

Friday, March 9, 2012

9:30 – 11:30 AM

Minutes

SOUTH BAY CITIES SERVICE COUNCIL

Regular Meeting

Inglewood City Hall
Conference Room A
One Manchester Blvd.
Inglewood, CA 90301

Call to Order 9:40am

Council Representatives:

Ralph Franklin, Chair
John Addleman, Vice Chair
James Goodhart
Roye Love
Robert Pullen-Miles
Don Szerlip
Devon Deming

Officers:

Jon Hillmer, Director Regional Councils
Richard Morallo, Community Relations Mgr.
Suzanne Handler, Council Secretary
Christina Goins, Board Secretary's Office



Los Angeles County
Metropolitan Transportation Authority

Metro

1. PLEDGE of Allegiance
2. ROLL Call – Ralph Franklin, Chair
3. REPORT from Lt. Obenberger

Lt. Obenberger introduced Lt. Ibelle as his replacement. Lt Ibelle will be the new South Bus Service Area Lieutenant because Lt. Obenberger will be retiring in July.

Lt. Diane Holloway is Service Area Lieutenant for the Green, Blue, and Expo Lines.

We have been running drills and working with LAUSD Police Department, Culver City Police Department, Los Angeles Police Department, and Los Angeles Fire Department to insure the transition runs smoothly. The Expo trains are running practice runs on the line. They are working out engineering details and making sure the operators are familiar with the line. We are aggressively working on “Quality of Life Issues” on the Blue and Green Lines. Teams of uniformed and plain clothes deputies are addressing crime problems and the homeless who ride on the train.

Representative Deming: Please explain “Quality of Life” issues.

Lt. Holloway: MTA has created a code of conduct. The infractions include spitting, selling goods, offensive odor, eating and drinking, etc. We have been conducting more fare enforcement and surveillance of those dealing drugs near the passenger stations. In January, on the Blue Line alone, 6,000 non CVC (California Vehicle Code) citations were issued and 500 people were arrested which included 73 felonies.

PUBLIC Comments:

Wayne Wright: Is LASD working with LAUSD Police at the Farmdale Station to insure safe passage for students who attend Dorsey High School?

Lt. Holloway: Yes we have had several meetings with LAUSD Police regarding the safety of the students who attend Dorsey High School and Foshay Learning Center. We have appointed a liaison who will be working with LAUSD Police and Metro to work with the two high schools and USC. We have had a lot of success with Locke High School students and the Green Line. Passengers were being harassed by the students. We implemented a very aggressive citation plan which resulted in 5 day suspensions.

4. APPROVED minutes from February 10, 2012.

5. PUBLIC Comments

Dorthea Jaster: I would like operators to be trained to allow those who depend on mobility devices to exit the bus first before allowing new passengers to enter.

Bernadette Harris –Passengers were not notified that the Access Cards would no longer be honored.

Wayne Wright: My concern is with Line 40. The line is consistently late and the whole line should be modified.

6. APPROVED Service Changes/Modifications on Lines 40, 607, 710, 740 and Silver Line Enhancements, Scott Greene, Service Planning Department

Staff recommendations for June 2012 or later:

- Line 40 – Reduce frequency and assign larger articulated buses to maintain seating capacity.
- Line 607 – Modify route to serve Ladera Center at La Tijera Blvd. and Centinela
- Lines 710 and 740 – Assign standard 40' buses and increase frequency to maintain seating capacity.
- Metro Silver Line – Improve frequency on daily and weekend schedules.

Response to questions/comments from the Public Hearing

- Line 40 with 60 foot articulated buses and Line 740 with standard buses will layover on 182nd Street.
- Lines 210 and 710 will layover in the South Bay Galleria Transit Center Bus Bays.
- Lines 40 and 740 will board on Artesia Blvd.
- Lines 210 and 710 will board at the South Bay Galleria Transit Center Bus Bays.
- Line 607 – Passengers will not be impacted with additional walk length (exception is the relocated stop at Beach and Centinela). The adding of stops on Fairview is not feasible without improvements and/or loss of parking in a residential community. Adding a stop on West Blvd at Hyde Park (before right turn) appears feasible.
- There will be no change to stops or route near Inglewood Senior Center at Centinela and Warren Lane.
- Metro Silver Line – Schedules will be coordinated for passengers transferring in the off-peak periods from Lines 450 and 550.

Metro Silver Line:

- Weekdays – added service in the AM and PM peak periods will accommodate more riders on the Harbor Transitway
- Weekends – Improved headways on the Harbor Transitway to every 20 minutes on Saturdays and every 30 minutes on Sundays and Holidays.

PUBLIC Comments:

Wayne Wright: The bus shelter should be removed on the SW corner of Beach and Centinela. There are problems with loitering, drinking, and drug activity.

VOTED TO SUPPORT presentation based on the recommendations and comments presented by Scott Greene

7. RECEIVED Director's Report, Jon Hillmer, Director

Performance Report for the month of January 2012

- On-time performance goal is 85.0%
 - Metro Bus System 78.6%
 - Year to Date 76.7%
 - South Bay Cities 78.9%
 - Year to Date 77.1%
- Complaints per 100,000 passengers:
 - Metro Bus System Target: 2.29
 - January: 3.19
 - Year to Date: 3.24
 - South Bay Cities Target: 2.40
 - January: 3.30
 - Year to Date: 3.02
- Miles between mechanical road call:
 - Metro Bus System Target: 3,650
 - January: 3,827
 - Year to Date: 3,596
 - South Bay Cities Target: 3,650
 - January: 3,532
 - Year to Date: 3,504
- Clean Bus:
 - Metro Bus System Target: 8.0
 - January: 8.47
 - Year to Date 8.31
 - South Bay Cities Target: 8.0
 - January: 8.11
 - Year to Date: 8.00
- Accidents per 100,000 Miles:
 - Metro Bus System Target: 3.20
 - January: 3.83
 - Year to Date: 3.78
 - South Bay Cities Target: 3.17
 - January: 3.60
 - Year to Date: 3.87

- Monthly Ridership:
 - Metro Bus System Target: 29,270,000
 - January: 29,120,000
 - Year to Date: 29,700,000
 - South Bay Cities Target: 7,750,000
 - January: 9,060,000
 - Year to Date: 9,150,000

PUBLIC Comment:

Bernadette Harris: The Red Line does not have jump seats for passengers who use mobility devices. I had to hold onto the railing with no security. Chair Franklin, please ride the 210 between 10am and 1pm on Sunday. I have had to wait up to three hours for a bus because of the rescheduling.

Wayne Wright: Some of the 45 footers should be assigned to the 212 because of the overcrowding at night coming from North Hollywood.

Dorthea Jaster: I have had to give up riding the 246 and 550, when riding with a mobility device until you replace those buses.

8. RECEIVED Council Member Comments

Representative Deming: I was able to load 130 of my monthly TAP cards with zero errors. It is still not easy and very time consuming but customer complaints are down and improvements were made.

Line rides

Representative Addleman:

Date: 3/7/12; Line #344; Bus #5368; Bus Run#: 18; Operator Badge #2939; Boarding Location: Hawthorne and Silver Spur; Service Type: Weekday; Time On: 8:40am; Time Off: 9:22am; Direction: North; Alighting Location: Artesia Transit Center; Bus Cleanliness: Good

Comments: Trash bags and bus schedules were present. The windows were dirty inside and out. The announcement board and announcing system worked. The pull cords worked properly. There was a maximum of 20 passengers on board. At the Transit Center two restrooms were in working order and well supplied but the mirrors and toilet seat were badly scratched. Four bike storage lockers were available.

Date: 3/7/12; Line #344; Bus #5368; Bus Run#: 18; Operator Badge #2939; Boarding Location: Harbor transit Center; Service Type: Weekday; Time On: 9:38am; Time Off: 10:20am; Direction: South; Alighting Location: Hawthorne and Silver Spur; Bus Cleanliness: Good

Comments: There were a maximum of 35 passengers. All other comments previously made on northbound ride remain the same.

Representative Love:

A custodian at the Blue Line Station located at Santa Fe and Del Amo in Carson, informed me that he has repeatedly found human excrement that was put in bags and is being thrown in the trash cans. He believes people who live in the near by campers and mobile homes are putting it there. Perhaps written warnings could be posted in the mobile home area advising them that such practices are prohibited.

Representative Goodhart:

Date: 3/8/12; Line #232; Bus #11023; Operator Badge #70538; Boarding Location: Hawthorne Blvd. and PCH, Torrance; Service Type: Weekday; Time On: 11:06am; Time Off: 11:44am; Direction: North; Alighting Location: PCH and Park place, El Segundo; Bus Cleanliness: Good

Comments: The bus arrived at 11:06am but the schedule showed 10:58am. Nextrip predicted 11:08am. The bus was clean, there were no trash bags, and the schedules for lines 125, 130, and 232 were available. The auto announce displayed upcoming stops and the Transit TV worked and was audible. The operator was courteous to riders boarding and departing the bus. There were a total of 15 riders on the bus.

Date: 3/8/12; Line #232; Bus #11027; Operator Badge #1112; Boarding Location: PCH and Rosecrans, El Segundo; Service Type: Weekday; Time On: 1:51pm; Time Off: 2:27pm; Direction: South; Alighting Location: PCH and Hawthorne, Torrance; Bus Cleanliness: Good

Comments: The bus was clean, trash bags were available, and the Transit TV did not work. The schedules for Lines 130 and 232 were available. The auto announce displayed upcoming stops. The operator was a trainee because another operator stood behind him the whole ride.

Chair Franklin:

Date: 3/2/12; Line #210; Bus #8302; Operator Badge #26969; Boarding Location: Crenshaw Blvd. and Imperial HWY; Time On: 9:25am

Comments: The bus was full with a few standing. There were no plastic bags and no bus schedules. I was seated at the rear of the bus. The word "KWIZ" was etched on the left side of the bus, inside the bus, and on the panels.

Date: 3/2/12; Line #710; Bus #0006; Bus# 9577; Operator Badge #16007; Boarding Location: Crenshaw and Manchester Blvd.; Time On: 9:52am; Direction: South; Bus Cleanliness: Good

Comments: The bus was full with many standing. The bus was clean but did not have trash bags. The driver wore a golf shirt that was blue/burgundy that displayed her employee number. There was one bus schedule for Line 710.

Adjourned at 12:24am

Christina Goins, Council Secretary