

Friday, January 13, 2012

9:30 - 11:30 AM

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# Agenda

## SOUTH BAY CITIES SERVICE COUNCIL

### Regular Meeting

Inglewood City Hall  
Conference Room A  
One Manchester Blvd.  
Inglewood, CA 90301

#### Call to Order

#### Council Representatives:

Ralph Franklin, Chair  
John Addleman, Vice Chair

Devon Deming  
James Goodhart  
Rena Kambara  
Roye Love  
Robert Pullen-Miles  
Kim Turner  
Don Szerlip

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#### Officers:

Jon Hillmer, Director Service Councils  
Richard Morallo, Community Relations Mgr.  
Henry Gonzalez, Council Comm. Rel. Mgr.  
Christina Goins, Board Secretary  
Suzanne Handler, Council Secretary



Los Angeles County  
Metropolitan Transportation Authority

**Metro**

**Please turn off cell phones or put them on vibrate**

1. PLEDGE of Allegiance
2. ROLL Call
3. SAFETY Tip, Lt. Obenberger
4. APPROVE [Minutes from December 9, 2011 Meeting](#)
5. PUBLIC Comments
6. RECEIVE report on [Public Hearing Guidelines and Title VI](#), Dan Levy, Director Civil Rights Program Compliance
7. RECEIVE Director's Report, Jon Hillmer, Director
  - Performance Report
  - Service Quality Compliance Report
  - Exposition Update
  - Update on Bus Station Cleanliness Report
  - Customer Complaint Breakdown
8. Council Member Comments – 10 minutes each
  - Line Rides for November and December
  - Action Items

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

**ADJOURNMENT**