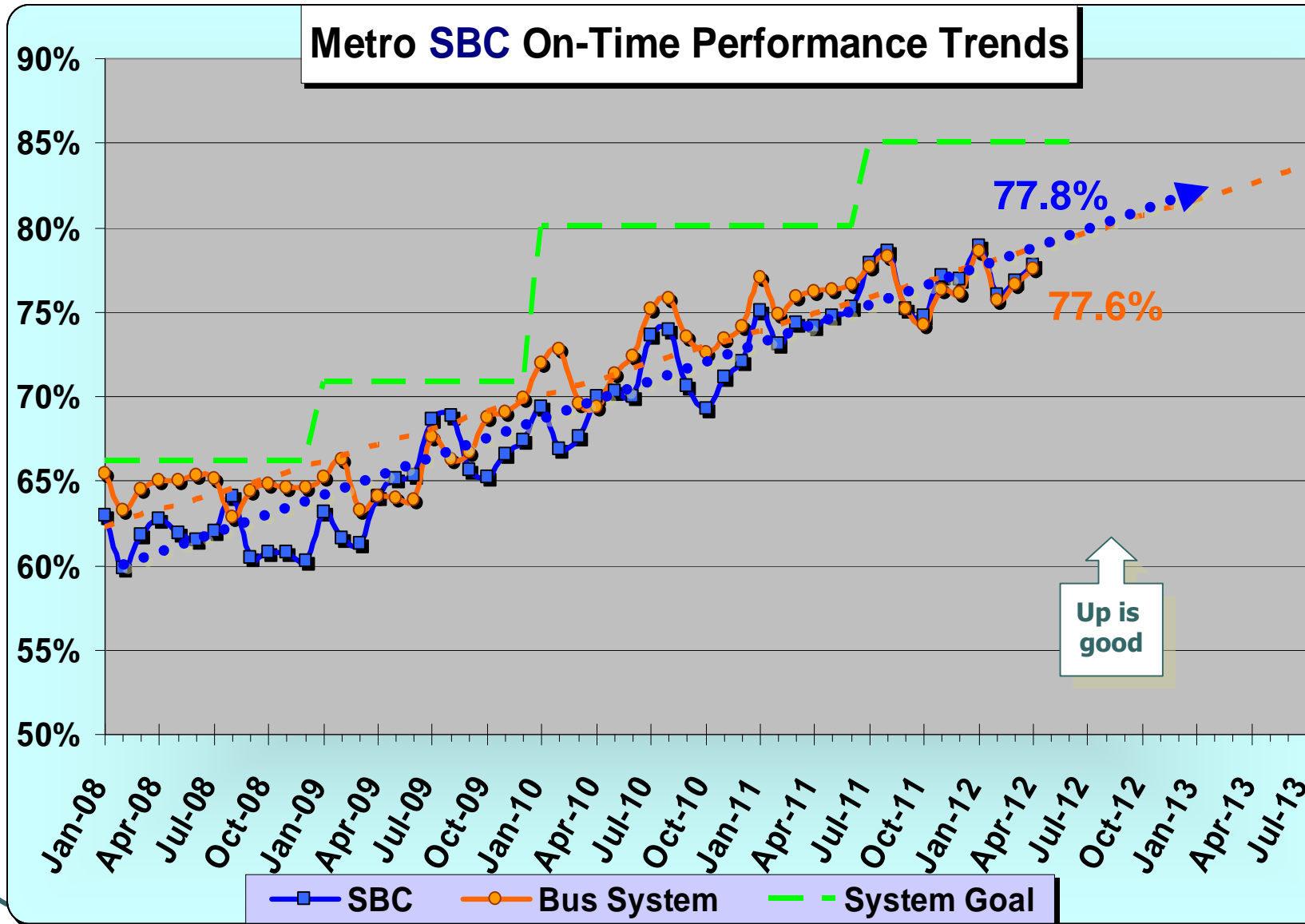


***Metro South Bay Cities
Service Council
June 8, 2012 Meeting***

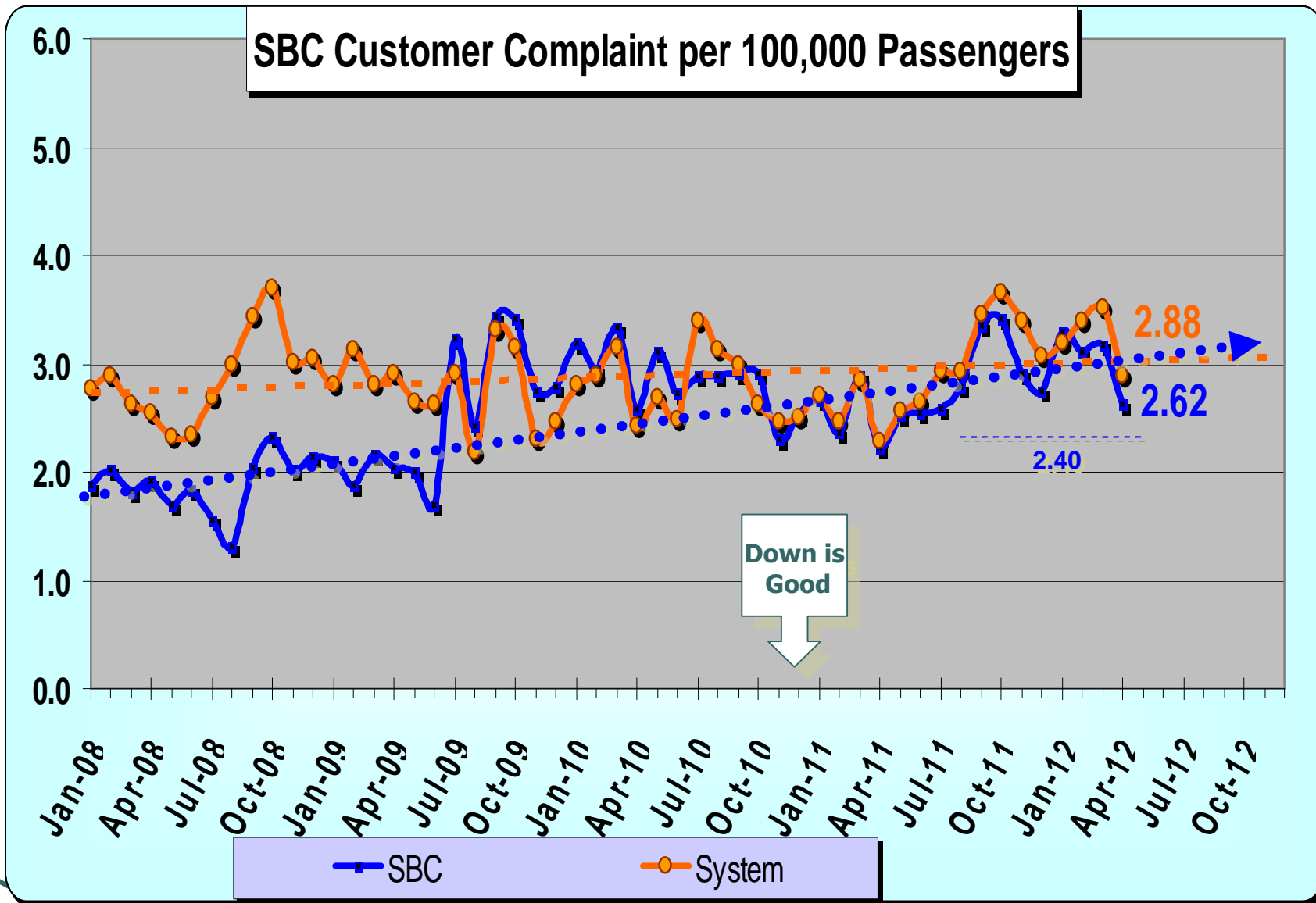
***Performance Report on
April 2012 Service***



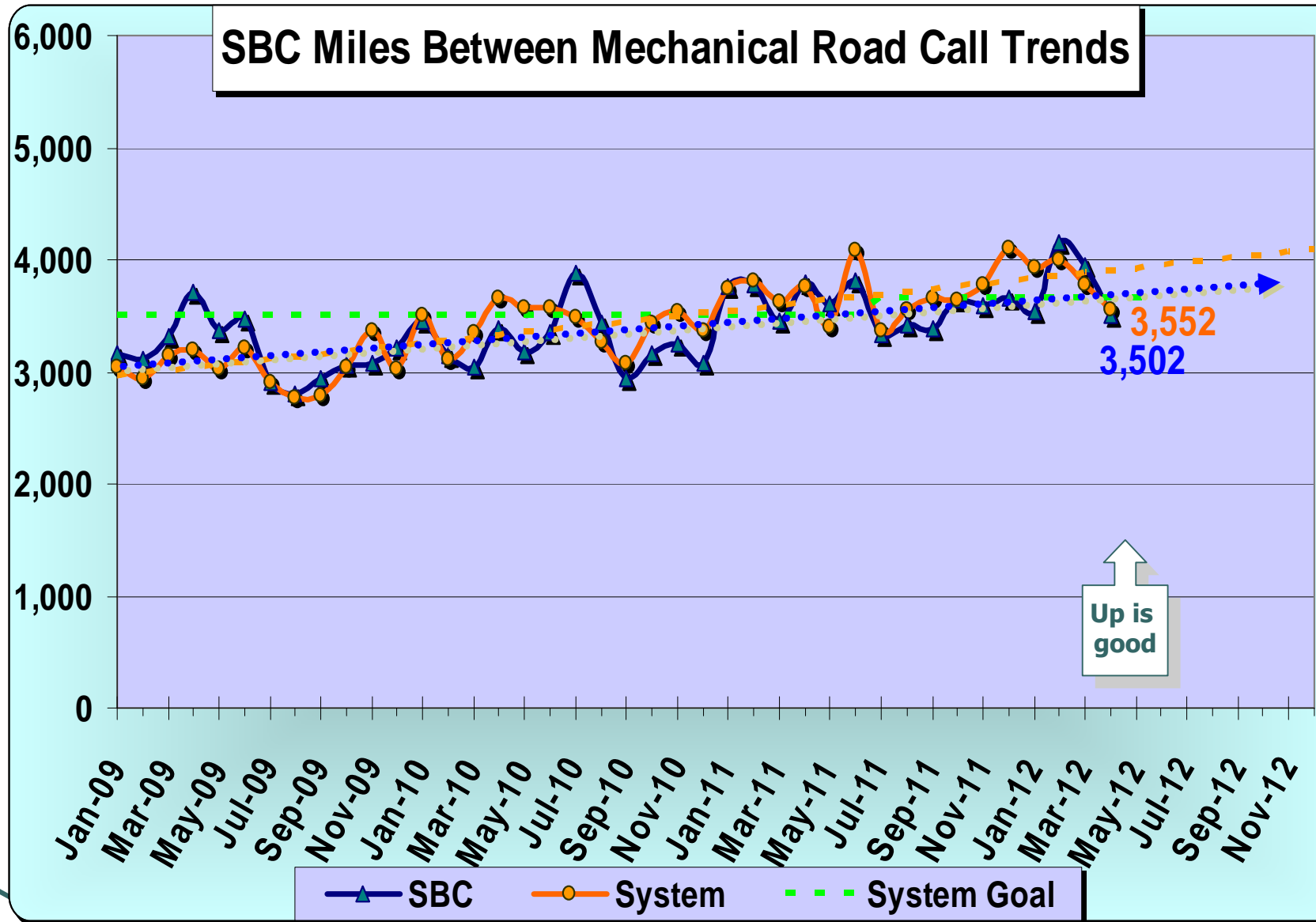
SBC Service Council June 2012 Meeting



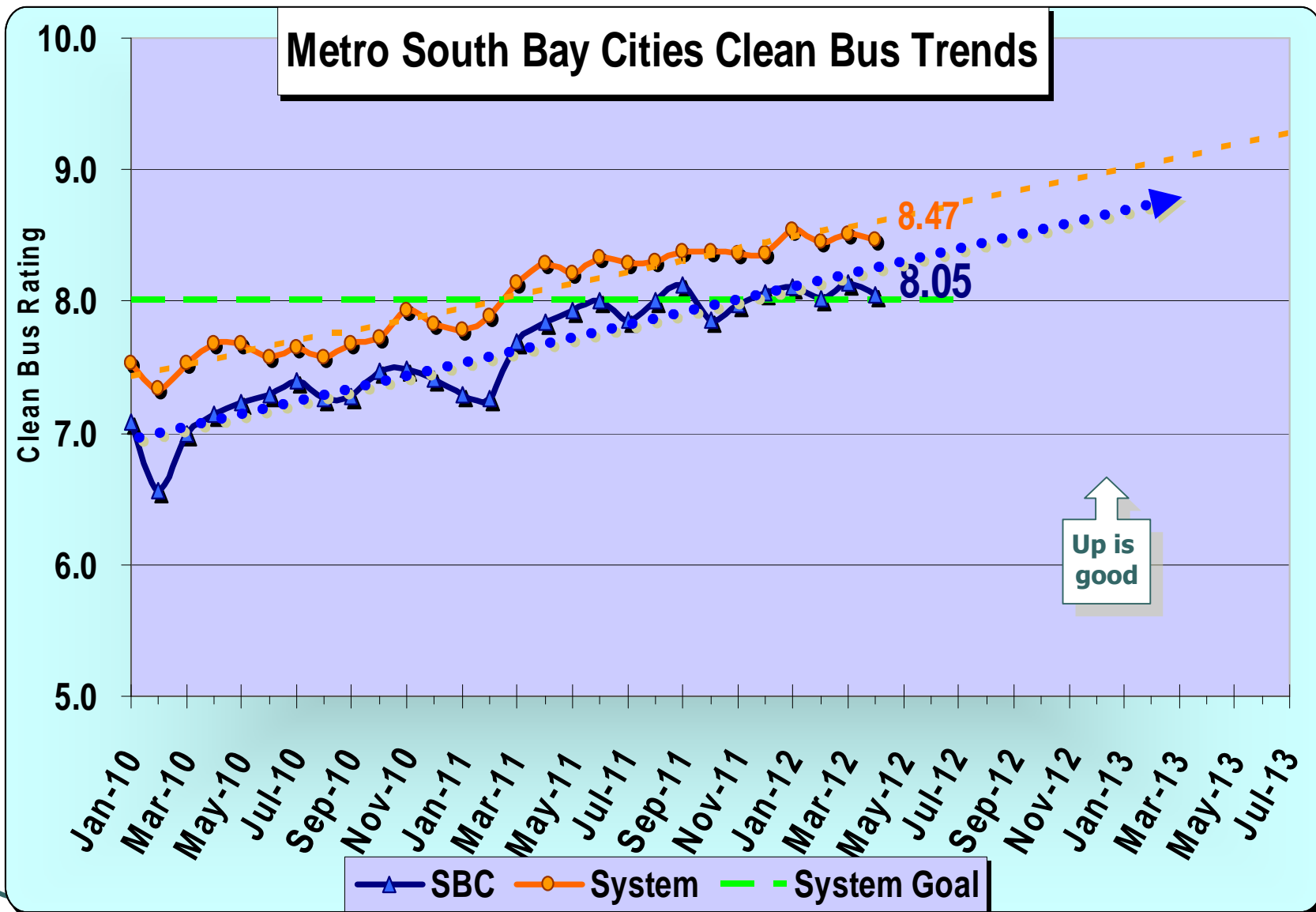
SBC Service Council June 2012 Meeting



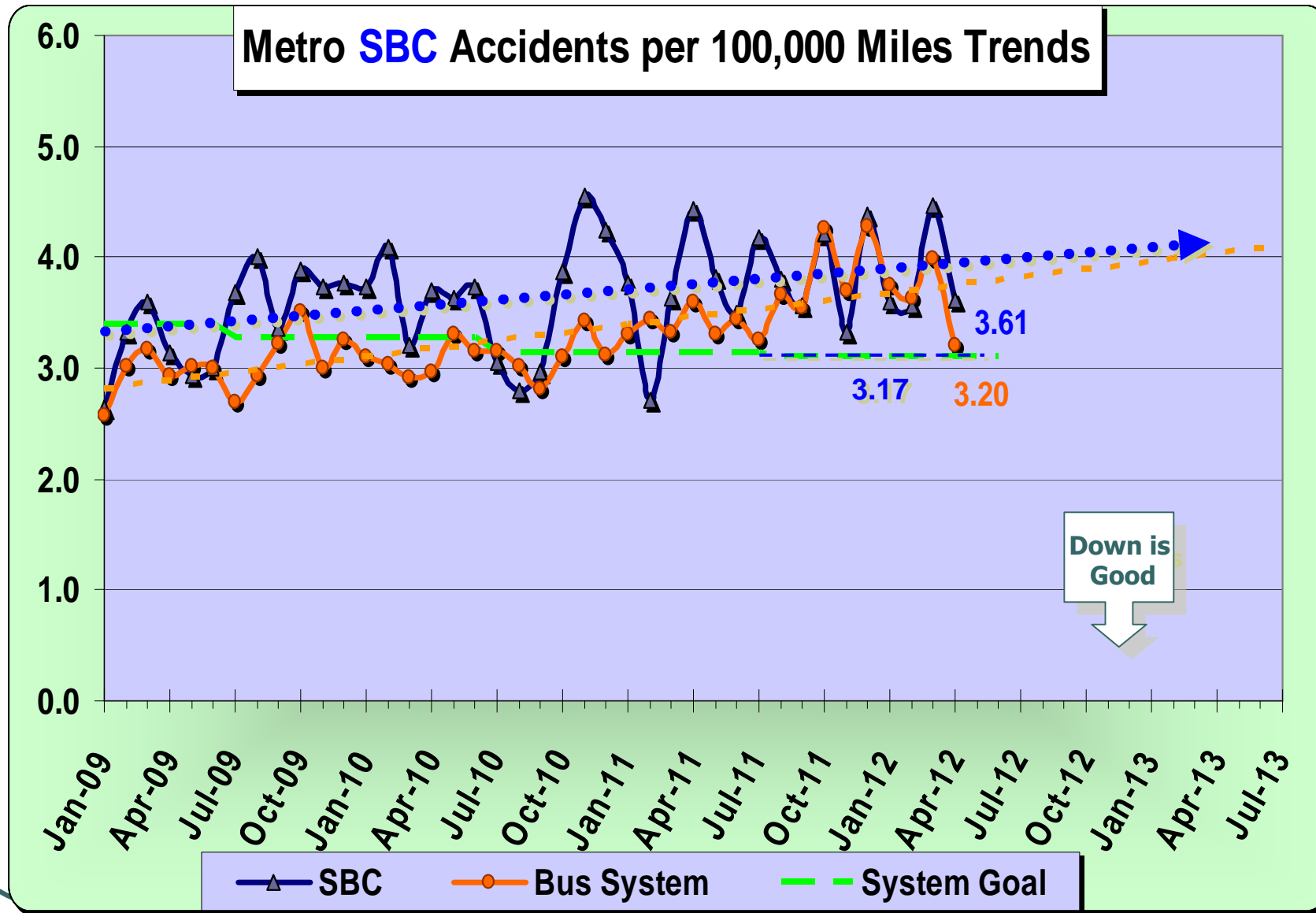
SBC Service Council June 2012 Meeting



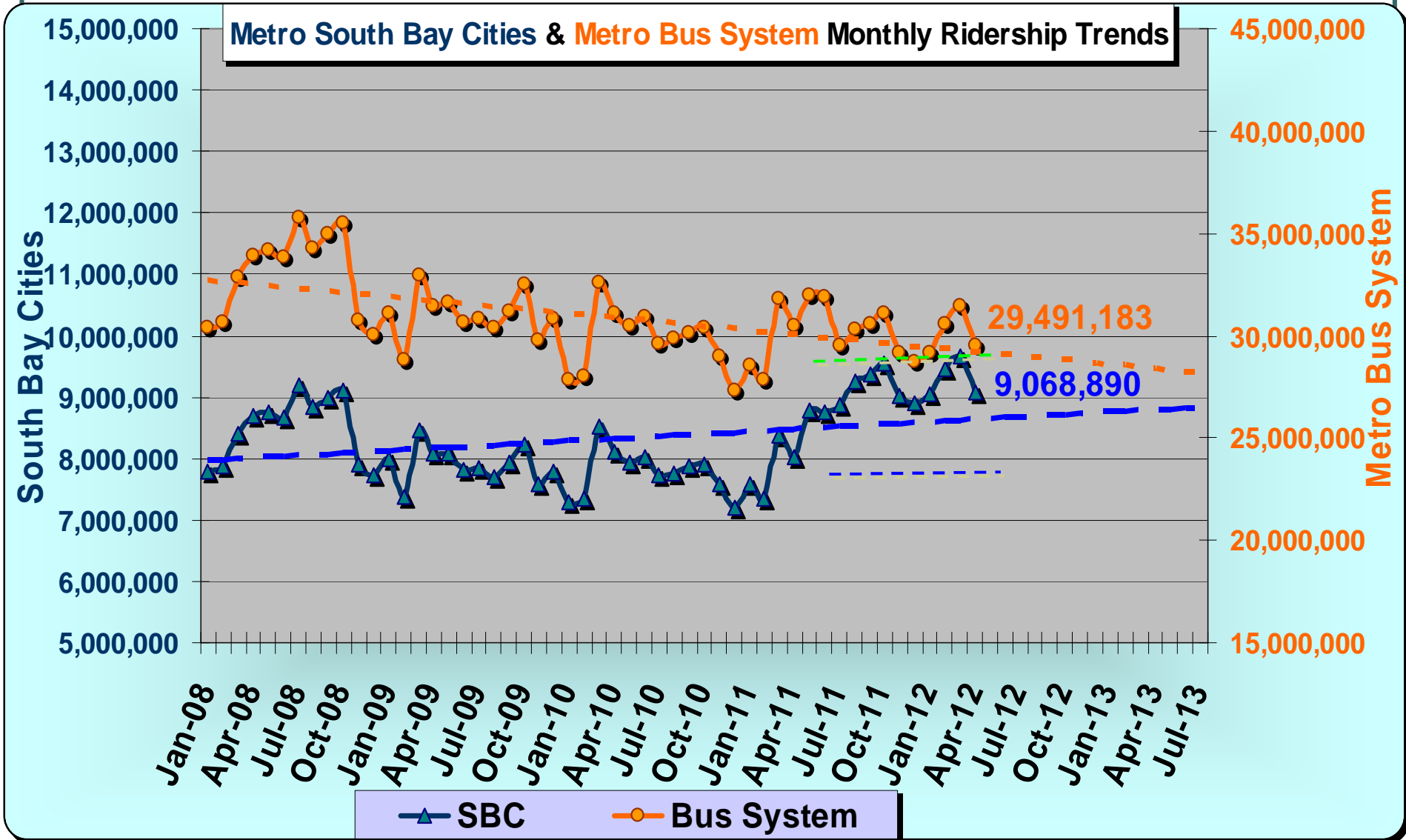
SBC Service Council June 2012 Meeting



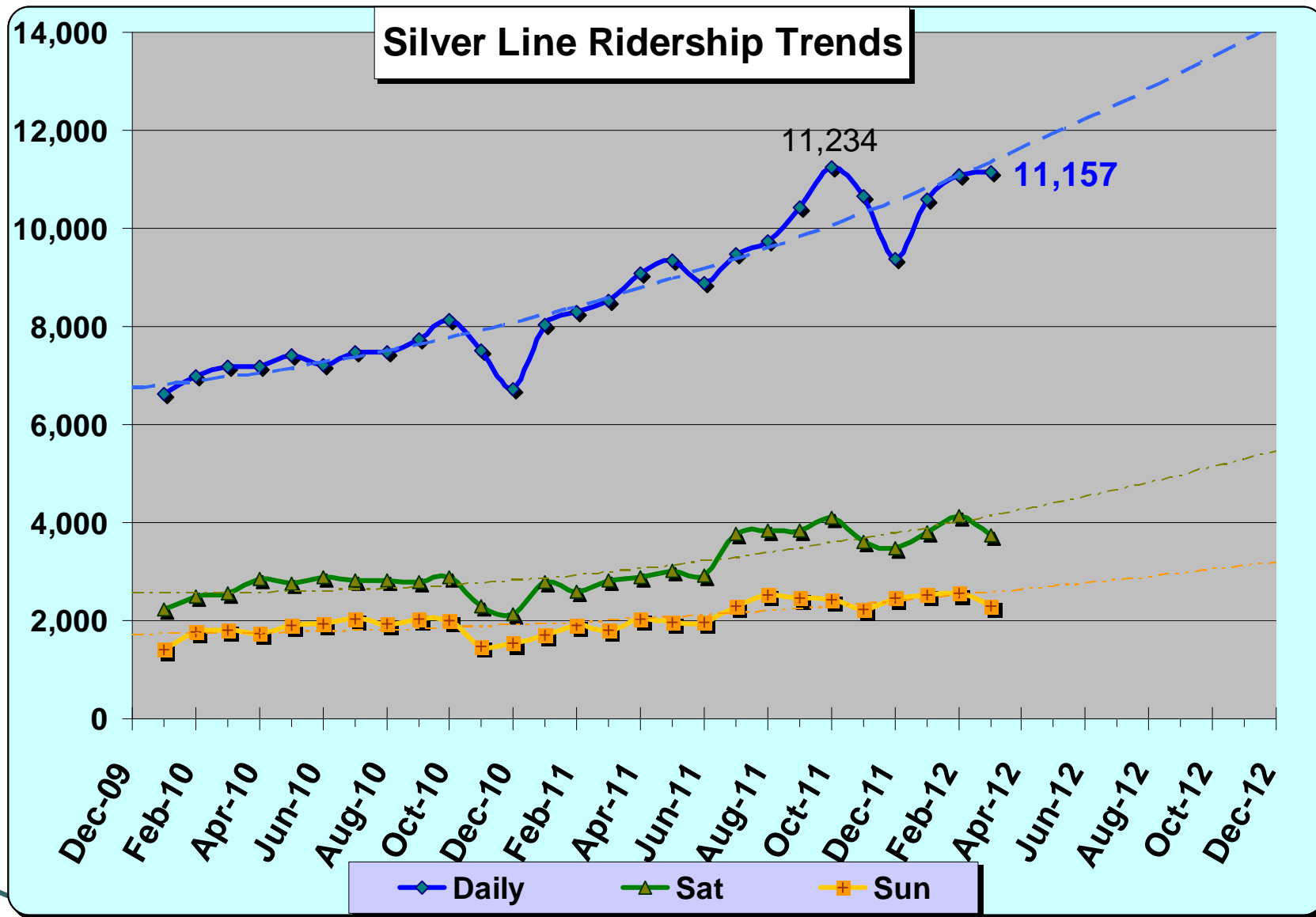
SBC Service Council June 2012 Meeting



SBC Service Council June 2012 Meeting

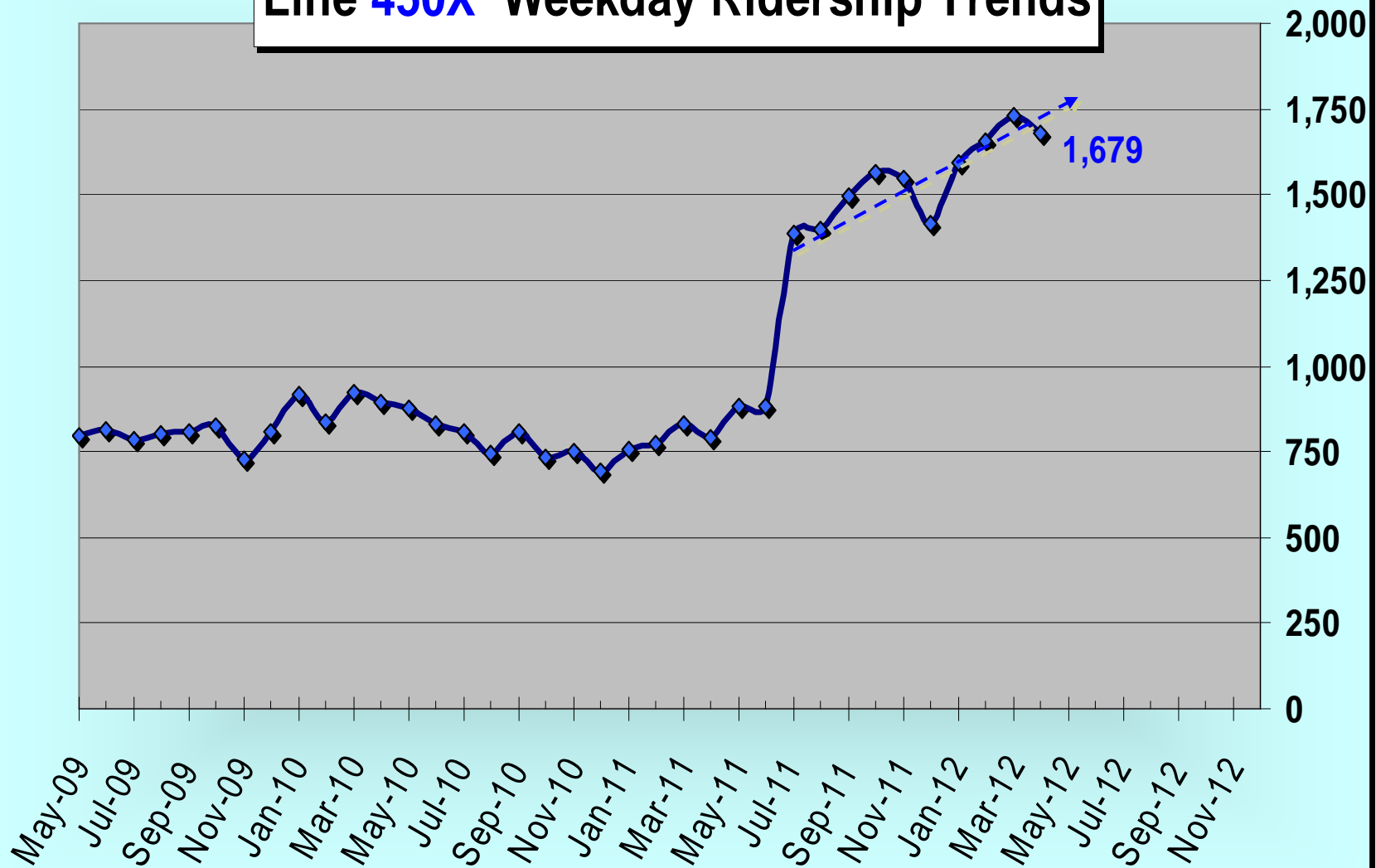


SBC Service Council June 2012 Meeting

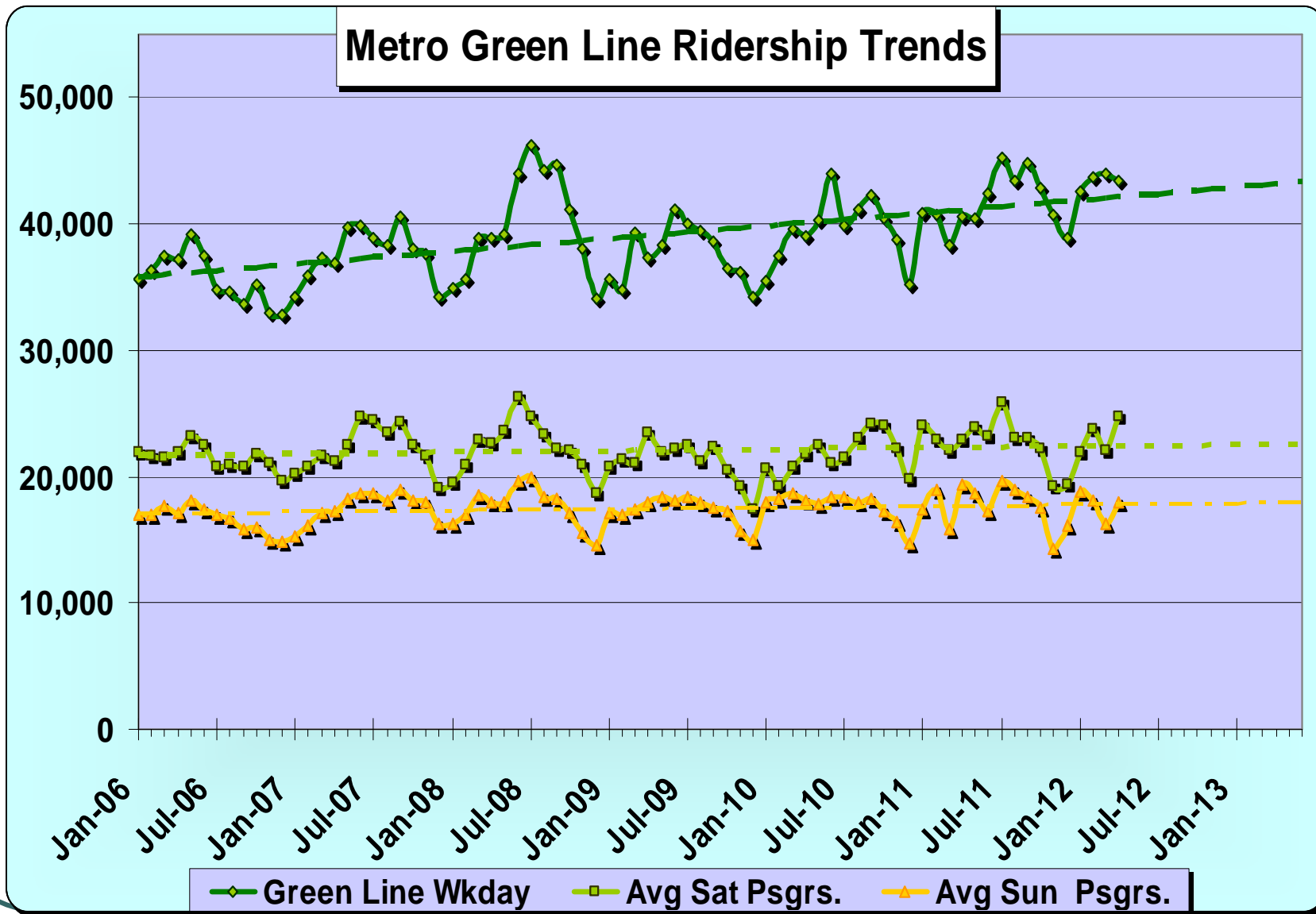


SBC Service Council June 2012 Meeting

Line 450X Weekday Ridership Trends



SBC Service Council June 2012 Meeting



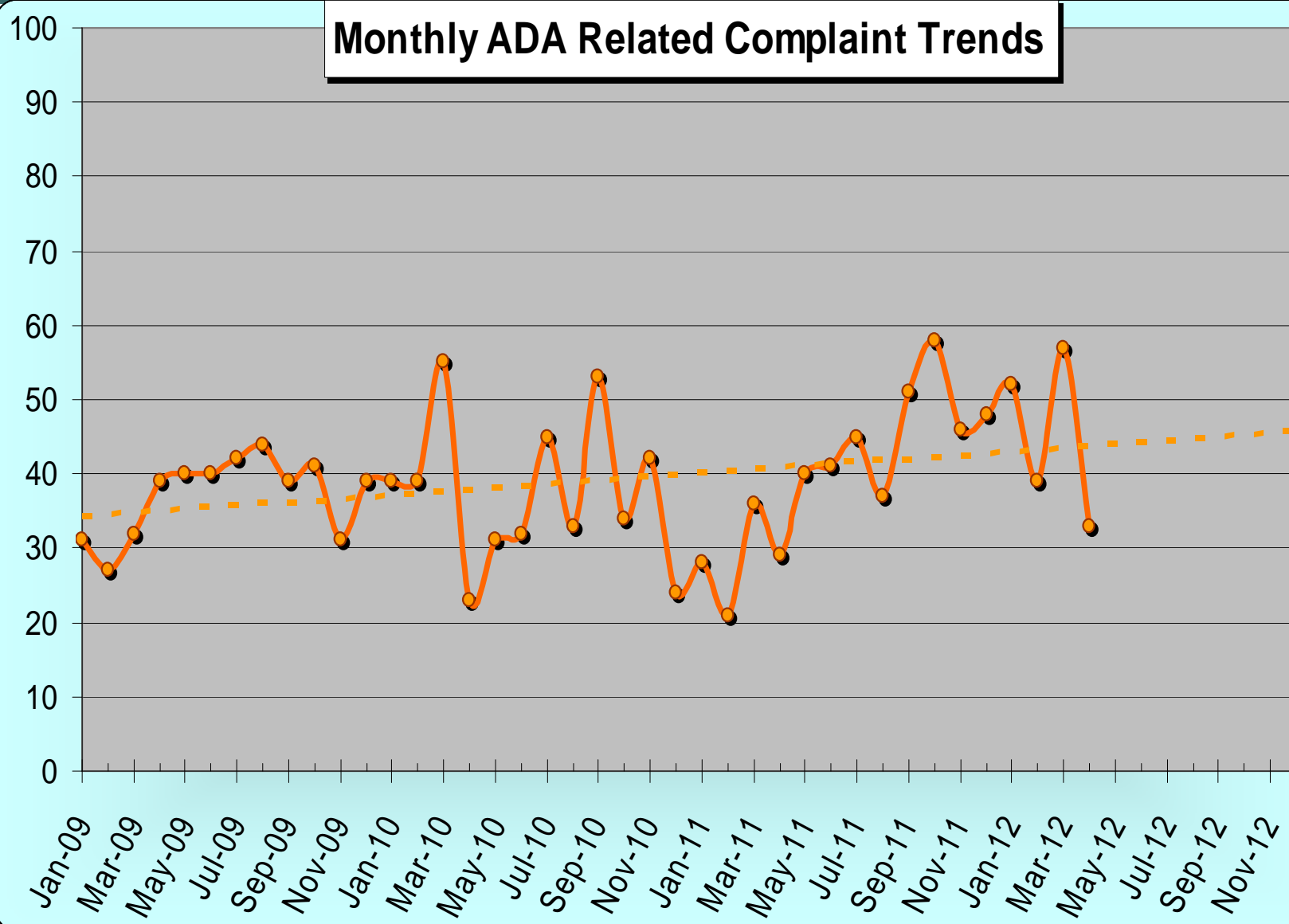
SBC Service Council June 2012 Meeting

Bus Station Cleanliness Evaluation Scores

Bus Stations Evaluated	Dec. 2011	Apr. 2012	Change	Agency
	Score	Score		
Artesia Blue Line Bus Sta.	7.4	6.8	-0.6	Metro
Aviation Green Line Bus Sta.	6.1	7.5	1.4	Metro
Burbank Metrolink Bus Sta.	8.5	8.3	-0.1	Burbank
Culver City Sta.	7.6	7.6	0.1	Culver City
Cal State LA Busway Sta.	7.6	7.6	0.0	Metro
Cal State LA Local Bus Sta.	8.3	8.6	0.3	LADOT
Del Amo Blue Line Bus Sta.	8.4	8.0	-0.4	Metro
El Monte Bus Sta.	7.5	7.5	-0.1	Metro
Harbor-Gateway Transit Ctr.	8.1	8.2	0.1	Metro
Inglewood Bus Sta.	8.4	8.1	-0.4	Inglewood
LAX City Bus Sta.	5.3	5.0	-0.2	Metro
Norwalk Green Line Bus Sta.	7.2	8.3	1.0	Metro
North Hollywood Red Line Bus Sta.	7.1	7.5	0.4	Metro
Patsaouras Bus Plaza	8.2	7.1	-1.1	Metro
Pico-Rimpau Bus Ctr.	7.7	8.2	0.5	Metro
Rosa Parks Bus Sta.	7.8	8.2	0.4	Metro
South Bay Galleria Bus Ctr.	6.4	6.5	0.1	Redondo Beach
Sierra Madre Gold Line Bus Sta.	7.2	8.0	0.8	Metro
Universal Red Line Bus Sta.	6.5	6.6	0.2	Metro
Harbor-Century Fwy, Silver Line Sta.	8.2	8.0	-0.2	Metro
	7.46	7.57	+0.11	AVG.

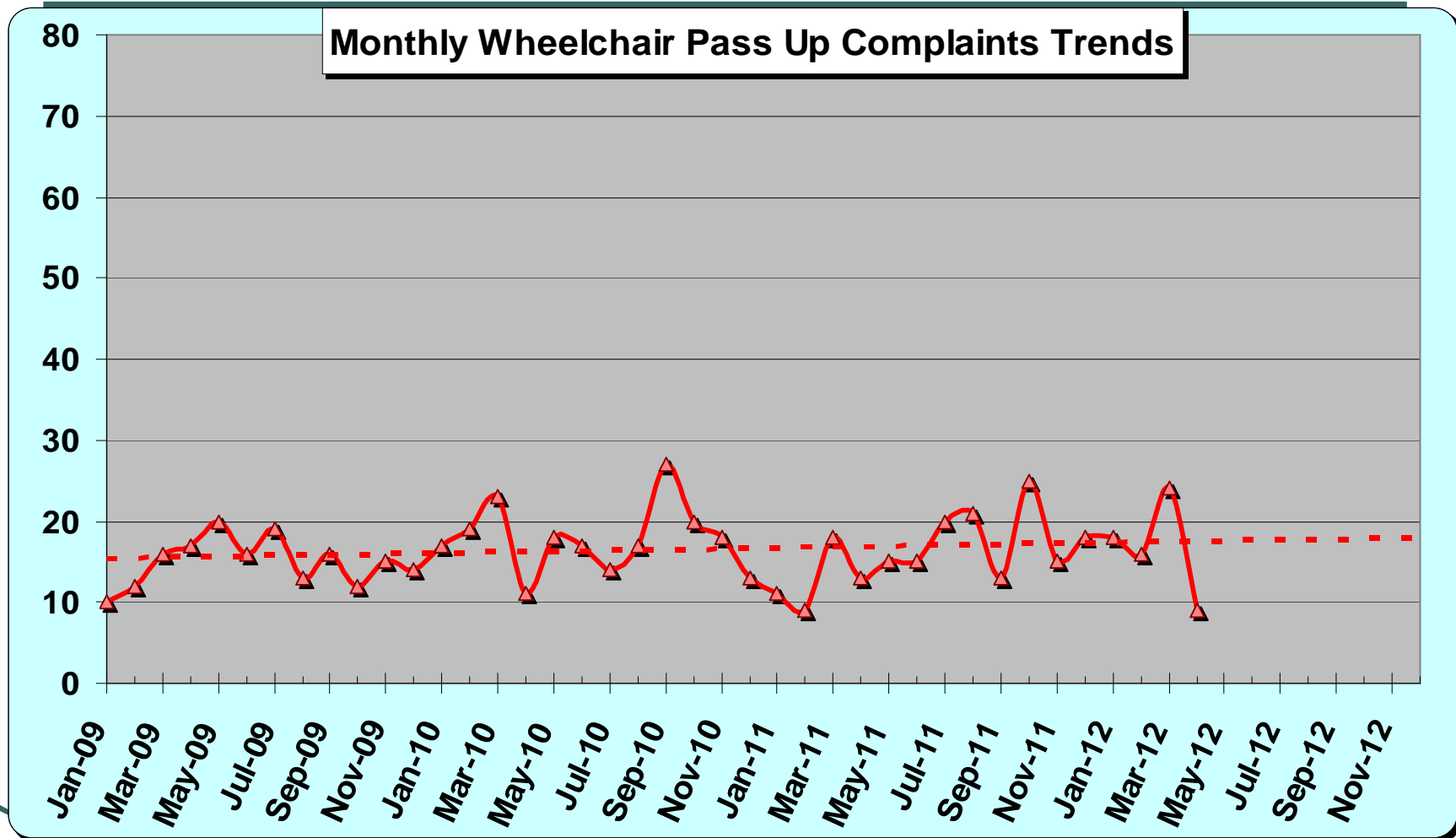


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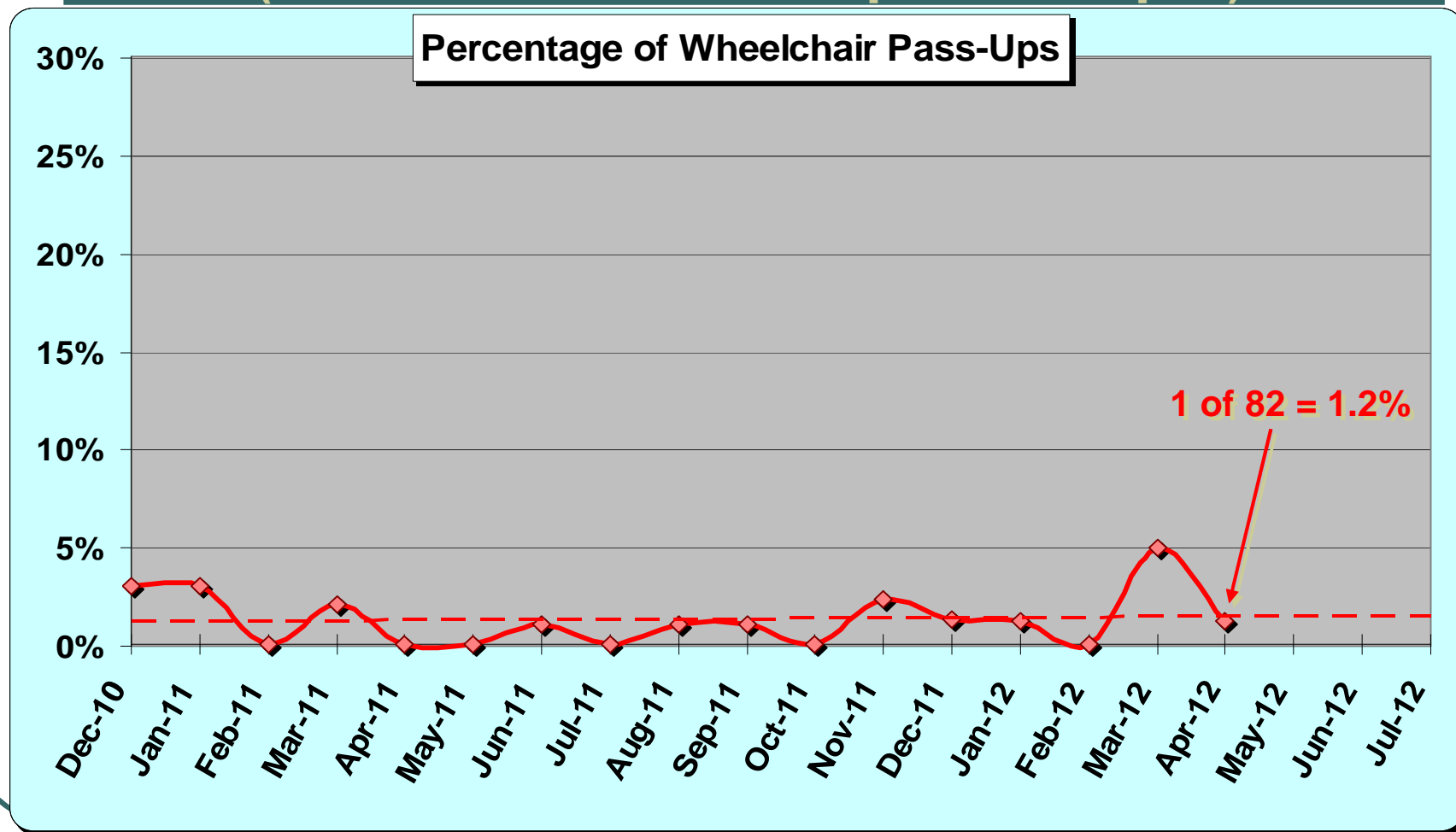
Monthly Wheelchair Pass-Up Complaints



SBC Service Council June 2012 Meeting

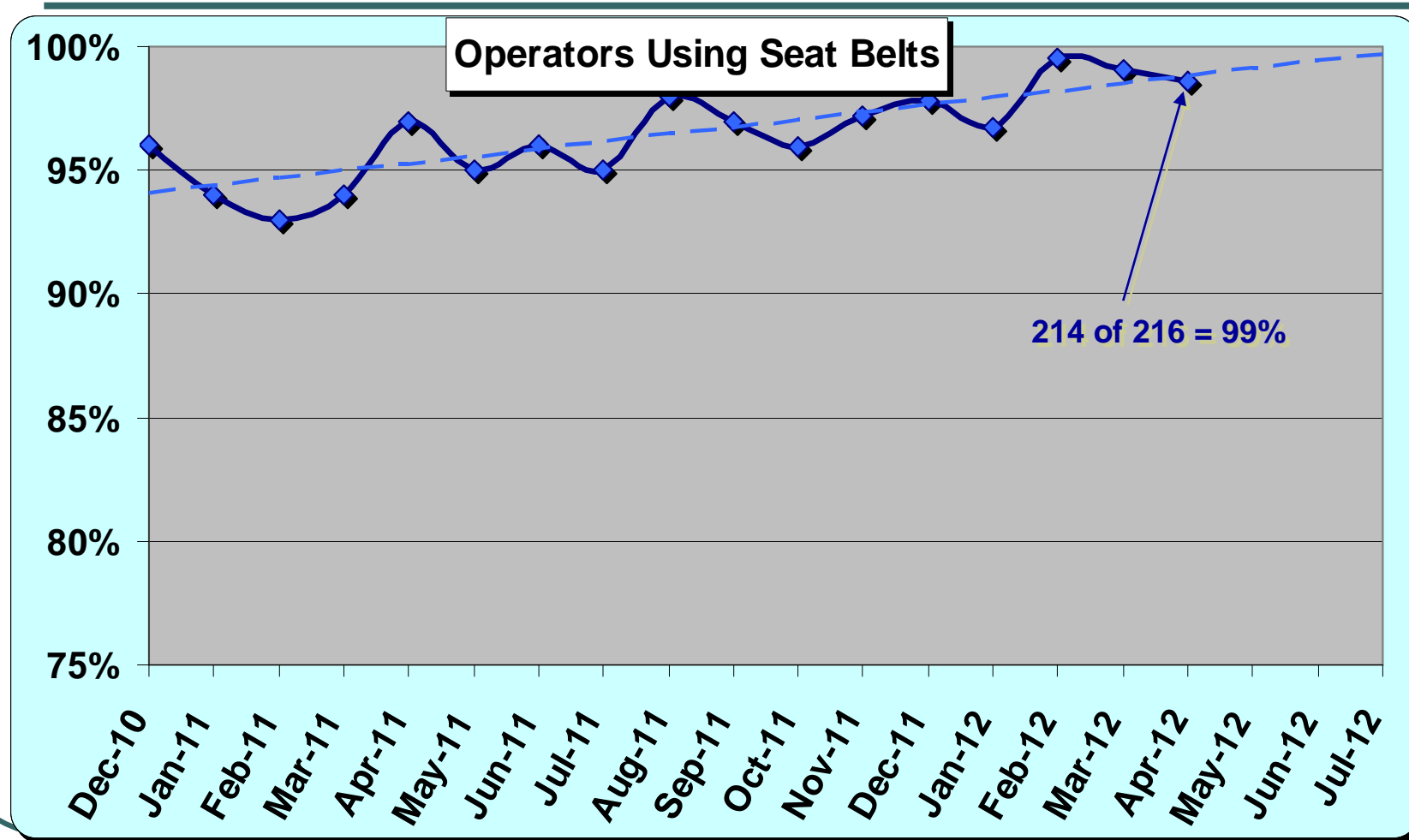
Mystery Riders Observations

(216 Undercover Rides in April 2012 Report)



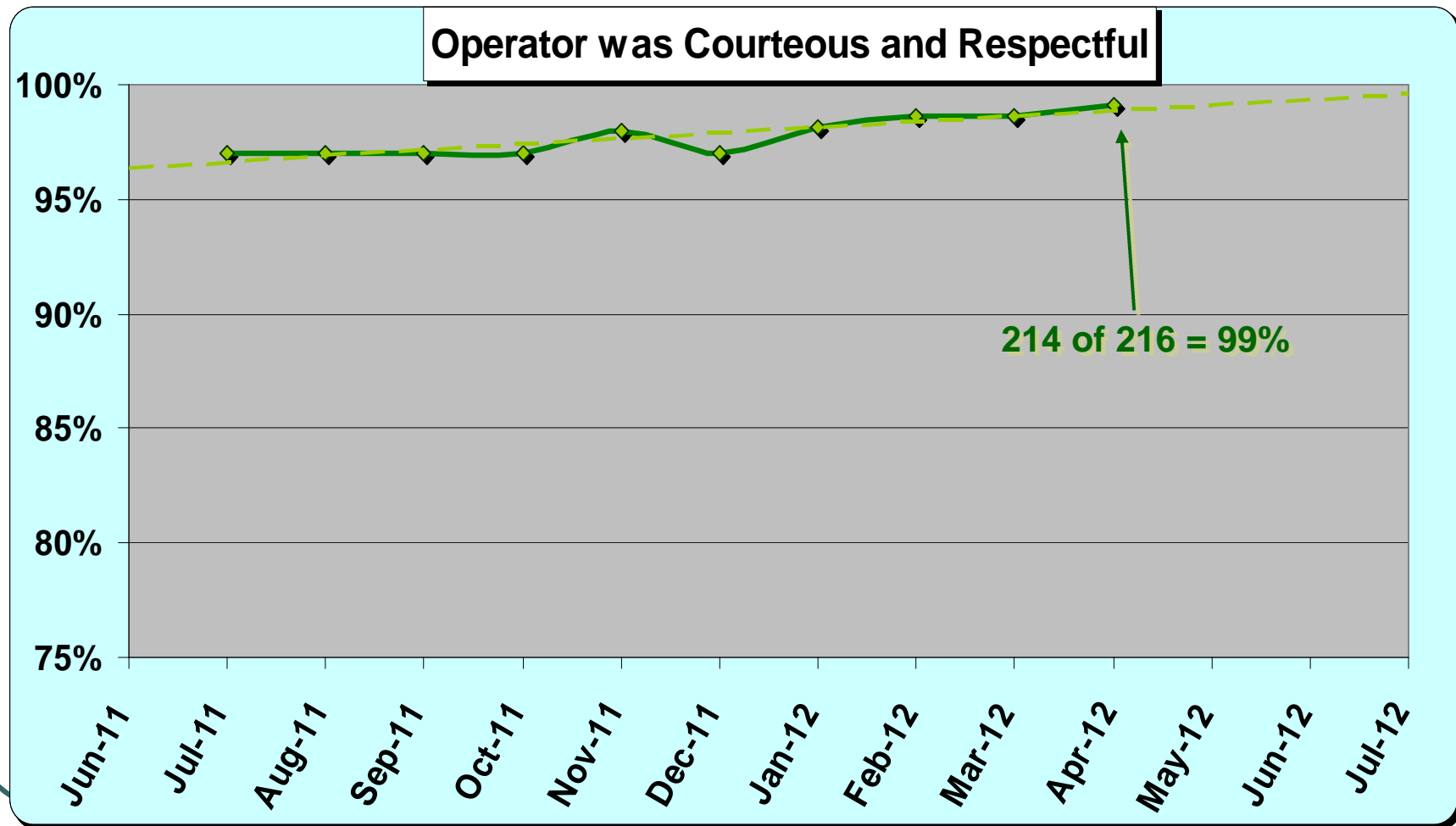
SBC Service Council June 2012 Meeting

Mystery Riders Observations



SBC Service Council June 2012 Meeting

Mystery Riders Observations



SBC Service Council June 2012 Meeting

- a) **Civil Rights (Title VI Status)**
- b) **The *Not* Meet and Confer**
May 21 @ 2:30PM
- c) **Expo Line to Culver City–June 30?**
- d) **Locking of Rail Station Gates**