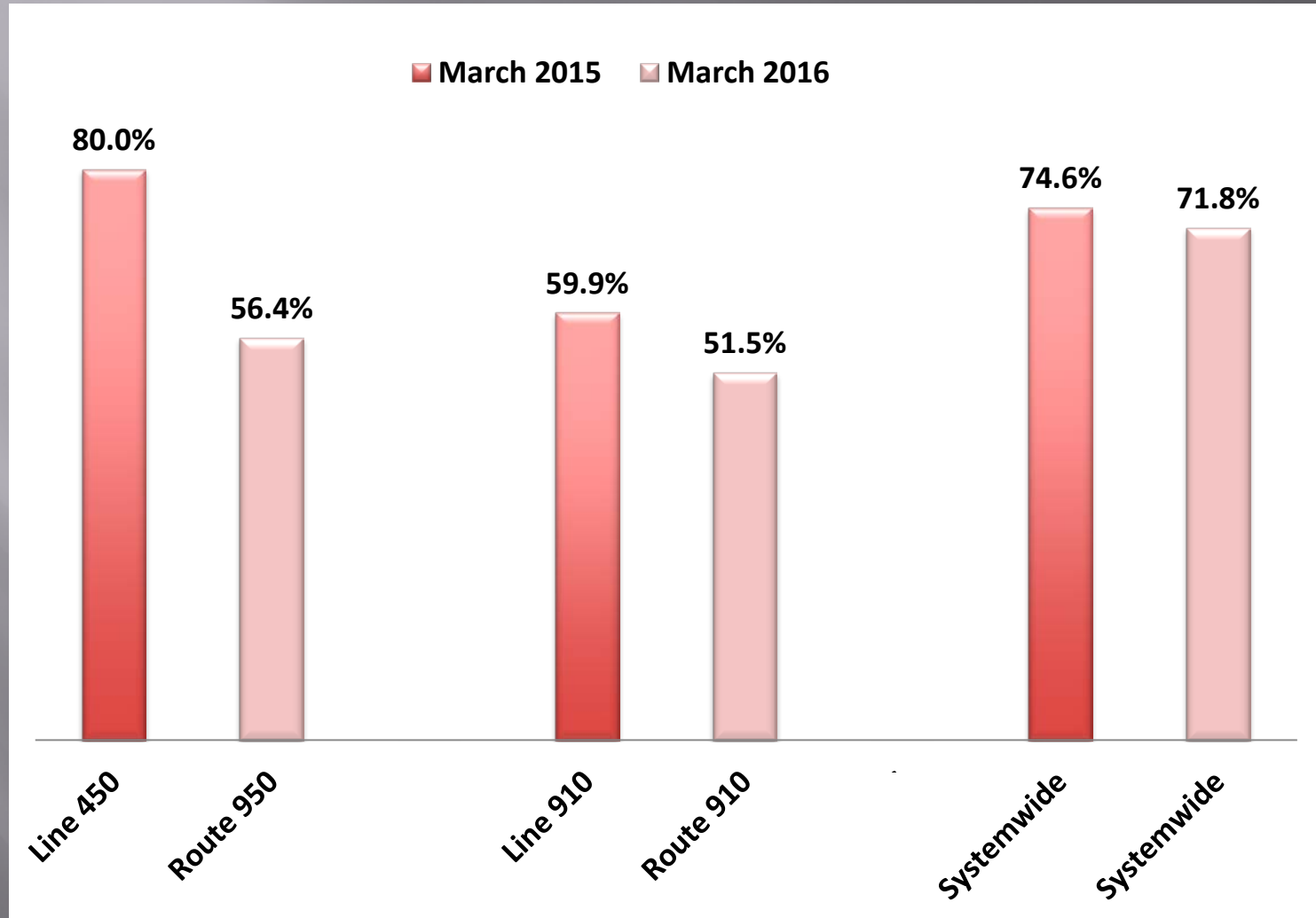
Saturday

Sunday



% Change from 450 & 910 (before) vs. 910/950X (after extension)

Lines 450/910/950X In-Service On-Time Performance (Before & After Extension to San Pedro)



June 26, 2016 Service Change

- ▣ Metro recognizes the decline in ridership and reliability since implementing Line 910/950X. In June 2016, Metro will implement a set of measures designed to improve its service performance.
 - Adding 3 to 5 minutes additional running time to improve OTP
 - Implementing all-door boarding (6-Month Pilot Program)
 - ▣ Reduce dwell times and travel times
 - ▣ Increase reliability of service
 - ▣ Potentially provide a more balanced load throughout the vehicle.
 - ▣ Improve access for passengers with mobility devices who use the ramp.

Next Steps

- ▣ Continue monitoring service performance, customer complaints, and operator input.
- ▣ Continue making service adjustments to improve line performance.
- ▣ Evaluate all-door boarding 6-month pilot program and report back to the Metro Board of Directors and SGV Service Council.