

Los Angeles County
Metropolitan Transportation Authority

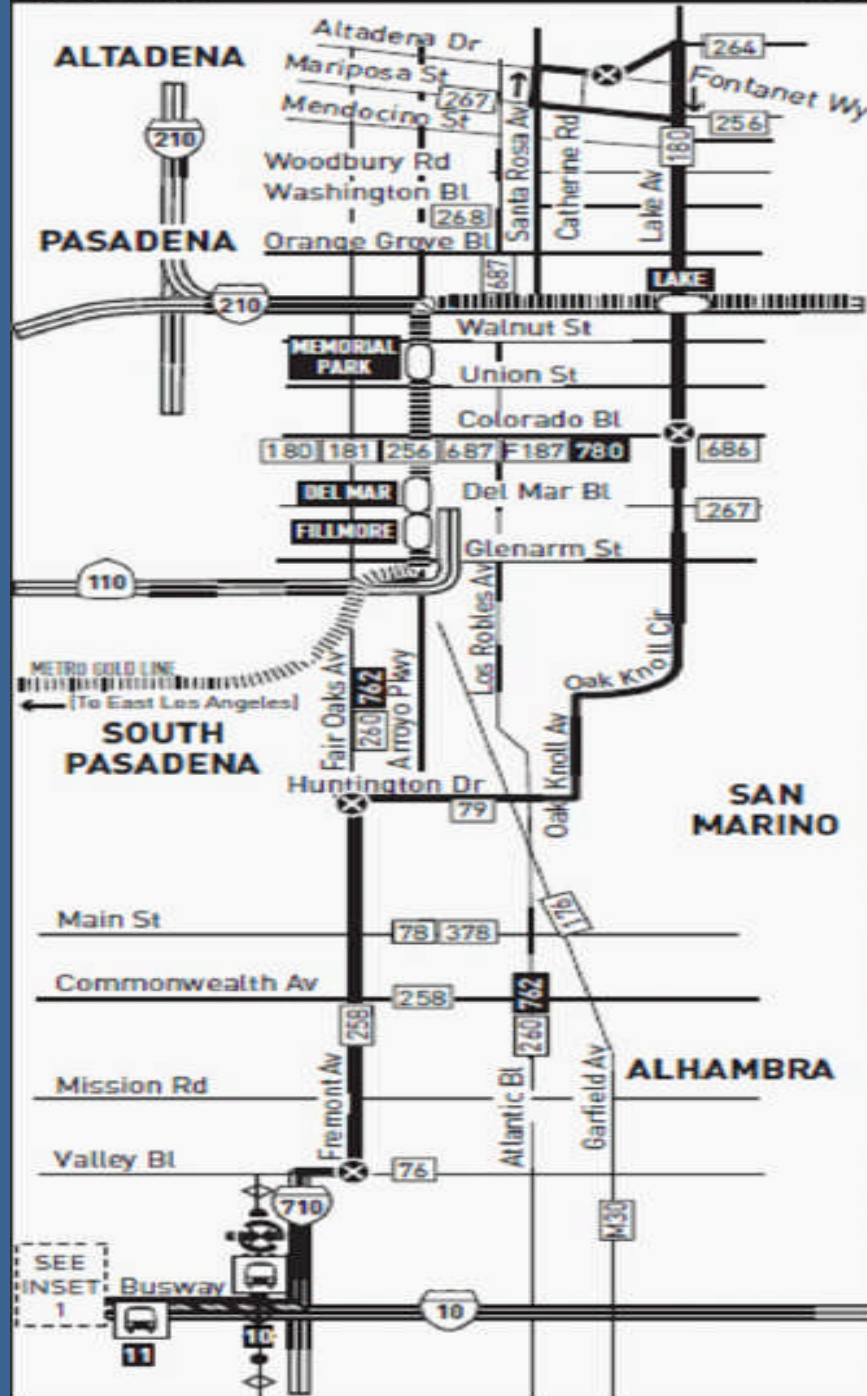
San Gabriel Valley Service Council

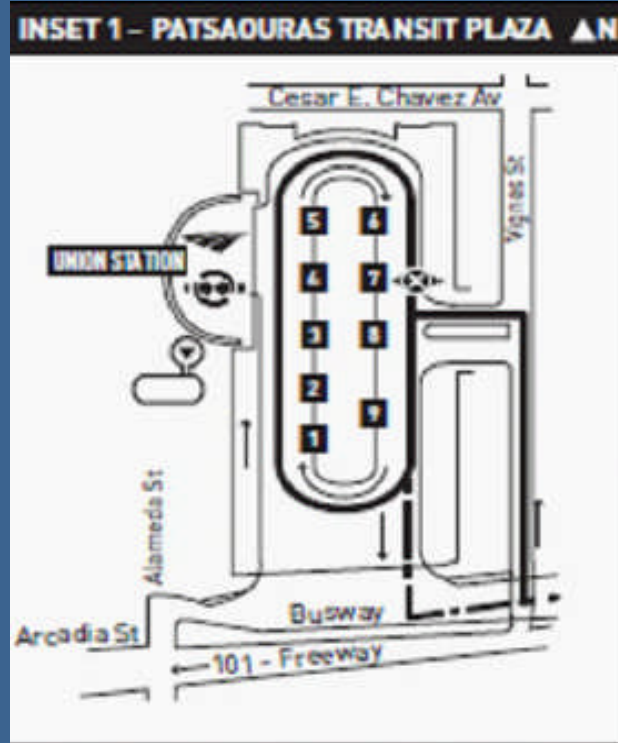
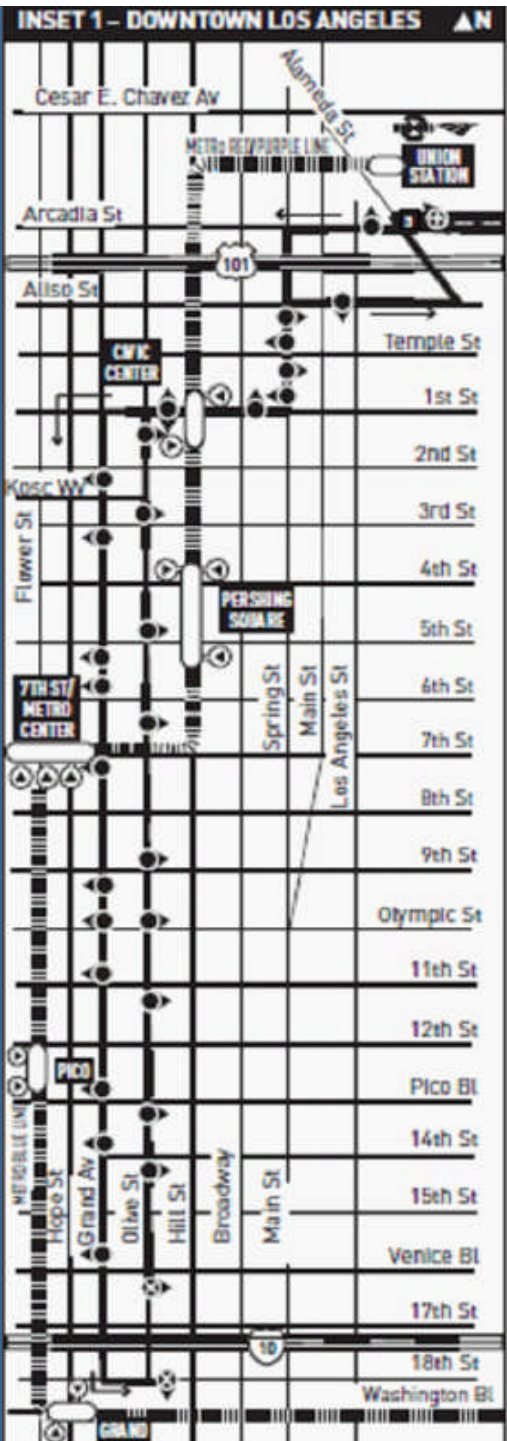
August 13, 2012



- **Line 485 Review**
 - **Line Overview**
 - **Recent Changes**

ROUTE MAP

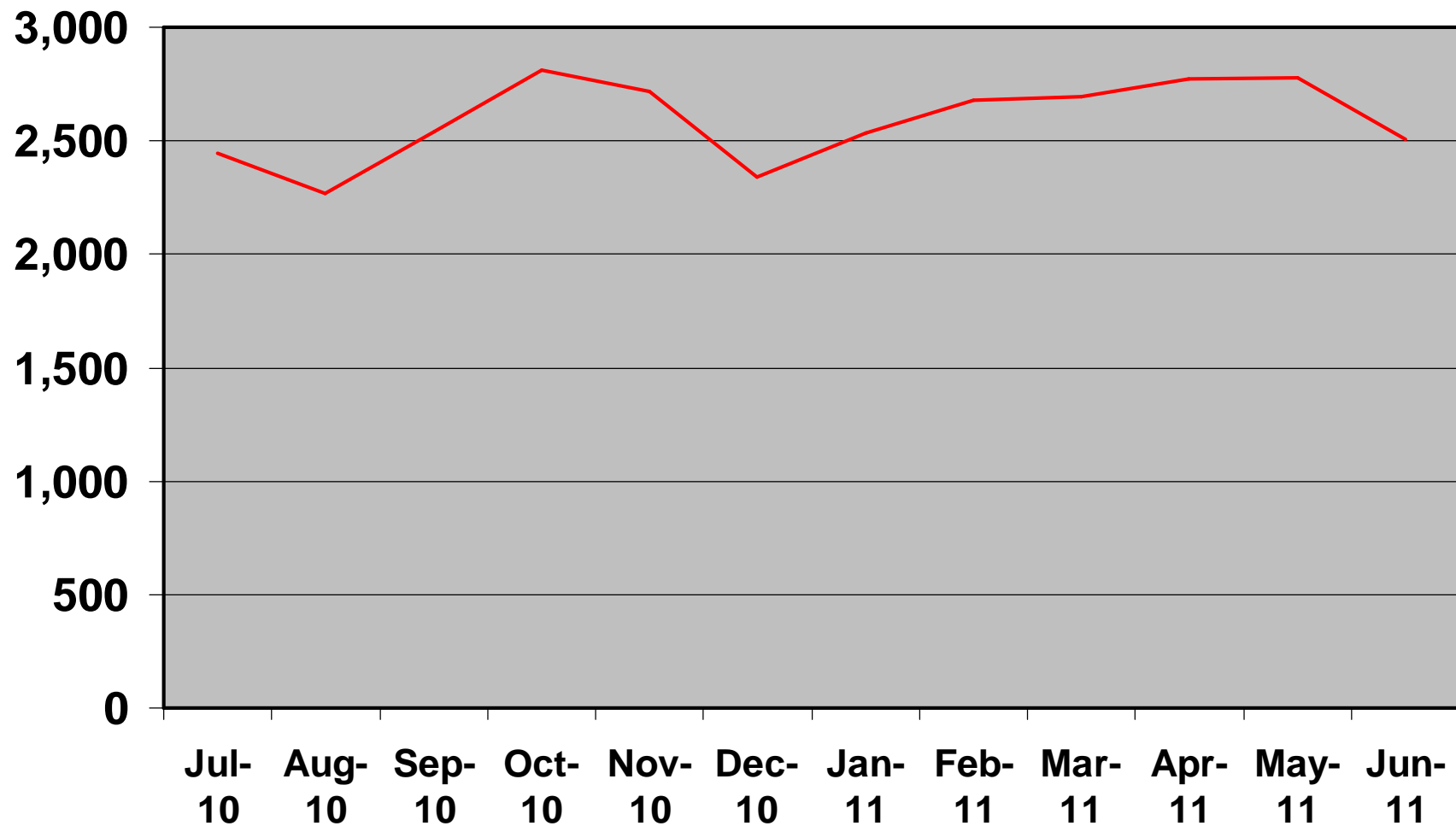




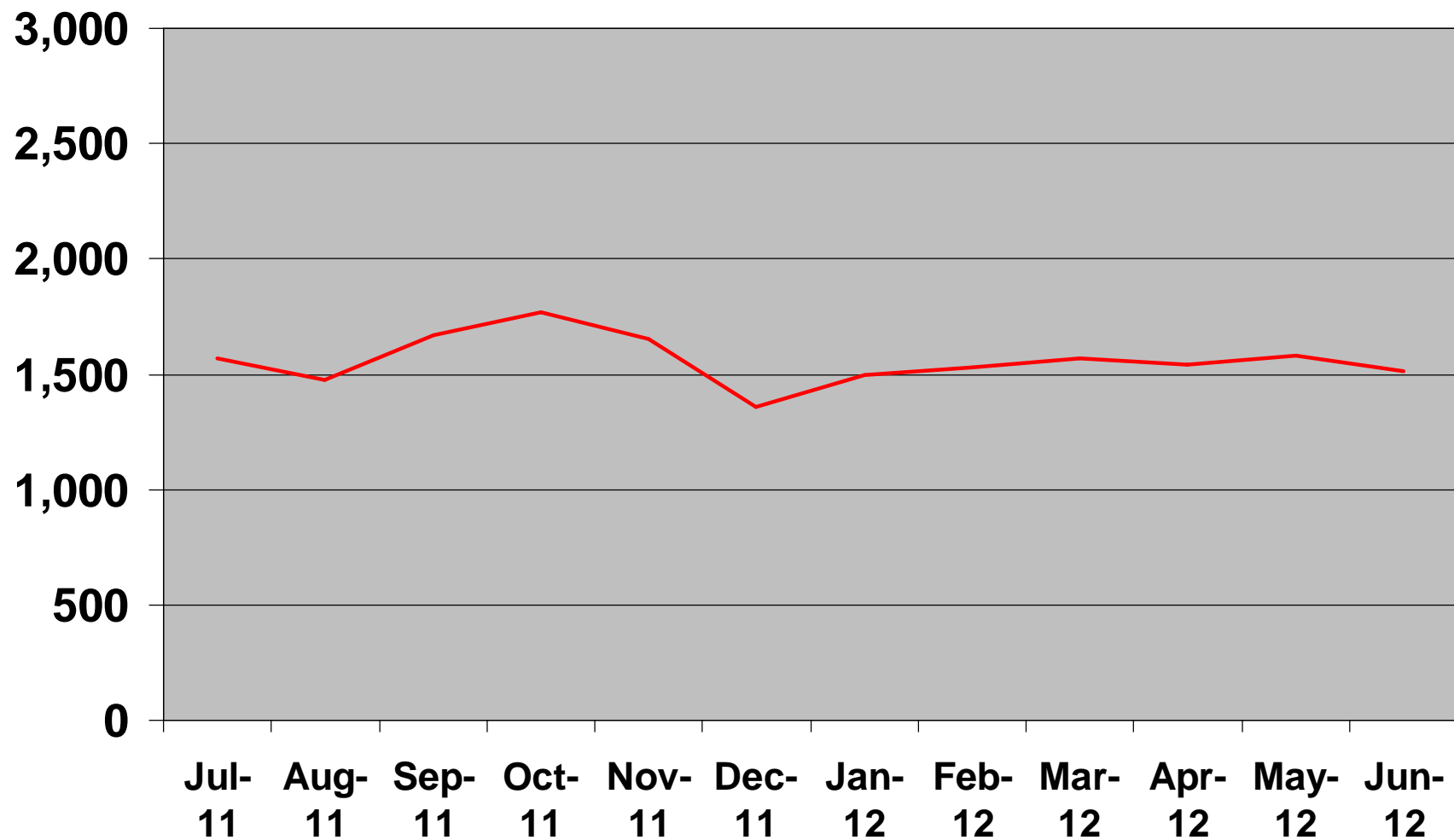
Weekday Schedule Changes

	July 2010- June 2011	July 2011- June 2012
Service Span	Weekday: 5:06A-1:38A Saturday: 5:55A- 1:37A Sunday: 5:57A- 1:37A	Weekday: 5:40A- 10:07A
Frequency	Weekday AM Peak: 15-30 Min Weekday Base: 50 Min Weekday PM Peak: 20-30 Min Weekday Evening: 60 Min Weekend Base: 40 Min Weekend After 7:00P: 60 Min	AM Peak: 40 Min Base: 60 Min PM Peak: 40 Min
Days of Operation	Monday- Sunday	Monday- Friday

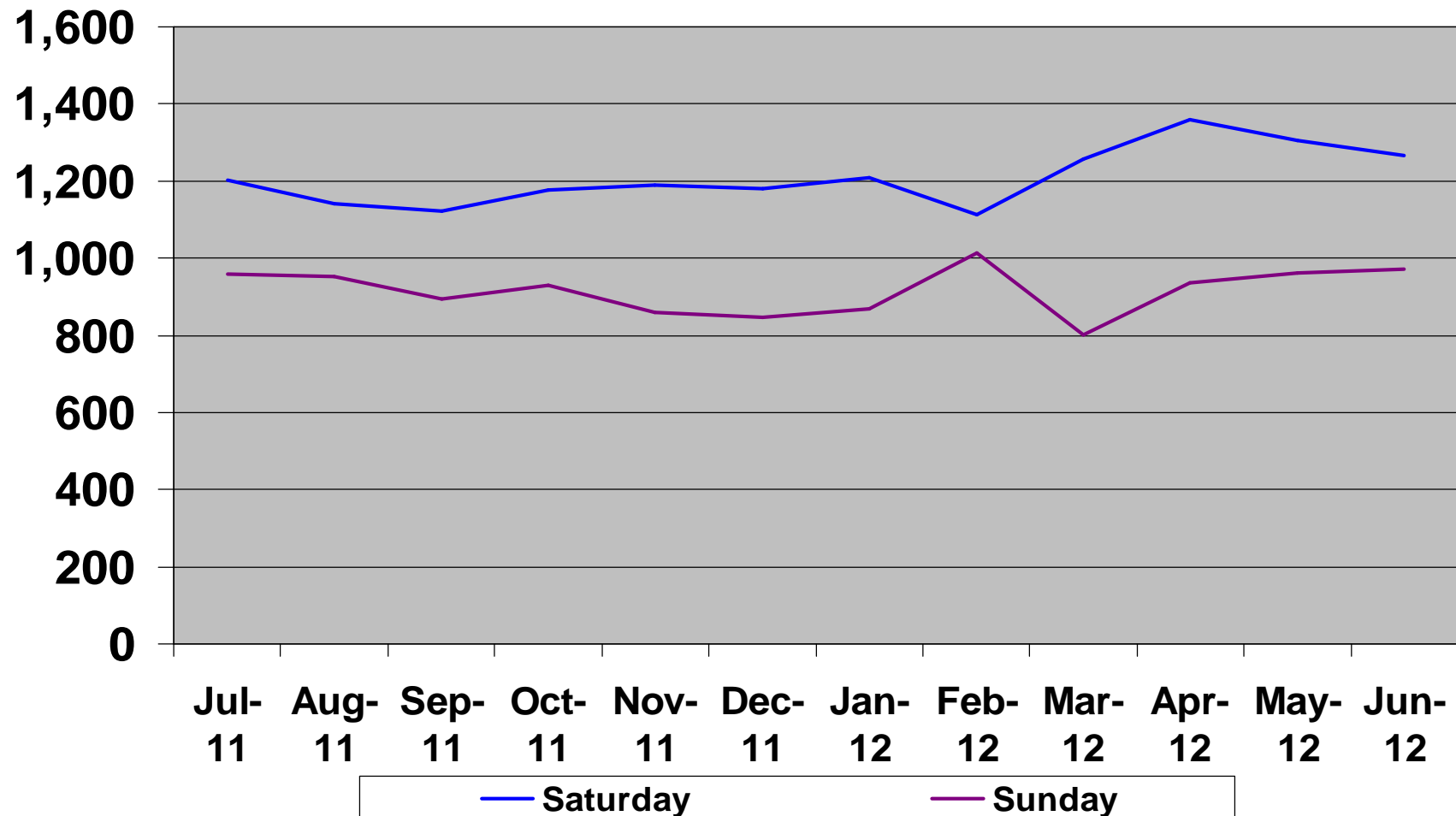
2010-11 Weekday Line 485 Ridership



2011-12 Weekday Line 485 Ridership



2010-11 Weekend Line 485 Ridership



Line 485 Complaints June 2011 – 2012

- Metro Received 12,588 Complaints
- Line 485 Received 47
 - Late Schedule: 5 Complaints
 - Early Schedule: 2 Complaints
 - Passed Up: 11 Complaints
 - No Show: 15 Complaints
 - Operator Conduct: 2 Complaints
 - Other: 12

Line 485 Recent Changes

- June 2012 - Adjusted Schedule to accommodate Principle Eric Sahakian of Rose City High School's request to coincide with dismissal time.

Discussion