

Friday, January 14, 2011

9:30 AM

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# Agenda

South Bay Governance Council

Regular Meeting

Congresswoman Juanita Millender-  
McDonald Community Center  
801 E. Carson Street, Room 209 A/B  
Carson, CA 90745

Call to Order

Council Representatives:

Ralph Franklin, Chair  
John Addleman, Vice Chair  
Devon Deming  
James Goodhart  
Rena Kambara  
Robert Pullen-Miles  
Kim Turner  
Don Szerlip

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Officers:

Jon Hillmer, Director Governance Council  
Richard Morallo, Community Relations Mgr.  
Suzanne Handler, Council Secretary



**Metro**

Los Angeles County  
Metropolitan Transportation Authority

**Please turn off cell phones or put them on vibrate**

1. Pledge of Allegiance
  2. Roll Call
  3. Safety Tip
  4. APPROVE Minutes from December 10, 2010 meeting
  5. Public Comments
  6. RECEIVE [Director's Report, Jon Hillmer](#)
    - Performance Report
    - System-wide Road Calls
    - Revenue Hour Trends for Bus and Rail
    - Metro Board Actions in December
    - Line rides on proposed service changes
  7. REVIEW Bylaws for Service Councils, Jon Hillmer, Director of Service Councils
  8. RECEIVE [Customer Satisfaction Survey input](#), Jeff Boberg, Transportation Planning Manager IV
8. Chair and Council Member Comments

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

**ADJOURNMENT**